

YOUR SCHOOL HOME PAGE

Your new personalised home page has everything you need to purchase your school uniform. The home page includes a **Uniform Shop News** noticeboard for updated important information as well as a new **Shop** format to make shopping for your children easier.

On the Home Page parents can:

- **Shop**
- See the latest **Uniform Shop News**
- **Exchanges**
- Search **FAQ** for more information
- **Contact Us**

SHOP

There are two ways to shop on the schools **Home Page**. You can purchase from multiple shop collections before completing the cart.

1. Select **Shop** from school specific top menu under the school crest



OR

1. Scroll past the school banner
2. Click on the **Shop** collection button for your child.



Sherwood Ridge Summer Uniform



Sherwood Ridge Summer Uniform



Sherwood Ridge Sports Uniform



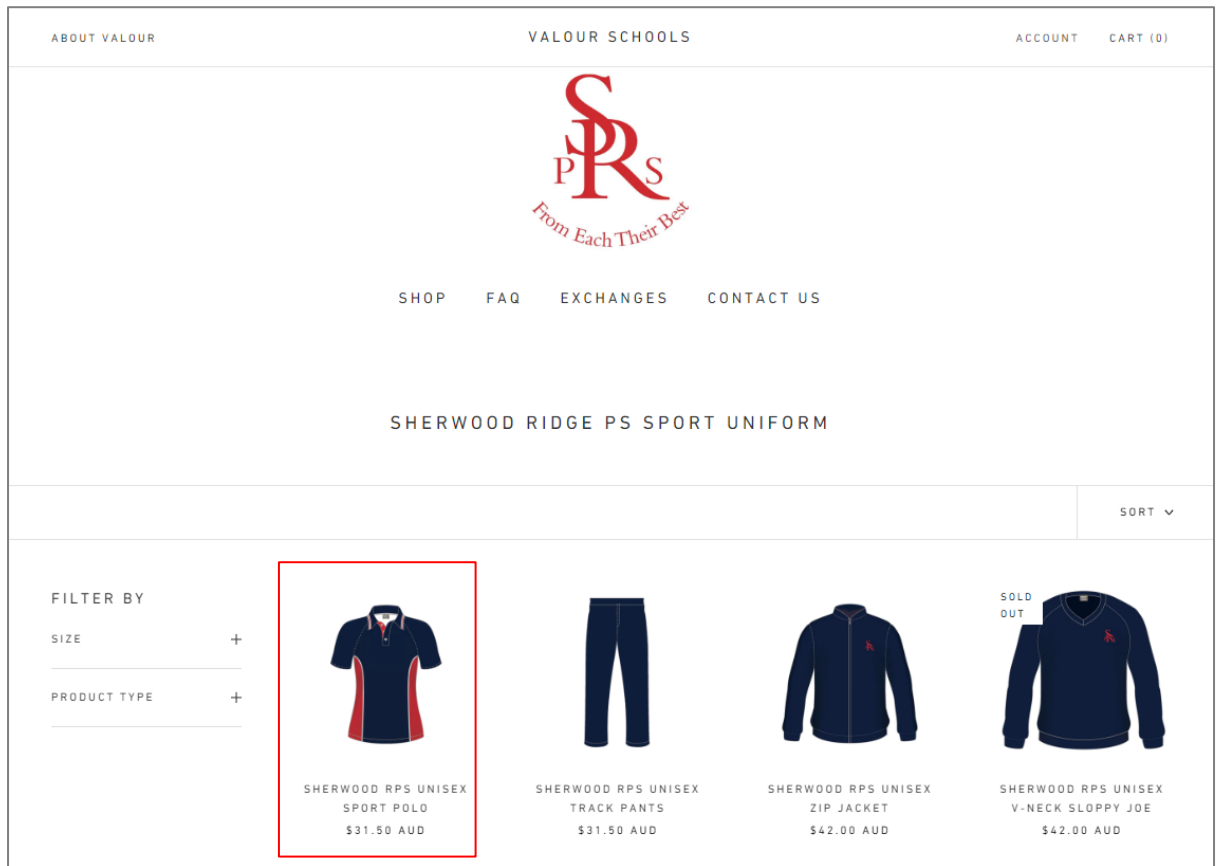
Sherwood Ridge Uniform Accessories

PURCHASING YOUR UNIFORM

Once in the **Shop** collection, you can purchase uniform items and add to cart. Please follow the steps below to **purchase your uniform**:

1. Select your child's **Shop** collection from the school home page
2. Select the uniform item
3. From the fields select the colour, size and quantity of each uniform item
4. Add item/s to **Cart**

5.



FINALISING YOUR PURCHASE

To finalise your uniform purchase:

1. Click on the **Cart** button in the top right of the screen
2. Select the correct **Delivery** option from the dropdown.
You can choose to have the items delivered to your **home** or directly to the **school**.
NB: Free shipping is available for all purchases over \$149. All deliveries below this amount incur a \$10 shipping fee. The cart page shows a counter to free shipping for parents' convenience.



3. Fill out any relevant delivery information when prompted

Select Delivery Type

Deliver to Classroom ▼

Student Details

If you're ordering multiple uniforms for multiple children, nominate one classroom to send to.

First Name

Last Name

Student's Year ▼

Student's Class

Add Order Note

How can we help you?


TOTAL: \$98.00 AUD

Shipping & taxes calculated at checkout

CHECKOUT

4. Add any **Order Notes** that you need the Valour team to know
5. Click **Checkout** to head to payment options.
There are several payment options depending on your browser including **ShopPay, PayPal, GPay** and standard credit card options.
6. Fill in all required fields and finalise payment.

EXCHANGES



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Valour Schools does not refund due to change of mind however we can exchange items which have not been used and have all tags left on should the garment not be suitable or ill fitting. Items that have been custom made eg: made to order with logos are classified as custom made cannot be cancelled once ordered due to the custom and made to order process involved. Any item that is deemed to be faulty will be refunded inline with Australian Consumer Law.

If something isn't quite right with your order and your goods are in their original packaging and with the tags attached, Valour Schools is happy to exchange your item/s.

Please complete an Exchange Form and email it to srps@valourschools.com.au

Please take your completed Exchange Form and the goods to the school office. Clearly mark that the package is for uniform exchange. Upon receipt of the goods the Uniform Store will notify you by email that we have delivered the replacement items to your child's classroom.

EXCHANGE FORM

FREQUENTLY ASKED QUESTIONS

For information about payments and your order, visit the frequently asked questions (**FAQs**) tab on the **Home Page**.

UNIFORM SHOP NEWS

The **Home Page** includes a new and simplified format for instant news updates. The **Uniform Shop News** section will display up-to-date information you need to know. This section can be found below the school **Shop** collections on the home page.

SHERWOOD RIDGE UNIFORM SHOP NEWS



WELCOME TO YOUR NEW SCHOOL UNIFORM SHOP

After a couple of months planning, we are delighted to announce the launch of our newly redesigned uniform shop.

We hope you like the fresh new look to the website, and the simplified shops that will allow you to shop for our child with ease, find the latest news updates and find answers to all your questions in our FAQs section.

If this is your first time visiting the new uniform shop you will need to create a new login and password and for a full user guide please [CLICK HERE](#).

We value your opinion, please contact us to let us know what you think of the new uniformshop – all comments and feedback are welcome. Please also let us know if you cannot find something or have any questions not covered in our FAQs. Many thanks for your ongoing support and we look forward to hearing from you.

CONTACT US

For any other questions please contact Valour. All our contact details can be found at the **Contact Us** section of school **Home Page**.

UNIFORM SHOP CONTACT DETAILS

Phone: 02 9651 3711

Email: SRPS@valourschools.com.au

Orders can be delivered to your address directly for a \$10 fee, or to the school office weekly.

Our friendly staff will be onsite packing orders on Mondays and Wednesday with all orders left in the school office for pick up.

Orders placed after 2.00 pm on a Monday will not be processed until Wednesday morning and orders placed after 10.00 am Wednesday will not be processed until Monday afternoon.

