



PROTECT. STYLE. DRIVE.

Interior Surface Protection

This warranty is provided by:

Oridon Pty Ltd ACN 637 392 842 (**Oridon**)
9, 6 Enterprise Drive
Rowville, VIC 3178
Phone: 1300 ORIDON

Warranty period

Limited Lifetime Warranty

If at the time of purchasing this product it has been no more than 60 months from the date of first registration of the vehicle, this product is covered by the below warranty for the lifetime of the vehicle.

Pro Rata Warranty

If at the time of purchasing this product your vehicle is a used vehicle between 60 months and 120 months old (from date of first registration of the vehicle), this product is covered by the below warranty from the date of purchase until the vehicle reaches 120 months in age from date of first registration of the vehicle. Used vehicles are subject to an inspection by an Oridon representative prior to product application.

The Pro Rata Warranty period expires if the limit of liability set out below has been reached.

Limit of Liability for Pro Rata Warranty

Oridon's liability for cleaning, repairing and paying compensation for all claims made under this Pro Rata Warranty during the warranty period is limited in total to \$2,500. Oridon's costs for cleaning or repairing are to be determined by Oridon acting reasonably

The warranty terms, conditions and exclusions for each interior product are set out in this document. Oridon has no other liability under this warranty, including liability for any loss of your time, or vehicle use, or for any rental vehicle or transport costs.

FABRIC & CARPET PROTECTION

Subject to the terms, conditions and exclusions detailed in this warranty, Oridon warrants that this product will prevent permanent staining of the treated surface from face make-up, sunscreen, baby formula, water, coffee, soda, milk or other commonly consumed food & liquids and prevent discolouration and fading of the treated surface caused by the harmful effects of ultra violet light.

Where a valid warranty claim is made, Oridon will clean or repair (at its option) the faulty area and re-apply the product to that area.



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Warranty exclusions

This warranty does not cover:

1. any staining or discolouration to materials which have been ripped, torn, or subjected to vandalism, accident, alteration or burning;
2. any stains, burns or discolouration caused by caustic or corrosive material, acids, clothing dye transfer, inks, bleaches, gum, paint;
3. any staining or discolouration arising from general wear and tear;
4. stains, marks or discolouration existing prior to the application of the product noted by the applicator in a condition report;
5. damage covered under the vehicle manufacturer's warranty;
6. manufacturer's imperfections in the fabric/carpet;
7. treated areas which have been altered, removed or overcoated with a different product;
8. any damage to the fabric/carpet of the vehicle caused by steam cleaning, cleaning the surface with a coloured cloth or any agent that is not PH neutral;
9. any staining or discolouration caused as a result of failing to reasonably maintain due care to the treated surface;
10. fabric/carpet surfaces that have been repaired or replaced and which have not had the product re-applied.

Terms and conditions

1. Any claim under this warranty must be lodged with Oridon, in accordance with the claim procedure set out below, within 30 days of the fault appearing.
2. This warranty is not transferable and applies only to the original purchaser of this product as reflected on your invoice/receipt.
3. If the carpet/fabric surface is repaired or replaced, the Oridon product must be re-applied to those areas. Please call **1300 674 366** to discuss any reapplication queries or to arrange reapplication. You must bear the cost of the reapplication.

Warranty void

This warranty will be void and you will not be able to make a claim if:

1. registration of the vehicle is transferred into any name other than the original purchaser;
2. you fail to comply with the terms and conditions of this warranty.

LEATHER & VINYL PROTECTION

Subject to the terms, conditions and exclusions detailed in this warranty, Oridon warrants that this product will prevent cracking, splitting, discolouration and fading of the treated surface caused by the harmful effects of ultra violet light and prevent permanent staining of the treated surface from sunscreen, face make-up, baby formula, water, coffee, soda, milk or other commonly consumed food & liquids.

Where a valid warranty claim is made, Oridon will clean or repair (at its option) the faulty area and re-apply the product to that area.



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Warranty exclusions

This warranty does not cover:

1. cracking, splitting, discolouration, or any staining of materials which have been ripped, torn, or subjected to vandalism, accident, alteration or burning;
2. cracking, splitting, discolouration, or any stains caused by caustic or corrosive material, acids, clothing dye transfer, inks, bleaches, gum, paint;
3. cracking, splitting, discolouration, or any staining arising from general wear and tear;
4. cracking, splitting, discolouration, or stains existing prior to the application of the product noted by the applicator in a condition report;
5. damage covered under the vehicle manufacturer's warranty;
6. manufacturer's imperfections in the leather or vinyl;
7. treated areas which have been altered, removed or overcoated with a different product;
8. any damage to the leather or vinyl caused by cleaning the surface with a coloured cloth or any agent that is not PH neutral;
9. cracking, splitting, discolouration, or any staining caused as a result of failing to reasonably maintain due care to the treated surface;
10. surfaces that have been repaired or replaced and which have not had the product re-applied.

Terms and conditions

1. Any claim under this warranty must be lodged with Oridon, in accordance with the claim procedure set out below, within 30 days of the fault appearing.
2. This warranty is not transferable and applies only to the original purchaser of this product as reflected on your invoice/receipt.
3. If the leather or vinyl surface is repaired or replaced, the Oridon product must be re-applied to those areas. Please call **1300 674 366** to discuss any reapplication queries or to arrange reapplication. You must bear the cost of reapplication.

Warranty void

This warranty will be void and you will not be able to make a claim if:

1. registration of the vehicle is transferred into any name other than the original purchaser;
2. you fail to comply with the terms and conditions of this warranty.



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Making a claim - what to do

To make a warranty claim you must follow the procedure outlined below:

1. Contact Oridon on **1300 674 366** or **hello@oridon.com.au** and provide your name, contact details, vehicle details, warranty number and brief description of the fault/damage (together with supporting images).
2. Upon receipt of a completed and valid warranty claim, Oridon will arrange for an assessor to inspect the vehicle during normal business hours at a location nominated by Oridon. Your proof of purchase (invoice/receipt) must be presented to the assessor at the time of assessment.
3. Following the vehicle assessment and subject to it being a valid warranty claim, Oridon will arrange a mutually convenient time at a location nominated by Oridon to rectify the fault or damage.
4. You must bear the cost of claiming this warranty including the cost of delivery and collection of the vehicle to and from the nominated location.

The benefits to you given by this warranty are in addition to the rights and remedies of the consumer under a law in relation to the goods the subject of this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

MAINTENANCE SCHEDULE: How to care for your product

FABRIC & CARPET PROTECTION

- Clean/vacuum the fabric/carpet of your vehicle regularly (e.g. fortnightly) to maintain the protected surfaces.
- If a spill occurs on the treated fabric/carpet surface, immediately absorb the spill with a clean non-coloured cloth. If a stain persists or has been allowed to dry, use a non-coloured cloth dampened with mix of warm water and a PH neutral shampoo and gently rub the stained area until clean.
- If the fabric/carpet surface is repaired or replaced, the Oridon product must be re-applied to those areas. Please call **1300 674 366** to discuss any reapplication queries or to arrange reapplication.

LEATHER & VINYL PROTECTION

- Clean the leather/vinyl surfaces of your vehicle regularly (e.g. fortnightly) using a clean damp cloth to maintain the protected surfaces.
- If a spill occurs on the treated leather/vinyl surface, immediately absorb the spill with a clean non-coloured cloth. If the stain has been allowed to dry, use a non-coloured cloth dampened with mix of warm water and a PH neutral shampoo and gently rub the stained area until clean.
- If the leather/vinyl surface is repaired or replaced, the Oridon product must be re-applied to those areas. Please call **1300 674 366** to discuss any reapplication queries or to arrange reapplication.