WiComm Pro Quick User Guide

This guide describes the main user operations of the various system accessories. For detailed instructions, refer to the full user manual at our website: www.riscogroup.com

NOTES:

1. For additional information, refer to the instructions packaged with each device.
2. The SMS commands text is not case sensitive. A separator between command words is not required although it is accepted.

"Away" (Full) Arming		
❖ **Quick mode:** Press 🔒. ❖ **High security mode:** Press 🔒, then enter **code** or use **proximity tag.**	Press 🔒	
	Press 🔒	
❖**Quick mode:** Press 🔒. ❖ **High security mode:** Press 🔒, then enter **code.**	**[Web application]:** Click **Full Arm**.	
	[Smartphone app]: Press 🔒. **[SMS]:** Enter **code + A** Example: **1234A**	
"Stay" or "Home" (Partial) Arming		
❖ **Quick mode:** Press 🏠. ❖ **High security mode:** Press 🏠, then enter **code** or use **proximity tag.**	Press 🔒	
	Press 🏠	
❖**Quick mode:** Press 🏠. ❖**High security mode:** Press 🏠, then enter **code.**	**[Web application]:** Click **Part Arm**.	
	[Smartphone app]: Press 🏠. **[SMS]:** Enter **code + H** Example: 1234	

Partition Arming	
❖ **Quick mode:** Press partition number (**1–3**), then press Full arming (🔒) or Partial arming (🏠). ❖ **High security mode:** Press partition number **(1–3),** press Full arming (🔒) or Partial arming (🏠), then enter **code** or use **proximity tag.**	❖ **Quick mode:** Press partition number (**1–3**), then press Away arming (🔒) or Stay arming (🔒). ❖ **High security mode**: Press partition number **(1–3),** press Away arming (🔒) or Stay arming (🔒), then enter **code.**
	[Smartphone app]: Partition arming (Away and Stay) via Smartphone app. **[SMS]: Code +A or H + Partition No.**

Quick Zone Bypass	
Press ⚙← and enter code > At **Activities** menu press 🔓 > at **Bypass Zone** press 🔓 > Scroll to zone to bypass > For each zone define Y/N using 🏠 > Press 🔓 to save	**[Smartphone app]:** Quick zone bypass via Smartphone app. **[SMS]:** Enter **Code + B + Zone number**

Full System Disarming	
Press 🔓 then enter **code** or use **proximity tag.**	Press 🔓
❖ **Quick mode:** Press 🔓 . ❖**High security mode:** Press 🔓, then enter code.	**Web Application]:** Enter user **code,** then click **Disarm.**
	[Smartphone app]: Press 🔓 . **[SMS]: Enter code + D**

Partition Disarming	
Press partition no. **(1–3),** press 🔓 . Enter **code** or use **proximity tag.**	Press 🔓 (for all assigned partitions)
❖ **Quick mode:** Press partition number **(1–3),** then press 🔓 . ❖**High security mode:** Press partition number **(1–3),** press 🔓, enter **code**	**[Smartphone app]**: Partition disarming via Smartphone app. **[SMS]: Code + D + Partition number**

View System Status		
	Press for 2 seconds and then view status on the LCD display	**[Smartphone app]**: View system status via Smartphone app. **[SMS]**: **Code + ST**

View Last Alarm		
	Press ⓪ for two seconds.	**[Smartphone app]**: View last alarm from Event log via **[SMS]: Code + AL**

Police (Panic) Alarm		
	Press 🛡 and 🛡 simultaneously for 2 seconds	Press and simultaneously.
		Press **small button** (if installer defined)

Fire Alarm		Emergency/Medical Alarm	
	Press ④ and ⑥ simultaneously for 2 seconds.		Press ⑦ and ⑨ simultaneously for 2 seconds

System Chime On/Off		Main Panel Speaker Volume	
	Press ④ for 2 seconds		Press ⑤ for 2 seconds. Select volume level from **0—4** (no sound to full volume), and then press 🔒 .

Keypad Settings (Contrast, Brightness, Buzzer Volume)	Changing Keypad Language
Press OK for 2 seconds. Use the keys to choose from menu, press OK to select, then use keys to adjust the keypad's parameters and press OK	Press ⚙← ⑨ simultaneously for 2 seconds. Select the language and press OK to confirm

Sound Indicators	
Intrusion alarm:	Continuous, rapid beeping.
Fire alarm:	Staggered, rapid beeping.
Exit delay:	Slow buzzer beeps until the Exit Delay time period expires.
Entry delay:	Slow buzzer beeps until the Entry Delay time period expires.
Confirm operation:	1-second tone.
Reject operation:	Three rapid error beeps.
Arm/Disarm chirp:	1 siren chirp = system armed 2 siren chirps = system is disarmed 4 siren chirps = system disarmed after an alarm

Main Panel Indication LEDs			
	Color	**State**	**Status**
Power LED	Green	ON	Power OK
	Red	ON	AC trouble
	Orange	ON	Battery trouble.
Status LED	Red	ON	System armed (Away or Stay)
		Rapid flash	Alarm
		Slow flash	System is in entry/exit delay
	Green	ON	System ready
		Slow flash	System in Exit delay with front door open
	Orange	ON	System Trouble
		Off	System not ready for arming
Communication LED	Green	ON	GSM/IP OK
		Slow flash	Cloud connected
	Orange	Slow flash	GSM/IP Trouble
	Orange	Slow flash	Battery Replacement mode (service mode)
All LEDs	Green	Sequence flash	Wireless Learn mode

Wireless Panda Keypad LED Indicators		
Cloud LED **On:** System connected to cloud. **Slow Flash:** Cloud connectivity trouble. **Off:** No cloud connectivity	**Arm/Alarm LED** **On:** System armed (Away or Stay). **Rapid Flash:** Alarm. **Slow Flash:** System in Exit / Enty Delay. **Off:** Disarmed	**Ready LED** **On:** System ready. **Off:** Open zones. **Slow Flash:** Ready to arm with open entry/exit zone.
Trouble LED **On:** Trouble in the system. **Off:** System is operating normally.	**Tamper LED** **On:** Tamper in the system. **Off:** No tamper in the system.	**Stay LED (Red)** **On:** System partially (Stay) armed or bypass zones. **Off:** No bypass zones.

Assign and Edit Users (User Codes)	Assign Proximity Tag
1. Press ⚙← and enter **code.** 2. Scroll to **Codes/Tags**, then press OK . 3. Scroll to **User Codes**, then press OK . 4. Scroll to **New/Change**, then press OK . 5. Scroll to select the **index number** (to designate to a system user), then press OK . 6. Enter (or re-enter) the **new code.** 7. Re-enter the **new code**; the system beeps and "Accepted" displays. 8. Repeat the above steps for additional codes.	1. Press ⚙← and enter **code.** 2. Scroll to **Codes/Tags**, then press OK . 3. Scroll to **Proximity Tags**, then press OK . 4. Scroll to **New/Change**, then press OK . 5. Scroll to select the **index number** (to designate to a proximity tag user), then press OK . 6. Within 10 seconds, hold the proximity tag at 1–2 cm from the keypad's top right corner; a long beep indicates the tag has been registered. NOTE: If the tag was already registered, 3 beeps will sound, and a message will display.

Registering to the RISCO Cloud

1. Go to **www.riscocloud.com/register**
2. Fill in your **first and last name.**
3. Enter your **e-mail address** as the Login Name (required for 1st-time activation).
4. Define **password** (minimum of 6 characters and at least one digit), and then confirm.
5. Enter the **15 digits Panel ID** as it appears on the sticker located on the side of the panel (or as printed on the package of the main panel).
6. Complete registration form, and then press **Register.**
7. Open the e-mail received at the email account you had defined as the Login Name in step 3, and click the link to activate your registration to the Cloud.

Logging in to the RISCO Cloud / Accessing the Web User Application

1. Go to **www.riscocloud.com.** Enter your **User Login Name** and **password** (as defined during the registration process).
2. Enter the **passcode (user code)**, and click **Enter.**

iRISCO Smartphone App

Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.