

Returns & Exchange Form



We hope you love your new Little Stars products just as much as we loved providing them for you. We do understand however that sometimes things don't go to plan...If something isn't right with your online order and you meet the terms of 14 day returns policy, please return your items and this form back to: Little Stars Childrenswear, Unit 33, Royal Star Arcade Maidstone, Kent, ME14 1JL

RETURNS POLICY:

If your recent purchase with us didn't work out we offer refunds or exchange, provided you send your purchase back to us within 14 days of receiving your parcel.

If you have received a faulty or incorrect item, please contact sales@littlestarschildrenswear.co.uk so we can resolve this immediately for you!

Credit Notes will be issued in the form of an online gift card sent by email to the email used at time of purchase with a 6 month expiry date. Returns will be processed within 2-5 business days of reaching us.

Send the item's back to us within 14 days of delivery (21 days for international customers) along with this form to our returns department.

RETURNS CRITERIA:

- Must be received within 14 days of receiving your order (21 days for overseas parcels)
- Must be new and unworn with all original packaging
- Must not have any dirty marks or sign of wear
- Must not be hair accessories (Due to hygiene reasons we do not accept returns on hair accessories, unless faulty) or personalised items (unless faulty)

FULL NAME:

REASON CODES:

ORDER #

- A. I don't like the style
- B. I don't like the quality
- C. It's the wrong size
- D. Received incorrect item
- E. Faulty (Please specify below)

EMAIL:

ITEM NAME	SIZE	QTY	REASON CODE

COMMENTS:

Returns To:
Little Stars Childrenswear
ATTN: RETURNS DEPARTMENT
33 Royal Star Arcade High Street
Maidstone
ME14 1JL

NB: Little Stars does not take any responsibility for returns lost in transit or incorrect details provided.