

2024/01 (v6.1)

Body Camera DrivePro Body 30

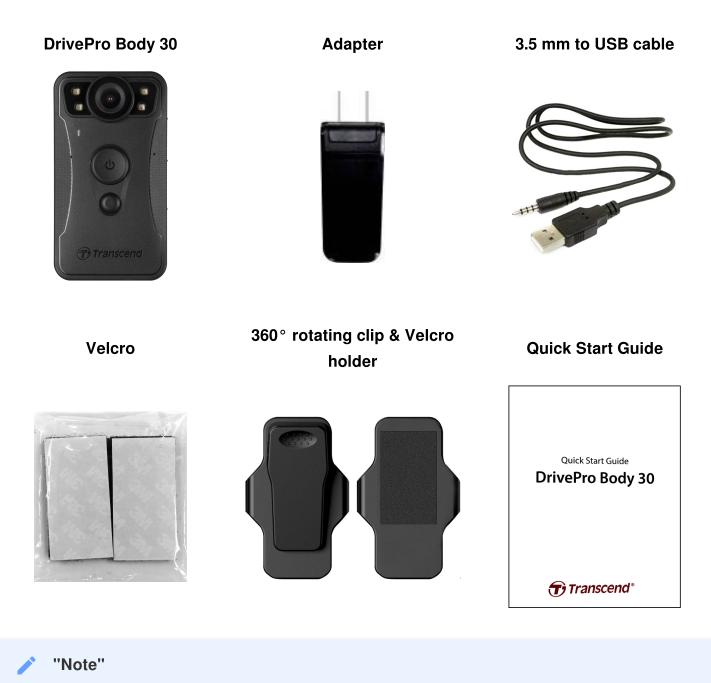


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1. Package Contents



When removing the DrivePro Body from the holder, please pull from the left and to the right side. When reassembling, ensure the DrivePro Body is securely attached to the holder.

2. Getting Started

2-1 Function Buttons



2-2 Function Button Description

Button	Instruction	Description	
Power	Long press once	Power on/off	
Button රු	Short press twice	Switch between Buffering mode and Recording mode. (Default: Buffering mode)	
Snapshot Button	Long press once	Turn on/off Infrared LEDs. Note: The default setting for long-pressing the snapshot button is enabling or disabling the "infrared LEDs." However, you can change it to the "audio recording function" through the DrivePro Body Toolbox.	
	Short press once	Take a snapshot.	
() + ●	Press for 5+ seconds	Reset, format and power off the device. A Note: This function is disabled by default and can be enabled using the DrivePro Body Toolbox. A Warning: All data will be permanently erased.	
Status Press for 5 seconds Pair and connect to Bluetooth.		Pair and connect to Bluetooth.	
	Short press once	Check the battery and recording status.	
Assistive Button	Long press once	Turn on/off the light indicators and the buzzer (Stealth Mode)	
(t) Tanucend	Short press twice	Turn on/off the microphone (Silent Mode)	

2-3 LED Indicators

Top View 1

Battery Indicator

Recording

LED	Status	Definition
•	Flashing	Low battery

Connected to a computer / power source

LED	Status	Definition
	Solid	Charging

Checking the battery status

LED	Status	Definition
•	Solid	> 67% remaining
•	Solid	31% to 67% remaining
•	Solid	< 31% remaining

Top View 2



Status Indicator

Recording

LED	Status	Definition
•	Flashing	Memory almost full
	Flashing	Bluetooth pairing
	Solid	Checking status in Buffering mode
	Flashing	Checking status in Recording mode
	Solid	Silent mode (Microphone off)

Connected to a computer

LED	Status	Definition
	Flashing	Transferring data

Front View



LED	Status	Definition
	Flashing	Powering on
	Solid	Buffering mode
	Flashing	Recording mode
•	Solid	Browser / Connected to a computer

2-4 Charging the DrivePro Body

Before use, please ensure that the battery is fully charged. Charge the DrivePro Body via the adapter or by connecting the USB cable to the computer. A solid orange light of the battery indicator is visible while charging and will turn off when fully charged.

To charge the DrivePro Body, you can either:

- Connect the 3.5 mm to USB cable to the body camera and a wall outlet with the included adapter.
- Connect the 3.5 mm to USB cable to the body camera and a computer.
- Connect the DrivePro Body to Transcend's Docking Station (Optional).

"WARNING"

Do not use a non-original 3.5 mm to USB cable to charge.

3. Recording Videos

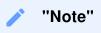
3-1 Buffering Mode

Recording in Buffering mode can significantly save storage space as the files are not recorded to the internal storage.

To power on and start Buffering mode, long press the power button \circlearrowright ; you will hear a beep. The recording indicator will flash blue when powering on and then turn solid blue in Buffering mode. To stop recording and power off, long press the power button \circlearrowright ; you will hear a beep. The LED light and the device will turn off.

To switch between Buffering mode and Recording mode, double-press the power button \ru . You will hear two beeps.





Buffered video length is adjustable via the DrivePro Body Toolbox.

3-2 Recording Mode

When an incident occurs, switch to Recording mode. The recorded file and up to 2 minutes of footage before the incident will then be stored in internal memory.

To start Recording mode, double-press the power button O while DrivePro Body 30 is in Buffering mode. You will hear two beeps, and the recording indicator will flash red. To stop recording, long press the power button O again. After hearing a beep, the LED light and the device will turn off.

Video files recorded in Recording mode will be saved in the folder named "VIDEO" and overwritten with loop recording enabled.

DrivePro Body 30 saves video files every 3 minutes automatically. (The default recording length is 3 minutes).

note"

The loop recording is disabled by default and can be enabled via the DrivePro Body Toolbox.

3-3 Recording Videos with Infrared LEDs

At night or in low light conditions, DrivePro Body 30 will automatically activate the Infrared LED mode; the four Infrared LEDs will light up. You can also long-press the snapshot button to turn ON/OFF the Infrared LED mode manually. Please keep the DrivePro Body 30 at least 50 centimeters from the object to avoid misjudgment of the light condition due to short-distance infrared reflection.



- 1. Videos recorded with Infrared LEDs will be in grayscale.
- 2. In complete darkness (0 lux), the Infrared LEDs can detect moving objects with an effective distance of 10 meters.

4. Taking Photos

Short press the snapshot button • to take photos while recording. When you hear a beep, it means the snapshot has been taken. Pictures will be saved in the folder named "PHOTO."



Photos taken with Infrared LEDs will be in grayscale.



5. Audio Recording

To use this feature, you need to configure it through the DrivePro Body Toolbox. You will need to change the long-press snapshot button setting from enabling the Infrared LEDs to the Audio Recording function. The audio files will be stored in the "AUDIO" folder.

Transcend®	DrivePro [™] Body Toolbox	PREFERENCE ① ABOUT
Status	Device DPB30_A967DD •	
Settings	Device Settings Video Settings Video Stamp Sync time with PC : Set	_
Tools	Stealth Mode : OFF - LED Indicator : ON -	_
File Manager	Buzzer : ON Vibrator : ON	
Smart Detection	Snapshot Button : Audio Recording Audio Sample Rate : 48000 Hz Reset Using Function Buttons : • OFF ON	_
	Press the Power and Snapshot buttons at the same time for 5 seconds to for and reset the device.	mat
/ "Note"		

The higher the audio sample rate is, the better the sound quality is.

6. Advanced Feature

6-1 Bluetooth Team Sync

"Bluetooth Team Sync" is a function based on Bluetooth technology. Within an acceptable range of Bluetooth, as long as a body camera enters Recording mode from Buffering mode, other body cameras of the same team will also enter Recording mode.



- 1. Bluetooth Team Sync is disabled by default and can be enabled using the DrivePro Body Toolbox.
- 2. This feature is available on DrivePro Body 30/60/70.

7. Using the DrivePro Body App

Developed for iOS and Android devices, the DrivePro Body App lets you watch live-view videos and adjust the camera settings wirelessly on your smart devices.



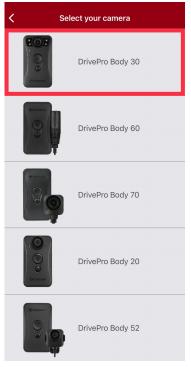
7-1 Downloading and Installing the App

- 1. Search for DrivePro Body App on the App Store or Google Play.
- 2. Download and install the DrivePro Body App on your mobile device.

Once the installation is complete, the App will be displayed on your device's home screen.

7-2 Connecting to the DrivePro Body App

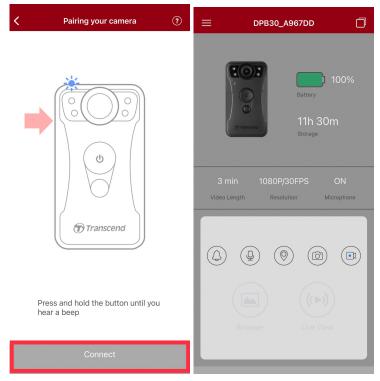
1. Tap "DrivePro Body" App and turn on Bluetooth to pair. Select "DrivePro Body 30" on the App.



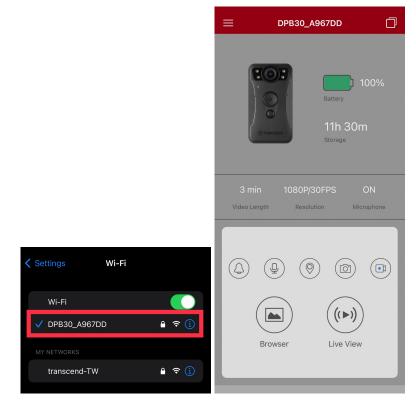
2. Power on the DrivePro Body by long pressing the power button endownumber definition of the second seco



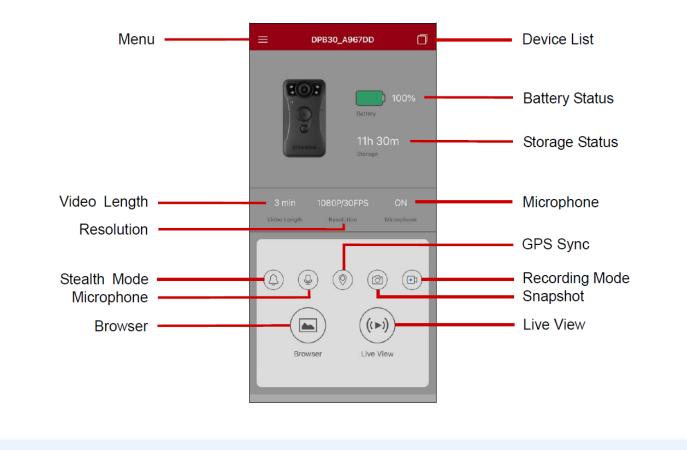
3. Long press the Status button until you hear a beep. Tap "Connect" on the App to connect to a Bluetooth device. After hearing three beeps, you can take snapshots, switch recording modes, or adjust settings via the App.



4. Tap "Browser" or "Live View" to connect to Wi-Fi named "DPB30_XXXXXX" with the default password "12345678".



7-3 DrivePro Body App Homepage



"Note"

The camera stops recording when you tap "Browser" or "Settings" on the DrivePro Body App, and the front LED turns solid red.

7-4 Playing Videos and Browsing Photos

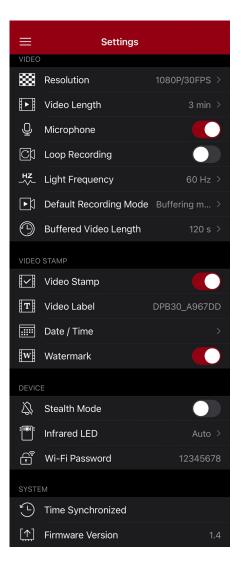
- 1. To play videos and browse photos, tap "Browser" on the Homepage or \equiv on the top left corner first, then tap PriveProTM Body.
- 2. Tap the icons on the bottom to play the videos recorded or browse the photos.

≡	Video	
MAY 15, 2023		
12:14.	09:14.	06:14.«
• 011.MP4	010.MP4	009.MP4
03:14.	00:13 n	
008.MP4	007.MP4	006.MP4
17:07.	14:07.	11:07. 11:07. 11:07. 10:03.MP4
■ 002.MP4	■ 001.MP4	
	Ō	Ŷ

7-5 Settings

Tap \equiv on the top left corner first, then tap O to enter the Settings menu.

In the Settings menu, you can adjust the video, device, Wi-Fi, and system settings.



Menu options

	VIDEO		
lcon	Function	Description / Options	
1000	Resolution	Set the quality for video recording.	
10001	Resolution	1440P/30FPS / 1080P/60FPS / 1080P/30FPS / 720P/30FPS / 480P	
E B	Video Length	Set the recording length of each recorded video.	
	video Lengin	3 min / 5 min / 10 min	
. 🗋 .	Microphone	Turn off/on the microphone during video recording.	
Ŷ	Microphone	Disable / Enable	
ତ୍ରୀ	Loop	Overwrite the old video files with new ones.	
	Recording	Disable (default) / Enable	
HZ	Light	Select the appropriate frequency to avoid flashing A/C light.	
-~~-	Frequency	50 Hz / 60 Hz	
	Default	Select the default recording mode.	
ГЛ	Recording Mode	Buffering mode / Recording mode	
		Set the buffered video length to record footage that happens	
	Buffered	prior to switching to Recording mode. $\hat{\Box}$ Note: The resolution settings determine the maximum length of videos	
	Video Length	recorded in Buffering mode.	
		30 s / 60 s / 90 s / 120 s	
	VIDEO STAMP		
lcon	Function	Description / Options	
	Video Stamp	Display the video label, date/time, and watermark on photos or videos.	
·	-	Disable / Enable	

Т	Video Label	Tap to edit the video label to be displayed. (The default label is DPB30_XXXXXX.)
		Select the date and time format.
:::::	Date / Time	Date: Y/M/D / M/D/Y / D/M/Y Time: 24HR / AM/PM
HXATH	Weter ware or the	Display the Transcend logo watermark on photos or videos.
<u>H vv</u> H	Watermark	Disable / Enable
		DEVICE
lcon	Function	Description / Options
\sum	Stealth Mode	Turn off/on the stealth mode. When the stealth mode is on, the light indicators, buzzer, and vibrator are disabled.
		Disable / Enable
; ;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;	Infrared	Select to activate the Infrared LEDs manually or automatically.
	LEDs	Manual / Auto
() ()	Wi-Fi Password	Set the Wi-Fi password of the DrivePro Body 30. (The default password is 12345678)
		SYSTEM
lcon	Function	Description / Options
۲ <u>ـ</u>	Time Synchronized	Sync the DrivePro Body time with your smart device.
[<u>↑</u>]	Firmware Version	Tap to upgrade the firmware to the latest version.
í	About	Display the App version, End-User License Agreement, and Open Source Statement.

WARNING"

- 1. Before proceeding with the firmware update using the DrivePro Body App, ensure the battery level is at least 50%. Alternatively, you can connect the power cord for a stable power source.
- 2. While performing the firmware upgrade, please wait until it is complete. Once the upgrade is finished, the DrivePro Body will automatically restart.
- 3. If the DrivePro Body cannot be turned on due to firmware upgrade failure, please contact Transcend customer service for technical support.

8. Using the DrivePro Body Toolbox Software

DrivePro Body Toolbox is a video file management software which simplifies the settings of the camera. The software features a user-friendly interface that allows users to set the basic functions of the DrivePro Body camera.

8-1 System Requirements

System requirements for connecting the DrivePro Body 30 to a computer and for using the DrivePro Body Toolbox:

A desktop or a laptop with a working USB port:

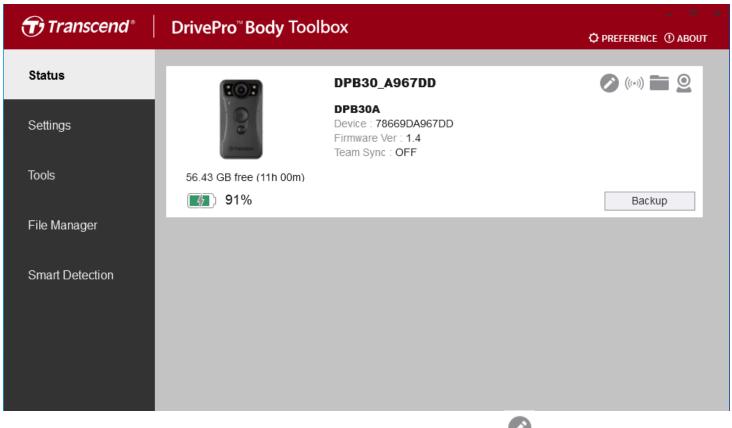
- Windows® 10 or later
- macOS® 10.14 or later

Downloading and installing the DrivePro Body Toolbox:

- 1. Download the installation files from: https://www.transcend-info.com/support/software/drivepro-body-toolbox
- 2. Install DrivePro Body Toolbox on your desktop or laptop.

8-2 Status

Please find the basic information of the DrivePro Body, including the user label, model, device serial number, and firmware version, on the Status page.



To adjust the user label and Bluetooth Team Sync function, click 🥙.

✓ "Note"
Select "preferred team number" for Bluetooth Team Sync from 1 to 10.

- To find a device, click $((\bullet))$.
- To play videos and browse photos, click
- To start backing up, click
 Backup
- To enter Webcam mode, click ${}^{\textcircled{}}$ to use the device as a camera and microphone.

8-3 Settings

On the Settings page, you can adjust the Device, Video, and Video Stamp settings.

Transcend®	DrivePro [™] Body Toolbox	ERENCE ① ABOUT
Status	Device DPB30_A967DD •	
Settings	Device Settings Video Settings Video Stamp Sync time with PC : Set	
Tools	Stealth Mode : OFF -	
File Manager	Buzzer : ON Vibrator : ON	
Smart Detection	Snapshot Button : Infrared LED Infrared LED Reset Using Function Buttons : OFF ON Press the Power and Snapshot buttons at the same time for 5 seconds to format and reset the device.	

Device Settings				
Function	Description / Options			
Sync time with PC	Click the "Set" button to sync the time of the device with the PC.			
Stealth Mode	Turn on/off Stealth mode. When the Stealth mode is on, the light indicators and buzzer are disabled.			
	ON / OFF			
LED Indicator	Turn on/off LEDs when recording.			
	ON / OFF			
Buzzer	Turn on/off Buzzer when recording.			
Duzzei	ON / OFF			
Vibrator	Turn on/off Vibrator when recording.			

	ON / OFF
Snapshot Button	Adjust the long-press snapshot button Setting to enable the infrared LEDs or the audio recording function.
	Infrared LED / Audio Recording
	Select to activate the Infrared LEDs manually or automatically.
Infrared LED	Manual / Auto (default)
Reset Using Function	When the power is on, press the power button $$ and snapshot button $$ simultaneously for 5+ seconds to format and reset the
Buttons	device. After that, the camera will turn off. (Default: OFF).

Transcend®	DrivePro [™] Body Toolbox	FERENCE ① ABOUT
Status	Device DPB30_A967DD	
Settings	Device Settings Video Settings Video Stamp Resolution : 1080P / 30FPS +]
Tools	Video Format : MP4 ▼ Loop Recording : OFF ▼ Video Length : 3 mins ▼	
File Manager	Light Frequency : 60 Hz 🔻	
Smart Detection	Microphone : ON Default Recording Mode : Buffering mode Buffered Video Length : 120 Seconds Buffering Recording Audio : ON	

Video Settings			
Function	Description / Options		
	Set the quality for video recording.		
Resolution	1440P/30FPS / 1080P/60FPS / 1080P/30FPS / 720P/30FPS / 480P/30FPS		
	Set the recording file format.		
Video Format	MOV / MP4		
Loop Recording	Overwrite the old video files with new ones.		
Loop necoluling	ON / OFF (default)		
Video Longth	Set the recording length of each recorded video.		
Video Length	3 mins / 5 mins / 10 mins		
Light Frequency	Select the appropriate frequency to avoid flashing A/C light.		
Light Frequency	50 Hz / 60 Hz		
Microphone	Turn on/off the microphone during video recording.		

	ON / OFF
Default Recording Mode	Select the default recording mode.
	Buffering mode / Recording mode
Buffered Video Length	Set the buffered video length to record footage that happens prior to activating the Recording mode. Note: The resolution settings determine the maximum length of videos recorded in Buffering mode.
	30 seconds / 60 seconds / 90 seconds / 120 seconds
Buffering Recording Audio	Turn on/off the microphone in Buffering mode.
	ON / OFF

Transcend®	DrivePro [™] Body Toolbox	PREFERENCE ① ABOUT
Status	Device DPB30_A967DD	
Settings	Device Settings Video Settings Video Stamp :	ideo Stamp
Tools	Date Format : Y/M/D Time Format : 24HR	
File Manager	Watermark : ON 🕶	
Smart Detection		

Video Stamp				
Function	Description / Options			
Video Stown	Display the video recording time and the video label.			
Video Stamp	ON / OFF			
Date Format	Set the date format.			
Date Format	Y/M/D / M/D/Y / D/M/Y			
Time Format	Select the 24-hour clock or the 12-hour clock.			
Time Format	24HR / AM/PM			
Weterser.	Display the Transcend logo watermark on photos or videos.			
Watermark	ON / OFF			

8-4 Tools

On the Tools page, you can upgrade firmware to the latest version, format disk or reset DrivePro Body to its default status.

Transcend®	DrivePro [™] Body Tool	box	DEFERENCE () ABOUT
Status	Device DPB30_A967DD	•	
Settings	Firmware Ver	Firmware Ver : 1.4 Latest FW Ver : 1.4 ①	
Tools	Password	Set a password	Set
File Manager Smart Detection	Format Disk	All data will be permanently erased.	Format
	Reset Device	Reset All Settings Settings will be reset to default. Erase All Contents and Settings All data will be permanently erased.	Reset Erase / Reset

Tools				
Function	Description / Options			
Firmware Ver	Upgrade your firmware to the latest version available.			
Password	Set a password to protect the drive of the body camera. Password should be between 8 to 16 characters, either letters or numbers.			
Format Disk	Format your disk.			
Reset Device	Reset all settings to default or erase all contents and settings.			

"WARNING"

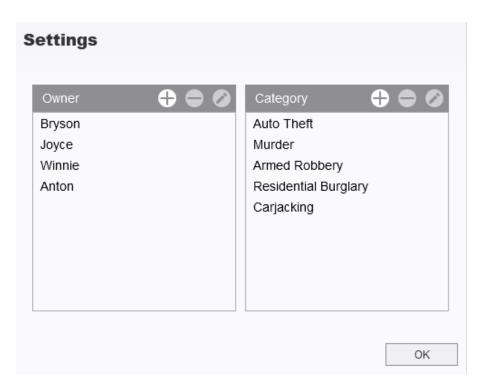
- **1. NEVER** remove the power cord while the firmware is being upgraded.
- 2. For best recording stability, you are suggested to back up your data with the DrivePro Body Toolbox each time you finish using the device or format it using the Toolbox every three months.
- 3. Please use DrivePro Body Toolbox only to format your DrivePro Body.
- 4. Formatting the disk permanently erases all data.

8-5 File Manager

Once the data is backed up, you can search and manage your videos and photos on the File Manager page.

Transcend®	DrivePro [™] Body	Toolbox	(🗘 PRE	FERENCE ① ABOUT
Status					2023_0515_151641_00	1	_
Settings					oate : 2023/05/15 15:19:40)wner : .ocation : No GPS Data Category :		
Tools				D	Description :		0
File Manager	Search	From : Se	elect a date 🟦 .	To :	Select a date 🔃 📿	◆ C	<u>نا</u> با
	Title	Туре	Date		Camera	Owner	Category
Smart Detection	2023_0515_151641_001	MP4	2023/05/15 1	5:19:40	78669DA967DD		
	2023_0515_151940_002	MP4	2023/05/15 1	5:22:40	78669DA967DD		
	2023_0515_152240_003	MP4	2023/05/15 1	5:25:40	78669DA967DD		
	2023_0515_152540_004	MP4	2023/05/15 1	5:28:40	78669DA967DD		
	2023_0515_152840_005	MP4	2023/05/15 1	5:31:40	78669DA967DD		
	2023_0515_153140_006	MP4	2023/05/15 1	5:32:02	78669DA967DD		

• Click 🗐 on the right side of the page to add, delete, or edit the Owner and Category.



• Click ^O to classify the Owner and Category of the selected file.

Edit		
2023_0303_091826_002		
Category :		
Auto Theft		•
Owner :		
Joyce		•
Description :		
5 vehicles have been stolen		
	ОК	Cancel

8-6 Preference

Click **PREFERENCE** on top of the page to adjust the settings of the DrivePro Body Toolbox.

Check the available options below according to your preference.

Preference				
System	Backup	Device		
 Auto run at Windows startup Minimize on startup 				
Language: English	1	•		
		OK		
Preference				
System	Backup	Device		
 Auto back up Format disk after backup is completed Secure Data Backup Folder Naming Methods Device ID User label Path of backup: C:\Users\user\Videos\Transcend Change 				
		OK		

System	Backup	Device		
Auto sync time with PC				
		ОК		

Please refer to the User's Manual of DrivePro Body Toolbox via the link below. https://www.transcend-info.com/Manual/DriveProBody/Toolbox/EN/

9. Transferring Files to a Computer

To transfer files between the DrivePro Body and the computer:

- 1. Plug the 3.5 mm to USB cable into the connection socket of the DrivePro Body.
- 2. Connect the other end of the cable to the desktop or laptop.



Your DrivePro Body is now ready to transfer data like an external hard drive. To transfer files to the computer, copy them from the folder of the body camera.

"WARNING"

- 1. To prevent data loss, always follow the proper removal procedures when disconnecting the DrivePro Body from your computer.
- 2. You can only transfer files when connecting the DrivePro Body to a computer. The DrivePro Body does not function as a body camera at this time. Please disconnect your camera from the computer to resume its functions.

10. Docking Station (Optional)

Transcend's DPD6N networked docking station is designed specifically for the DrivePro Body 30/60/70 and offers a complete charging, data upload, and camera management solution via the network. Users can charge multiple DrivePro Body 30/60/70 devices simultaneously and share files (including video recordings and snapshots) to an external storage device via a USB port.



Please refer to the DPD6N User's Manual through the link below.

https://www.transcend-info.com/support/product/body-camera/docking-station-ts-dpd6n

11. Cautions

1. Do not use or store the DrivePro Body in the following places to prevent malfunction or deformation:

- In extremely hot, cold, or humid places, such as in a car parked in the sun
- Under direct sunlight or near a heater
- Near strong magnetic fields
- In sandy or dusty places
- 2. Please clean and protect the lens of the DrivePro Body frequently and carefully.
 - Wipe the lens with a soft cloth in the following cases:
 - When there are fingerprints on the lens
 - When the lens is exposed to salty air, such as at the seaside
 - Store in a ventilated place with little sand and dust.
 - To prevent mold, periodically clean the lens.
- 3. Cleaning
 - Clean the surface of the DrivePro Body with a soft cloth slightly moistened with water, and wipe the surface with a dry cloth.
 - Do not clean the camera with chemical products (e.g., thinner, benzine, alcohol, insect repellent, sunscreen or insecticide, etc.) and disposable cloths, as they may damage the finish or the casing.
 - Do not touch the camera with any of the abovementioned chemicals on your hand.
 - Do not leave the camera in contact with rubber or vinyl for long.
- 4. Moisture condensation
 - If the DrivePro Body is brought directly from a warm to a cold place (or on the contrary), moisture may condense inside or outside the camera to cause malfunction of the DrivePro Body.
 - If moisture condensation occurs, turn off the DrivePro Body immediately and wait about 1 hour for the moisture to evaporate.
- 5. Usage instructions for the bundled Velcro holder

- The bundled Velcro holders are suitable for use on raincoats, windcheaters, and other plastic surfaces. However, they are not recommended for cotton, wool, or leather use; otherwise, we suggest sewing them on.
- Each set of Velcro includes two sides. Adhere one side to the bundled Velcro holder and the other to the clothes.
- Application instructions: Ensure the clothes are clean and dry before attaching and using the device. Peel off the tape and firmly press it into place. Leave it for 24 hours for optimal performance.

12. IP67 Protection

The camera body of the DrivePro Body 30 is rated at IP67, offering splash, water, and dust resistance. However, splash, water, and dust resistance are not permanent conditions, which might decrease due to normal wear. The warranty does not cover liquid damage.

The limited warranty does not cover malfunctions or damage caused by improper use.

- Do not use the DrivePro Body 30 in water as it is not waterproof.
- Do not use the DrivePro Body 30 in high temperatures and humidity, such as saunas, steams, and shower rooms.
- Do not use the DrivePro Body 30 for long in heavy rains to prevent moisture from penetrating. Ensure the power cable, adapter, and connection socket are completely dry before charging.

"WARNING"

DrivePro Body 30 is not water resistant in the following situations:

- when connected to a USB cable
- · when any of the screws is removed from the device

13. Specifications

	DPB30 (Models produced before 2023.01)	DPB30 (Models produced after 2023.01)
Dimensions	95.9 mm (L) × 52.2 mm (W) × 27.6 mm (H) 3.78" (L) × 2.06" (W) × 1.09" (H)	
Weight	130 g (4.6 oz)	
Connection Interface	USB 2.0	
Storage	64GB eMMC internal memory	64GB internal memory / 128GB internal memory
Lens	2-megapixel, F/2.0, 130° wide angle	4-megapixel, F/2.0, 130° wide angle
Resolution / Frame Rate	Full HD (1920 x 1080) / 60/30FPS	2K QHD (2560 x 1440) / 30FPS Full HD (1920 x 1080) / 60/30FPS
Video Format	MOV (H.264)	MP4 (H.264)
Battery	Li-Polymer 3120 mAh	
Battery Life (max.)	Up to 12 hours*	
Power Supply	Input (max.): AC 100 V to 240 V, 50 Hz to 60 Hz, 0.4 A Output: DC 5 V / 2 A	
Operating Temperature	-20°C (-4°F) to 60°C (140°F) 5°C (41°F) to 45°C (113°F) when charging with the adapter	
Ingress Protection	IP67	
Certification	CE, UKCA, FCC, BSMI, NCC, MIC, KC, EAC, RCM	
Shock Resistance	MIL-STD-810G 516.6 – Transit Drop Test	
Warranty	2-Year Limited	

Note	The DrivePro Body 30 incorporates advanced image enhancement technologies like Wide Dynamic Range (WDR) and High Frame Rate (HFR), which have replaced the traditional anti-shake and image stabilization functions. The camera can capture crucial details with utmost clarity and precision by supporting high-quality recording at up to 60FPS.

*The actual video recording length may vary with environmental conditions.

14. Frequently Asked Questions

If you have issues using DrivePro Body, please refer to the following information to troubleshoot problems. If you cannot find any ideal solution to your questions, please consult the store where you purchased the product or the service center, or contact the local Transcend branch office.

You can also visit Transcend's website for more FAQs and Technical Support services. https://www.transcend-info.com/ https://www.transcend-info.com/Support/contact_form

1. My computer operating system cannot detect my DrivePro Body.

Please check the followings:

(1) Is your DrivePro Body properly connected to the USB port? If not, unplug it and reconnect it. Ensure both USB cable ends are correctly connected, as shown in the User's Manual.

(2) Is the computer's USB ports enabled? If not, refer to the User's Manual of your computer (or motherboard) to enable them.

2. None of the DrivePro Body buttons are responding.

Please press the Reset button on the bottom of the DrivePro Body using a thin object with a flat tip, such as a straightened paper clip, to turn it off and on again.

3. Is the DrivePro Body 30 waterproof and shockproof?

The DrivePro Body 30 is IP67 dust and water protected and meets rigorous U.S. military drop-test standards *.

*Based on MIL-STD-810G 516.6 – Transit Drop Test

4. Can DrivePro Body 30 record while charging?

To ensure recording while charging, it is crucial to utilize an external power supply that meets the specific requirements of the DrivePro Body 30, which is 5V/2A. This includes considering power banks as one of the viable options.

15. EU Compliance Statement

Transcend Information hereby declares that all CE marked Transcend products incorporating radio equipment functionality are in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: https://www.transcend-info.com/eu_compliance

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Dashcam / Body Camera series		
Frequency:	Maximum transmit power:	
2400 MHz to 2483.5 MHz	< 100 mW	

16. Recycling and Environmental Protection

For more information on recycling the product (WEEE) and battery disposal, please refer to the following link:

https://www.transcend-info.com/about/green

17. Warranty Policy

Please find the warranty period of this product on its package. For details of Warranty Terms and Conditions and Warranty Periods, please refer to the link below: https://www.transcend-info.com/warranty

18. GNU General Public License (GPL) Disclosure

For more information on open-source licensing, please refer to the link below: https://www.transcend-info.com/Legal/?no=10

19. End-User License Agreement (EULA)

For details of software license terms, please refer to the following link: https://www.transcend-info.com/legal/gpl-disclosure-eula

20. Federal Communications Commission (FCC) Statement

This device complies with Part 15 FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received including interference that may cause undesired operation.

This Equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information (SAR)

This equipment complies with the FCC portable RF exposure limit set forth for an uncontrolled environment. The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This equipment could be installed and operated with minimum distance 0cm between the radiator & your body.

- Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.
- This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

Transcend Information Inc (USA) 1645 North Brian Street, Orange, CA 92867, U.S.A TEL: +1-714-921-2000

21. Eurasian Conformity Mark (EAC)

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