

Safety Notice

Product Warning: Liv-Aroma Diffuser

We have become aware that over a prolonged period of use the Liv-Aroma Diffuser has in a very small number of instances caused the plastic casing around the input power connector to heat and deform. The available power through this product and internal safeguards means there is no risk of a fire hazard, however there is a slight chance that any softened plastic could potentially damage whatever the unit is resting on.

The product numbers are EW056-2 WWBG (white) & EW056-2 COP (copper). The products affected by this notice will have the following batch numbers:

MBZ05618070 series 0001-2031
MBZ05618070 series 2032-3047
MBZ05619030 series 0001-1016
MBZ05619030 series 1017-1198
MBZ05619030 series 1199-1380
MBZ05619030 series 1381-1707
MBZ05619060 series 0001-1511
MBZ05619090 series 0001-3132

The product was sold between October 2018 and February 2020. A picture of the product and the packaging is set out below.

If you have any concerns and wish to return the product, please do so via the sales channel you purchased this from and you will receive either a full refund or replacement product of the same value, at your request.

We take product safety very seriously and apologise for any inconvenience caused.



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Longsight Business Park, Manchester M13 0PD