

# Sea Love FAQs

## **How long will my candle burn for?**

12oz candles will burn for 40+ hours.

16oz candles will burn for 65+ hours.

Double wick candles will burn for 90+ hours.

## **What kind of wax do you use?**

We use a 100% U.S. grown natural soy wax.

## **What kind of oils do you use?**

We use fragrance oils, many of which are infused with essential oils. Our oils are 100% phthalate free, plus are free of carcinogens, reproductive toxins, and other concerning chemicals.

## **What is the diffuser base made of?**

“Our base is made from a proprietary blend of silicones and organic compounds to help release the fragrance into the air. It does not contain any alcohol or DPG, which evaporates much faster and can clog the reeds. It is also VOC compliant in all 50 states when recommended fragrance loads are used.”

## **How do they make the scents smell so close to the real thing?**

The scents are made from both natural fragrances extracted from plants and flowers, as well as synthetic aromatic ingredients that are man-made by producing molecules similar to those most like the ones found in specific scents.

## **What is the difference between essential oils and fragrance oils?/Why use fragrance oils?**

Fragrance oils are man-made, and essential oils are extracted from plants. That doesn't necessarily make essential oils better - they can still contain harmful ingredients. Also, for the amount of oil that is required to make our products, it's not very ethical to use only essential oils, as it would take thousands of pounds of rose petals just to get 1 small ounce of rose scented oil, for example.

### **Are your products safe for pets?**

Because Sea Love holds the highest standards for our ingredients to be clean and free of toxins, and because each product contains oils diluted by either wax or diffuser base, so as not to have an overwhelming amount of scent, we trust that our products are safe for you to use around pets. If you have doubts or concerns, consult your veterinarian before use, and always monitor your pets for signs of sensitivity or stress while any products are in use. Like people, all animals are different and have differing sensitivities! What may be fine for some may be irritating for others.

### **What's the best way to clean out my candle jar?**

1. Freezer Method
  - a. Place your (cooled) candle jar into the freezer for 30 minutes - 4 hours. Take it out and carefully use a butter knife to loosen and pry out the leftover wax.
2. Melting Method
  - a. On your candle's last burn, you can pour the melted wax out onto paper towel or other paper/trash (that won't melt). Carefully wipe the jar clean with paper towel.
3. Boiling Method
  - a. Carefully pour boiling water into the jar with leftover candle wax. Let it sit for 4-5 hours, then you can attempt to remove the wax, which should rise to the top.

### **How did Sea Love start?/How long have you been open?**

Before Sea Love opened its doors in 2019 at a small cottage in Kennebunkport, owner Stacy Miller worked on perfecting her blends at her home in Kennebunkport, trying to achieve a clean burning candle that would not trigger her husband Barry Miller's asthma. Now the Sea Love flagship store is located in its new larger space in Dock Square, Kennebunkport, where it has been since 2020.

### **What if I want to get another candle with the same scents as what I made, but I don't live close to a Sea Love?**

You can visit [sealove.com](http://sealove.com) to order a custom candle! Choose up to 3 scents, and we'll make it for you and send it to your door.

**Will the wax dry faster if you put it in a fridge/freezer?**

No. Also, this will cause irregularities in the wax when it dries.

**Why do my candles at home tunnel?**

Many things can contribute to tunneling. It could be:

- A. Insufficient wick size (diameter)
- B. Wick is too short
- C. Not letting it melt all the way to the edges before blowing it out
- D. Type of wick vs. type of wax
- E. Drafts