

The Foundation and Lin & Barrett Lingerie Returns Form

Customer Name:			
Address:		State:	
		Post Code:	
Invoice #		Phone #	
		Date of Purchase:	

ITEMS	DESCRIPTION OF ITEM AS PER INVOICE	Tick One		REASON CODE	NOTE FOR EXCHANGE / RETURN
		REFUND?	EXCHANGE?		
1					
2					
3					
4					
5					

Returns & Exchanges:

If you change your mind, you may return your purchase(s) for a refund or credit within 30 days of receipt of goods, provided the item(s) are unwashed, unworn, unused and in original condition with tags attached. Any personal items such as briefs, swimwear or hosiery and any items purchased on sale, are not eligible for refund, credit, or exchange unless faulty. Lin & Barrett reserve the right to replace, repair or refund faulty items. Some faulty items may need to be sent back to the supplier for Quality Control, assessment. We will advise you of the time frames involved. The customer is responsible for return postage costs, unless faulty, and tracking options are recommended.

Return Reason Codes:

- 1 CHANGE OF MIND
- 2 DOES NOT FIT
- 3 NOT WHAT I EXPECTED
- 4 WRONG ITEMS SENT / ORDERED
- 5 FAULTY

Returns Address:

The Foundation & Lin & Barrett Lingerie
 Shop 1, 153 Military Road, Neutral Bay NSW 2089
 Or email us at contact@thefoundation.com.au
 Or call us at 02 9953 9615

Comments / Notes / Special Instructions:

Office Use:							
Date Processed:		By:		Return Inv #		Credit Note # (if applic)	