

SUPRA•CUT

Operator Manual

*Automatically Wedge
& Courtesy Slice
Citrus Fruits*

SPECS | 12"W X 16"D X 25"H
77 LBS
10A 120V AC



US PATENT NOS - 9,636,834; 10,603,806; 11,273,569

CANADIAN PATENT NO - 2 943 117



NSF CERTIFIED



UL LISTED



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TOP FEATURES

OF THE SUPRACUT 800



1 Easy to Set-up

Quickly assemble the SupraCut 800 and start prepping. Prep in advance, fresh to order, or multiple times a day for enhanced safety, quality, and freshness.

Visit SupraCut.com and view the Assembly Video.

2 Easy to Operate

See how safe, fast & easy it is to prep lemons or limes into 8 consistent wedges. Select the Courtesy Slice option when needed for enhanced benefits.

Visit SupraCut.com and view the Operation Video.

3 Easy to Clean

Quickly remove, clean, and reassemble dishwasher-friendly parts for daily cleaning procedures.

Visit SupraCut.com and view the Cleaning Video.

4 Courtesy Slice Technology

Select this patented feature to create a small slice in the center of each fruit wedge. This slice enables you to easily place the wedge on the side of a glass.





CONTENTS

<i>About the SupraCut 800</i>	4
How it Works	4
Construction Features	4
Safety Features & Certifications	5
Technical Specifications	5
Performance Specifications	5
<i>Safety Information</i>	6
Intended Use	6
<i>Device Overview</i>	8
Major Components	9
Controller Functions	10
<i>Assembling & Installing Removable Parts</i>	12
<i>Operating the SupraCut 800</i>	15
<i>Disassembling & Cleaning Removable Parts</i>	17
<i>Troubleshooting</i>	20
Replaceable Parts	22
<i>Warranty Information</i>	23



About the SupraCut 800

Thank you for purchasing your SupraCut 800. Our patented device improves quality & consistency and automatically cuts citrus fruits (lemon, limes & certain sized oranges) into 8 wedges and offers you the option to add the Courtesy Slice. Saving you time & waste and also improves safety & hygiene procedures.

How it Works

1

The operator selects one of the following cutting modes:

Wedge Only Icon

**Small Fruit +
Courtesy Slice Icon**

**Large Fruit +
Courtesy Slice Icon**



2

The operator opens the door and loads the fruit vertically (up & down) into the Fruit Holder.



3

The operator closes the door, which automatically locks the door and initiates the cutting cycle.



4

8 wedges are deposited into a removable and stackable storage container.

The process can be repeated as often as needed.



Construction Features

- **Front Loading System** with door-close and locking activation.
- **Intuitive Control Dial** with 3 cutting modes and 2 cleaning modes.
- **Storage Container with Lid** is stackable and dishwasher friendly.
- **Safe Removable Parts** for quick assembly and daily cleaning.
- **No Internal Regular Maintenance** is required.

Safety Features & Certifications

- **Automated safety protections to prevent damage or injury.**
 - All moving parts are completely and safely enclosed.
 - System will not operate if the door is not completely closed.
 - Auto jamming sensor eliminates damage to internal parts.
- **NSF North America Certified**
- **UL North America Listed**

Technical Specifications

Power Requirements	Standard 10A 120V AC
Dimensions	25" Height– 16" Depth – 12" Wide
Weight	77 LBS
Construction Material Rating	NSF Certified & UL Listed for North American Standards & Commercial Grade parts. Removable dishwasher-safe parts for regular cleaning.

Performance Specifications




Types of Fruit Cut	Citrus Fruits only. Includes lemons, limes, and certain size oranges. The warranty does not cover other fruits or vegetables prepped with the SupraCut 800 model.
Three Cutting Options	Wedge Only Wedge + Courtesy Slice (smaller fruit) Wedge + Courtesy Slice (larger fruit)
8 Wedges Cut Per Fruit Configure the Blade Settings (low and high)	8-blade wedge system included. Replace blades every 4-6 months (10,000 cycles/cuts) or as needed to ensure efficiency. Based on your specific volume. The Wedge Blades are marked with a LARGE and SMALL feature when installing the blades to the Blade Holder. Simply rotate the Wedge Blades 180 degrees to the LARGE or SMALL setting which allows the blades to sit higher or lower in the Blade Holder based on the fruit size you are cutting. The SMALL setting is typically used for limes and smaller-sized lemons. The LARGE setting is typically for lemons and certain-sized oranges. This feature has the Wedge Blade and fruit sitting higher or lower in the Blade Holder, which allows the Slitter Blade to cut in the middle of the fruit more accurately when you select the Courtesy Slice icons.
Cutting-Cycle Time	Wedge: 3.25 Seconds/Fruit Wedge + Courtesy Slice: 9 Seconds/Fruit* *NOTE: High-volume locations could operate two machines at the same time. Double the volume in the same timeframe. Simply alternate loading the fruit in each machine during the Courtesy Slice cutting cycles.

Safety Information

- Before operating this product, please read, understand, and follow all safety and operating directions as described in this manual.
- Save these instructions for future reference.

Intended Use

This product is a commercial grade food preparation device that automatically and safely wedges small to medium-sized citrus fruits, including lemons, limes, and certain size oranges. **Do not attempt to cut other fruits or vegetables.**

WARNINGS & CAUTIONS USED IN THIS MANUAL.		
	WARNING:	Indicates a potential hazard that could result in severe injury or death.
	CAUTION:	Indicates potential hazard that could result in minor to moderate injury or equipment damage.
	NOTICE:	Indicates a helpful recommendation.

WARNINGS:

To reduce the risks associated with fire and/or hazardous voltage:

- This product is for indoor commercial use only.
- Only use grounded 120 Volt AC Power outlet.
- Do not attempt to modify or repair this product.



CAUTIONS:

To reduce the risks associated with impact:

- Install product only on an even, stable plane. Do not place the product on an uneven or unstable plane.
- SHARP BLADES DURING CLEANING AND ASSEMBLY - May cause injury.

To prevent damage to the Slitter Blade and Fruit Pusher:

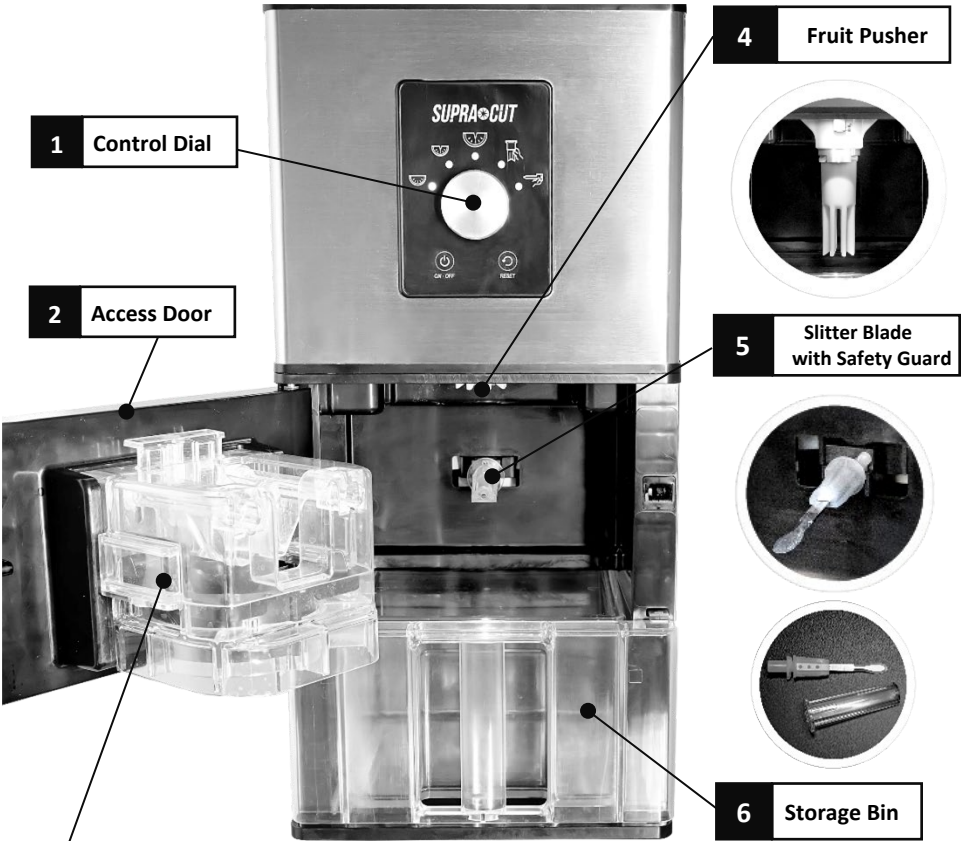
- KEEP DOOR OPEN and remove the 3-Piece Assembly* when in the Slitter Blade or Fruit Pusher cleaning modes. *It is recommended to remove the 3-Piece Assembly during the cleaning modes to avoid the door closing during cleaning and potentially causing damage.
- Slitter Blade and Fruit Pusher are designed to slowly retract for safety purposes.
- Press RESET after installation or reassembly to retract Slitter Blade and Fruit Pusher.
- **Safety Feature:** The Slitter Blade will automatically retract after 10 seconds if the operator does not press RESET after installation or reassembly.
- Interior light will appear when in cleaning mode or when the door is open.
- Use the Safety Guard when removing and reattaching the Slitter Blade.



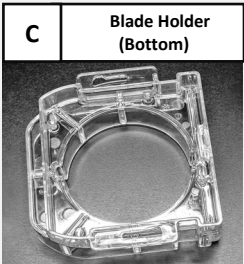
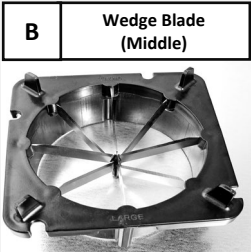
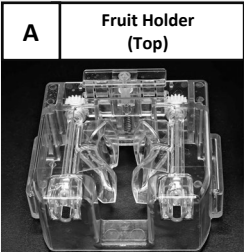
NOTICES:

- Use prep gloves as needed during the loading of fruit and preparation.
- During the Courtesy Slice feature, the Slitter Blade is uniquely programmed for large and small fruit. The 'Large Fruit + Courtesy Slice' Icon will create a deeper Courtesy Slice into each wedge of fruit to compensate for the extra width of larger fruit vs smaller fruit. Test both cutting options to find your desired preference based on the size of the fruit.

Device Overview



3 3- Piece Assembly



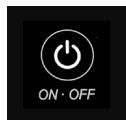
Major Components

1	Control Dial	<ul style="list-style-type: none"> Includes all controls for the device, including ON/OFF, RESET, 3 Cutting Modes, and 2 Cleaning Modes. See SupraCut Controls Features on the next page for details.
2	Access Door	<ul style="list-style-type: none"> Open the door to individually load citrus fruit vertically (up and down) into the Fruit Holder or to connect/disconnect the 3-Piece Assembly, Fruit Pusher and Slitter Blade and washable parts for cleaning. When in one of the Cutting Modes, closing the door will initiate a single cutting cycle and automatically lock the door for safety. <p>CAUTION: DO NOT close the door when in cleaning or assembly mode for Slitter Blade or Fruit Plunger. KEEP THE DOOR OPEN DURING CLEANING.</p>
3	3-Piece Assembly*	<ul style="list-style-type: none"> Installed on the inside of the access door, the 3-piece assembly consists of the Fruit Holder (top), Wedge Blade (middle), & Blade Holder (bottom).
A	Fruit Holder*	<ul style="list-style-type: none"> This holds the citrus fruit in place during the cutting cycle. Load fruit vertically (up and down) in the Fruit Holder.
B	Wedge Blade*	<ul style="list-style-type: none"> The Fruit Pusher forces the citrus fruit through the Wedge Blade, cutting the fruit into 8 wedges. Blades are engineered for 10,000 cuts.
C	Blade Holder*	<ul style="list-style-type: none"> Holds the Wedge Blade in place. 2 positions are available for the Wedge Blade (LARGE OR SMALL). Simply rotate the blades 180 degrees and place in the Blade Holder device to find the (LARGE OR SMALL) position based on fruit size. The LARGE OR SMALL setting will more accurately position the center of the fruit during Courtesy Slice modes.
4	Fruit Pusher*	<ul style="list-style-type: none"> Access by selecting the Fruit Pusher icon during cleaning mode and pushing the Reset Button. Align and insert the Fruit Pusher after the stabilizer is lowered. Rotate counter-clockwise for installation (there will be a click sound). Push up and hold the Locking Pin and then rotate clockwise to remove for cleaning.
5	Slitter Blade, with Safety Guard*	<ul style="list-style-type: none"> Access by selecting the Slitter Blade icon during cleaning mode and pushing the RESET button. The Slitter Blade is used to cut a small slice in the center of each wedge of fruit (known as the Courtesy Slice). This allows the fruit wedge to be placed on the side of the glassware. The Slitter Blade is equipped with a twist-lock connection and Safety Guard. Place the Safety Guard over the Slitter Blade. Align at the 12 o'clock position and rotate clockwise to connect and counter-clockwise to disconnect. Select the Small Wedge + Courtesy Slice icon or the Large Wedge + Courtesy Slice icon based on the size of your fruit. Rotate the Wedge Blades for a LARGE OR SMALL position in the Blade Holder Device for the perfect Courtesy Slice.
6	Storage Bin with Lid*	<ul style="list-style-type: none"> Used to collect the wedges. Removable & Stackable and comes with a storage lid. <p>NOTE: Make sure to remove the storage lid before inserting the bin into the machine.</p>

* Indicates a removable and washable component.

Controller Functions

ON/OFF & RESET

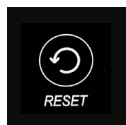


Turn Off:

- 1) Press & hold the On/Off Button for 2 (two) seconds.

Turn On:

- 1) Plug into a standard 120V AC grounded outlet.
- 2) Press and hold the ON/OFF Button for 2 (two) seconds.



Reset

- Press and hold the Reset button when in the Cleaning Modes to access Fruit Pusher or Slitter Blade mode. Internal Safety Light will appear in both Cleaning Modes. KEEP DOOR OPEN during cleaning and assembly.
- Use the Reset button to reset the device after a safety shut-down or fruit jam has occurred, and the jam is cleared.
- Press and hold the Reset Button to 'wake' the machine after sitting idle for more than 10 minutes.
- Activate Reset by pressing and holding the button for 1 (one) second.

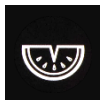


CUTTING MODES



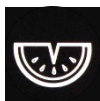
Wedge Only

Use this mode to automatically cut fruit into 8 separate wedges. Individually load fruit vertically (up and down) in the Fruit Holder and close the door.



Wedge + Courtesy Slice—Small Fruit

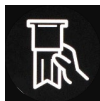
- This mode is typically used for regular-sized limes and smaller-sized lemons.
- Use this mode to automatically cut fruit into 8 separate wedges, each with a courtesy slice in the center of the wedge so it can be placed on the side of glassware.
- The Wedge Blades should be placed in the SMALL setting inside the Blade Holder to achieve a Courtesy Slice in the middle of smaller-sized fruit.



Wedge + Courtesy Slice - Large Fruit

- This mode is typically used for regular-sized lemons and larger-sized limes/oranges.
- Use this mode to automatically cut fruit into 8 separate wedges, each with a courtesy slice in the center of the wedge so it can be placed on the side of glassware.
- The Wedge Blades should be placed in the LARGE setting inside the Blade Holder to achieve a Courtesy Slice in the middle of larger-sized fruit.

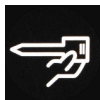
CLEANING MODES



Cleaning Mode – Fruit Pusher

Use this mode to connect or disconnect the Fruit Pusher during the initial assembly or cleaning. See Assembling & Disassembling the SupraCut, Page 13 for details.

CAUTION. Make sure the door remains open during the Cleaning Modes. Closing the door during cleaning could damage or break the Fruit Pusher and stabilizer. It is recommended to remove the 3-Piece Assembly from the inside of the door during both cleaning modes.



Cleaning Mode – Slitter Blade

Use this mode to connect or disconnect the Slitter Blade during initial assembly and cleaning.

CAUTION. Make sure the door remains open during the Cleaning Modes. Closing the door during cleaning could damage or break the Slitter Blade. It is recommended to remove the 3-Piece Assembly from the inside of the door during both cleaning modes.

Assembling & Installing Removable Parts

The following parts need to be installed during the initial assembly & reinstalled after cleaning.

1. 3-Piece Assembly, including:


A) Fruit Holder (top)

B) Wedge Blade (middle)

C) Wedge Blade Holder (bottom)
2. Fruit Pusher


3. Slitter Blade & Safety Guard

4. Storage Bin





2

Fruit Pusher



3

Slitter Blade with Safety Guard



4

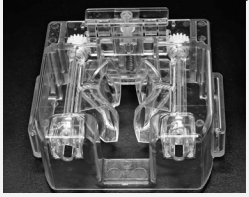
Storage Bin

1

3- Piece Assembly


A

Fruit Holder (Top)




B

Wedge Blade (Middle)



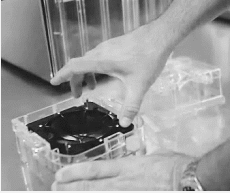
C

Blade Holder (Bottom)

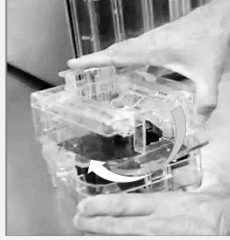


1 Assembling and Installing the 3-Piece Assembly

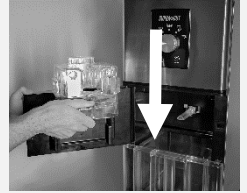
- 1 Insert the Wedge Blade into the Blade Holder. Place in **LARGE** or **SMALL** setting.



- 2 Attach the Fruit Holder to the Blade Holder. Align holes and twist it clock-wise to lock it in place.



- 3 Slide the complete assembly into the slot on the inside of the door.



2 Installing the Fruit Pusher

- 1 Open the door and turn the Control Dial to the Fruit Pusher icon. Press RESET.



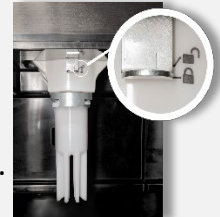
- 2 Wait for the Fruit Pusher attachment to lower completely.



- 3 Insert the Fruit Pusher into the attachment using the correct alignment.



- 4 Turn 90 degrees until you hear a click sound and see the Locked Icon. Press RESET to retract.



3 Installing the Slitter Blade

- 1 Open the door and turn the Control Dial to the Slitter Blade icon. Press RESET.

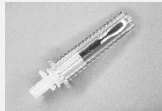


- 2 Wait for the Slitter Blade attachment to move forward.

- 3 Carefully insert the Safety Guard over the Slitter Blade.



CAUTION: Do not attempt to remove or install the Slitter Blade without using the Safety Guard.

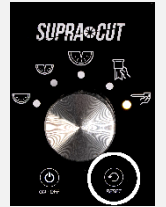


SAFETY FEATURE: After installation, Slitter Blade will automatically retract (10 seconds) if the operator forgets to Press RESET.

- 4
- 1) Insert the covered Slitter Blade into the attachment.
 - 2) Turn clockwise to lock it into place.
 - 3) Remove the Safety Guard.

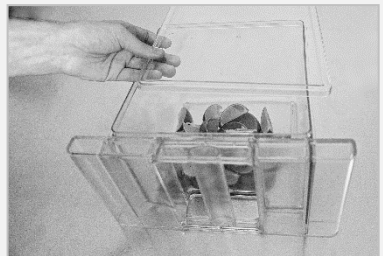


- 5 Press the Reset button to return the blade to its default position.



4 Installing the Storage Container

- 1 Slide the container into the slot below the door.
- IMPORTANT:** Remove the lid prior to installing the storage bin.



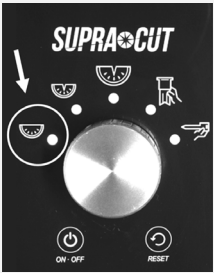
Operating the SupraCut 800

CAUTION

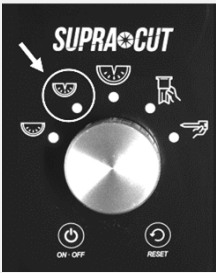
- Fruit loaded incorrectly or extremely hard fruit may cause a jam inside the blades.
- SupraCut 800 is engineered for citrus fruits (lemons, limes, and certain sized oranges) to be positioned vertically (up and down) in the Fruit Holder.
- Loading non-citrus fruits or vegetables can result in equipment damage.
- Loading citrus fruits larger than Fruit Holder will result in equipment damage.

1 Set up the machine for the correct fruit size and cutting mode.

- 1 Choose the cutting mode setting.



Wedge Only



*Wedge + Courtesy
Slice (small fruit)*



*Wedge + Courtesy
Slice (large fruit)*

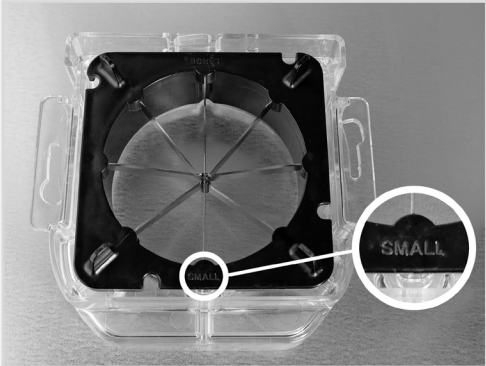
2 Set the Wedge Blade

The Wedge Blade can be used to cut small or large fruits.

Place the Wedge Blade in the Blade Holder in the SMALL or LARGE setting based on fruit size.

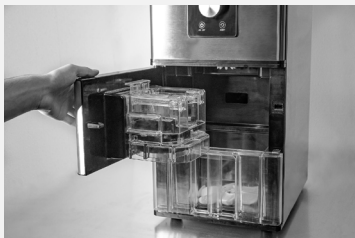
This feature is designed to locate the middle of the fruit wedge while using the Courtesy Slice option more accurately.

For more information, see Assembling & Installing the 3-Piece Assembly.

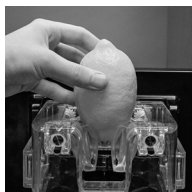


2 Load the fruit into the Fruit Holder

- 1 Open the door.



- 2 Load the fruit vertically into the Fruit Holder.



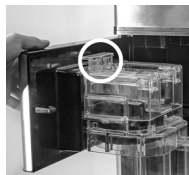
Push the fruit through the grippers and onto the Wedge Blade.



CAUTION. DO NOT insert the fruit horizontally. Jamming or equipment damage could occur.



OPTION: Push down on the spring to open the grippers & insert the fruit vertically.



3 Close the door and collect the fruit.

- 1 Close the door.

The door is locked automatically & the cutting cycle is started.

- The Yellow Light shows that the cutting cycle is in progress.
- The Green Light shows that the cutting cycle is complete & the fruit is ready to be collected.



- 2 Collect and store the fruit.



Disassembling & Cleaning Removable Parts

The following parts can easily be removed for cleaning:

Cleaning the parts.

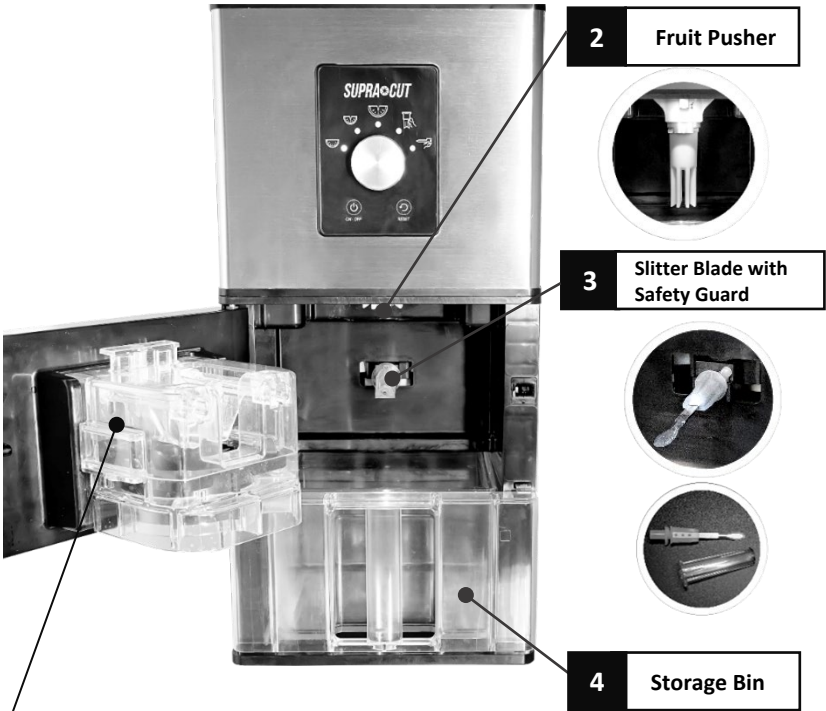
Wash in a dishwasher or by hand following health & safety guidelines.

1. 3-Piece Assembly, including:

A) Fruit Holder (top)
B) Wedge Blade (middle)
C) Wedge Blade Holder (bottom)
2. Fruit Pusher

3. Slitter Blade & Safety Guard

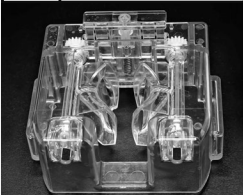
4. Storage Bin



1 3- Piece Assembly

A

Fruit Holder
(Top)



B

Wedge Blade
(Middle)



C

Blade Holder
(Bottom)

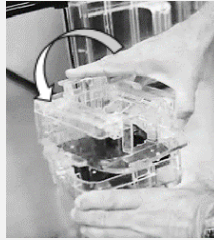


1 Removing and disassembling the 3-Piece Assembly

- 1 Open the Access Door and slide the unit up from the bottom.



- 2 Twist the Fruit Holder counter-clockwise to disconnect it from the Blade Holder.



- 3 Carefully lift the Wedge Blade from the Blade Holder. **CAUTION:** Sharp blades may cause injury.

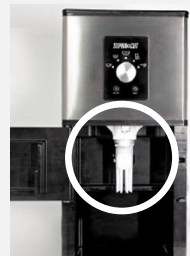


2 Removing the Fruit Pusher

- 1) Open the door and turn the Control Dial to the Fruit Pusher icon.
2) Press the RESET button.



- 2 Wait for the Fruit Pusher to lower completely.



- 3 Unlock Fruit Pusher from the attachment by sliding and holding the pull tab upwards.

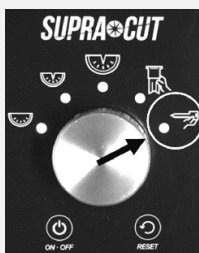


- 4 Turn the Fruit Pusher 90 degrees and pull down to remove.



3 Removing the Slitter Blade

- 1) Open the door and turn the Control Dial to the Slitter Blade icon.
- 2) Press the RESET button.



- 2
- Wait for the Slitter Blade to slowly move forward from the back end of the unit.



CAUTION: Sharp Blade. Do not attempt to remove the Slitter Blade until the blade attachment arm has stopped.

- 3
- Carefully insert the Safety Guard over the Slitter Blade.



CAUTION. Sharp blade. Do not attempt to remove or install the Slitter Blade without using the Safety Guard.



- 4
- Rotate the Slitter Blade counter-clockwise until it's unlocked and then pull to remove.



4 Cleaning the Removable Parts

Wash the removable parts in a dishwasher or by hand following health & safety guidelines.

Troubleshooting & Parts Replacement

This section provides possible solutions to common issues. For questions or assistance, please email info@supracut.com or call 1-866-787-7288.

System Operating Lights

To show you its operating status, the SupraCut provides the following operating lights:

GREEN	YELLOW	RED
Ready to run. The machine has no errors; however, cutting or wedging issues may still occur (see below).	The cutting cycle is in progress. The door will be locked until the cycle is complete.	System error.

Troubleshooting Table

PROBLEM/INDICATION	CAUSE	SOLUTION
Machine won't turn on.	The power cord is unplugged or a circuit breaker is tripped.	Check power cord or circuit breaker is tripped.
Fruit pusher won't connect or falls off.	Debris or misalignment.	Check for debris inside the Fruit Pusher. Ensure Fruit Pusher is aligned properly. Call for service if problem persists.
Door will not close.	The door has not been closed properly.	1) Press the RESET button. 2) Open the door. 3) Close the door firmly to ensure it locks properly.
	The 3-Piece Assembly is not installed properly or securely locked into place.	1) Remove the 3-Piece Assembly and double-check that it is assembled properly. 2) Ensure the 3-Piece Assembly slides securely in place on the side of the door.
OPERATING LIGHT: GREEN Cycle complete, but the fruit is not wedged.	The Fruit Pusher is not installed.	Properly install the Fruit Pusher. Call for assistance if the problem persists.
	The Wedge Blade is not installed.	Properly install the Wedge Blade. Call for service if the problem persists.

Visit www.SupraCut.com for the most current Troubleshooting Causes & Solutions.


Troubleshooting Table (continued)

PROBLEM/ INDICATION	CAUSE	SOLUTION
OPERATING LIGHT: GREEN The cycle is complete, but there are problems with the Courtesy Slice.	The Wedge Blade is in the wrong setting for the fruit size.	Rotate the Wedge Blade to the LARGE or SMALL setting in the Blade Holder. This will more accurately align the fruit center.
	The fruit has a hollow center.	Try another fruit. Call for service if the issue persists.
	The fruit was not loaded vertically or was loaded at an angle.	To ensure a smooth and accurate cut, make sure that the fruit is loaded as vertically as possible.
OPERATING LIGHT: RED The red operating light turns on <i>before</i> the cutting cycle.	The 3-Piece Assembly is not secured into the side of the door and is preventing the door from locking & closing.	1) Press the flashing RESET button to initiate the machine recovery sequence. 2) Open the door. 3) Remove the 3-Piece Assembly and check that it is assembled properly. 4) Insert the assembly into the side of the door.
	The magnet on the Slitter Blade is missing. This will prevent a connection and cause an error.	1) Remove the Slitter Blade 2) Inspect the back end for a black magnet. If it's missing call for a replacement.
	The Slitter Blade is not installed.	Properly install the Slitter Blade. Call for service if the problem persists.
OPERATING LIGHT: RED The red operating light turns on <i>during</i> the cutting cycle.	The 3-Piece Assembly is not secured into the side of the door and is preventing the door from locking & closing.	1) Press the flashing RESET button to initiate the machine recovery sequence. 2) Open the door. 3) Remove the 3-Piece Assembly and check that it is assembled properly. 4) Insert the assembly into the side of the door.
	Fruit jam caused by the Wedge Blade hitting a hard part at the top or bottom of the fruit.	1) Press the flashing RESET button to initiate machine recovery sequence. 2) Open the door. 3) Carefully remove the fruit jam. 4) Press RESET and continue to load fruit.

Visit www.SupraCut.com for the most current Troubleshooting Causes & Solutions.

Replaceable Parts

To order the following parts online, please visit www.supracut.com, or call 1-866-787-7288.

<i>Image</i>	<i>Name</i>	<i>Number</i>
	Fruit Holder	FH - 002
	Wedge Blade	WB - 003
	Blade Holder	BH-001
	Fruit Pusher	FP -007
	Slitter Blade	SB - 005
	Safety Guard, Slitter Blade	SG - 004
	Storage Container	SC-006
	Lid, Storage Container	SCL-007

Warranty

SUPRACUT SYSTEMS INTERNATIONAL, INC. & SUPRACUT SYSTEMS USA, INC.

LIMITED WARRANTY

DATE -APRIL 2022

SUPRACUT MODEL 800 ONE YEAR LIMITED WARRANTY AND EXTENDED TWO-YEAR MOTOR LIMITED WARRANTY

This LIMITED WARRANTY is to the original purchaser only, against defects in material and/or workmanship, and includes labor for replacement of defective parts, provided repairs are performed by a SupraCut Systems International, INC. or SupraCut Systems USA, INC. approved technician. The CUSTOMER must inform SupraCut Systems International, INC. or SupraCut Systems USA, INC. of the possibility of a warranty coverage claim and provide a copy of the dated sales or delivery receipt BEFORE WARRANTY REPAIRS ARE BEGUN.

Replacement parts and accessories are warranted for ninety (90) days from the date of purchase when purchased separately and will be verified by a dated sales receipt OR packing list, which list that item. All parts or accessories replaced under warranty are the property of SupraCut Systems International, INC. or SupraCut Systems USA, INC. and must be returned to an authorized location.

The motors of your new SupraCut Model 800 machine are warranted for an additional one (1) year against defects for a total of a two (2) year motor warranty. SupraCut Systems International, INC. or SupraCut Systems USA, INC. will replace any motor and shaft seal which fails due to mechanical malfunction not including seal and bearing failure. The additional one (1) year motor warranty does NOT include labor to install, shipping charges, travel or mileage charges, or other incidental charges incurred during motor replacement. The machine purchase date must be verified with a dated copy of the purchase invoice from your selling dealer.

SupraCut Systems International, INC. or SupraCut Systems USA, INC. designs many attachments and accessories for use on specific models and series of machines.

THE USE OF PARTS, ATTACHMENTS, OR ACCESSORIES OTHER THAN THOSE OFFERED FOR SALE BY SUPRACUT SYSTEMS INTERNATIONAL, INC. & SUPRACUT SYSTEMS USA, INC. DESIGNED FOR USE ON YOUR SPECIFIC MODEL AND SERIES WILL VOID YOUR WARRANTY.

THE FOLLOWING ARE NOT COVERED BY THE SUPRACUT SYSTEMS INTERNATIONAL, INC. & SUPRACUT SYSTEMS USA, INC. LIMITED WARRANTY

1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
2. Products that have been transferred from its original owner to another party or removed outside the USA or Canada.
3. Damage caused by abuse, misuse, dropping, or other similar incidental damage caused by or as a result of failure to follow assembly, operating, cleaning, and user maintenance or storage instructions.
4. Labor to sharpen and/or replacement Wedge Blades or Slitter Blades which have become dull, chipped, or worn due to normal use.
5. Material or labor to renew or repair scratched, stained, chipped, dented or discolored surfaces, blades, knives, attachments, or accessories.
6. Transportation charges to or from SupraCut Systems International, Inc or SupraCut Systems USA, INC repair facility for repairs of a machine
7. Labor charges to install or test attachments or accessories (i.e., Fruit Pusher, Fruit Holder, Wedge Blade, Slitter Blade, attachments, etc.) that are replaced for any reason.
8. SHIPPING DAMAGE IS NOT COVERED BY WARRANTY. Visible and hidden damages are the responsibility of the freight carrier. The consignee or receiver must file a damage claim promptly against the carrier, or upon discovery in the case of hidden damage. KEEP ALL ORIGINAL CONTAINERS AND PACKING MATERIAL FOR CARRIER INSPECTION.
9. Expenses for making the unit accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the unit when it is shipped from the factory.
10. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expenses for service calls to remote areas, including the state of Alaska and Hawaii.

SupraCut Systems International, INC or SupraCut Systems USA, INC, or any of their affiliates, distributors, officers, directors, agents, employees, or insurers will not be obligated for consequential or other damages, losses, or expenses in connection with or by reason of the use of or inability to use the machine for any purpose.

THIS WARRANTY IS GIVEN EXPRESSLY AND IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, FOR MERCHANTABILITY AND FOR FITNESS TOWARD A PARTICULAR PURPOSE AND CONSTITUTES THE ONLY WARRANTY MADE BY SUPRACUT SYSTEMS INTERNATIONAL, INC. & SUPRACUT SYSTEMS USA, INC.

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