

Troubleshooting Fireplace Remote Control

1. Locate the receiver box that pairs with your remote control. It should be located within your fireplace, usually behind an access door/panel.



Image 1 – Receiver Box

2. Test to make sure the receiver box is working by moving the slider switch to the “ON” position. The Red LED on the top right corner of the receiver box should flash once. Your fireplace should now turn on provided the pilot light is lit and the Pilot Knob is in the “ON” Position.
3. For the Receiver box and the Remote control, check to see if the batteries are fully inserted and touching the contacts. Also, make sure that there is no corrosion within the battery compartments. We recommend “VARTA” batteries most commonly found at Bunnings.

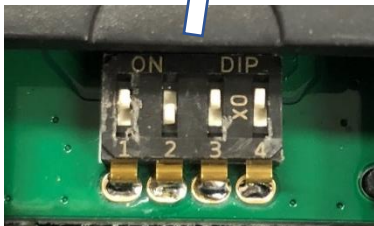
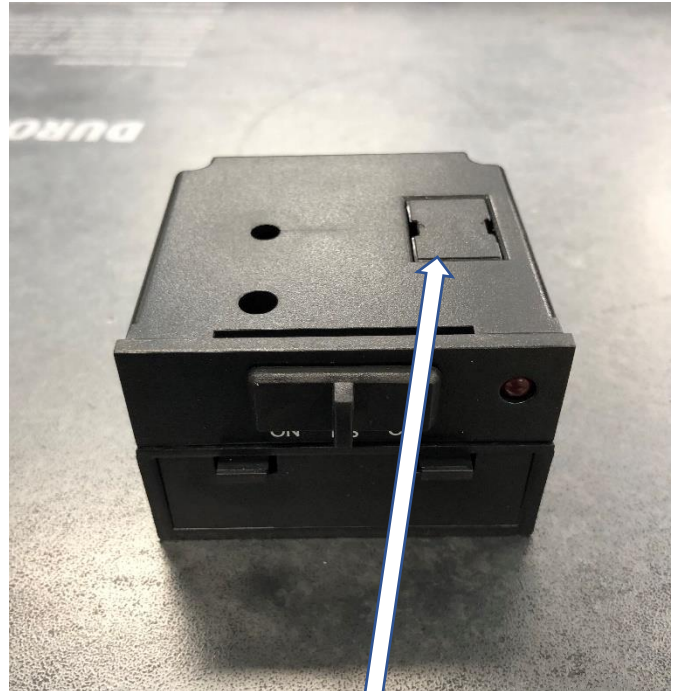


Image 2 – Remote Control



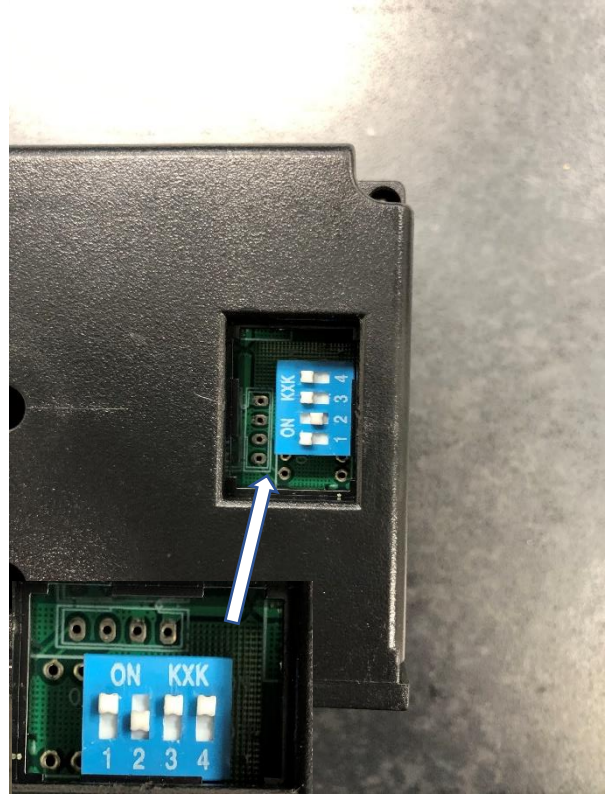
Image 3 – Receiver Box

4. Next, check the DIP switches located on both the remote control and the receiver box.



Pry open the DIP cover

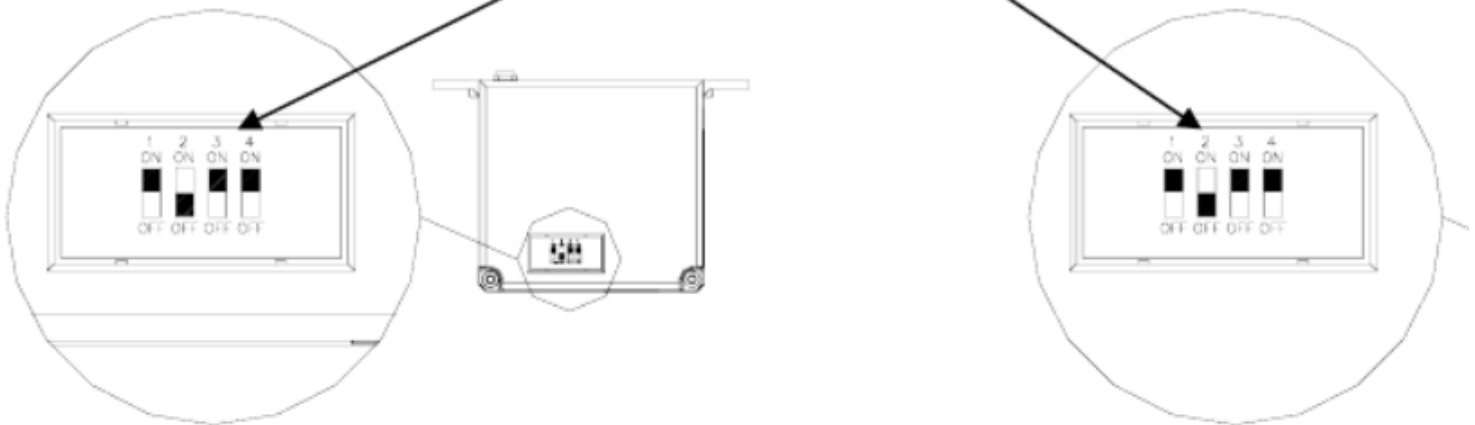
- Match, the DIP switches on both the Remote Control and Receiver Box to your liking. Remember, that they must match for the system to work.



Dip Switch (Default)

Receiver

Transmitter



6. To pair the Remote control and Receiver box, put the slider switch located on the receiver box to the “RS” position. The red LED should flash once.

7. Next, press the “ON” button on the Remote Control and the Red LED on the Receiver box should flash, twice. The pairing process is now complete.