



TROUBLE SHOOTING GUIDE

EFM DETROIT TWS EARBUDS

If you have problem to connect the earbuds with your mobile phone, try resetting your EFM device as below:

1



Make sure the earbuds are charged for at least 2 hours prior to first use, per instructions in the manual.

2



Ensure that the metal charging contacts on the earbuds and case are clean and clear of dust.

3



Clear the pairing record from your device and try again, per instructions in the manual.

4



If this doesn't work, try resetting the earbuds.
(see next page)

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RESETTING PROCESS



Follow the steps below to reset the earbuds:

1



Remove all pairing records of the earbuds from your devices.

2



Take both earbuds out of the case.

3



Touch the MFB on the left earbud for 8 seconds and place back in the case (*this is power the earbud down*).

4



Then touch the button on the right earbud for 8 seconds and place back in the case (*this is power the earbud down*).

5



Close the lid of the case for 5 seconds.

6



Open the lid and connect the earbuds to the device, per instructions in manual.

7



Earbuds should be working now but ensure that testing for touch controls on both left and right earbuds is conducted.

**Please ensure your Bluetooth or any surrounding Bluetooth devices are switched off when trying to reset the earbuds as they may interfere when connecting to each other.*