

Golf Team Products Product Return Form

Return Policy: We want you to be satisfied with your purchase. To help achieve this goal, we accept returns for defective product or product that is in sellable condition within 60 days of purchase. To ensure that your return is processed in a timely manner, please adhere to the following guidelines:

- Call 888-254-8624 and request an RMA number. **No returns will be processed unless an RMA number is obtained and written clearly on the outside of the shipping package that contains returned product.**
- Returns of unwanted items must be shipped to the following address within 60 days of original purchase:
 - Golf Team Products
5555 SW 107th Ave., Suite 100
Beaverton, Oregon 97005
- Product must be returned in original, sellable condition. If it cannot be re-sold as new, the return will not be accepted unless the product is defective. All hang tags and product bags must be returned with merchandise. **Footwear must be returned in the original shoe box and must be placed inside a shipping box. Please do not write or attach labels on the outside of the original shoe box or ship an original shoe box wrapped in shipping paper.**
- Customer is responsible for all return shipping charges.
- We will not accept returns for:
 - Apparel items that contain stains from perspiration, deodorant, make-up or any other markings that cannot be removed. Personalized items may not be returned
 - Footwear that has been worn or that has soiled bottoms and/or uppers
- If you believe a product is defective, please describe the flaw. We will inspect all products and process the return for items confirmed to be defective. If our return specialist cannot confirm a product flaw, we will return the original item(s) to you.
- Refunds will be processed in 7-10 business days and refunded or credited to the original form of payment.
- **The return of special order items will be subject to a 20% restocking fee.**

Please provide the following information:

Name:	RMA Number:
Email:	Cell Number:
School:	Order Number:

Returned Item			Reason for Return
Product #:	Size:	Qty:	
Product #:	Size:	Qty:	
Product #:	Size:	Qty:	
Product #:	Size:	Qty:	
Product #:	Size:	Qty:	

Defective issue with product – if applicable:

Before you ship your return, don't forget to:

- Complete and return this form in your shipping carton.
- Write your RMA number on the outside of your shipping carton.
- Return hang tags, product bags and original shoe box - as applicable.
- Ship your return to:

Golf Team Products
5555 SW 107th Ave., Suite 100
Beaverton, Oregon 97005

Customer Service Info:	Toll-Free 1-888-254-8624	Fax: 888-687-9799	Office Hours: Mon – Fri 5 am – 4 pm Pacific Time
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