

Please follow these few steps to ensure that your return will be handled accurately and quickly: (Un-worn merchandise only please)

1. If you are unhappy with your order, we are happy to return or exchange any item within 30 days of delivery.
2. There is no need to call or email us before sending back your purchase. Simply fill out the form, and send it in with your purchase.
3. When we receive the Return Slip and the hat, we will process your return usually in 3 to 15 business days. A confirmation email will be sent once the return has been processed. Depending on the original form of payment, funds may not be immediately available.
4. If the hat has any kind of tag on it, removal of the tag will void any return.
5. We cannot accept returned hats if they have been worn or if they are damaged. In the same regard, any hat with size reducing tape adhered (stuck) to the interior of the sweatband is considered worn and NOT returnable.
6. Shipping charges are not refundable unless an error was made in shipping.
7. You are responsible for shipping the item(s) back to us. Please pack the hat carefully. If the box that we sent the hat to you in is now weak or damaged, please use a new box to return your hat in.
8. If your hat purchase included a Stetson or Borsalino hat box that must be returned with your hat
9. You may send your order back to us through the shipping carrier of your choice. We are not responsible for hats damaged in shipping.

Return hats to:
Attn: Returns & Exchanges
Hats in the Belfry
407 Headquarters Drive, Suite 6
Millersville, MD 21108
888-999-HATS (4287)

** All items marked as 'Final Sale' cannot be returned or exchanged for any reason. Please do not return red lined 'Final Sale' items, we will not be responsible for return shipping back to you.*

**Bulk order returns containing more than 8 items may be subject to a 20% restocking fee.*

**Store Issued Store Credits issued prior to 2023 are no longer valid*

**All orders purchased on Amazon will have to be returned to Amazon. The best way to do this is through the 'My Orders' section on the Amazon app or website.*

ORDER NUMBER: _____ **NAME ON ORDER:** _____

I WOULD LIKE A REFUND

Please check all that apply:

- FITS TOO TIGHT
- FITS TOO LOOSE
- DID NOT LIKE HAT BAND/BOW/DETAILS
- COLOR IS LIGHTER THAN EXPECTED
- COLOR IS DARKER THAN EXPECTED
- QUALITY IS NOT AS EXPECTED
- DID NOT LIKE MATERIAL
- DID NOT LIKE IT ON
- CHANGED MIND
- NO LONGER NEEDED
- GIFT RETURN
- DAMAGED/DEFECTIVE/OTHER
(PLEASE EXPLAIN)

I WOULD LIKE AN EXCHANGE

Provide a new shipping address ONLY if it has changed from the original address provided on your order.

NEW ADDRESS:

Name: _____

Street: _____

City, State: _____

Zip Code: _____

Phone Number: _____

Please list the new hat, along with the size and color you would like to exchange for.

Hat Name: _____

Sku Number: _____

Size: _____

Color: _____

Hat Name: _____

Sku Number: _____

Size: _____

Color: _____

NOTES/COMMENTS:

