

How to fix the Single and Double buttons are flashing (over-pressure protection)?

Some customers may meet the situation where the Single and Double buttons are flashing when pressing the Single or Double Button to brew coffee.



This situation means the machine is under over-pressure protection, and this situation always occurs in the following two operations.

O1. Brew coffee after frothing milk immediately.



O2. Press the steam button to preheat, then quit the steam mode without using the steam function.



Under over-pressure protection, the temperature and pressure of the brewing system are very high. If you press the Single or Double Button again, the machine will start to brew, but the coffee will be burnt and may come out of the Filter Holder.

So the machine needs to be cooling down first.

Please follow below five steps.

01. When the Single and Double Button are flashing.



02. Turn the Steam Knob to ☁️/💧 position to make hot water.



03. Let hot water come out of the Steam Wand to cool down the machine.



04. Once the temperature is cooled down, all buttons are fully illuminated.



05. Return the knob to the "OFF" position, and the coffee machine is ready for brewing.



How to fix all the buttons are flashing (water shortage alarm)?

Some customers may meet the situation that all the buttons are flashing when brewing coffee or making hot water.



This situation means the machine is under water shortage protection because there is no water in the water tank.

Please proceed with the below steps to fix it.

01. Fill the water tank with room temperature water.



02. Turn the Steam Knob to ☁️/💧 position to make hot water.



03. Let hot water come out of the Steam Wand to cool down the machine.



04. Once the temperature is cooled down, all buttons are fully illuminated.



05. Return the knob to the "OFF" position, and the coffee machine is ready for brewing.

