

# ONLINE RETURNS AND EXCHANGES FORM

Customer Name:

Order Number:

# WHAT ITEM/S ARE YOU RETURNING

| Item Description | Size | Qty | Reason   | Which would you prefer? |
|------------------|------|-----|--|-------------------------|
|                  |      |     | Too big / Too small / Not what I expected / Faulty<br>Other: | Exchange/Refund         |
|                  |      |     | Too big / Too small / Not what I expected / Faulty<br>Other: | Exchange/Refund         |
|                  |      |     | Too big / Too small / Not what I expected / Faulty<br>Other: | Exchange/Refund         |

# IF YOU ARE WISHING TO EXCHANGE YOUR ITEM/S PLEASE LIST BELOW WHAT YOU WOULD LIKE INSTEAD

| Item Description | Size |
|------------------|------|
|                  |      |
|                  |      |
|                  |      |
|                  |      |
|                  |      |

Please note: Exchanges are subject to stock availability, if we cannot provide you with a replacement, you will be issued a refund.

# HOW TO RETURN TO US

- 1. Print and complete this form
- 2. Package return/exchange items along with this form
- 3. Send package to: Paladin Sports UK, 1 Filament Walk, Unit G.03, Wandsworth, London, SW18 4GQ

# AS STATED IN OUR RETURNS POLICY

- Products must be returned within 30 days of receipt of delivery.
- Items must be in original condition i.e. tags attached, unworn, unwashed and in undamaged packaging.
- We do not offer refunds or exchanges on any pre-order and/or personalised items unless faulty.

We encourage you to return your parcel via a registered or traceable postal service as all returned parcels remain the responsibility of the purchaser until received by Paladin Sports. Please note return postage cost will be at your own expense unless faulty.

Date:

Signed:

Thank you for your return. Keep an eye on your inbox as we'll be in contact in the next couple of days. If you have any questions in the meantime, please contact us on shopuk@paladinsports.com