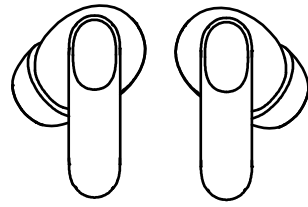




## EFM® CHICAGO TWS EARBUDS USER'S MANUAL



### Introduction:

Thank you for choosing the EFM® Chicago TWS Earbuds! You can use this product with all iOS and Android compatible Bluetooth® devices to stream music and enjoy handsfree calling. In order to get the best results when using this product, please read this manual first.

### PACK CONTENTS:

1 x EFM® Chicago TWS Earbuds  
1 x EFM® Chicago TWS Charge Case  
3 x Earbud Tips (Sizes: Small / Medium / Large)

1 x 30cm USB-C Charge Cable  
1 x User Manual / Warranty

## WARRANTY INFORMATION

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

EFM® warrants that its products are free from defects in materials or workmanship for up to 2 years from the date of purchase. EFM® will repair or replace any product which is defective in materials or workmanship at no charge to the customer (for parts or labour). The customer is responsible for any transportation costs.

This warranty does not cover or apply to any damage or defects caused by the incorrect installation of the IP65 product, through your modification of the IP65 product, cosmetic damage, damage caused by accident, or damage caused by abuse or improper use of your IP65 product, including using the IP65 product in environments where the relevant IP rating limitations are exceeded. This warranty does not apply to any consequential loss or damages which may be incurred through your use of the IP65 product, including but not limited to damage of any nature caused to any products used in conjunction with the IP65 product.

Please do not expose your IP65 product to chlorinated water. Over time, chlorinated water can corrode the rubber seals on the IP65 product. Accordingly, prolonged use in chlorinated water is not recommended.

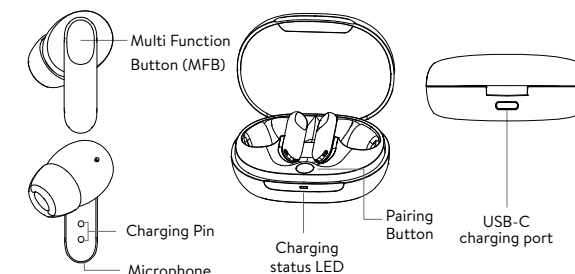
To claim under the warranty, you need to return the faulty EFM® product to the place of purchase (at your expense) with a valid proof of purchase. If you are not able to return the product to the place of purchase, please fill out a Warranty Claim Form on [myefm.com/warranty-support](http://myefm.com/warranty-support) and follow the prompts.

For any inquiries, please contact: EFM Customer Service Department, PO BOX 684, Belmont WA 6104 P: 1300 069 336 (1300 0 MYEFM) E: [info@myefm.com](mailto:info@myefm.com)

**Important:** For the avoidance of any doubt, this 2 Year Warranty applies to your purchased EFM® product only, and not to any device to which the EFM® product is affixed or used in conjunction with. For more information visit [myefm.com](http://myefm.com).

## 01. PRODUCT SPECIFICATIONS

Model:	EFM® Chicago TWS
Bluetooth Version:	5.3
Impedance:	32Ω
Scope of frequency:	2402-2480MHz
Charging:	USB-C
Earbud Battery Capacity:	55mAh (Each Earbud)
Charging Pod Battery Capacity:	500mAh
Earbud Recharge Time:	1.5 Hours
Charging Pod Recharge Time:	1.5 Hours
Latency	80ms
Sensitivity	97 ± 3 dB



## 02. CHARGING YOUR EARBUDS:

The earbuds will automatically charge once they are placed inside the charging case.

**NOTE:** Please ensure the battery of the charging case is charged for 1-2 hours before first use, or when they have not been used for an extended period of time.

## 03. CHARGING THE CHARGING CASE:

### Method 1: Charging by Cable

Using the supplied charge cable, connect the USB-C end into the charge case, and the USB-A end to a power supply, such as a wall charger. Charging is confirmed once the status LED case begins to flash. Once the case is fully charged, the indicator light will turn off.

### Method 2: Charging by Wireless Charger

Ensure your wireless charger is connected to an appropriate power supply and is free from foreign objects on the charging area. Place the case onto the centre of the wireless charge pad to commence charging. Charging is confirmed once the status LED on the case begins to flash. Once the case is fully charged, the indicator light will turn off.

### Charge Case Battery Level Indicator:

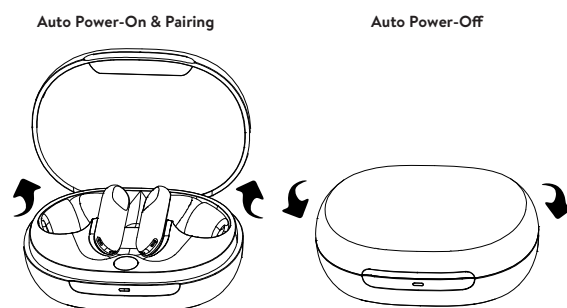
Red = Battery has less than 10% charge  
Yellow = Battery has between 11% - 55% charge  
Green = Battery has greater than 55% charge

## 04. POWER ON/OFF

**Auto On:** The earbuds will automatically power on once they have been removed from the charging case.

**Auto Off:** The earbuds will automatically power off once they are placed back into the charging case and the lid is closed.

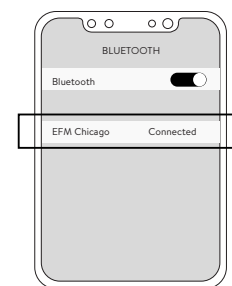
**NOTE:** The earbuds will automatically turn off once they have not paired with device for 10 minutes.



## 05. BLUETOOTH PAIRING

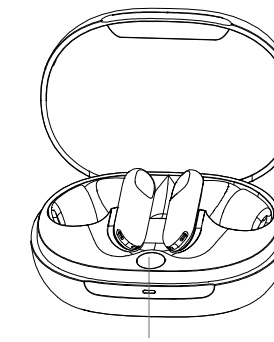
1. Open the charging case and the charging status LED will illuminate white.
2. Ensure the devices Bluetooth settings are on and search for EFM Chicago.
3. Select EFM Chicago and the earbuds will automatically pair and connect to the device.

**NOTE:** If the earbuds have already been paired with a device, they will automatically connect to it when removed from the charging case.



## 06. RESETTING YOUR EARBUDS

1. Ensure all previously paired devices have Bluetooth turned off and all pairing records for EFM Chicago have been deleted.
2. Open the charging case lid, press and hold the reset button for 4 seconds until the charging status LED begins to flash white.
3. Follow the Bluetooth pairing instructions to reconnect to your device.



Reset Button, Hold for 4 seconds to reset

## 07. CONTROLS

