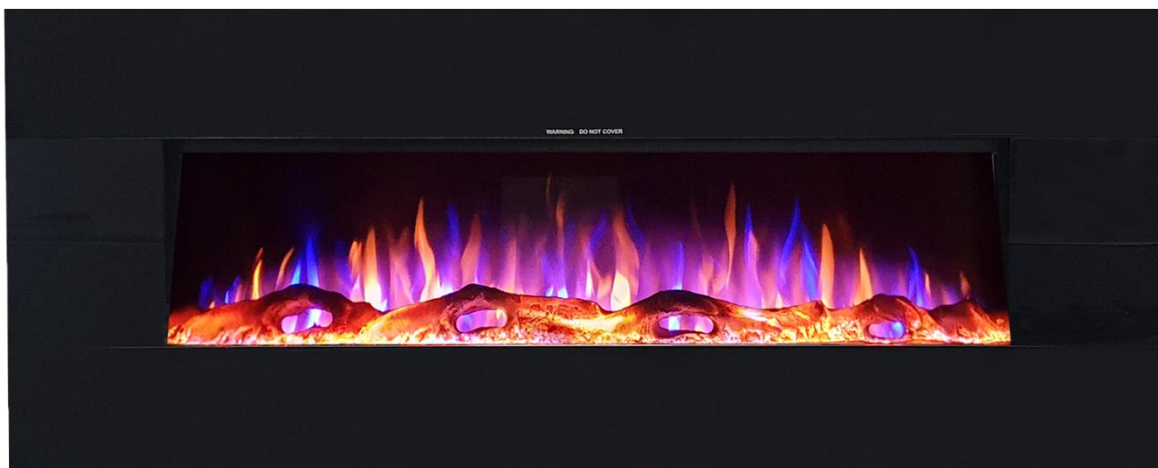




Mini Zara, Zara, Grand Zara and XL Zara Electric Fire Range OWNERS MANUAL



Model Numbers: MZEZAWHBL42, MZEZAWHBL50, MZEZAWHBL60,
MZEZAWHBL72

AC 220-240V, 50Hz 1400-1600W



WARNING

Please read the entire owner's manual, including **all safety information**, before plugging in or **using** this product. Failure to do so could result in **fire, electric shock, or serious personal injury**.

CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, **make sure this manual accompanies this product**.



@ezeeglow



@ezeeglowelectricfires

Be sure to upload your fire image using #ezeeglow and tag Ezee Glow on Facebook or Instagram to feature on our social media!

Rev E

IMPORTANT SAFETY INFORMATION!

WARNING

When using electrical appliances basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burning, do not touch hot surface. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 m from the front of the heater and keep them away from the sides and rear. In order to avoid overheating, do not cover the heater.
- Extreme caution is necessary when any heater is used near children or the infirm and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate the unit if it's malfunctioned/ damaged in any way. Return unit to authorized service facility for examination, electrical/ mechanical adjustment, and repair.
- Indoor use only, do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas or similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tipped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust openings as this may cause an electric shock, a fire or damage to the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot, arcing parts inside. Do not use it in areas where gasoline, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- DANGER - High Temperatures may be generated under certain abnormal conditions. Do not partially or fully cover/ obstruct the front of this heater.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities. Children should be supervised to ensure that they do not play with the appliance.
- CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be connected to an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

IMPORTANT SAFETY INFORMATION!

WARNING

WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

- Children of less than 3 years should be kept away unless continuously supervised.
- Children under the age of 12 should not operate, clean, or maintain the appliance.
- CAUTION — Some parts of this product can become very hot and cause burns. Particular attention must be given when children and vulnerable people are present.

ELECTRICAL CONNECTIONS – UK PLUG WIRING INSTRUCTION

- If the plug has to be changed because it is not suitable for your socket, or due to damage, please follow the wiring instructions shown below.

- **The wires in the mains lead are coloured in accordance with the following code:**

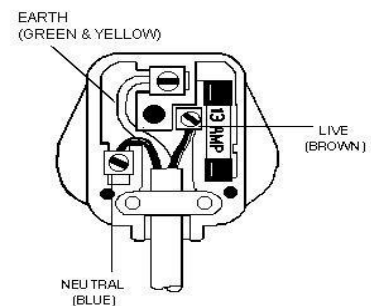
BROWN	:	LIVE (L)
BLUE	:	NEUTRAL (N)
GREEN/YELLOW	:	EARTH (E)

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please see below:

- The BLUE wire is the NEUTRAL and must be connected to the terminal which is marked with the letter N or coloured BLACK.
- The BROWN wire is the LIVE and must be connected to the terminal that is marked with the letter L or coloured RED.
- The wire which is coloured GREEN/YELLOW must be connected to the terminal which is marked E or the earth symbol or coloured GREEN or GREEN/YELLOW.
- Always ensure that the cord grip is positioned and securely fastened.

- **WARNING: THIS APPLIANCE MUST BE EARTHED.**

- *If a 13A (BS1363) fused plug is used it must be fitted with a BS1362 13A fuse. If in doubt consult a qualified electrician.*



Install preparation




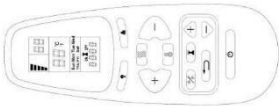







This product includes a **GLASS panel**. Use **extreme caution** when **handling**. Failure to do so could result in **personal injury** or **property damage**.

Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Parts and assembly steps are grouped for wall-hanging use. Check the parts list and make sure you have all the parts you need. Please recycle all packaging material at your local recycling center.

You will need the following tools (not included): Phillips screwdriver, stud finder, level, tape measure, electric drill, 1/4" wood drill bit, hammer.

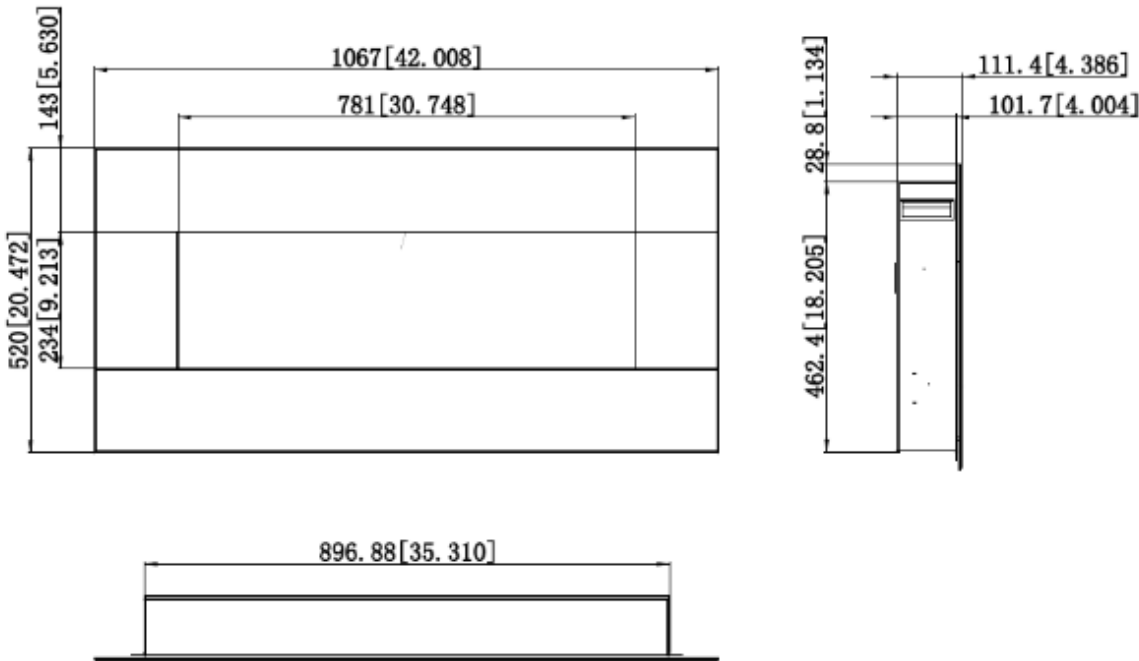
Parts and Hardware

 <p>A – Electric fire</p>		 <p>B - Wood Screws (7)</p>	 <p>C - Drywall anchors (7)</p>
		 <p>D - Remote Control (1)</p>	 <p>E - Metal Bracket (1)</p>
 <p>F - Wall Bracket (1)</p>	 <p>G - Decorative Log-set (1)</p>	 <p>H- Decorative Pebbles (1 box)</p>	 <p>I- Media tray holder (1)</p>

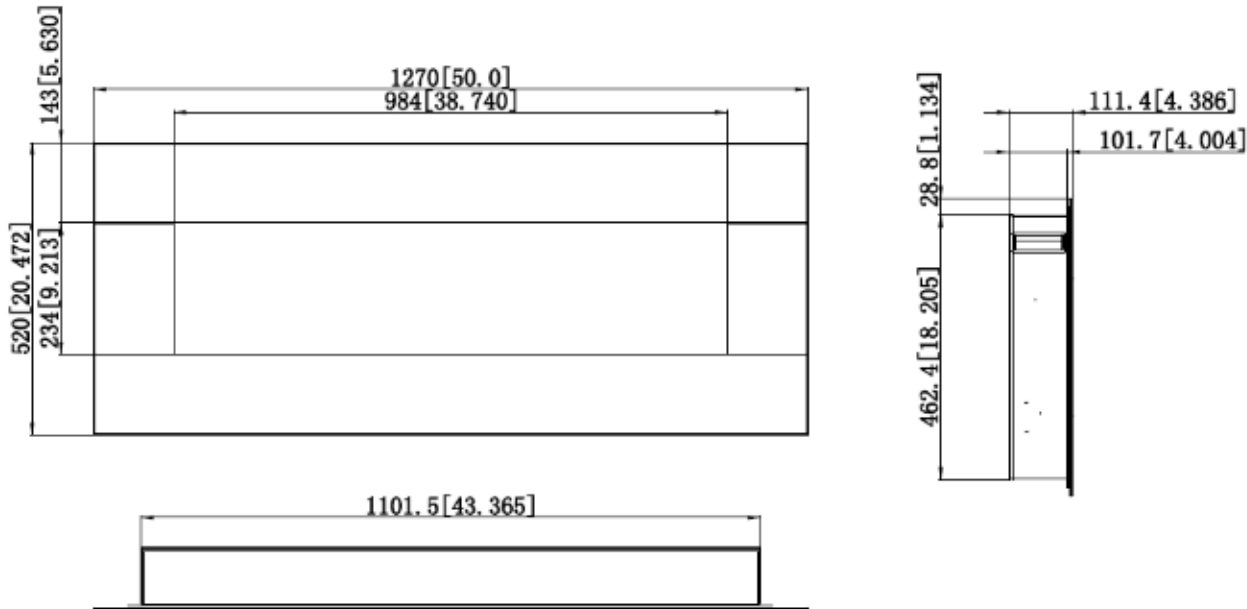
Dimensions

Product dimensions listed in mm and [inches].

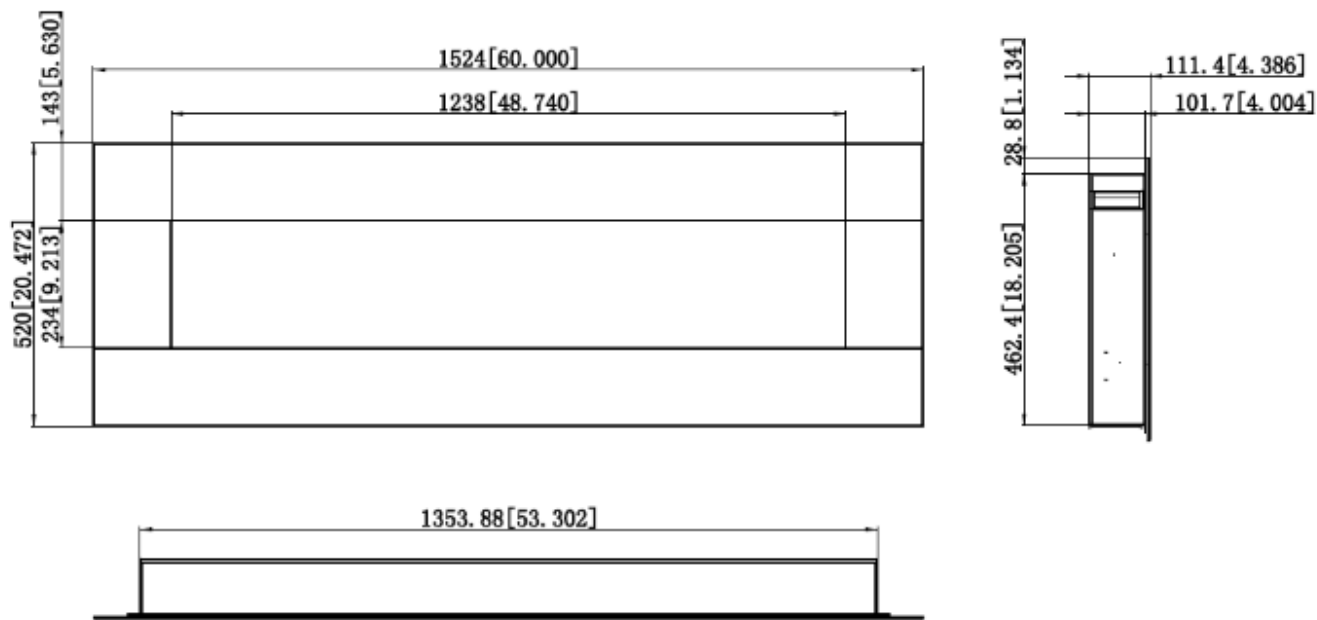
Mini Zara:



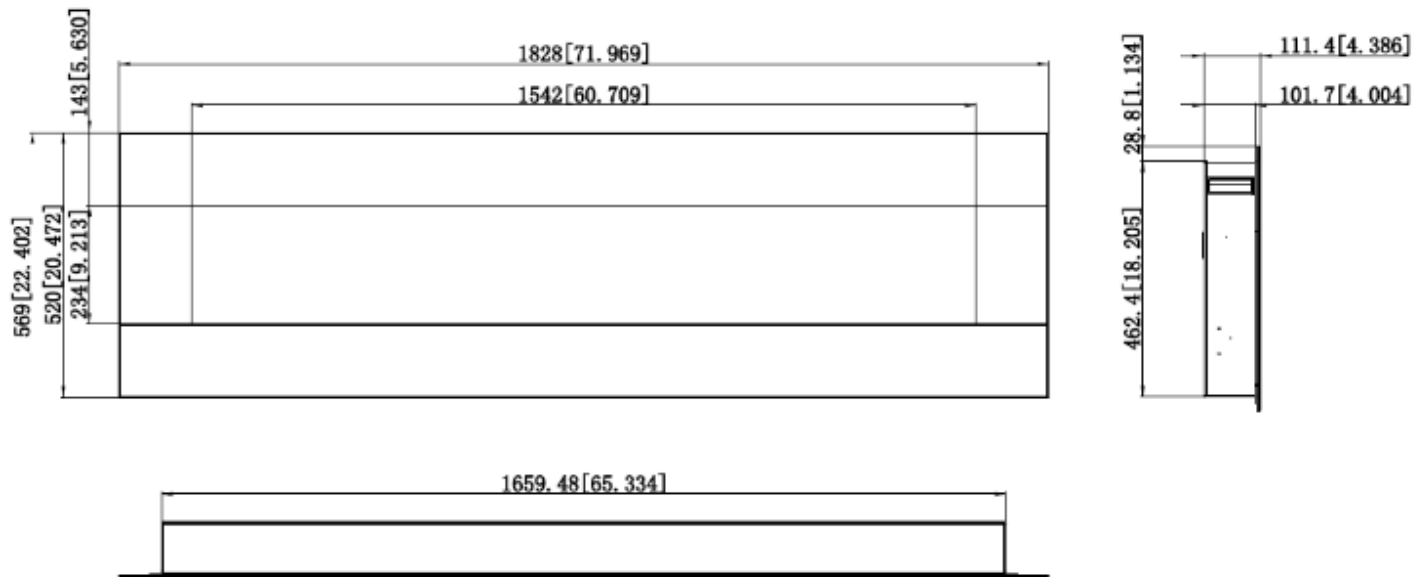
Zara:



Grand Zara:



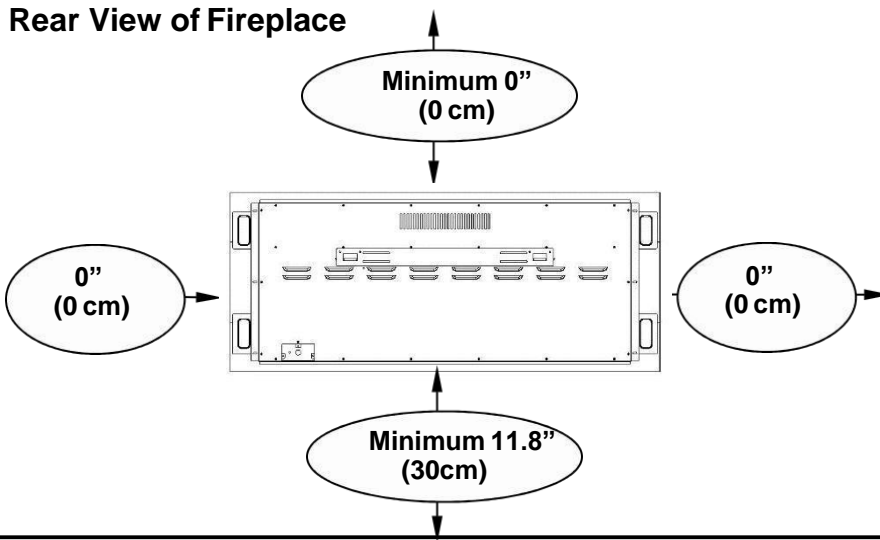
XL Zara:



Installation and Assembly

Wall Mounted Installation

Rear View of Fireplace



Find a safe location:

Minimum clearance on each side:

0" (0cm).

Minimum clearance below: 11.8" (30cm).

Minimum clearance above: 0" (0cm).

Minimum clearance from the front: 3 feet (90 cm).

Choose a location near an outlet so an extension cord is not required.

DO NOT position the unit **directly below** a power outlet.

See **Safety Information** on **pages 2 and 3** for warnings about **safe placement, safe installation, and proper use** of this product.

NOTICE

The wall mount fasteners included with this fire are for use **ONLY** with a wood-framed wall covered in drywall. For concrete walls, cinder blocks, or other wall types, consult a professional for the best attachment methods.

NOTICE

Due to the additional weight, the **XL Zara** must be wall mounted using the **two wall brackets** provided.



ALWAYS unplug this fire heater **before assembly, cleaning, or before relocating**. Failure to do so could result in **electric shock, fire, or personal injury**.



AVOID INJURY and DAMAGE! Three screws need attached directly into wall studs and additional screws must be **attached using drywall anchors to assist**.

Due to the many different materials used on different walls, it is highly recommended that you consult a competent tradesman before you install this appliance on the wall.

A. Select a location that is not prone to moisture and is located **at least 36" (914mm) away from combustible materials** such as curtain drapes, furniture, bedding, paper, etc.

B. Have two people hold the appliance against the wall to determine the final location.

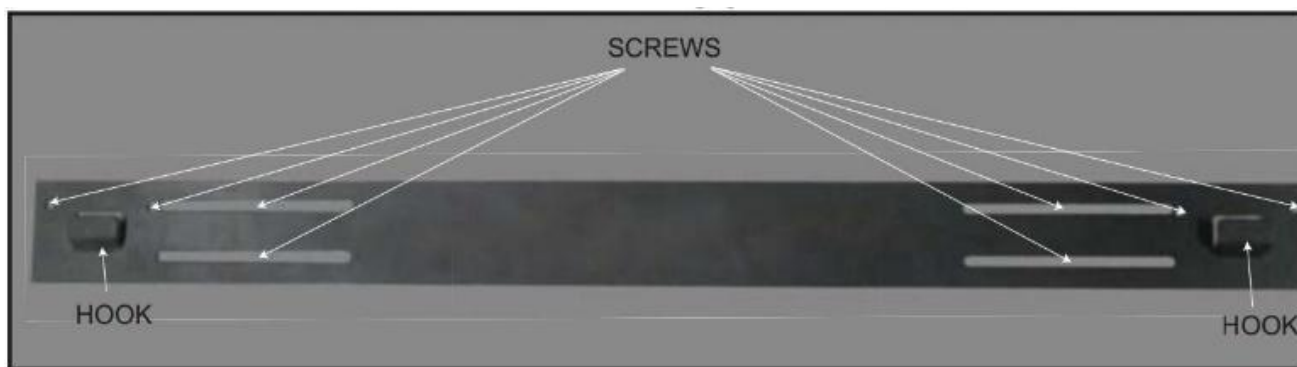
C. Place unit face down on a soft, non-abrasive surface. Remove the wall bracket(s) from the back of the unit by removing the relevant screws.

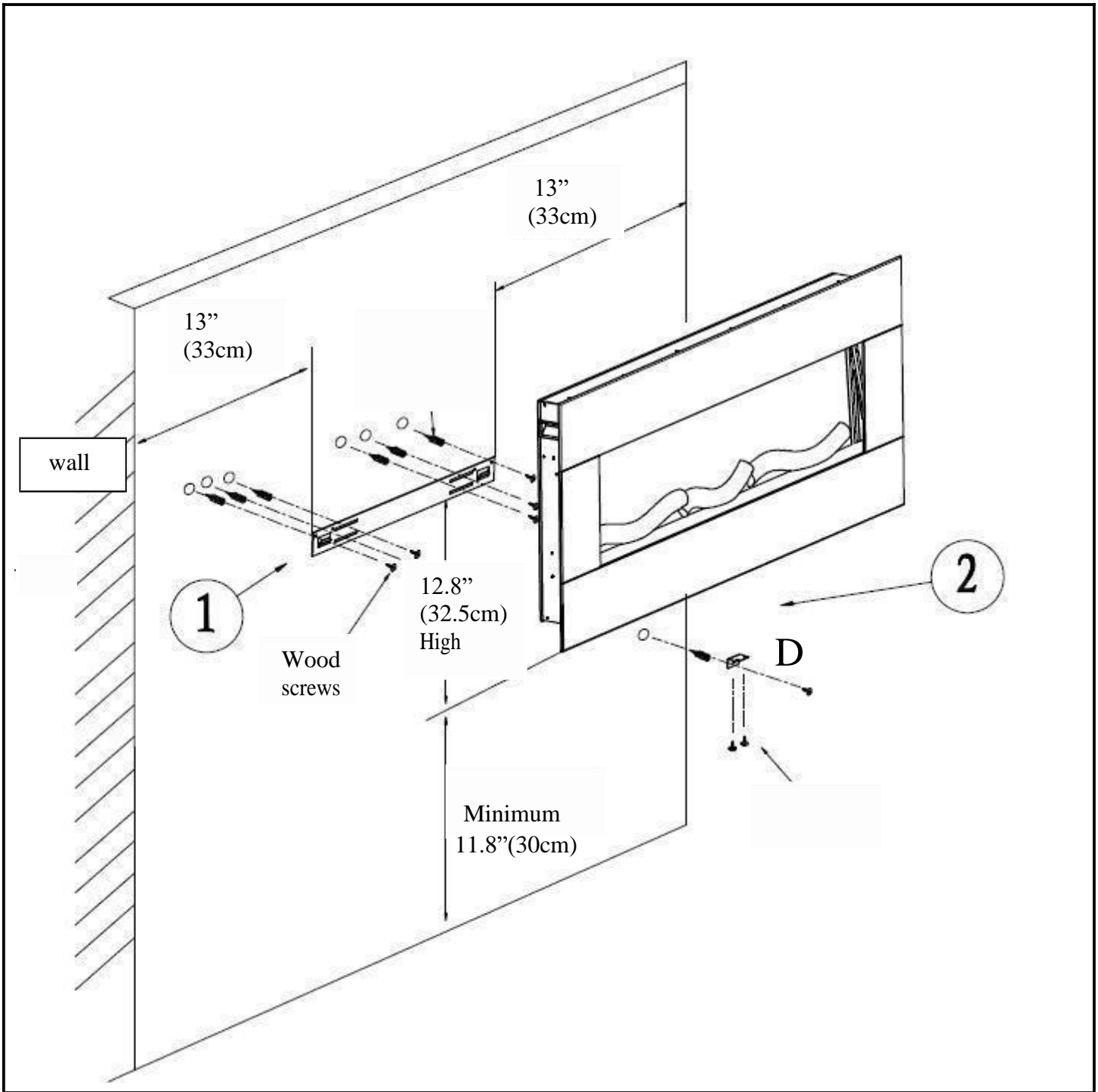
D. Mark out bracket(s) location using a spirit level to assist, then mount the bracket(s) to the wall using the supplied screws. The bracket(s) **MUST** have the hooks facing upward.

NOTE: It is strongly recommended that the wall bracket be screwed into wall studs where possible. If wall studs cannot be used, ensure that eight plastic anchors are used to affix each bracket to the wall and each bracket is adequately secured.

E. With the wall bracket(s) installed, lift the appliance, and guide the bracket hooks into the two (four for XL Zara) slots on the back of the appliance.

F. Check the appliance for stability ensuring that the bracket(s) will not pull free from the wall. Finally, skip to page 7 and carry out the L-bracket install to finish wall installation.

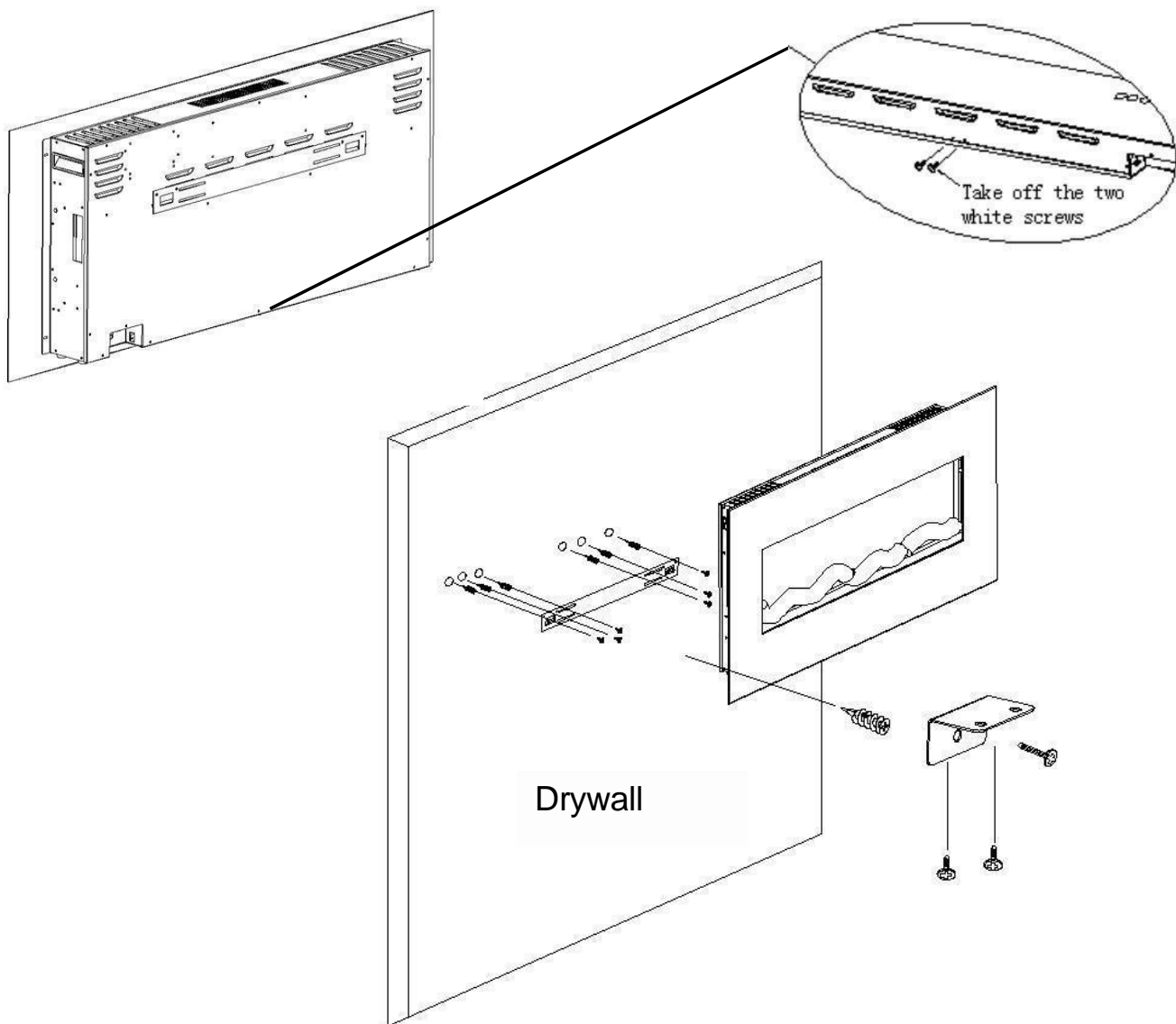




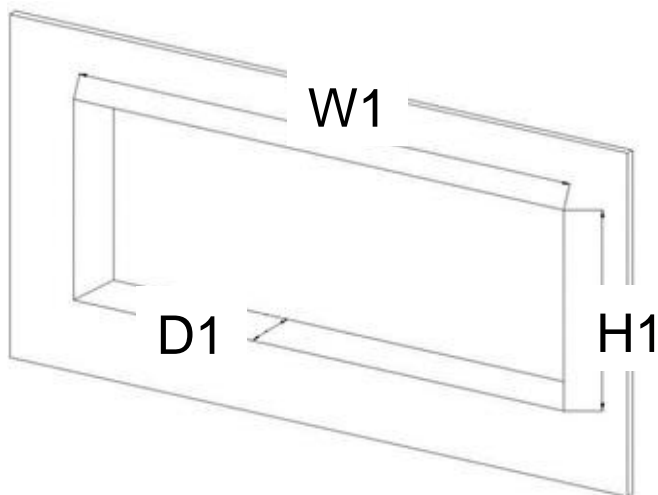
Wall Securing Bracket Installation

Following wall bracket installation, the small “L” shape mounting bracket (**page 6 – item ‘D’**) needs attached to secure the fire to the wall. See below guide and illustration:

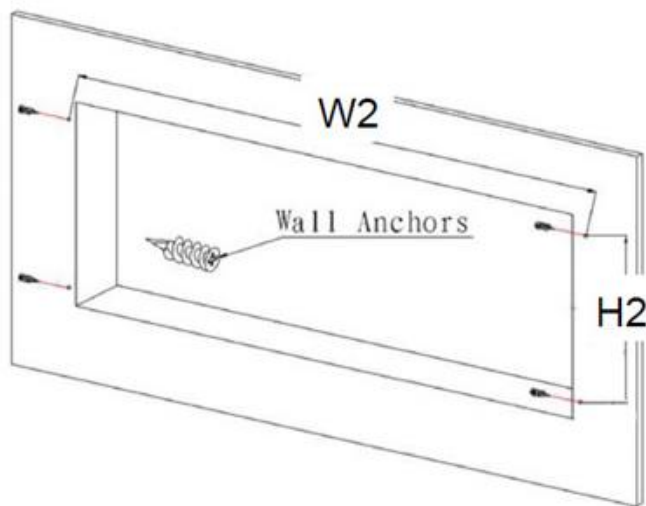
- G.** Remove the two screws on the bottom of the fire box, then grab the L-shape mounting bracket.
- H.** Attach one side of the bracket to the bottom of fire using two screws, attach the other side to the wall using one **Drywall anchor (C)** & **screw (B)** to secure the fire to the wall.



WALL RECESS INSTALLATION



(A) Wall recess dimensions



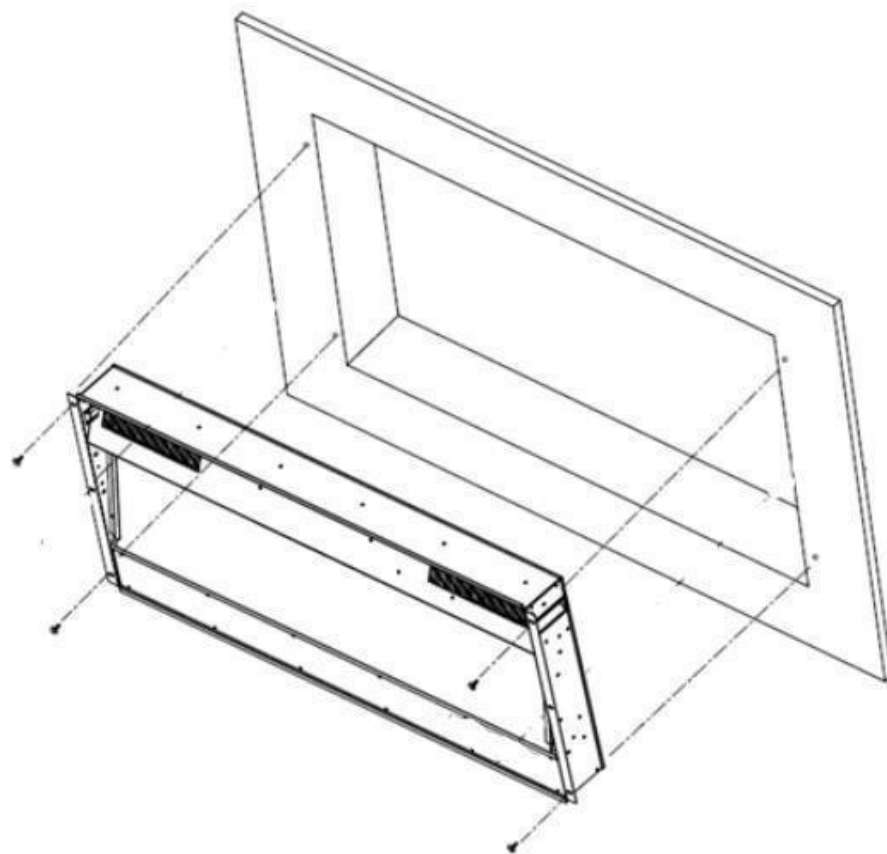
(B) Wall anchor locations

STEP A. Select a dry wall for fire recess. Select recess size using the illustration above and the corresponding columns W1, H1 and D1 below:

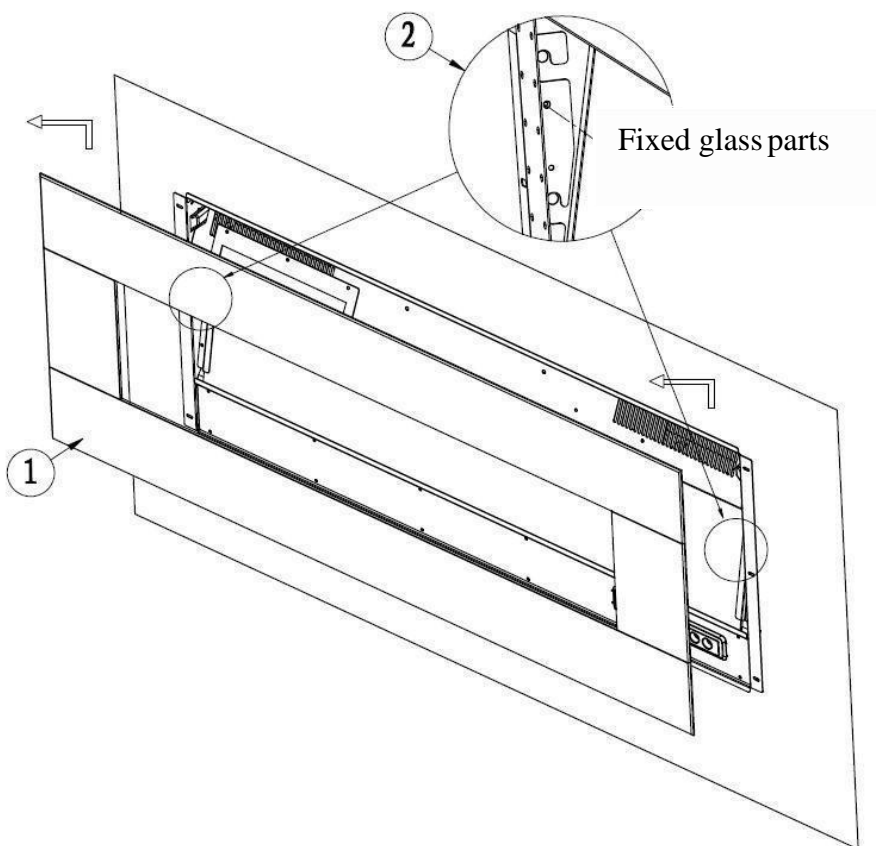
Product Name	W1	H1	D1	W2	H2
Mini Zara	90.5cm	48.26cm	12cm	92.5cm	40cm
Zara	111cm	48.26cm	12cm	113cm	40cm
Grand Zara	136.2cm	48.26cm	12cm	138.2cm	40cm
XL Zara	166.8cm	48.26cm	12cm	168.8cm	40cm

Note – Ensure there is at least a 1.5cm gap between top of the fire box and top of recess, for adequate ventilation.

STEP B. Mount four wall anchors in each corner of the wall using the illustration above and the corresponding columns W2 and H2 above.



STEP C. Lift the fire into the recess and attach four screws through the holes in the corners of the fire, into the previously fitted dry wall mounts. The fire is now secured to the wall.



STEP D. Next, attach the front glass by lifting it flush against the fire and locating the hooks on the back of the front glass, on to the inside catches of the fire, see figure to the left, detail view 2 for illustration.

Fuel-bed Installation/ Glass Removal

NOTE: Two options are available for the fuel-bed. A log effect bed and a pebble bed.

- A. For both options, the front glass must be removed, and the appliance mounted in its final location before the log effect or pebbles are installed. Simply remove the two silver coloured screws on each side of the fire and lift the front glass up then out to remove it. Set it aside for later.
- B. Next, the clear glass screen needs removed. Pay attention to each side of the glass screen, there's a metal bracket on each side with two screws each, these keep the glass screen in place. Remove the two screws on each side and remove the brackets, making sure to support the glass when removing the final screw. Simply pull the glass out and set it aside for later.
- C. If you want your fire with the log effect, remove the log effect from its packaging and reverse the order of steps A and B, completing the fuel-bed installation, see Figure 1. If you prefer the pebble effect, remove the log effect from the fire and place the media tray holder (I) onto the bottom tray. Next, carefully place the pebbles (H) onto the bottom tray as illustrated below. Apply an even layer from side to side, see Figure 2 and Figure 3. Reverse the order of steps A and B, completing the fuel-bed installation.

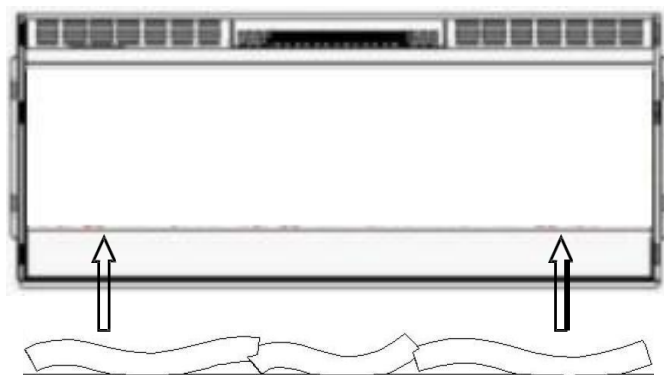


Figure 1.

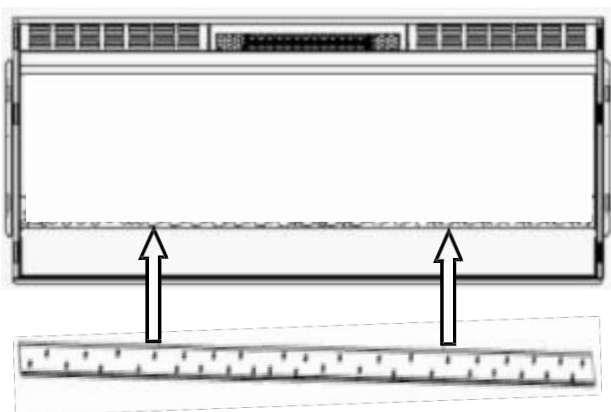


Figure 2.



Figure 3.

Operation



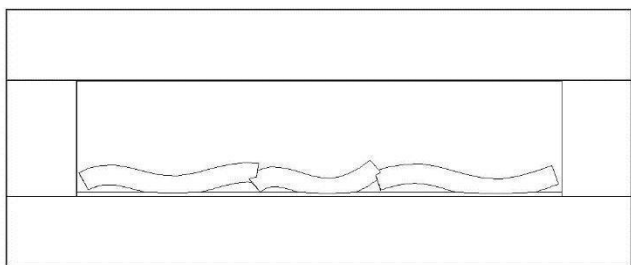
Read the entire owner's manual, including **all safety information**, before **plugging in or using** this product. Failure to do so could result in **electric shock, fire or serious injury**.

Methods of Operation

This electric fire can be operated by the TOUCH ON CONTROL PANEL, located on the bottom right of the front glass, OR by the battery powered REMOTE CONTROL.

Before operating, please review the **IMPORTANT SAFETY INFORMATION** on **Pages 2 and 3** and heed all warnings.

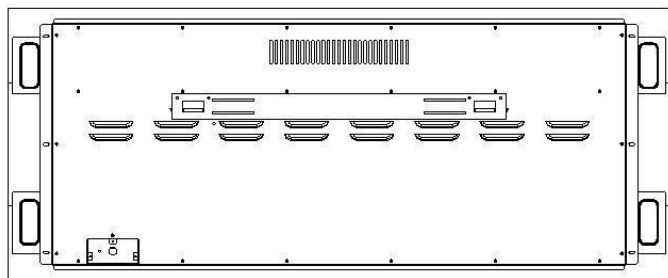
Front View



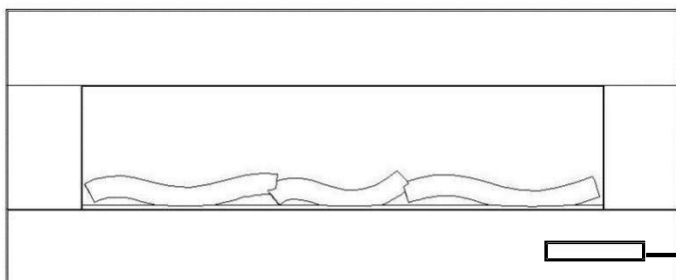
Left View



Rear View









Right View

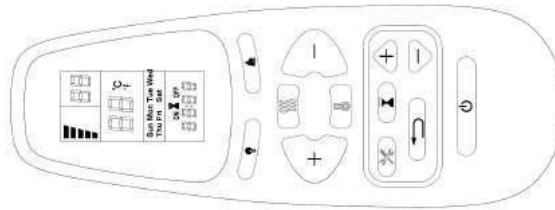


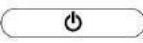



Touch on control panel

Control Panel / Remote Control Operation

BUTTON	FUNCTION	ACTION & INDICATION																												
 POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 2. Press again. Flame effect turns off. Power and all functions turn off.																												
 TIMER	TIMER button: Controls timer settings to turn off fireplace at selected time. Settings range from 0.5 hours to 8 hours.	1. Press once. Indicator light turns on. Timer is set to 0.5 hours. 2. Press again until desired setting is reached. Display window shows setting.																												
 FLAME	FLAME button: Makes flame effect dimmer or brighter. NOTE: Flame effect stays on until power button is turned off. Flame effect must be on for heater to turn on.	1. Press once. Indicator light turns on. Flame brightness effect changes. 2. Press again until desired setting is reached.																												
 COLOUR	COLOUR button: Makes the colour flame effect change. NOTE: Colour effect stays on until power button is turned off. Colour flame effect must be on for heater to turn on.	1. Press once. Indicator light turns on. Flame colour effect changes. 2. Press again until desired setting is reached. Display window shows setting.																												
 HEATER	HEATER button: Turns heater on and off. NOTE: The heater only works when the flame effect is on. If the flame effect is off, the heater will not turn on. NOTE: To prevent overheating, the heater blows cool air for 10 seconds before the heater turns on, and after it turns off.	1. Press once. Indicator lights up. Fan blows cool air for 10 seconds. Low heater turns on and blows warm air. 2. Press again. Indicator lights up. High heater turns on and blows hot air. 3. Press again. Heaters turn off. Fan blows cool air, then turns off.																												
 TEMP	TEMPERATURE button: Turns heater on and off. NOTE: Press & Hold the button for 5 seconds, the temperature setting will switch from °C to °F. Same way from °F to °C.	1. Press once: Indicator lights up. Temperature goes to 18 °C 2. Press again: until desired setting is reached. Digital display shows setting circles as below:																												
	<table><tr><td>NO</td><td>0</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td></tr><tr><td>°C</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr></table>	NO	0	1	2	3	4	5	6	7	8	9	10	11	12	°C	18	19	20	21	22	23	24	25	26	27	28	29	30	
NO	0	1	2	3	4	5	6	7	8	9	10	11	12																	
°C	18	19	20	21	22	23	24	25	26	27	28	29	30																	

Remote Control Operation


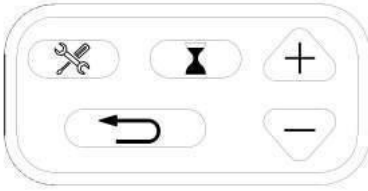





BUTTON	FUNCTION	ACTION & INDICATION
 POWER	ON: Enables control panel functions and remote control. Turns flame effect on. OFF: Disables control panel functions and remote control. Turns flame effect off.	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 2. Press again. Flame effect turns off. Power and all functions turn off.
	COLOUR button: Makes the flame effect colour change. NOTE: Colour effect stays on until power button is turned off. Flame effect colour must be on for heater to turn on.	3. Press once. Indicator light turns on. Flame colour effect changes. 4. Press again until desired setting is reached. Display window shows setting.
	FLAME button: Makes flame effect dimmer or brighter. NOTE: Flame effect stays on until power button is turned off. Flame effect must be on for heater to turn on.	1. Press once. Indicator light turns on. Flame brightness effect changes. 2. Press again until desired setting is reached.
 HEATER	HEATER button: Turns heater on and off. NOTE: The heater only works when the flame effect is on. If the flame effect is off, the heater will not turn on. NOTE: To prevent overheating, the heater blows cool air for 10 seconds before the heater turns on, and after it turns off.	1. Press once. Indicator lights up. Fan blows cool air for 10 seconds. Low heater turns on and blows warm air. 2. Press again. Indicator lights up. High heater turns on and blows hot air. 3. Press again. Heaters turn off. The fan blows cool air, then turns off.


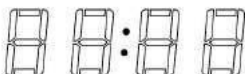
Before you start


- The product must be mounted/ fitted before setting the timer.
- The product must be turned ON when setting the timer.
- The remote must be pointed at the product during setting of the timer.
- The product runs off the time shown on the remote, it does not rely on any other timer capability

TIMER SETTINGS ON REMOTE CONTROL








 : Timer: Displays current day, time, and week. Press to enter or confirm timer settings.	
 : Settings: Press to move to next step (use with timer button). Press to confirm week timer.	
 : Back: Press to clear timer settings. Press to return to the previous step (use with Settings button).	
 : Up and Down (use with Settings button).	

LCD Screen

Weekday → Mon, Tues, Wed, Thurs, Fri, Sat, Sun	Sun Mon Tue Wed Thu Fri Sat	Note: The functions can only be adjusted when the related letters or digits are flashing. Note: Calibrate the timer to current time before the weekly settings.
Time Display →	ON  OFF 	
Current Time / Timer From 00: 00 to 24 NOTE: 00-12:00 is AM/ 13:00-24:00 is PM		

 TEMP	TEMPERATURE button: Turns heater on and off. NOTE: Press & Hold the button for 5 seconds, the temperature setting will switch from °C to °F. Same way from °F to °C.	1. Press once: Indicator lights up. Temperature goes to 18 °C 2. Press again: until desired setting is reached. Digital display shows setting circles as below:																												
	<table border="1" style="margin: auto; border-collapse: collapse;"> <tr> <td>NO</td><td>0</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td> </tr> <tr> <td>°C</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td> </tr> </table>	NO	0	1	2	3	4	5	6	7	8	9	10	11	12	°C	18	19	20	21	22	23	24	25	26	27	28	29	30	
NO	0	1	2	3	4	5	6	7	8	9	10	11	12																	
°C	18	19	20	21	22	23	24	25	26	27	28	29	30																	

1 Set current day and time

1. Press  once. When "MON" (Monday) begins flashing, use  to select the current day.
2. Press  . When the hour digits begin flashing, use  to select the current hour.
3. Press  again. When the minute digits begin flashing, use  to select the current minute.
4. Press  again. The current time is now set.

NOTE:

- The timer must be calibrated on the controller prior to starting to set the timer function.

- Once the time is calibrated you will hear a beep from the product, to confirm the function has been received

2 Set ON/OFF time and temperature on a weekly cycle

- Press . When "MON" begins flashing, press 3 times. When "ON" begins flashing, use to select the desired hour and minute to turn on the heater. at any time to clear the digits and shut down "ON" timer.

NOTE:

- For the timer function to activate, the product must be turned OFF via the remote, the heater function will not start with the product remaining ON.

note:

The timer can only be adjusted in 30-minute increments (i.e. 00:00 - 00:30; 00:30 - 01:00, etc.)

- Press . When "OFF" begins flashing, use to select the desired hour and minute to turn off the heater. Press at any time to clear the digits and shut down "OFF" timer.
- Press again. When "18" begins flashing, use to select the desired temperature for Monday.

note:

If the temperature was previously set, those digits will be shown instead of "18".

- Press again. When "TUES" appears on the screen and "ON" begins flashing, use to select the desired hour and minute to turn on the heater for Tuesday.
- Press again. When "OFF" begins flashing, use to select the desired hour and minute to turn off the heater for Tuesday.
- Press again. When "18" begins flashing, use to select the desired temperature for Tuesday.
- Repeat steps 1 to 6 to set the "ON/OFF" time and temperature for Wednesday, Thursday, Friday, Saturday, and Sunday.
- Press or to complete programming, ensuring to aim the remote control at the receiver, located in the middle of the appliance. The appliance will "beep" once to confirm that programming has been successful.

Open window warning

If the room temperature decreases by 10 Degrees Celsius within 3 minutes, the appliance will assume there is an open window nearby. To conserve energy, the heater will automatically switch from High Heat to Low Heat, or if the heater is already at Low Heat, it will turn off completely.

When switching from High Heat to Low Heat, the appliance will beep 3 times and the digital display will flash "88" 3 times before displaying the existing heating status.

When switching from Low Heat to Off, the appliance will beep 3 times and the digital display will flash "88" continuously.

To reset the heating function, see "operating remote control" section.

NOTICE

When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

NOTICE

To improve operation, **aim** the remote control at the front of the fireplace. **DONOT press the buttons too quickly.** Give the unit time to respond to each command.

Remote Control Battery Information

- This remote control uses **TWO AAA batteries (Not included).**



NEVER dispose of batteries in **fire**. Failure to observe this precaution **may result in an explosion**. Dispose of batteries at your local hazardous material processing center.

Temperature Limiting Control

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature, the heater will automatically turn OFF. To reset:

1. Unplug the power cord from the outlet.
2. Turn the power switch on the touch display panel to off, **Wait 5 minutes.**
3. Inspect the fireplace to make sure no vents are blocked or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
4. With the POWER switch in the OFF position, plug the power cord back into the outlet.
5. If the problem continues, have your outlet and wiring inspected by a professional.

Care and Maintenance

Cleaning



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.



NEVER immerse in water or **spray with water**. Doing so could result in **electric shock, fire, or personal injury**.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner sprayed onto the cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Maintenance



Risk of electric shock! DO NOT OPEN any panels! No user-serviceable parts inside!



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage: Store heater in a clean dry place when not in use.



WARNING! Other than replacing the light bulb, **NO SERVICING** of the internal or electrical parts should be performed by the consumer. Do not service the unit yourself.



WEEE:

Meaning of crossed –out wheeled dustbin:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

Manufacturer's name:

Micon Distribution Ltd.

Manufacturer's address:

1a Hallstown Road, Ballinderry Upper,
Lisburn, BT28 2NE

Product Warranty

Your product is guaranteed for one year from the date of purchase.

Should this product prove defective within one year of purchase due to a design fault, workmanship or material breakdown, the product will be repaired or replaced free of charge.

Product warranty is subject to the following conditions:

- The product is to be used for domestic purposes only in accordance with the operating instructions.
- Responsibility of proof of purchase lies with the end user(s), who must prove product purchase within 12-month period of claim date.
- All warranties, will be invalidated if unauthorized repairs or modifications are made to the electric fire, or in case of accident, misuse or damage caused by improper installation, or to damage occurring during transit to or from the repairer and altered or missing serial numbers.
- This warranty does not apply to heating elements, bulbs or fuses within the product.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales information or warranty assistance within UK & Ireland with this product please go to <https://www.micon-dist.com>.

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