

## **RETURNS & EXCHANGES FORM**

100% customer satisfaction has been our commitment since 1856. It's who we are. If you aren't happy with a product or service, we want to know about it. And we'll make it right. THAT'S THE ORVIS WAY.

## **INSTRUCTIONS**

- 1. Complete and print the form below and include it in your parcel
- 2. If you are requesting an exchange, please clearly state the item you wish to exchange for3. Ship package to the address below and keep your proof of postage

ORDER NUMBER	
FULL NAME	
SHIPPING ADDRESS	
DAYTIME TEL NO / EMAIL	

ITEM DESCRIPTION	SIZE	QTY	EXCHANGE Y/N	REASON FOR RETURN / EXCHANGE DETAILS

## **RETURNS ADDRESS**

ORVIS RETURNS
UNITS 4-5, PARNELL COURT
EAST PORTWAY
ANDOVER
HAMPSHIRE
SP10 3LX