

WARRANTY

ENPRESS LLC- PIONEER™ System - Limited Warranty

- ENPRESS LLC warrants its line of ENPRESS PIONEER™ filtration systems, to be free of defects in material and workmanship for a period of one year, and replacement PIONEER™ filters for a limited thirty-day warranty, from the date of purchase. This warranty is extended to original purchaser, by authorized OEM customers. Use of this product constitutes Buyer's acceptance of this Limited Liability.
- This warranty does not cover any equipment purchased for use in applications in which the product is not suited. It is the responsibility of the buyer to determine if a product is suitable for a particular application.
- Our obligations under this warranty are limited to the repair or replacement (at ENPRESS's sole discretion) of the failed parts of the water treatment unit manufactured by ENPRESS, and we assume no liability whatsoever for direct, indirect, incidental, consequential, special, general or other damages.
- We assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligations for us.
- We assume no liability and extend no warranties, expressed or implied, for the use of this product with a non-potable water source or a water source which does not meet the conditions for use described in the owner's guide or performance data sheet for the product.
- The warranty provided herein applies, only when used within the product specifications and service life, from the date of installation, beyond which ENPRESS LLC is absolved of any and all liability for any use of the product. There are no other warranties, either of merchantability or fitness, either expressed or implied. Some states do not allow exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state, or country to country. To know what your legal rights are, consult your local or state consumer affairs office, your state's Attorney General, or your national equivalent for international users.

THIS WARRANTY EXCLUDES THE FOLLOWING:

- Damage caused by improper installation, operation or care.
- Damage caused by chemical attack, environment, accident, fire, flood, freezing, Act of God, misuse, misapplication, neglect, oxidizing agents (such as chlorine, ozone, chloramines and other related components), alteration, installation or operation contrary to the printed instructions, or by the use of accessories or components which do not meet ENPRESS's specifications, including the use of a replacement element not manufactured or supplied by ENPRESS LLC. Refer to the specifications section in the Installation and Operating manual for approved application parameters.
- Modification or alteration by other than ENPRESS LLC employees.
- Rubber type parts and normal wear items i.e. "O" rings, etc...
- Any costs of labor or expenses expended in the removal and/or installation of unit, or any surrounding device.
- Altering or removing the ENPRESS LLC information label.
- Use of non ENPRESS LLC approved cartridges, filters, or replacement parts with the appropriate systems or vessels.
- Non-use of supported piping for plumbing connections to In/Out connections.
- Replacement of water filter cartridge due to water pressure that is outside the specified operating range or due to excessive sediment in water supply; or replacement with non-authorized replacement cartridge.
- Service trips to installation site to train user on how to use product
- Improper installation
- Failure of product if it is abused, misused, or used for other than the intended purpose
- Replacement of water filter cartridge due to water pressure that is outside the specified operating range or due to excessive sediment in water supply; or replacement with non-authorized replacement cartridge
- Damage to product cause by accident, fire, floods or acts of God
- Incidental or consequential damage caused by possible defects with any other equipment not covered by this warranty

SPECIAL NOTICES:

- Do not use water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after installing filter or system.
- Systems certified for Cyst reduction may be used on disinfected water that may contain filterable cysts.
- Any system this filter is installed in must be maintained according to manufacturer's instructions, including replacement of filter cartridges.
- Contaminants or other substances removed or reduced by this water filter cartridge are not necessarily in your water.
- Note that while testing was performed under standard laboratory conditions, actual performance may vary. Systems using these filters must be installed and operated in accordance with manufacturer's recommended procedures and guidelines.

LIMITED LIABILITY - ENPRESS LLC makes no warranties of any kind, expressed or implied, statutory or otherwise, and expressly disclaims all warranties of every kind, concerning the product, including, without limitation, warranties of merchantability and fitness for a particular purpose, except that this product should be capable of performing as described in this product's data sheet. ENPRESS LLC's obligation shall be limited solely to the refund of the purchase price or replacement of the product proven defective, in ENPRESS LLC's sole discretion. Determination of suitability of this product for uses and applications contemplated by Buyer shall be the sole responsibility of Buyer. Use of this product constitutes Buyer's acceptance of this Limited Liability.

Service under this warranty is to be provided by the distributor/installer who sold the unit to the user. If the distributor is unable to provide warranty service, contact:

ENPRESS, LLC. | 34899 Curtis Blvd., Eastlake Ohio 44095
Phone 866.859.9274 | Fax 440.510.0202 | info@enpress.com

A Returned Goods Authorization (RGA) number must be received from the above office and placed on all shipments to and in correspondence with ENPRESS LLC.

Please be prepared with the following information:

1

Model number and serial number.

2

Date of installation.

3

Name of installer.

4

Nature of problem.

5

Your address and contact information