

We hope you love your new Boori Kids furniture and it becomes an important part of your family home. In order to keep your furniture looking its best, please follow these care instructions.

Assembly

- When assembling your furniture, please follow the assembly instructions and use the tools supplied
- Boori products should only be assembled by an adult away from children
- Heavy components should be lifted by two people to prevent injury
- Every section that is assembled should be checked after assembly before moving onto the next stage

Product Positioning

- This product is made of timber and is therefore flammable
- Do not place your Boori furniture near open flames, fire places or extreme heat sources such as electric or gas heaters
- Do not direct sprayers or humidifiers at the furniture as they can cause damage
- Where possible avoid exposing furniture to extreme changes in temperature. Timber is a natural product and will want to expand and contract as the temperature varies. Extreme temperature variations can damage timber products.
- Avoid direct exposure to sunlight as this can cause our natural timber and plant oil colours to fade.
- Black rubber feet on items such as radios, computers and picture frames can cause marks. Always use a felt mat (not plastic) to protect your Boori furniture
- Do not place in damp environments or areas with high levels of moisture as this encourages mould growth.

Cleaning

- Clean your furniture by wiping with a soft, damp cloth
- If necessary, use a mild soapy solution and wipe clean with a soft cloth
- Do not use strong household cleaners
- Always wipe in the direction of the wood grain, not in circles.
- Wipe up spills immediately with a soft cloth
- Protect the furniture against bedwetting as this can lead to discolouration

Maintenance

- We advise that you regularly check the safety of your furniture
- Ensure all bolts and screws are tightened and check for loose connections, missing parts or sharp or pointed edges
- Avoid contact with sharp objects and hot liquids
- When moving furniture always lift and place it into position; do not drag. We recommend that two people lift or alter the positioning of the furniture

Product testing Standards

- Standard : GB 24430-2009 EN 747-1 : 2012 AS/NZS 4220 : 2010



Warranty Against Defects - Australia

This Boori Kids product ("Product") (including mattress) carry a full three (3) years manufacturer's warranty ("Warranty Period") to the end-purchaser ("the Customer") as testimony to the quality and longevity of the product.

This warranty excludes general wear & tear and damage caused, by the Product not being used in accordance with its instructions or the care instructions. During this Warranty Period Boori Australia Pty Ltd (ABN 43 160 962 354) ("Boori") will replace or repair any defective part. In the event of a Product being replaced, as a whole unit or part thereof during the Warranty Period, the warranty on the replacement will expire three (3) years from the original purchase date.

This guarantee excludes accidental damage, misuse and or improper transporting and handling.

The warranty is void if the original Product has been altered in design or colour in anyway.

Subject to the Australian Consumer Law, this Warranty does not apply to any products sold as seconds, floor stock, repaired products, or products that have a defect where this has been drawn to the customer's attention before the purchase of the product. In addition, this Warranty will not apply if:

- (a) Repairs to a product are made or attempted by a service provider other than one approved by Boori.
- (b) The product has not been used or maintained in accordance with the manufacturer's instructions as provided with the product.
- (c) The customer uses the product in an abnormal manner for example if the product is abused, misused, dropped, crushed, impacted with any hard surface, exposed to extreme heat (including fire) or cold, not maintained properly or used after partial failure.
- (d) The product has been modified, incorrectly adjusted or operated, subjected to incorrect electrical supply or inconsistent electrical supply or used with inappropriate accessories.
- (e) The product is tampered with in any way

All warranty claims must be lodged:

1. at the place of original purchase as set out on your receipt for purchase of the Products or you may contact Boori on 02 9833 3769 to obtain further details; and
2. together with a proof of purchase.

Where the Customer makes a claim pursuant to this Warranty, all expenses incurred in sending the Products to Boori are the Customer's responsibility.

Boori's liability in respect of a breach of a consumer guarantee or any warranty made under this Warranty for any Products not of a kind ordinarily acquired for personal, domestic or household use is limited, in relation to the Products to the extent permissible by law and at it's option to:

1. replacing the Products or the supply of equivalent Products;
2. the repair of the Products;
3. the payment of the cost of replacing the Products or of acquiring equivalent goods; or
4. the payment of the cost of having the Products repaired.

To the extent permitted by law, all other warranties whether implied or otherwise, not set out in this Warranty are excluded and Boori is not liable in contract, tort (including, without limitation, negligence or breach of statutory duty) or otherwise to compensate the Customer for:

1. any increased costs or expenses;
2. any loss of profit, revenue, business, contracts or anticipated savings;
3. any loss or expense resulting from a claim by a third party; or
4. any special, indirect or consequential loss or damage of any nature whatsoever caused by the Customer's failure in complying with its obligations.

Limitations on Warranty Disclaimers

In the following paragraph, 'Our' means 'Boori', 'You' means 'the Customer' and 'goods' means 'Products':

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits given to the Customer in this Warranty are in addition to other rights and remedies under a law in relation to the Products to which this warranty applies.



Warranty Against Defects - UK

All Boori products (including mattresses) carry a full three (3) years manufacturer's warranty as testimony to the quality and longevity of the range. This warranty excludes general wear & tear and damage caused, by the product not being used in accordance with its instructions or the care instructions.

During this guarantee period Boori will replace or repair any defective part. In the event of a product being replaced, as a whole unit or part thereof during the guarantee period, the guarantee on the replacement will expire three (3) years from the original purchase date.

This guarantee excludes accidental damage, misuse and or improper transporting and handling.

The warranty is void if the original product has been altered in design or colour in anyway.

All warranty claims must be lodged at the place of original purchase and proof of purchase must be provided in order to lodge a warranty claim.