

FORMAL WARRANTY CLAIM

HOW TO MAKE A CLAIM. In the event damage has occurred to Products, You must follow these instructions: (1) Call ONE Products within two (2) months after You discover a Product Defect (or should have discovered it, if such Product Defect was obvious); (2) Give a detailed explanation of how the damage occurred; (3) Obtain a Return Authorization Number; (4) Return the Products, shipping prepaid by You (to be refunded if You are entitled to a remedy under the Scope of this Limited Warranty), to ONE Products for verification of damage, along with a copy of Your original sales receipts and proof of purchase (UPC label or packing slip) for such Products, the completed claim form, and printed Return Authorization Number on the outside of the return package (the claim form will include instructions for return).

FURTHER PROCEEDINGS. ONE Products will determine whether a Product Defect existed. ONE Products may, at its discretion, direct You to obtain a repair estimate at a service center. If a repair estimate is required, You will be instructed on how to properly submit the estimate and the resulting invoice to ONE Products for payment. Any fees for repairs may be negotiated by ONE Products.

TIMING. If You bring a Formal Warranty Claim and fully comply with all terms and conditions of this Limited Warranty, ONE Products will use its best efforts to provide You with a remedy within thirty (30) days after receipt of Your Formal Warranty Claim (if You reside in the United States—forty-five (45) days if You reside elsewhere), unless obstacles outside ONE Products' control delay the process.

©2021 ONE PRODUCTS

SCOPE OF THIS LIMITED WARRANTY

PRODUCTS. If a Product contained a Product Defect when You bought it from an Authorized Dealer and ONE Products receives a Formal Warranty Claim from You within two (2) months after You discover such Product Defect (or should have discovered it, if such Product Defect was obvious) and before the end of the Warranty Period for Product Defects applicable to the affected Product, then ONE Products will provide You with one of the following remedies: ONE Products will (1) repair or, at ONE Products' sole discretion, replace the Product, or (2) refund to You the purchase price You paid to the Authorized Dealer for the affected Product if repair or replacement is not commercially practicable or cannot be timely made.

NOTE: ONE PRODUCTS DOES NOT ASSUME ANY LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES UNDER THIS LIMITED WARRANTY

GENERAL PROVISIONS

CHOICE OF LAW/JURISDICTION. This Limited Warranty and any disputes arising out of or in connection with this Limited Warranty ("Disputes") shall be governed by the laws of the jurisdiction where You bought the Product.

OTHER RIGHTS. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM JURISDICTION TO JURISDICTION, AND WHICH SHALL NOT BE AFFECTED BY THIS LIMITED WARRANTY. THIS WARRANTY EXTENDS ONLY TO YOU AND CANNOT BE TRANSFERRED OR ASSIGNED.

If any provision of this Limited Warranty is unlawful, void or unenforceable, that provision shall be deemed severable and shall not affect any remaining provisions.

In case of any inconsistency between the English and other versions of this Limited Warranty, the English version shall prevail.

REGISTRATION. Please register Your Product at <https://www.one-products.com>. Failure to register will not diminish Your warranty rights.

SPECIFICATIONS TABLE

Product Model	OPCSK600-AU / OPCS600-AU
Warranty Period for Product	5 Years
Warranty Period for Connected Equipment Coverage	5 Years

"Lifetime" means the lifetime of the original individual purchaser of the Product, or for as long as the original individual purchaser owns the Product, whichever is less in time.

LIMITED WARRANTY FOR CONSUMERS

ONE Products, 20218 Hamilton Avenue, Torrance CA 90502, USA, (310) 645-6400 ("ONE Products") extends You this Limited Warranty. Statutory or common law may provide You with additional rights or remedies, which shall not be affected by this Limited Warranty.



OPCSK400-AU / OPCS600-AU 4 Outlet / 6 Outlet Surge Protector

Warranty Information

DEFINITIONS

“Adequate Use” means use of the Product (i) within a home or dwelling, (ii) for private (as opposed to commercial) purposes, (iii) in conformance with all applicable law, code or regulations (including without limitation building and/or electrical codes), (iv) in accordance with manufacturer recommendations and/or instructions in the materials and documentation that accompany the Product, and (v) if applicable, with proper electrical grounding.

“Authorized Dealer” means any distributor, reseller or retailer that (i) was duly authorized to do business in the jurisdiction where it sold the Product to You, (ii) was permitted to sell You the Product under the laws of the jurisdiction where You bought the Product, and (iii) sold You the Product new and in its original packaging.

“Formal Warranty Claim” means a claim made in accordance with the section “Formal Warranty Claims” herein

“Product” means a Product (i) that is listed in the Specifications Table below, (ii) that You bought from an Authorized Dealer new and in its original packaging, and (iii) whose serial number, if any, has not been removed, altered, or defaced.

“Product Defect” means an inadequacy of the Product that existed at the time when You received the Product from an Authorized Dealer and that causes a failure of the Product to

perform in accordance with ONE Product’s documentation accompanying the Product, unless such failure has been caused completely or partly by (a) any use other than Adequate Use, (b) transportation, neglect, misuse or abuse by anyone other than ONE Products’ employees; (c) alteration, tampering or modification of the product by anyone other than a ONE Products employee; (d) accident (other than a malfunction that would otherwise qualify as a Product Defect); (e) maintenance or service of the Product by anyone other than a ONE Products employee; (f) exposure of the Product to heat, bright light, sun, liquids, sand or other contaminants; or (g) acts outside the control of One Products, including without limitation acts of God, fire, storms, earthquake or flood.

“Warranty Period” means the time period during which ONE Products must have received Your Formal Warranty Claim. The different Warranty Periods related to Product Defects are defined in the Specifications Table below. The Warranty Period commences on the date when You purchased or received (whichever occurs later) the Product from an Authorized Dealer as evidenced by the Authorized Dealer’s invoice, sales receipt or packing slip. If You do not have written proof of the date of purchase or receipt, then the Warranty Period commences three (3) months after the date when the Product left ONE Products’ or its factory as evidenced by ONE Products’ records. The Warranty Period ends after the time defined in the Specifications Table has expired or after You have transferred ownership of the Product, whichever occurs earlier. Also, You must call

ONE Products and obtain a Return Authorization Number (as described under “How to Make a Claim”) within two (2) months after You discover a Product Defect (or should have discovered it, if such Product Defect was obvious).

“You” means the first individual person that purchased the Product in its original packaging from an Authorized Dealer. This Limited Warranty does not apply to persons or entities that bought the Product (i) in used or unpackaged form, (ii) for resale, lease or other commercial use, or (iii) from someone other than an Authorized Dealer.

ARISIT Pty Ltd PRODUCT WARRANTY AUSTRALIA & NEW ZEALAND

AUSTRALIA - Contact Arisit by telephone in Melbourne, Australia on 1300 726 219, or by emailing productreturns@arisit.com or by letter to **ATTN:** Product Returns, Arisit Pty Limited, 40-44 Mark Anthony Drive, Dandenong South, VIC 3175 and submit such details of your claim as Arisit requires.

NEW ZEALAND - Contact Arisit by telephone in Auckland on (+64) 9 306 1020, or by e-mailing sales2@arisit.co.nz or by letter to

ATTN: Product Returns, Arisit Pty Limited, 1a Howe Street, Newton, Auckland 1145, NZ and submit such details of your claim as Arisit requires.

Deliver the product(s) to the address above or the original place of purchase.

You must bear any expense you incur in claiming this warranty.

Notice to Australian Consumers

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Notice to New Zealand Consumers

Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This warranty should not be construed as any attempt to contract out of or exclude any or the guarantees available to any consumers under this Act provided that you agree that the provisions of the Consumer Guarantees Act 1993 will not apply if you are acquiring the goods for the purpose of a business.

Arisit Pty Limited Australia, 40-50 Mark Anthony Drive, Dandenong South, VIC 3175 Australia Tel: 1300 762 219

Arisit Pty Limited NZ, 1a Howe Street, Newton, Auckland, 1145 NZ, Tel: (+64) 9 306 1020