

maintenance and safety, or errors/faults with your Zacro.



Thank you for purchasing the Zacro Ebike. We take pride in bringing you a quality product that will offer years of enjoyment. Please read and understand this manual fully before assembling and riding your bike. If you have questions after reading this manual, please refer to the Zacro Support Help Center, contact us by email, and/or give us a phone call.

**User Manual** 

We are here to help! Zacro Help Center: https://www.zacro-tech.com/blogs/manuals-2

MAYLERESCAPE LIMITED

www.zacro-tech.com UNIT# 2052 275 NEW NORTH ROLONDON UNITED KINGDOM N1 7AA

### **Product Safety Notice**

! Always wear a helmet when riding your electric bike. ! Keep the two keys properly. If the unique keys are lost, you will not be able to turn on the bike or replace the battery. If necessary, you should get more spare keys (We don't have a backup key). ! Make sure your electric bike has a full battery before taking it out to ride. ! Always be aware of local road laws, and follow them

### **Warning Message**

! Do not ride the bike under the influence of drugs or alcohol. ! Always respect pedestrians. ! Do not ride under wet conditions. The electric bike may slide from under your feet causing injury. Wet conditions may damage the electronics and void the warranty.

#### water damage is not covered by our warranty. Riding in wet conditions is also very dangerous and may Avoid prolonged exposure to sun or rain and avoid storage in places with high temperatures or

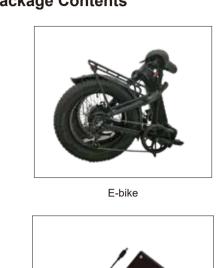
corrosive gas. **Abuse -** We do not cover physical damage due to negligent care and extreme riding. Whenever you ride the Zacro Electric Bike, you risk severe injury or even death from loss of control, collisions, and falls. Use caution and ride at your own risk.

**Avoid water -** The electric bike is not waterproof. The electronics may be damaged due to water and

- **Do not modify** the product from manufacturer's original design. Do not exceed the posted speed limit and obey all traffic laws **Avoid touching** the charging port directly and do not let it make contact with a metal object.
- Keep hands and all body parts away from moving parts while operating the electric bike. Before riding - be sure to check the electric bike over and make sure the electric bike is operating correctly before each use.
- **Before riding** be sure to check that the braking system is functioning properly; also be sure to check that all safety labels are in place and you understand the safety warnings. Before riding - be sure that any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition.
- Before riding be sure to check that the tires are in good condition, inflated properly, and have sufficient tread remaining.
- **Never exceed** the 264 lbs (120 kg) maximum load rating. The electric bike should never be used by children under the age of 18.
- Maximum Speed Your electric bike goes at a maximum speed of 20 mph.Make note that additional insurance may be required to cover situations you encounter while riding an electric bike. It is recommended that you contact an insurance company or broker for advice and consultation. To conserve electricity, use assist mode, and avoid zero starting, frequent braking, driving against the wind, carrying heavy loads including other people and riding with insufficient air pressure.

- 01 -

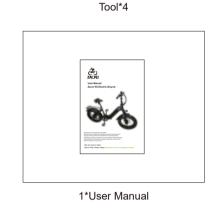
### Package Contents







2\*keys

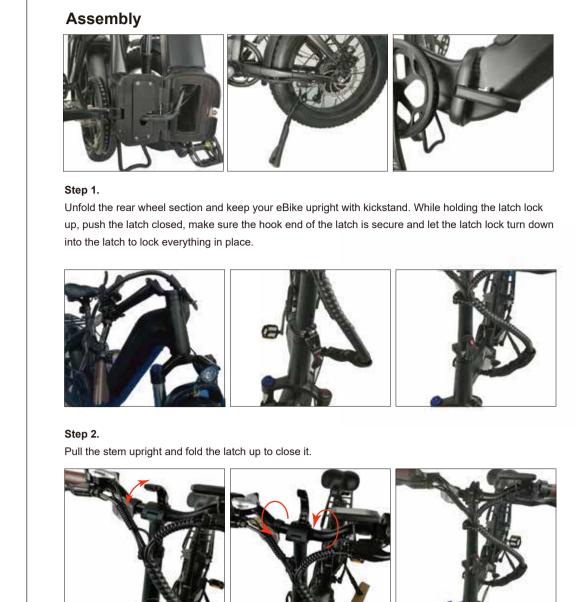


Carefully check package contents, if anything is missing or damaged, please contact Zacro Support . Unpack the bike. Open the bike box and remove the small box inside. With the help of another person capable of safely lifting a heavy object, remove the bike from the bike box. Carefully remove the packaging material protecting the bike frame and components. Please recycle packaging materials especially cardboard and foam whenever possible. Open the small box and carefully set out all









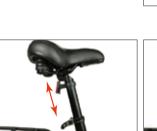
Stand in front of the bike and clamp front wheel with both legs, adjusting handle bar angle to make sure the bike is straight in line. Sit on the saddle, adjust the handlebar to comfortable angle, and close the handlebar clamp to tighten the handlebar.

# Release the clamp under the handlebar, pull the handlebar up or push it down to adjust height as your desired, then close the clamp to secure handlebar in place.

Remove the screws on the front fork, then put the front lamp through the screw and lock the screws.









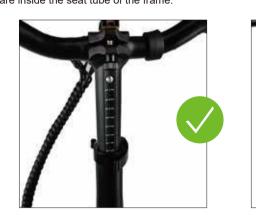
Step 6. Open the clamp under the seat post, set it to a height which fit for the rider then close the clamp to secure the seat in place.

**Note:** Positioning the seat at the right height is key for better pedaling, safety and overall comfort. The rider's leg length is used to determine the seat's position. When pedaling, your hips should remain level and your legs should not over-extend. To determine the right seat height, sit on the eBike with pedal at its lowest point and place the ball of your foot on the pedal. If you knee slightly at this position, the seat at the right height. Additionally, when placing your heel on the pedal, your leg should be nearly straight.

Step 7. Holding the crank arm vertical, The left pedal is tightened counterclockwise and the right pedal is tightened clockwise.



1. Ensure the seatpost and seat are properly adjusted before riding. DO NOT raise the seatpost beyond the minimum insertion marking etched into the seatpost tube (as shown at right). If the seatpost projects from the frame beyond these markings (shown far right), the seatpost or frame may break, which could cause a rider to lose control and fall. Ensure the minimum insertion markings on the seatpost are inside the seat tube of the frame.



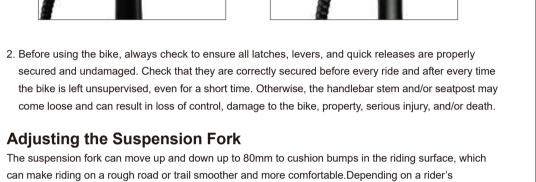


the bike is left unsupervised, even for a short time. Otherwise, the handlebar stem and/or seatpost may come loose and can result in loss of control, damage to the bike, property, serious injury, and/or death. Adjusting the Suspension Fork

preference, the suspension fork can be locked out as a rigid fork, which will typically yield higher efficiency while pedaling.

The lockout lever (1), located on top of the right side of the suspension fork, can be turned counterclockwise until it stops to completely lock out the suspension fork's travel. To unlock the lockout lever, turn the knob clockwise until it stops. When the lockout lever is unlocked, resistance can be adjusted by turning.

The preload adjustment knob (2), located on the top of the left side of the suspension fork. To soften the ride, subtract resistance by turning the preload adjustment knob counterclockwise, in the direction of the small "-" on the knob. To make the suspension stiffer when going over bumps, add resistance by turning the preload adjustment knob clockwise, in the direction of the small "+" on the knob.



#### **ODO:** These numbers show odometer data( cumulative distance) DST: These numbers show distance data for a single trip. Data is automatically cleared when the bike is **TIME**: These numbers show a single trip time **AVG**: These numbers show average speed data for a single trip. MAX: These numbers show maximum speed data for a single trip. Battery Level: This icon indicates how much battery life you have left **POWER ASSISTED MODE:** 0.1.2.3.4.5:Display the current pedal assisted level

SpeedUnit

Ranges/PowerUnit

BatteryIndicator RidingTime

**LCD Display Controls** 

**Operation Guide** 

PedalAssistedLevel

Operation	Directions
Turn on bike	Press and hold 🔟 until power engages
Turn off bike	Press and hold 📵
Increase pedal assist (PAS) level	Press button 💽
Decrease pedal assist (PAS) level	Press button
Toggle odometer, trip odometer	Press button 📵
Turn on/off headlight	Press button 🔯
Activate electric bell	Press button 🕞
personalized setting	Press and hold 🔝 and 🗔
Automatic Cruise	Press and hold 🖂 during the ride

### Personalized Setting

Under normal interface, press 1 to 1 enter parameter setting mode, the first screen shows P01, press 🔟 to switch to next parameter, and press 💽 or 🖂 to increase or decrease the value of each parameter. Press 🔝 + 📃 again to quit this mode.

Under this mode, in total 20 parameters: Set up the item The screen appears Number level 1: lowest Backlight brightness P0<sup>1</sup> Level 3: highest P02 Change metric P0<sup>2</sup> : MILE P0<sup>3</sup> P03 Other Do not change From 1 to 60 minutes Hibernate mode time P0⁴ : never enter this mode P0<sup>5</sup> P05 Total assist level Do not change P06-P15 Other P0<sup>6</sup> Do not change 1)ODO distance reset: Press and hold + button for 5 seconds P16 P16 (2)Factory settings reset: Press and hold - button for 5 seconds

NOTES: Don't change the parameter values which are not suggest to change, because it might makes the product break down.lf accidentally modification has happened and make troubles about instrument, you can start P16, a personalized setting program, that will restore the factory settings.

# Remove the Battery





**Step1**: Ensure the bike is turned off. Align the key port with the appropriate "locked" position by inserting the key into the key port, and then rotating to align the key with the "unlock" icons, and the battery will pop up.

Step2: hold the bike frame with your right hand, locate the locking device on the battery with your left hand then turn anticlockwise.



battery weighs 9.45 lbs and should be handled with care.

battery to the mount.

Step3: Prop up the battery with your left hand and then remove the battery with both hands. Note: the

2. When installing the battery, ensure the battery is turned off before putting the battery into the frame

mount receptacle. Do not force the battery onto the receptacle; slowly align and push the battery into

the receptacle. Ensure the battery has been properly secured to the bike before each use by carefully

pressing the battery to the bike frame with both hands to test the security of the attachment of the

Notes:

1. When the battery is removed, be careful not to drop or damage the battery when loose from the bike. Avoid damaging the exposed connector terminals and keep them clear of debris.

Charging Procedure



1. Ensure the bike is off. 2. Remove the rubber cover on the charging port. 3. Plug the charger into the battery's charging port, BEFORE PLUGGING CHARGER INTO POWER

OUTLET: with the battery on or off the bike, place the charger on a flat, secure place, and connect the DC output plug from the charger (round barrel connector) to the charging port on the side of the battery. 4. Plug the charger into a power outlet: connect the charger input plug (110/240-volt plug) to the power outlet. Charging should initiate and will be indicated by the LED charge status light on the charger illuminating as a solid red light. During charging process, the indicator light on the battery won't light up. 5. Unplug the charger from the outlet, then the charging port: once fully charged, indicated by the charger's indicator light turning to solid green, unplug the charger from the wall outlet first, then remove the charger output plug from the battery charging port. Quick press the button on the battery, the indicator light will turn green. Always charge your battery in temperature between 50 °F - 70°F (10°C-25°C) and ensure the battery and charger are not damaged before initiating charge. If you notice anything unusual while charging, please discontinue charging and using the bike. Contact Zacro Bikes Product Support for help.

**Daily Care and Maintenance** Cleaning and Storage

If you see stains on the bike body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a tooth brush, then wipe them off with a damp cloth. Notes: do not clean the bike with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent dire damage. Do not wash the bike with a high-pressure water spray. During cleaning, make sure that the bike turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems. When the bike not in use, keep it indoors where it is dry and cool. Do not put it outdoors for along time. Excessive sunlight, overheating and over cooling accelerate the battery pack's life span.

**Battery Maintenance** 

1. Use original battery packs, use of other models or brands may bring about safety issues; 2. Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away from metal objects to prevent short circuit which may result in battery damage or even injuries and deaths; 3. Use original power adapter to avoid potential damage or fire; 4. Mishandling of used batteries may do tremendous harm to the environment. To protect natural environment, please follow local regulations to properly dispose used batteries.

5. After every use, fully charge the battery to prolong its life span.

**Storage and Disposal** 1. Please try to store the bike in a cool and dry place between 50  $^{\circ}F - 77$   $^{\circ}F$  (10  $^{\circ}C - 25$   $^{\circ}C$ ). In extremely humid environments the interior of the bike may suffer condensation or even water accumulation, which may damage the battery rapidly. Devices are not intended for use at elevations greater than 2000m above sea level prolonged exposure to UV rays, rain and the elements may damage the enclosure materials, store indoors when no tin use. 2. In daily use, try to avoid recharging the bike after completely exhausting the battery. If the battery is

low, charge it as soon as possible. 3. Please charge the bike every other month to preserve the battery.

**Recommended Service Intervals** Regular inspection and maintenance are key to ensure bikes from Zacro function as intended, and to reduce wear and tear on their systems. Recommended service intervals are meant to be used as guidelines. Real world wear and tear, and the need for service, will vary with conditions of use. We generally recommend inspections, service, and necessary replacements be performed at the time or mileage interval that comes first in the following table.

Replace 1. Check drivetrain for proper alignment and function (including 1. Replace any the chain, freewheel, chainring, 1. Clean frame by wiping components confirmed frame down with damp cloth. and derailleur). by Zacro Product Support 2. Use barrel adjuster(s) to 2. Check wheel trueness and for or a certified, reputable tension derailleur/brake quiet wheel operation bike mechanic to be d cables if needed. (without spoke noise) amaged beyond repair 3. Check condition of frame or broken. for any damage 1. Check brake pad alignment, brake cable tension. . Clean and lubricate drivetrain. 2. Check bike is shifting properly, 2. Check crankset and pedal torque. 1. Replace brake and

proper derailleur cable tension. 3. Clean brake and shift cables. shift cables if necessary. 3. Check chain stretch. 2. Replace brake pads 4. True and tension wheels if 4. Check brake and shifter any loose spokes are discovered. if necessary. cables for corrosion or fraying. 5. Balance the battery. 5. Check spoke tension. 6. Check accessory mounting (rack mounting bolts,fender hardware, and alignment). 1. Inspect drivetrain (chain, 1. Replace brake pads. 1. Standard tune-up by 2. Replace tires if necessary. chainring, freewheel, and derailleur). certified, reputable bike 2. Inspect all cables and housings. | mechanic is recommended. 3. Replace cables and 2. Grease bottom bracket. housings if necessary

P17-P20 Other

**Pre-Ride Safety Checklist** 

Do not change

P17

Safety Check	
	Ensure front and rear brakes work properly.
	Check brake pads for wear and ensure they are not overworn.
1. Brakes	Ensure brake pads are correctly positioned in relation to the rims.
	Ensure brake cables are lubricated, correctly adjusted, and display no obvious wear.
	Ensure brake levers are lubricated and tightly secured to the handlebar.
	Test that the brake levers are firm and that the brake, motor cut o functions. and the brake light are functioning prop
	Ensure tires are inflated within the recommended limits posted on the tire sidewalls and hold air.
	Ensure tires have good tread, have no bulges or excessive wear, and are free from any other damage.
2. Wheels and Tires	Ensure rims run true and have no obvious wobbles, dents, or kinks.
2. Wheels and files	Ensure all wheel spokes are tight and not broken.
	Check axle nuts and front wheel quick release to ensure they are tight.
	Ensure the locking lever on the quick release skewer is correctly tensioned, fully closed, and secured.
	Ensure the handlebar and stem are correctly adjusted, tightened and allow proper steering.
3. Steering	Perform a handlebar twist test (see assembly step 3) to ensure the stem clamp bolt security.
	Ensure the handlebar is set correctly in relation to the fork and the direction of travel.
4. Chain	Ensure the chain is clean, oiled, and runs smoothly.
4. Chain	Extra care is required in wet, salty/otherwise corrosive, or dusty conditions.
5. Bearings	Ensure all bearings are lubricated, run freely, and display no excess movement, grinding, or rattling.
	Check headset, wheel bearings, pedal bearings, and bottom bracket bearings.
6. Cranks and Pedals	Ensure pedals are securely tightened to the cranks.
	Ensure the cranks are securely tightened and are not bent.
7. Derailleur and	Check that the derailleur is adjutsted and functioning properly.
7. Derailleur and	Ensure shifter and brake levers are attached to the handlebar securely.
Mechanical Cables	Ensure all shifter and brake cables are properly lubricated.
	Check that the frame and fork are not bent or broken.
8. Frame, Fork,	If either frame or fork are bent or broken, they secured and undamaged.
and Seat	Check that the seat is adjusted properly, and seatpost quick release lever is securely tightened
	Ensure hub motor is spinning smoothly and motor bearings are in good working order.
9. Motor Drive	Ensure all power cables running to hub motor are secured and undamaged.
Assembly and Throttle	Make sure the hub motor axle bolts are secured and the torque arm, torque arm bolt, and torque washers are in pla
-	Ensure battery is charged before use.
	Ensure there is no damage to battery.
10 Pattern	Lock battery to frame and ensure that it is secured.
10. Battery	Charge and store bike and battery in a dry location, between 10 °C – 25 °C (50 °F – 77 °F).
	Let bike dry completely before using again.
44 Flooridad Ochlos	Look over connectors to make sure they are fully seated and free from debris or moisture.
11. Electrical Cables	Check cables and cable housing for obvious signs of damage.
	Ensure headlight, taillight, and brake light are functioning, adjusted properly, and unobstructed.
	Ensure all reflectors are properly fitted and not obscured.
	Ensure all other fittings on bike are properly secured and functioning.
	Inspect helmet and other safety gear for signs of damage.
	Ensure rider is wearing a helmet and other required riding safety gear.
l l	
12. Accessories	Ensure mounting hardware is properly secured if fitted with a front rack, rear rack, basket, etc.

Ensure the taillight and taillight power wire are properly secured if fitted with rear rack.

If installed, ensure the optional rear wheel lock is secured in the unlocked position and the key is

Ensure the fender mounting hardware is properly secured if fitted with fenders.

Ensure there are no cracks or holes in fenders.

removed before every ride.

Your cables, spokes, and chain will stretch after an initial break-in period of 50-100 mi (80-160 km), and bolted connections can loosen. Always have a certified, reputable bike mechanic perform a tune-up on your Zacro Step-Through after your initial break-in period of 50-100 mi (80-160 km) (depending on riding conditions such as total weight, riding characteristics, and terrain). Regular inspections and tune-ups are particularly important for ensuring that your bike remains safe and fun to ride.

# **Tire Information**

Zacro K6 uses 20"×4" rubber tires with inner tubes. The tires are designed for durability and safety for regular cycling activities and to be checked before each use for proper inflation and condition. Proper inflation, care, and timely replacement will help to ensure that your bike's operational characteristics will be maintained, and unsafe conditions avoided.

er's recommended air pressure range as listed on the tire sidewall.. It is critically important that proper air pressure is always maintained in pneumatic tires. Do

Zacro Bikes recommends 5-30 PSI for the stock tires on Zacro K6. Always stay within the manufactur-

not underinflated or overinflated your tires. Low pressure may result in loss of control, and overinflated tires may burst. Failure to always maintain the air pressure rating indicated on pneumatic tires may result in tire and/or wheel failure. Inflate your tires from a regulated air source with an available pressure gauge. Inflating your tires from an unregulated air source could overinflated them, resulting in a burst tire. Even tires equipped with built-in flat-preventative tire liners, like those that come with bikes

When tire wear becomes evident or a flat tire is discovered, you must replace the tires and/or tubes before operating the bike or injury to operators and/or damage to your bike could occur. When changing a tire or tube, ensure that all air pressure has been removed from the inner tube prior to removing the tire from the rim. Failure to remove all air pressure from the inner tube could result in serious injury.

by Zacro Bikes, can and do get flats from punctures, pinches, impact, and other causes.

Using aftermarket tires or inner tubes, not provided by Zacro Bikes may void your warranty, create an unsafe riding condition, or damage to your bike by Zacro Bikes. If required by law, ensure replacement aftermarket tires have sufficient reflective sidewall striping. For more information on tire or tube replacement procedures, or questions about tire inflation, contact Zacro Bikes Product Support. Link: https://www.zacro-tech.com/

# Derailleur

On the right side of handlebar, next to the brake lever, you can see two levers with 7-1 gears Those are derailleur levers. By pressing those levers, you can make the chain move to different gears to change your riding experience.

- 13 -

**Troubleshooting** 

	1	The bike does not work	Battery not fully seated in tray     Improper turn on sequence     Brakes are applied	Install battery correctly     Turn on bike with proper sequence     Disengage brakes
	2	Irregular acceleration and/ or reduced top speed	Insufficient battery power     Loose or damaged throttle     Misaligned or damaged     magnet ring	Charge or replace battery     Replace throttle     Align or replace magnet ring
	3	The motor does not respond when the bike is powered on	Loose wiring     Loose or damaged throttle     Loose or damaged motor plug wire     Damaged motor	Repair and or reconnect     Tighten or replace     Secure or replace     Repair or replace
	4	Reduced range	1. Low tire pressure 2. Low or faulty battery 3. Driving with too many hills, headwind, braking, and/or excessive load 4. Battery discharged for long period of time without regular charges, aged, damaged. 5. Brakes rubbing	Adjust tire pressure     Check connections or charge batter     Assist with pedals or adjust route     Contact Product Support if range decline persists.     Adjust the brakes
5	5	The battery will not charge	Charger not well connected     Charger damaged     Battery damaged     Wiring damaged	Adjust the connections     Replace     Replace     Repair or replace
	6	Wheel or motor makes	Loose or damaged wheel spokes or rim	Tighten, repair, or replace     Reconnect or replace motor.

1. Insufficient battery power

2. Faulty connections

Most Common Solutions

1. Charge the battery

2. Clean and repair connectors

# **Error Detection**

Your bike from Zacro Bikes is equipped with an error detection system integrated into the display and controller. In the case of an electronic control system fault an error code should display. The following error codes are the most common and can aid in troubleshooting. If your bike has an error code displayed at any time it is recommended that you cease operation and contact Zacro Bikes immediately.

2. Loose or damaged motor wiring 2. Reconnect or replace motor.

Error Code E07 Motor Error E08 Throttle Error E09 Controller Error E10 COM receive Error E11 COM send Error E12 BMS communication Error E13 Head light Error Additional Information on Wear Components of ZACRO are subject to higher wear when compared to bikes without power assistance. This is because ZACRO can travel at higher average speeds than regular bicycles and has a greater

affected are the tires, brake pads and rotors, suspension forks, spokes, wheels, and the battery. When the useful life of a component is surpassed it can cause unexpected loss of function. This can result in serious injuries or even death. Therefore, pay attention to wear characteristics such as cracks, scratches, or changes in the color or operation of components which could indicate useful life has been exceeded. Worn components should be replaced immediately. If you are unfamiliar with regular

weight. Higher wear is not a defect in the product and is not subject to warranty. Typical components

maintenance, a certified, reputable bike mechanic should be consulted.

ecifications	
Model Name	ZACRO K6
Max. Load Capacity	264lbs. / 120 kg (including Max. Load for Rack)
Max. Speed (PAS)	20mph / 32km/h
Motor	48V 500W Brushless Hub
Battery	48V 15Ah
Battery Adaptation	DC54.6V 3A
Wheel Size	20 x 4" Front / Rear
Display	LCD Display
Tire Pressure	Inflation to 5-30 PSI
Max. Load for Rack	50lbs / 22kg
Brake Type	Mechanical Disc Brakes

NOTES: Range Average Per Charge is measured under the conditions that power is sufficient, with a 75kg load, at 86°F(30°C), 70% humidity, on a level road, in pure electric riding mode. Actual results may vary based on differences in temperature, load, wind speed, road conditions and other factors.

**Limited Warranty** 30 DAYS SATISFACTION GUARANTEED RETURN POLICY

1. If you are unsatisfied with your purchase, Zacro's return policy allows you to return the product purchased on the authorization Channel within 30 days counting from the date of receipt of shipment, and request are fund from the authorization Channel.

Note: Express shipping cost is non-refundable. 2. To be eligible for a return, your item must be in the same condition that you received it, unworn, unused, and the bike must have less than ten (10) miles on the odometer, be free of any wear and tear,

dirt, dust, fragrance, or any other signs of use and must include all items that were inside the box (charger, keys, hardware, etc.). 3. Over 30 days: Return is not acceptable; Accept exchange new product or partial refund

4. We will deduct the shipping fee or restocking \$150/pc when we are making a refund for non-defective products and non-longer needed products.

5. For the return request, Zacro is not responsible for lost packages due to the carrier, or products received that can not be verified.

6. Received products that have damage determined to have been caused by the end-user maybe

subject to denial of the return request. TO BE ELIGIBLE FOR RETURN SERVICE, ALL THE FOLLOWING CONDITIONS MUST BE MET: 1. To be eligible for return service must be requested from Zacro within 30 days from the date of receipt of shipment.Please visit www.zacro-tech.com to contact Zacro Support.

2. The cost of return shipping will be paid by the customer. 3. For warranty service, please keep your receipt and/or invoice to validate proof of purchase. 4. Returned product must be in good physical condition(not physically broken or damaged). 5. All accessories originally included with your purchase must be included with your return. 6. If you return a product to Hey bike, (a)without a Return Material Authorization from Zacro(b) without all parts included in the original package, Zacro retains the right to refuse delivery of such return.

LIMITED PRODUCT WARRANTY Zacro warrants the original purchaser that your Zacro product shall be free from defects non-material and workmanship under normal use for a period aforementioned. Zacro does not warrant the operation of the product will be uninterrupted or error-free.

1. Only the original owner of an ebike purchased from Zacro online or physical storefront is covered by this Limited Warranty. The Warranty Period begins upon your receipt of the ebike and shall end immediately upon the earlier of the end of the Warranty Period or any sale or transfer of the ebike to another person, and under no circumstances shall the Limited Warranty apply to any subsequent owner or other transferee of the ebike.

(the "Battery"), frame, forks, stem, handlebar, headset, seat post, saddle, brakes, lights, bottom bracket. crank set, pedals, rims, wheel hub, freewheel, cassette, derailleur, shifter, motor, throttle, controller, wiring harness, LCD display, kickstand, reflectors and hardware (each a "Covered Component").

3. The Covered Components are warranted to be free of defects in materials and/or workmanship during the Warranty Period. Limited Warranty Does Not Cover:

cables and housing, grips, chain and spokes). 3. Any damage or defects to Covered Components resulting from failure to follow instructions in the ebike owner's manual, acts of God, accident, misuse, neglect, abuse, commercial use, alterations, modification, improper assembly, installation of parts or accessories not originally intended or

2. Consumables or normal wear and tear parts (including without limitation tires, tubes, brake pads.

4. For the avoidance of doubt, Zacro will not be liable and/or responsible for any damage, failure or loss caused by any unauthorized service or use of unauthorized parts.

compatible with the ebike as sold, operator error, water damage, extreme riding, stunt riding, or

5. The Battery is not warranted from damage resulting from power surges, use of an improper charger, improper maintenance or other such misuse, normal wear or water damage.

6. Any products sold by Zacro that is not an ebike

improper follow-up maintenance.

1. Normal wear and tear of any Covered Component.

DETERMINING WHETHER DAMAGE OR DEFECT TO AN EBIKE OR COVERED COMPONENT IS PROTECTED BY THIS LIMITED WARRANTY SHALL BE IN THE SOLE DISCRETION OF Zacro.

2. The Limited Warranty is expressly limited to the replacement of a defective lithium ion battery

Charging Time Approx. 5Hours Water Resistance 68 Lbs / 30.6k

- 15 -