



RETURNS AND EXCHANGES POLICY

- Product has not been worn / used to work out in or washed
- Tags are attached, product is in its original polybag
- Return must be within 30 Days
- **SALE ITEMS CANNOT BE RETURNED OR EXCHANGED**
- Customer is responsible for shipping charges to return or exchange products. We suggest a shipping method with tracking to ensure your product makes it back to Varlo HQ. We are not responsible for lost packages.
- If you are sending back for a return. Please note we only credit you back in the amount of the merchandise being returned. Shipping charges are not refundable.
- **PLEASE NOTE:** We reserve the right to refund at our discretion based on the condition an item is returned. If an item is without tags, without it's polybag, dirty, of odor and distressed, refund will not be granted.

DEFECTIVE / FLAWED PRODUCTS

Varlo stands behind all products. If you think a product has a workmanship or material flaw, within 90 days of purchase, please email a photo to info@varlosports.com and we will take a look. Some things that do NOT fall under manufacturer's defect involve:

- Material pilling due to rubbing up against a saddle bag or race belt
- Material pilling due to contact with rough surface
- Skin chafing is not due to a defect. If you are prone to chafing, we suggest using BodyGlide or a similar product to protect your skin while riding or working out

Original Order # _____

I am Requesting (circle one)

Return/Store Credit. Return/Credit Original Payment Method. Exchange

Enclosed Items _____

If Exchanging Please Send Me _____

Name, Address, Phone
