

STORYTELLER OVERLAND, LLC SUPPLEMENTAL NEW VEHICLE LIMITED WARRANTY

The vehicle you are purchasing was originally manufactured by a major manufacturer and distributor of vehicles in the U.S. (the “Manufacturer”). Storyteller Overland, LLC or its assigns (“Storyteller”) upfitted the original vehicle as manufactured by the Manufacturer to add components (the “Storyteller Components”) to create the Storyteller experience (the “RV”). This Supplemental New Vehicle Limited Warranty (“Warranty”) is the sole and exclusive warranty issued by Storyteller for the Storyteller Components. This Warranty extends to and covers only the Storyteller Components. Non-Storyteller components are generally covered by the new vehicle limited warranty issued by the Manufacturer, the details of which are covered in a separate document furnished to you by Manufacturer. A condition to customer’s rights under this Warranty is that the customer must pursue claims for non-Storyteller Components, including claims relating to the mechanical function and operation of the RV, with the Manufacturer. If you are in doubt as to which components of the RV constitute Storyteller Components, you may obtain a detailed listing from Storyteller.

Coverage: All Storyteller Components, except those identified in the paragraph entitled “Excluded from Coverage”, which are found to be defective in material or workmanship shall be repaired or replaced at no cost to the owner for parts, material, or labor so long as the RV has been used exclusively for recreational purposes and maintained as recommended in the Operator’s Manual issued by Manufacturer. Any person who owns this RV during the Coverage Period is entitled to the benefits of this Warranty.

Excluded from Coverage: The following are excluded from coverage: parts, accessories, or equipment installed, or modifications or alterations made after the RV leaves Storyteller, including items installed and modifications or alterations made by a Storyteller dealer or third-party; a RV used for a purpose other than recreational use; a RV used outside the U.S.A.; recommended maintenance or adjustments; service or maintenance items (such as, seals, sealants, windshield wiper blades, lubricants, fluids, and filters); replacement parts and repairs required because of improper load distribution, accident, collision, vandalism, abuse, misuse, neglect, fire, flood, normal wear, or improper or inadequate maintenance, rust or corrosion, exposure to the elements; non-Storyteller Components,

including parts or components covered under a warranty issued by the Manufacturer (for example, the chassis, drivetrain, wheels, tires; electronics and appliances); normal wear and tear; and, except as noted, costs incurred in transporting or presenting the RV for repairs or service under this Warranty.

Coverage Period: Coverage begins on the date of retail delivery, or the date on which the RV is first placed into service as a demonstrator or company vehicle, whichever is earliest. Coverage ends after 12 months or 15,000 miles, whichever is sooner.

Obtaining Warranty Repairs: To obtain warranty repairs, you must, at your own cost, present your RV to an authorized Storyteller service facility during normal business hours and provide a written list of items to be inspected or repaired. In the event you feel the repairs made by an authorized service center fail or are otherwise inadequate, you must contact Storyteller Owner Relations in writing and advise them of the failure or inadequacy, including a list of the defects, and provide Storyteller an opportunity to repair the RV prior to claiming a breach of this warranty. Storyteller may require you to deliver the RV to another authorized service center or its facilities in Birmingham, AL. If Storyteller requests you to bring the RV to Birmingham, AL, Storyteller may cover the reasonable cost of transporting the RV to and from Birmingham, AL. Refusal to allow Storyteller an opportunity to repair the RV voids warranty coverage for that repair. If Storyteller determines that the claim is covered by the warranty issued by the Manufacturer or if the component is not a Storyteller Component, customer must pursue its warranty claim(s) against Manufacturer or the manufacturer of the component.

Required Maintenance: As owner, you are solely responsible for maintaining the RV as recommended and for all associated costs. Repairs necessitated by an owner’s failure to maintain the RV as recommended either by Storyteller or by Manufacturer are not covered under this warranty. If requested, you must provide records showing that the RV has been maintained as recommended in the Operator’s Manual furnished by Manufacturer. Any failure to comply with a required Manufacturer or Storyteller recall or service bulletin will void this warranty.

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Questions about Warranty Service: Contact Storyteller Owner Relations at 888.999.7442 or the address below if you: have questions about this Warranty; need assistance in locating an authorized Storyteller service facility; or are at all dissatisfied with warranty repairs.

Fifteen Month Limitation on Initiating a Claim-Venue: A claim for breach of this Warranty or an applicable implied warranty, must be initiated within fifteen (15) months from the date of purchase. This Warranty shall be governed by Alabama law without effect to its conflict of law rules. YOU HEREBY CONSENT TO JURISDICTION IN THE STATE AND FEDERAL COURTS OF JEFFERSON COUNTY, ALABAMA AND WAIVE ANY OBJECTION TO *IN PERSONAM* JURISDICTION IN ANY COURT SITTING IN ALABAMA. YOU HEREBY WAIVE ANY RIGHT YOU MAY HAVE TO A JURY TRIAL ARISING FROM ANY DISPUTES RELATED TO THIS WARRANTY.

Sole and Exclusive Remedy/Damages Exclusion: Your sole and exclusive remedy in a proceeding for breach of this Warranty is money damages in an amount equal to the reasonable cost for material and labor necessary to repair or replace parts that should have been done under this Warranty, but were not. Your sole and exclusive remedy in a proceeding for breach of any applicable implied warranty is money damages in an amount equal to the reasonable cost for material and labor necessary to correct the defect or defects upon which the finding of breach of implied warranty is based.

Damage Not Covered: Customers should note the difference between “defects” and “damages” as used in this Warranty. Defects to Storyteller Components are covered since we, the manufacturer, are responsible. Conversely, we have no control over damaged caused by things including, but not limited to, collision, misuse, and lack of or improper maintenance. Therefore, damage for whatever reason is not covered by this Warranty. Glass breakage or scratches are not covered unless physical proof of a manufacturing defect can be established. Storyteller Overland reserves the right to void or suspend this Warranty if the vehicle is involved in an accident or sustains any other physical damage until applicable testing procedures are performed, and any identified damage or issues are corrected by a Storyteller approved technician.

Limitations on Damages: Incidental and consequential damages – such as towing or transport charges, aggravation, inconvenience,

lost profits, wages, or income, loss of use, vehicle rental charges, and telephone, food, and lodging costs – are not recoverable from Storyteller for breach of this Warranty. This document is the entire statement of the warranty given by Storyteller in connection with its products. Storyteller limits the duration and remedies of all implied warranties to the duration of this Warranty. Note: Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Alternative Dispute Mechanism: If the warranty issued by the Manufacturer provides for an alternative dispute mechanism (i.e., a process other than state and federal courts), that mechanism shall also apply to disputes under this Warranty. Such arbitrator, mediator or dispute administrator shall not only resolve disputes under this Warranty but shall also allocate responsibility for any claim between Manufacturer and Storyteller.

Changes in Design: Storyteller reserves the right to make changes in design and changes or improvements upon its products without imposing any obligation upon itself to install the same upon its products already sold.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

No Responsibility for Dealer Statements or Conduct: Although authorized to sell and to service Storyteller Overland LLC., RVs under warranty, the dealer is an independent business. Storyteller does not own or control, and shall not be responsible for, or bound by, representations, misrepresentations, or assurances, made by dealer personnel or be liable for a dealer’s illegal, fraudulent, or unethical business conduct. NO DEALER IS AUTHORIZED TO MODIFY THIS WARRANTY OR MAKE A WARRANTY OR CREATE ANY OBLIGATION ON STORYTELLER’S BEHALF.

STORYTELLER OVERLAND, LLC
428 Industrial Lane, Birmingham, AL 35211
Owner Relations: 888-999-7442
warranty@storytelleroverland.com