

# Return & Exchange form

**9c Climbing**  
Wilhelminasingel 36/B33  
6221 BK Maastricht  
the Netherlands  
[support@9cclimbing.com](mailto:support@9cclimbing.com)

Please fill in this form with the details of your items and the reason for returning. Additionally, please indicate if you want to exchange the returned item for something else and in case so, please specify.

You must fill in the order numbers to ensure we can complete your refund quickly.

If you are returning more than one order, please fill in all order numbers in the space provided.

Please enclose this form and the original packing slip in your parcel.

**Name:** \_\_\_\_\_

**Order number:** \_\_\_\_\_

**Order date:** \_\_\_\_\_

I contacted support before returning/exchanging the item(s).

Item	Size/Colour/Variant	Quantity	Return Code	Exchange for: (leave blank for returns)

Total number of returned items:

Please give your reason(s) for returning each item, using the return code below:

- |                              |                      |
|------------------------------|----------------------|
| A Damaged/defective          | F Size was too small |
| B Received the wrong item    | G Size was too large |
| C Arrived too late/Cancelled | H Not my colour      |
| D Disappointing quality      | I I changed my mind  |
| E Looks different online     | J Other              |

