vapelink

POWERED BY

PHOENIX 2 RETAIL

GUIDE TO TRACKING YOUR ORDER

How to Track Your Order Status

Tracking your order is easy! Follow the steps below to view the status of your recent purchases.

✅ Step 1: Log in to Your Account

1. If you are **not logged in** already, head to our store: https://vapelink.co.uk

2. Click the **Account icon** in the top right corner (on desktop) or bottom right corner (on mobile).

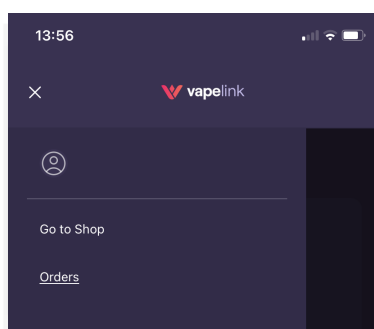3. Enter your **email address** and log in using the one-time code sent to your inbox.

    Note: If you're already logged in, make sure you're on our storefront.

✅ Step 2: Go to the Account Dashboard

1. Once logged in, head to our store page by clicking the "Shop" link.

2. On **desktop**, click the **Account icon** in the top right corner.
    Or if you're on **mobile**, tap **Account**, then select **Orders** from the bottom menu.

✅ Step 3: View Your Orders

1. Once on the **Account Dashboard** page:

    ○ On **desktop**, click the **Orders** tab on the left side menu.

    ○ On **mobile**, you should already be on the **Orders** page after selecting **Account > Orders**.

✅ **Step 4:** Review Your Order Status

1. You'll now see a list of your **recent orders**.

2. Find the order you want to track.

3. Check the **status** of your order:

   ○ If your order has **shipped**, you'll see **tracking details** listed.

   ○ Click **View** for more details on the shipment.