6.4 Maintenance Interface

For safety, please unplug the power cord of the positive and negative interfaces before maintenance.

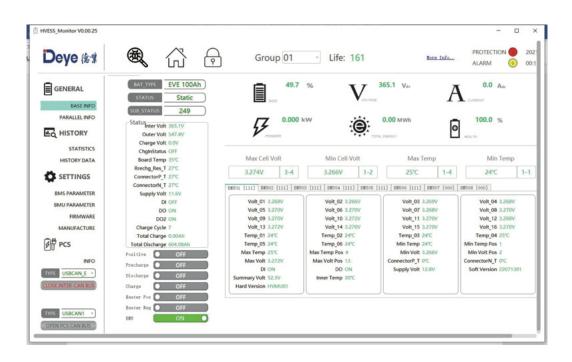




Note: When inserting the SD card, unplug the battery power cord and manually turn the air switch to the off position.

7. Instructions for HVESS-Monitor Use

7.1 Main Page



7.2 Function List

No.	Communication category	Function category	Function name	Function description
1		Communication configuration	Communication configuration of CAN BUS	"INTER-CAN BUS" or "PCS CAN BUS" can be selected Click the relevant button to start or stop the
	INTER-CAN BUS		Basic information	communication with BMS. 1. Monitoring the total voltage, current, SOC, and other core information 2. Monitoring relay switch information and other general information 3. Monitoring the voltage and temperature of
2		Data display	Information on parallel devices	the cell by BMU 4. Display the current alarm of the system by category Support display of a maximum of 50 parallel devices information
3		History data	History data	Not available temporarily
4			History record	Read history information stored in BMS
5	History record		History event	Read history event information stored in BMS
6	INTER-CAN BUS	HVESS-Monitor storage	Real-time data storage of HVESS-Monitor	Operation data stored real-time in backstage of HVESS-Monitor
7	INTER-CAN BUS	Parameter	BMS parameter BMU parameter	Read the current parameters displayed, including the cell's overcharge, the system's overcharge, the cell's over-discharge, the system's system over-discharge, charging overcurrent, discharging overcurrent, charging under temperature, discharging under temperature, discharging overtemperature, discharging under temperature, differential voltage, etc.
8		Firmware	INTER-CAN BUS firmware update	Upgrade BMS and BMU via INTER-CAN BUS
9		Manufacture	Manufacture	Extract relevant information such as product serial number
10		Inverter information	Information	Read and display inverter and parallel device information
11	PCS CAN	Firmware	PCS CAN BUS firmware upgrade	Upgrade BMS and BMU via PCS CAN BUS

7.3 Function Description

1. CAN Communication Configuration

A. Insert the network cable into **IN** port, click the **OPEN INTER-CAN BUS** button to start the INTER-CAN communication, and click the button again to stop such communication.

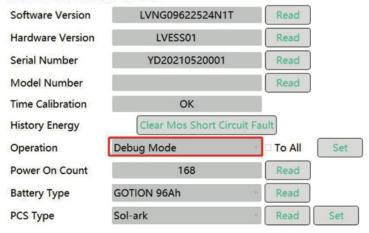
B. Insert the network cable into the **PCS** port, click the **OPEN PCS CAN BUS** button to start the INVERTER CAN communication, and click the button again to stop such communication.



2. Basic Information

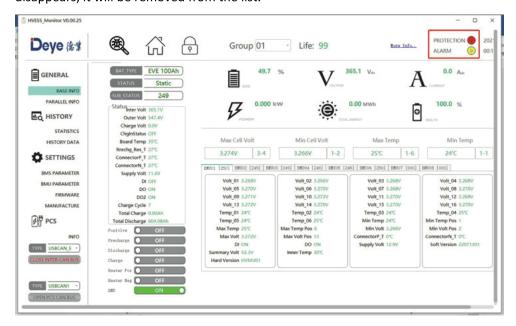
The default boot mode is **Factory Mode**. To display detailed information, change to **Debug Mode** and click the **Set** button

Product Serial Code



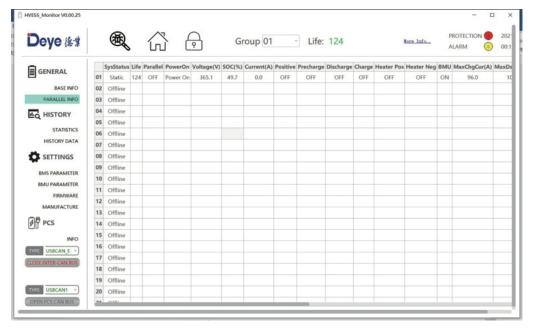
In the parallel system application, click the **OPEN INTER-CAN BUS** button. By default, the data monitoring interface will display the real-time information of the module group number **01**. To display other module information, switch to the desired module group number.

After the communication is available, the specific cell number and temperature information will be displayed in real-time. The HVESS-Monitor displays different alarms. There are protection events and alarm events. Both types of events are displayed in the list. When an alarm event disappears, it will be removed from the list.



3. Parallel Information

In the parallel info display interface, the real-time information of racks that are parallel to each other is displayed successively according to the serial number.



4. History Data

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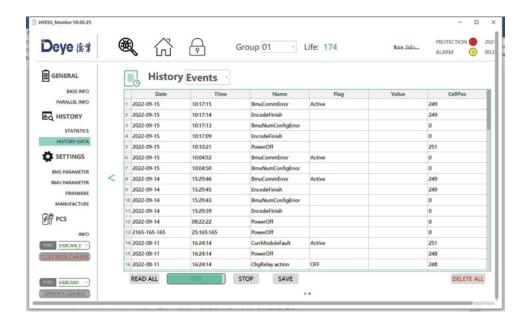
5. History Records

Select **Records** and click the **READ ALL** button. The HVESS-Monitor starts the task of reading history records and creates the reading process with the slave computer. After receiving the response, the received history records will be analyzed and displayed in the Flash record list. The latest history records are displayed below the list. Click the **SAVE** button to save the read history records to the user-selected path for offline analysis.



6. History Events

Select **Events**, and click the **READ ALL** button. The HVESS-Monitor will start the task of reading history events, and create the reading process with the slave computer. After receiving the response, the received history events will be analyzed and displayed in the list, and the latest time will be displayed above the list. Click the **SAVE** button to save the read history events to the user-selected path for offline analysis.



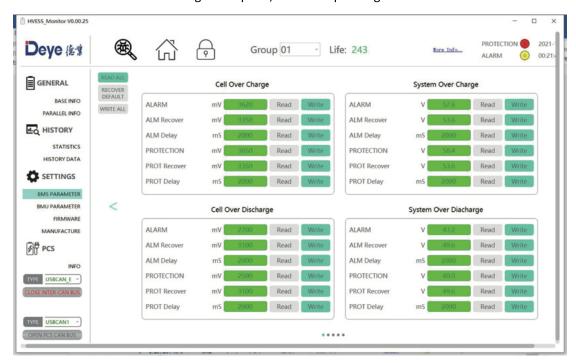
7. Real-Time Data Storage of the HVESS-Monitor

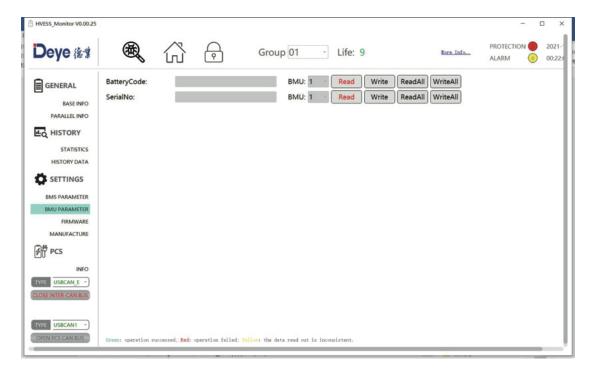
Click the **RECORDING** button to start the real-time saving of operational data, and click the **STOP** button to stop the real-time saving. Click the **SAVE** button to save the recorded real-time operational data to the user-selected path for offline analysis. Click the **CLEAR** button to clear the displayed data in the list.



8. Parameter

The parameter interface includes BMS parameters and BMU parameters. The operation method is the same. Click the READ ALL button to display such data as ALARM, ALM Recover, ALM Delay, PROTECTION, PROT Recover and PROT Delay on corresponding windows, these are factory default values. When the reading is complete, the corresponding windows will become blue.

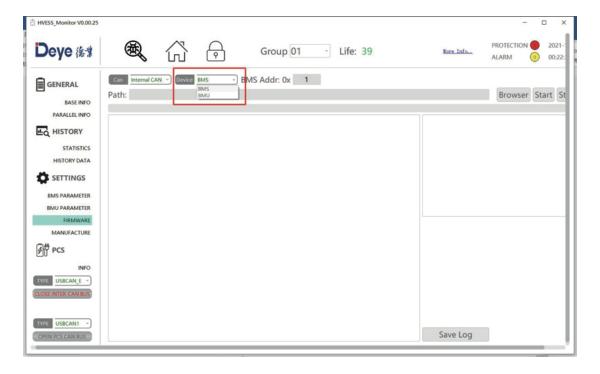




9. INTER-CAN Firmware Upgrade

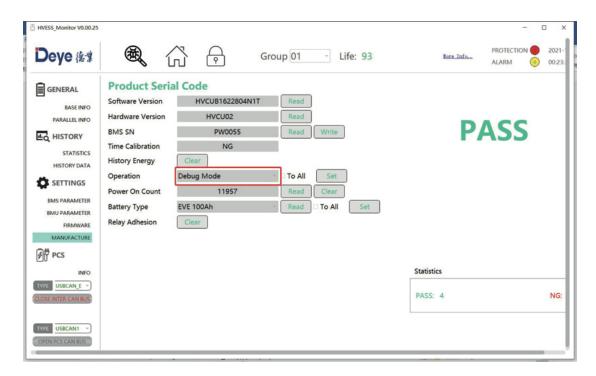
Make a selection in the red box of the BMS CAN-BUS upgrade and BMU CAN-BUS upgrade interface. Click the Browser button, select the configuration file to be upgraded from the computer, or drag the BIN file to be upgraded to the upgrade interface. The HVESS-Monitor will read and analyze the data in the file and display it on the corresponding input interface. Click Start to start upgrading.

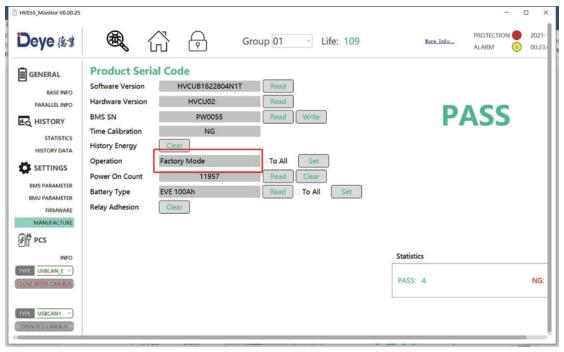
In the case of parallel device operation, when the device address is filled in with 1, the HVESS-Monitor will start with No.1 BMS to upgrade BMS and BMU in the entire system one by one. Regardless of whether a BMS upgrade succeeds or not, it will continue to upgrade BMS at the next address. When the device address is filled with a figure other than 1 (for example, 2), the HVESS-Monitor will only upgrade a single BMS whose address matches the input. The single BMU upgrade operation is similar. After the upgrade, **OK** will be displayed.



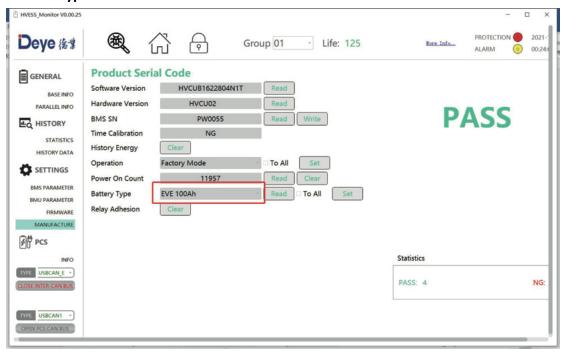
10. Manufacture

Click the **Read** button to read the product serial number and other related information. The default operational or working mode is **Factory Mode**. To display more details, change to **Debug Mode** and click the **Set** button. The number of read/set successes/failures is displayed in the lower right corner. Restart to automatically return to **Factory Mode**.



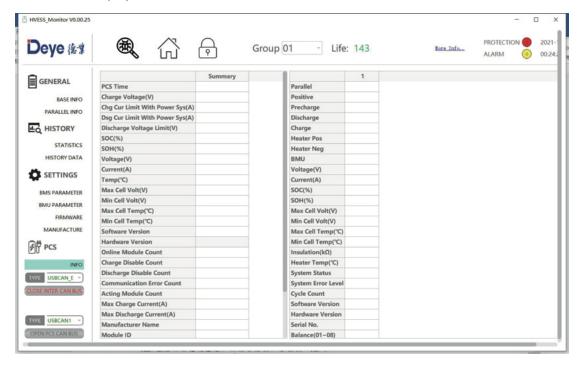


11. Cell Types



12. Inverter Information

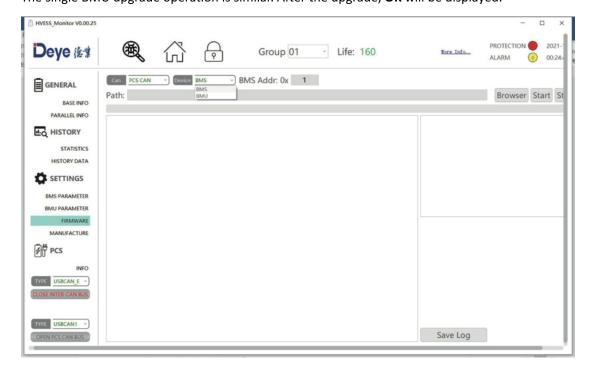
When the INVERTER CAN communication is connected externally, click **OPEN PCS CAN BUS**. This interface will display the information related to the communication with the inverter.



13. PCS CAN Firmware Upgrade

Click the **Browser** button, select the configuration file you need to upgrade from the computer, or drag and drop the BIN file you need to upgrade to the upgrade interface. The HVESS-Monitor will read and analyze the data in the file and display it on the corresponding input interface. Click the **Start** button to start upgrading.

In the case of parallel device operation, when the device address is filled in with 1, the HVESS-Monitor will upgrade the BMS and BMU in the entire system one by one, starting from No.1 BMS. Regardless of whether a BMS upgrade succeeds or not, it will continue to upgrade BMS at the next address. When the device address is filled in with a figure other than 1 (for example, 2), the HVESS-Monitor will only upgrade a single BMS whose address matches the input. The single BMU upgrade operation is similar. After the upgrade, **OK** will be displayed.



8. BOS-G' FAULT DESCRIPTION

Different types of faults are below:

	Fault types	Trigger conditions	
	Charge over-current alarm		
	Charge over-current protection	Exceeding the parameter set value and set time	
	Discharge over-current alarm	(More than 105A, 2s; more than 125A, 5s; more than 140A, 2s; lower than 5°C, set value*0.5)	
	Discharge over-current protection	set value 0.5)	
	Charge overtemperature alarm	Exceeding the parameter set value and set time (>45°C, 2s)	
	Charge overtemperature	Exceeding the parameter set value and set time	
	protection Discharge	(>50°C, 2s) Exceeding the parameter set value and set time	
	overtemperature alarm Discharge	(>50°C, 2s)	
	overtemperature protection	Exceeding the parameter set value and set time (>55°C, 2s)	
System faults	Charge under temperature alarm	Exceeding the parameter set value and set time (<5°C, 2s)	
	Charge under temperature protection	Exceeding the parameter set value and set time (<0°C, 2s)	
	Discharge under temperature alarm	Exceeding the parameter set value and set time (<-10°C, 2s)	
	Discharge under	Exceeding the parameter set value and set time	
	Excessive differential voltage alarm	(<-20°C, 2s) Exceeding the parameter set value and set tim (>500mv, 2s)	
	Excessive differential voltage protection	Exceeding the parameter set value and set time (>800mv, 2s)	
	Excessive differential temperature alarm	Exceeding the parameter set value and set time (>10°C, 2s)	
	Excessive differential	Exceeding the parameter set value and set time	
	temperature protection Cell overvoltage alarm	(>15°C, 2s) To maintain consistency, cut off the charging	
	Cell overvoltage protection	immediately when the full charge calibration	
	Cell undervoltage alarm	rated voltage of 3.6V is reached. When the	
	Cell undervoltage protection	voltage drops to 3.35V, restart it with the turned-off red light indicator. All protective red	

		light indicators are always and		
	Dwo oboveo vosistav	light indicators are always on!		
	Pre-charge resistor	Exceeding the parameter set value and set time		
	overtemperature alarm	(>55°C, 2s)		
	Pre-charge resistor	Exceeding the parameter set value and set time		
	overtemperature	(>65°C, 2s)		
	protection			
	Insulation level 1	Exceeding the parameter set value and set time		
	Insulation level 2	Exceeding the parameter set value and set time		
	Heating film	Exceeding the parameter set value and set time		
	overtemperature alarm	(>75°C, 2s)		
	Heating film	Exceeding the parameter set value and set time		
	overtemperature	(>80°C, 2s)		
	protection	(700 €, 23)		
	BMS connector	Exceeding the parameter set value and set time		
	overtemperature alarm	Exceeding the parameter set value and set time		
	BMS connector			
	overtemperature	Exceeding the parameter set value and set time		
	protection			
	BMU connector	Even adirectly and an extension of value and est time		
	overtemperature alarm	Exceeding the parameter set value and set time		
	BMU connector			
System faults	overtemperature	Exceeding the parameter set value and set time		
	protection			
	Power loop			
	overtemperature alarm	Exceeding the parameter set value and set time		
	Power loop			
	overtemperature	Exceeding the parameter set value and set time		
	protection			
	SOC too low	Exceeding the parameter set value and set time		
	Total voltage too high			
	alarm	Exceeding the parameter set value and set time		
	Total voltage too high			
	protection	Exceeding the parameter set value and set time		
	Total voltage too low alarm	Exceeding the parameter set value and set time		
	Total voltage too low	Exceeding the parameter set value and set time		
	protection	Exceeding the parameter set value and set time		
		Polay foodback information state adhesion		
	Discharge relay adhesion	Relay feedback information state adhesion		
	Charge relay adhesion	Relay feedback information state adhesion		
	Heating relay adhesion	High voltage is detected after disconnecting the		
		heating relay		
	Limit protection	Exceeding the parameter set value and set time		
	Abnormal power supply	Exceeding the parameter set value and set time		

	voltage		
	Master positive relay adhesion	Relay feedback information state adhesion	
	Fuse Blown	No high voltage is detected after the loop relay is closed	
	Repeated BMU address fault	BMU with the same number	
	INTER-CAN BUS communication failure	Loss of communication between BMS	
	PCS-CAN BUS communication failure	The heartbeat message of the inverter is not received for a long time	
	RS485 communication failure	Inverter RS485 access is not received for a long time	
	Abnormal RS485 communication	С	
	External total voltage acquisition fault	/	
	Internal total voltage acquisition fault	The difference between the acquired intern total voltage and the accumulated internal tot voltage exceeding the set value	
	SCHG total voltage acquisition fault	/	
	Cell voltage acquisition fault	The cell voltage acquired is 0	
	Temperature acquisition failure	The temperature acquired is -40°C	
	Current acquisition fault	/	
	Current module fault	Abnormal Hall current/reference voltage	
	EEPROM storage failure	EEPROM write failure during self-test	
	RTC clock fault	The external RTC failed to enable the charging function	
	Pre-charge failure	Pre-charge timeout	
	Charging voltage too low	The minimum cell voltage is lower than the set value	
	BMU lost	BMU message not received for a long time	
	Abnormal number of BMU	The number of BMU addresses is different from the number of set parameters	



Note: For more information, please contact us.

Email: service-ess@deye.com.cn, Service Hotline: +86 0574 8612 0560.

9. SUMMARY OF FAULT TYPES IN BOS-G'S SCREEN AND HVESS-MONITOR

Abbreviation	Screen protection event description	HVESS-Monitor protection event description	HVESS-Monitor alarm event description
	BMS southward connector	BMU connector overtemperature	BMU connector
	overtemperature	protection	overtemperature alarm
	BMS northward connector	BMS connector overtemperature	BMS connector
	overtemperature	protection	overtemperature alarm
	Pre-charge resistor overtemperature level-2 alarm	Pre-charge resistor overtemperature protection	Pre-charge resistor overtemperature alarm
ОТ	Heating film overtemperature level-2 alarm	Heating film overtemperature protection	Heating film overtemperature alarm
	Charge overtemperature level-2 alarm	Charge overtemperature protection	Charging overtemperature alarm
	Discharge overtemperature level-2 alarm	Discharge overtemperature protection	Discharge over temperature alarm
	/	Power loop overtemperature protection	Power loop overtemperature alarm
	Charge under temperature level-2 alarm	Charge under temperature protection	Charge under temperature alarm
UT	Discharge under temperature level-2 alarm	Discharge under temperature protection	Discharge under temperature alarm
ос	Charge overcurrent level-2 alarm	Charge overcurrent protection	Charge overcurrent alarm
	Discharge overcurrent level-2 alarm	Discharge overcurrent protection	Discharge overcurrent alarm
DV	Excessive differential voltage	Excessive differential voltage	Excessive differential voltage
DV	level-2 alarm	protection	alarm
DT	Excessive differential	Excessive differential temperature	Excessive differential
	temperature level-2 alarm	protection	temperature alarm
	Total charge voltage too high	Total voltage too high protection	Total voltage too high alarm
OV	Cell overvoltage level 2 alarm	Cell overvoltage protection	Cell overvoltage alarm
	Charge voltage too low	Charging voltage too low	/
UV	Total discharge voltage too low	Total voltage too low protection	Total voltage too low alarm
	Cell undervoltage level-2	Cell undervoltage protection	Cell undervoltage alarm

	alarm		
	Abnormal numbers of BMU	Abnormal numbers of BMU	/
	BMU lost	BMU lost	/
	RTC clock fault	RTC clock fault	/
	Current module fault	Current module fault	/
	SCHG total voltage acquisition fault	SCHG total voltage acquisition fault	/
	Abnormal RS485 communication	Abnormal RS485 communication	/
	RS485 communication failure	RS485 communication failure	/
	PCS-CAN BUS communication failure	PCS-CAN BUS communication failure	/
	Repeated BMS address fault	Repeated BMS address fault	/
	Repeated BMU address fault	Repeated BMU address fault	/
	Abnormal power supply voltage	Abnormal power supply voltage	/
	Heating relay adhesion	Heating relay adhesion	/
	SOC too low	SOC too low	/
0.5	SOC too high	SOC too high protection	/
OF	Fuse Blown	Fuse Blown	/
	Charge relay adhesion	Charge relay adhesion	/
	Discharge relay adhesion	Discharge relay adhesion	/
	Master positive relay adhesion	Master positive relay adhesion	/
	Temperature acquisition failure	Temperature acquisition failure	/
	Cell voltage acquisition fault	Cell voltage acquisition fault	/
	Inter communication failure	INTER-CAN BUS communication failure	/
	Pre-charge failure	Pre-charge failure	/
	Insulation level 2 alarm	Insulation level 2	Insulation level 1
	External total voltage acquisition fault	External total voltage acquisition fault	/
	Internal total voltage acquisition fault	Internal total voltage acquisition fault	/
	Current acquisition fault	Current acquisition fault	/
	Limit protection	Limit protection	/
	EEPROM failure	EEPROM storage failure	/
ISO EEPROM failure	Insulation level 2	Insulation level 2	/

10. MAINTENANCE AND UPGRADE

STOP

Warning! Improper decommissioning may cause damage to the equipment and/or battery inverter.

Before maintenance, ensure that BOS-G is decommissioned according to relevant provisions.



Note: All maintenance work shall comply with local applicable regulations and standards.

The USB disk port of BOS-G has the functions of upgrading firmware and recording battery data, which can be used as an auxiliary tool.

10.1 Maintenance of BOS-G

To ensure safe operation, all plug connections must be checked. If necessary, relevant operators shall press them back into place at least once a year.

The following inspection or maintenance must be carried out once a year:

- General visual inspection
- Check all tightened electrical connections. Check the tightening torque according to the values in the following table. Loose connections must be retightened to the specified torque.

Connection mode	Tightening torque
High-voltage control box grounding	4.5Nm
Fixing the lug of the high-voltage control box	1.2Nm
Fixing the lug of the battery module	1.2Nm

- Using the monitoring software, check whether the SoC, SoH, battery voltage and temperature of the battery module are abnormal.
- Shut down and restart BOS-G once a year.

Note: If the system is installed in a polluted environment, maintenance and cleaning must be carried out at short intervals.

Note: Clean the battery rack with a dry-cleaning cloth. Ensure that no moisture comes into contact with the battery connections. Do not use solvents.

10.2 USB's Upgrade Step

- 1 USB type: USB2.0, FAT32;
- (2) Create the upgrade folder according to the directory;
- 3 Place the upgrade file provided by the supplier in the upgrade folder;
- 4 Turn on the battery, and insert the USB flash disk after the blue indicator is on;
- (5) After the blue light indicator flashes and turns off, pull out the USB flash disk to complete the upgrade. Do not turn off the battery during the process.
- (6) After the blue light indicator of the battery lights up again, check the version number through the screen or app and verify the upgrade result.

11. BATTERY MODULE STORAGE



- $\widehat{\text{1}}$ To ensure the battery service life, the storage temperature shall be kept between 0°C \sim 35°C.
- 2 The battery shall be cycled at least once every 6 months.
- 3 To minimize self-discharge in a long storage period, disconnect the **BATTERY** connection (1/2) of the high-voltage control box of the DC connecting cable. This will interrupt the use of the 12 V power supply installed in the high-voltage control box and prevent the battery from self-discharging.

12. DISPOSAL

For details related to the disposal of battery modules, please contact us. Service Hotline: +86 0574 8612 0560, Email: service-ess@deye.com.cn. For more information, please visit http://deyeess.com.

Observe applicable regulations on waste battery disposal. Immediately stop the use of damaged batteries. Please contact your installer or sales partner before disposal. Ensure that the battery is not exposed to moisture or direct sunlight.



Attention:

- ${\bf 1.}\ Do\ not\ dispose\ of\ batteries\ and\ rechargeable\ batteries\ as\ domestic\ was te!$
- You are legally obliged to return used batteries and rechargeable batteries.
- 2. Waste batteries may contain pollutants that can damage the environment or your health if improperly stored or handled.
- 3. Batteries also contain iron, lithium and other important raw materials, which can be recycled.

For more information, please visit http://www.deyeess.com. Do not dispose of batteries as household waste!

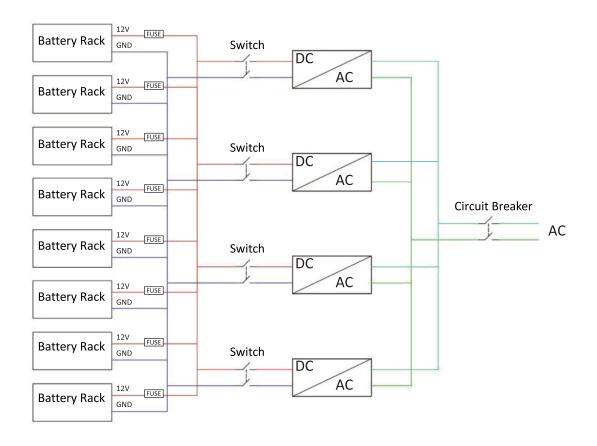




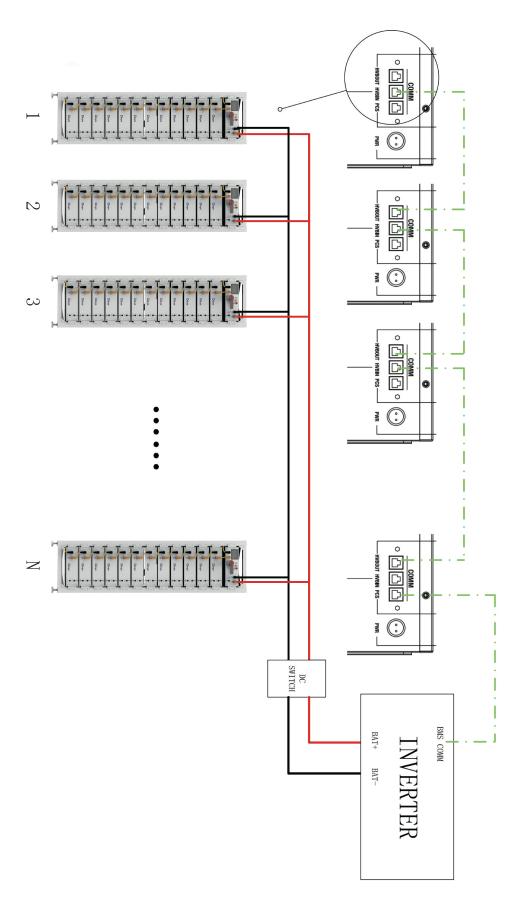


13. APPENDIX

13.1 Circuit diagram for on grid system with 12V supply



13.2 System Circuit Diagram



14. LEGAL NOTICE

Installation and Operation Manual for BOS-G

Last revision: 09/2022

Subject to technical changes.

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