

# Outgoing Call Blocker with Allow & Disallow Memories

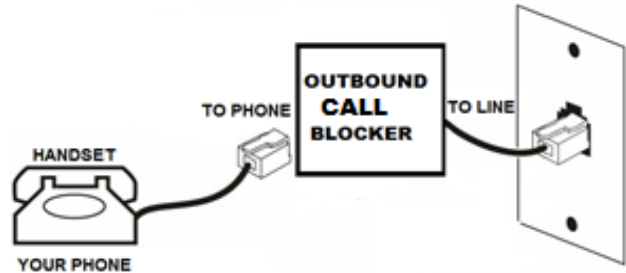
Step-by Step Instructions for the Installation and Programming for call blocker model HQ-SE-C2

## UPDATES & SAFETY INSTRUCTIONS:

Please refer to [hqtelecom.com](http://hqtelecom.com) for the latest updates and safety instructions about this outgoing phone blocker.

**INSTALLATION:** Please connect the Call Blocker as shown in the diagram.

Note: Terminals on the blocker are reversible (PHONE & LINE).



**PROGRAMING:** After installing it, lift off the handset connected to the PHONE port of the device and use the dial-pad to program your device as shown below.

**IMPORTANT NOTE ABOUT BLOCKING 911 CALLS:** Many local phone systems within the US will automatically route 91X and even 9XX calls to 911.

<p>To <b>DISALLOW</b> numbers, 911, area codes, and prefixes:</p> <p>#0* (wait to hear beep) 05 (beep) Enter Disallow-number ## (2 beeps) hangup</p>	<p>Example 1: Program it to block 911 calls: #0* (beep) 05 (beep) 911## (beep, beep) hangup</p> <p>Example 2: Block all 91X calls starting with 91x: #0* (beep) 05 (beep) 91* ## (beep, beep) hangup</p> <p>Example 3: Block all 9XX calls starting with 9: #0* (beep) 05 (beep) 9** ## (beep, beep) hangup</p> <p>Example 4: Block all 10-digit calls starting with 305-xxx-xxxx: #0* (beep) 05 (beep) 305***** ## (beep, beep) hangup</p> <p>Note: You will need to enter * x times as a wild card depending the # of digits you want to block.</p> <p><b>IMPORTANT:</b> PLEASE IGNORE ALL ERROR MESSAGES YOU HEAR FROM YOUR PHONE COMPANY WHILE PROGRAMMING THIS DEVICE.</p>

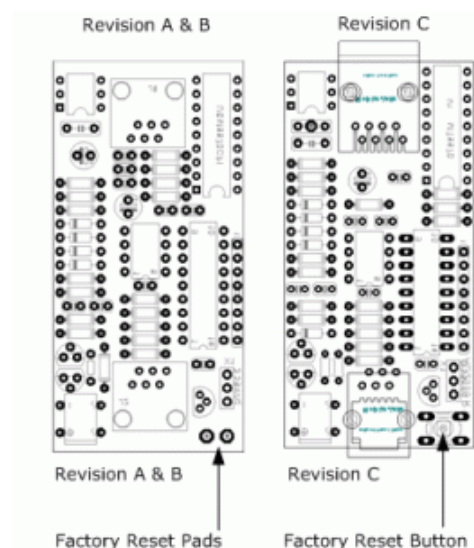
<p>To <b>ALLOW</b> numbers, area codes, and prefixes.</p> <p>#0* (beep)</p> <p>08 (beep)</p> <p>Enter Allow-number</p> <p>## (2 beeps) hang-up</p>	<p>By default all numbers are allowed. So, if you want to program this device to only ALLOW certain numbers (prefixes or area codes), you first need to DISALLOW it (using function code 05 as shown above). For example, you can DISALLOW all calls starting with 305 (using the 05 function code as shown above). Then use function 08 to ALLOW calls to prefix within 305-558-xxxx or specific numbers within area code 305 e.g. 305-558-5577.</p>
<p><b>Restore factory defaults</b></p> <p>#0* (beep)</p> <p>88 (beep)</p> <p>## (beep, beep)</p> <p>hangup</p>	<p>Use these instructions in case you need to reset the lists of allowed &amp; disallowed numbers you have entered.</p> <p><b>Important:</b> If you changed the programming pass code and cannot remember it, or the memory has been corrupted and cannot enter programming mode, refer to Hardware reset instructions (below).</p>

## HARDWARE RESET INSTRUCTIONS:

If you lose or forget your own security pass code (default as 54321\*), you will need to follow the instructions below:

**Preparation:** You will need to open the black enclosure with a thin flat-headed screwdriver. You will also need a piece of metal to make contact with the two terminals as described below.

### Circuit Diagrams



### Revision A & B

Step 1 - Short the two reset pads together with something metallic.

Step 2 - While shorting the two pads take the telephone handset off hook and wait one second, then remove the short.

Step 3 - You should hear two beeps through the telephone handset confirming that the unit has been defaulted.

### Revision C

Step 1 - Press and hold the factory reset button.

Step 2 - While holding the button down take the telephone handset off hook and wait one second, then release the button.

Step 3 - You should hear two beeps through the telephone handset confirming that the unit has been defaulted.

For support or answers to FAQs, please visit <https://www.hqtelecom.com>