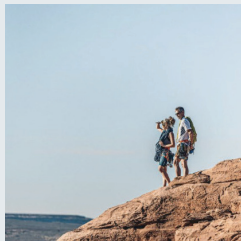




2023 MODE QUICK START GUIDE



Welcome to
MODELIFE!



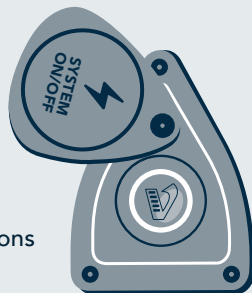
LIVE FREE. EXPLORE ENDLESSLY. TELL BETTER STORIES.

This Quick Start Guide should be a handy tool for basic information about the MODE. For more thorough information, check out the full User Guide provided with the vehicle and available on StorytellerOverland.com.

Power up the M-Power Energy Storage System (ESS)

Push the Volta button to turn on the M-Power ESS to operate such things as the cabin lights, outlets, water systems, heating and cooling.

Check the state of charge. Do not leave the M-Power System completely depleted. Follow recovery instructions in the User Guide if the system gets fully depleted.



Switch the inverter on or off



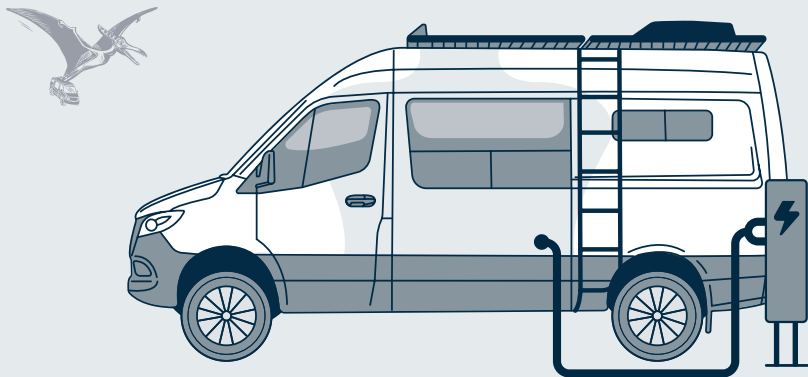
Press the inverter button and then toggle the inverter on or off as needed. This is located on the Volta Screen's inverter control screen. To save power, keep the inverter off when the 110V system is not needed.

Inverter Power



The inverter must be on to operate the following:

- ✦ air conditioner
- ✦ cooktop
- ✦ microwave
- ✦ 110V wall outlets



Charge the M-Power System

Option 1 Plug into shore power. The system will automatically charge when plugged into shore power. The charge rate can be changed from the Volta screen and should be set 5A below the shore power available to avoid tripping the shore power circuit. *See User Guide for additional details.*

Option 2 Drive with the M-Power System on. Engine must be over 1500 RPM to charge. The solar panels can add energy when the M-Power System is on, but not enough to operate the larger items.

MODE COM Control System



- With M-Power on, touch the MODE COM screen anywhere to wake it up.
- Touch the Storyteller icon to put the screen to sleep.

Turn on the lights

Lights can be controlled through the MODE COM screen or switches located throughout the vehicle. For physical switches, the following functions are available (*except on the reading lights*):

- ✦ Single tap—turns off/on (*back to last setting*)
- ✦ Double tap—returns to full brightness
- ✦ Press & hold—dims



Cabin Climate Control

Select **A/C or Heat** from the MODE COM home screen, then set your target temp using the UP/DOWN arrows. Remember, the inverter must be on to run the A/C.

- ✦ The heating system takes a few minutes to reach operating temperature.
- ✦ For optimal heating, open the heater vents on the GrooveLounge base and under the water control panel.



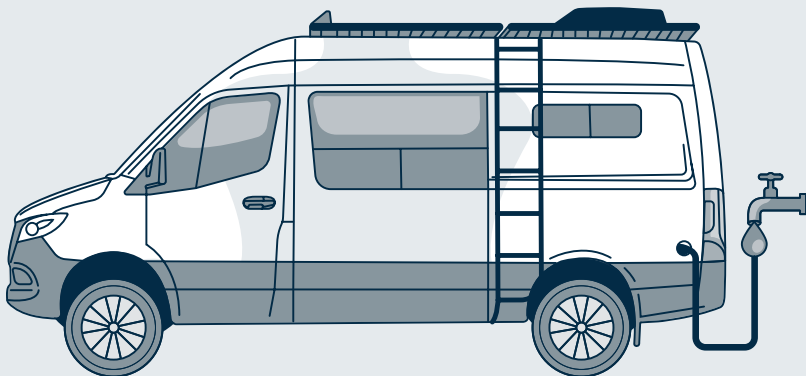
Cool the cabin without A/C

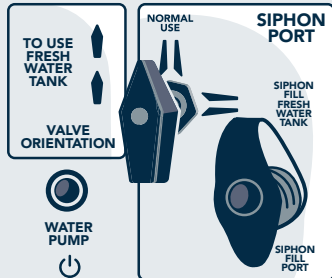
Create **Cross Ventilation** when using the exhaust fan by opening a window. This makes the ceiling exhaust fan more effective.

Water + Plumbing Systems

Using the fresh water system

Fill fresh water tank by connecting water supply to the exterior Freshwater Connection port. On the Water Control Panel, point the Siphon Port handle up and the External Port handle to the left. Always use a 45psi pressure regulator and water filter (not supplied with the RV). Sanitize the fresh water system before use and as needed. *See User Guide for additional details on sanitizing.*





SEE USER GUIDE FOR PROPER WINTERIZING/ SANITIZING PROCESS

Use fresh water from the tank by pointing the Siphon Port handle up and the External Port handle pointed up. Turn on the Water Pump to use water from the fresh water tank. Keep the water pump off when not using the water.

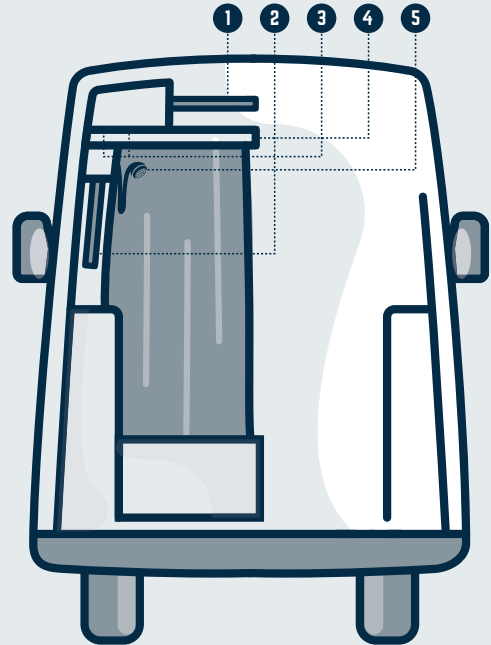
To use city water directly from the fixtures, point the Siphon Port handle up and the External Port handle to the right when a water supply is connected to the exterior Freshwater Connection port. Always use a 45psi pressure regulator and water filter.

To make hot water press the Hot Water button on the MODE COM home screen. It takes several minutes for the system to warm up.



Halo Shower™

- 1 Open the shower cabinet front panel.
- 2 Locate and release the lower panel screw latches to open the lower panel.
- 3 Release the shower curtain holding straps.
- 4 Holding the shower hose out of the way, pull the shower curtain frame outward.
- 5 Place the shower head and hose inside the curtain and hang them on the shower head holder.



Ensure the curtain is inside the shower pan. The shower curtain is made from an antimicrobial fabric, but should not be stored wet.

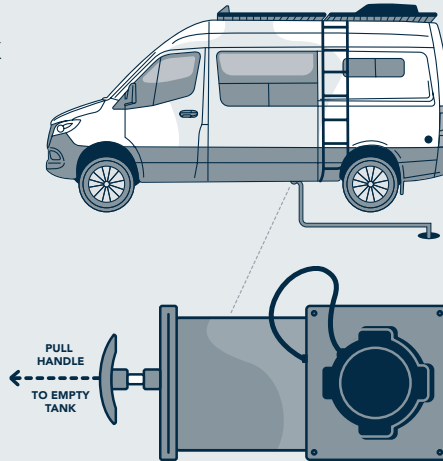
Using the Sink Drain Pump

Press the Sink Drain Pump button to empty the sink into the gray water tank. Stop pressing the sink drain pump when the noise changes. Running the pump without water in the drain line will damage the pump.

Empty the gray water tank

Unscrew the cap, connect the waste water hose. Place the other end into RV dump station or connect to the campground sewer system.

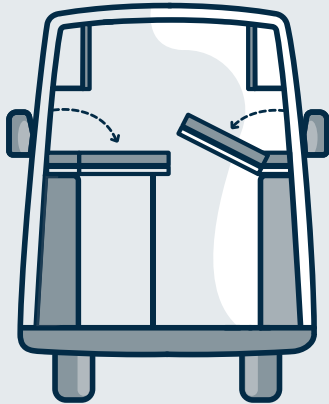
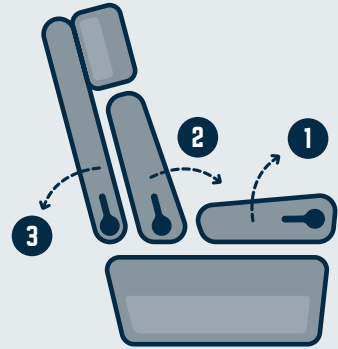
Open waste valve to empty. Keep the gray tank waste valve closed until the tank needs to be emptied (around 80% full). See MODE COM for water levels. Pull handle to empty tank.



Use the GrooveLounge™

Always use seat belts while the vehicle is moving. To use child restraint systems, the provided locking clip must be used.

Pull handles to tilt panels and transform the seat into a lounge or bed. Be careful not to let the seat cushion impact the driver's seat. When the vehicle is in motion, only use the GrooveLounge in its fully upright position.



Dreamweaver™ bed and table set up

Set up the bed

First, lay down the driver's side panel and secure its folding legs into the leg catches in the floor. Next, lower the passenger side.

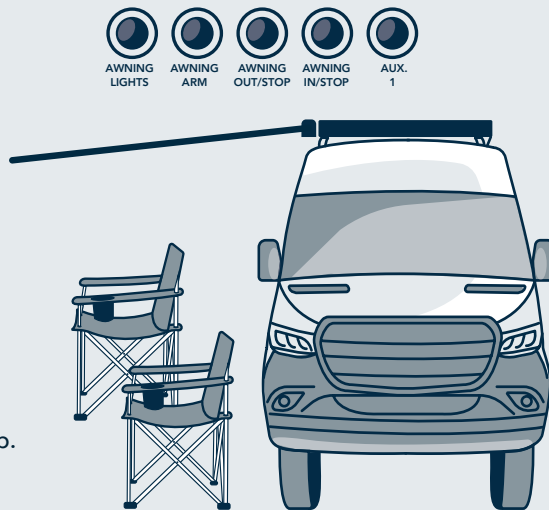


Set up the work surface

After setting up the driver's side bed panel and support legs, remove the cushion to use the easy clean work surface. Never leave bed panels unsupported by the legs. This will damage the bed system.

Open the awning

- **Set the parking brake.** If the vehicle engine is running, make sure the parking brake is on.
- **Press the Awning Arm button** on the galley.
- **Open the awning** using controls on the galley.
- **Press and release out or in** to fully extend or retract. Press once to stop.



COLD WEATHER PREPARATION TIPS



If the plumbing system is not winterized and the onboard water freezes, damage may occur.

- ◆ Help protect the plumbing by running the cabin heat set to at least 60 degrees.
- ◆ When driving, keep the graywater tank warm by activating Hot Water. Drain the graywater tank before temps go below freezing.

See the User Guide for winterizing instructions when the van is not in use.

Keep the M-Power system warm if you plan on using the MODE.

- ◆ When the van is stored, the M-Power system can be left off.
- ◆ Turn the M-Power system on to warm it up automatically using its heating elements. The colder the system, the longer it takes to warm up.
- ◆ When using the van, maintain cabin temperatures above 60 degrees.
- ◆ The M-Power pack will power the van even in cold temperatures, but if the packs get too cold they will not take a charge until they are warmed back up. In extreme cold, the pack will not turn on.

If the M-Power system is too cold to charge and below 10% State of Charge, do not attempt to warm the pack using battery power. See the User Guide for additional cold weather instructions.

Roadside Assistance - Technical Support

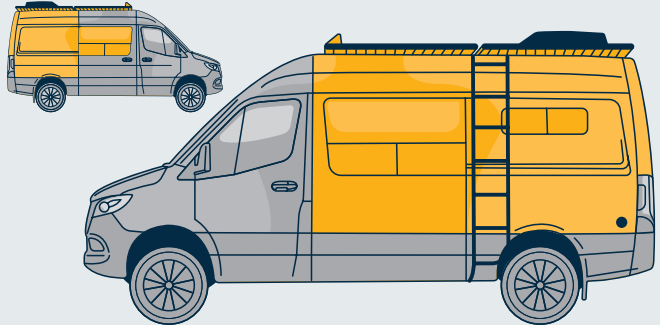
| Should I contact Storyteller Overland or the chassis manufacturer?

For help with Storyteller components (Sections in yellow)

**Contact Storyteller Overland
1-888-999-7442**

For help with chassis components (Sections in grey)

**Contact your nearest
chassis dealership.**



We are committed to our customers well after the purchase of the vehicle. Should you need service or technical assistance, please reach out at [StorytellerOverland.com](https://www.storytelleroverland.com) under Customer Support for the fastest response, or call **1-888-999-7442** (8:00 am - 5:00 pm Central Time). We will gladly help you get back on the road as quickly as possible.

Mercedes-Benz emergency roadside assistance: **800-367-6372**

Ford emergency roadside assistance: **800-241-3673**