

Order Date	Invoice Number

# BLANC & ECLARE

QTY	PRODUCT CODE	DESCRIPTION	SIZE	RETURN	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOR	REASON FOR RETURN
									1. Ordered more than one size
									2. Arrived too late
									3. Poor quality/faulty
									4. Doesn't fit properly
									5. Doesn't suit me
									6. Incorrect item received
									7. Parcel damaged on arrival

**NEED TO RETURN OR EXCHANGE SOMETHING?**

1) You may return any product ordered for refund or exchange within ten (10) calendar days from the delivery date. Returned products must be in their original condition, unused, unwashed, unaltered, and in the same condition which it was received with all tags attached, and in the original packaging (including, if possible, the original selivery box). The original invoice must be provided with any return/exchange.

2) To exchange a product, please contact customer service at [info@blancgroup.com](mailto:info@blancgroup.com).

3) Please be advised that return/exchange costs will be borne by the customer unless the reason for return is damaged merchandise or an error on our part

Please complete this form pop it into your parcel and return to the below address :

BLANC GROUP LIMITED  
 Suite 804,  
 93-103 Wing Lok Street  
 SheungWan, Hong Kong