# How to install System Update

Periodically, Android will release a major update to the Operating System on your Big**Purple**Phone.

This is something that Android does and we cannot control it unfortunately.

You need to accept the installation.

<text><text><text><text><text><text>

Tap on the words "Download & install now"

## 1. Select "Download and Install"

Sometimes it will look like this.

## Select "Download and install"

### Ţ

#### System update available

#### Notification - Software update - Android 13 (V1.660)

#### What's New

- Improved system stability
- User interface enhancements
- Google Security Patch 2024-01

#### **Advisory Notice**

- It is recommended that Users use Wi-Fi wherever possible in order to download updates. If you wish to use Cellular Mobile connection, please note that downloading data over a Cellular Mobile Network (including when in a Roaming environment), may incur additional charges - check with your Network Provider should you have any concerns.

Update size: 289 MB

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Dovisionading updates over a mobile network, Wi-Fi or while roaming may cause



## 2. Select "Use Mobile"

## Big**Purple**Phone uses mobile data, so please select "Use mobile"

### "Use mobile" is on the left

### Download paused

#### Using mobile

#### Notification

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Downloading updates over a mobile network, metered Wi-Fi or while roaming may cause additional charges.

Use mobile

Connect to Wi-Fi

## 3. The update will install

### Please wait.

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#### Installing system update...

Downloading and installing update

#### Notification

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## 4. Select "Restart Now"

When the update is installed, you will be prompted to restart your phone.



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Restart now

# Thank you.

We are working with Nokia to remove this from our phones for the future.