

Free Standard Shopify Form Fields Terms and Conditions - v1.0



Effective as of 23rd November 2023

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1. Overview

This service/product is provided by Artisan IT Ltd. Throughout these Terms and Conditions, the terms “we”, “us” and “our” refer to Artisan IT Ltd. Artisan IT Ltd offers this Standard Shopify Form Fields feature to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

By using / purchasing a product / feature from us, you engage in our “Service” and agree to be bound by the following terms and conditions (“Terms of Service”, “Terms”), including those additional conditions and policies referenced herein and /

or available by hyperlink. The terms apply to all users of the service / feature code, including without limitation users who are vendors, customers, merchants, and / or content creators.

Where any Terms or Conditions documented within this document conflict with the Terms of Service found at <https://artisan-it.com/policies/terms-of-service>, the Terms and Conditions documented within this document shall govern.

Please read these Terms and Conditions carefully before purchasing the service/product. By purchasing the service/product, you agree to be bound by these Terms and Conditions. If you do not agree to all the Terms and Conditions of this agreement, then you should not proceed to purchase the service/product.

2. Online store terms

By agreeing to the Terms and Conditions, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependants to purchase and use this feature.

You may not use our products, features or services for any illegal or unauthorised purpose, nor may you, in the use of this Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

You must not transmit any worms or viruses or any code of a destructive nature.

A breach or violation of any of the Terms may result in an immediate termination of your Services.

3. General conditions

We reserve the right to refuse Service to anyone for any reason at any time.

You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt technical requirements of connecting networks or devices.

Credit card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the service/product feature code, use of the feature code, or access to the feature code or any content on the website through which the Service is provided without express written permission by us.

The headings written in this agreement are included for convenience only and will not limit or otherwise affect these terms.

4. What happens after you copy the feature code

Once the feature code has been copied to the clipboard, you will be able to paste the copied code into a Custom liquid block within the Shopify product form section.

An instructional demonstration video will be made available on YouTube for you to follow, with an example form field being setup to get started.

5. Support provided by Artisan IT Ltd

The feature code for the Shopify product page form fields is being provided Free of Charge by Us for You to use 'As is'. Support is therefore not provided as part of the free code download/copy and the setup video on YouTube should be followed to help you get the form field setup.

If you did require support when setting up the form field, you should send us a message via our website [contact form](#) with details of the support that you require. We will then review your request and provide a no-obligation quotation based upon the request being made.

6. Premium and Third-party Shopify themes

Premium and third-party Shopify themes are likely to have been designed using code that is different from the Free Shopify theme code produced by Shopify. Because of this the copied code made available by the Standard Shopify Form Fields may require modifying in order to function properly.

If you would like us to customise the code provided, please send us a message via our website [contact form](#) with details of your theme and the problems that you would like us to identify a solution for. We will then conduct an assessment and provide a no-obligation quotation to write custom code for you to use as an alternative to the code provided by the Free Standard Shopify Form fields available (if a solution can be identified).

As access to a premium Shopify theme code is not available until the theme is purchased, We will likely need to arrange access to your Shopify theme files, in order to carry out an assessment of the code.

7. Form fields not completed by the user

You understand that form fields added to your product page forms requiring a user input, such as a checkbox or text input field may not be passed through with the order details, if the user does not enter a value into the form field.

If a user must enter a value into the form field, the field should be set as mandatory/required for the user to complete.

8. Displaying product page form field values within Shopify email notifications and the Packing slip

The product form fields will not automatically display the values entered by the customer within email notifications and the packing slip.

To update the Packing Slip and/or email notifications please use the free code provided at <https://artisan-it.com/products/display-additional-form-fields-in-email-notifications-and-the-packing-slip>. A help guide video can be followed to see how to update the customer email notifications and packing slip templates, with details entered into the new form field(s).

9. Displaying product page form fields in the Shop App

The Standard Shopify Form Fields feature code is a Shopify theme update only. The feature code will not work within the Shopify Shop App. This means any additional form fields you create in the Shopify theme template will not be available within the product listing in the Shop app.

The only form fields that are displayed will be those generated by product variants.

10. Displaying product page form fields in Shopify manual orders

The Standard Shopify Form Fields feature code is a Shopify theme update only. The feature code will not display any additional form fields within the Shopify Admin area, when creating either Manual or Draft orders.

The only form fields that are available to select will be those generated by product variants.

11. Adjusting the product price

Form fields created using the Standard Shopify Form Fields feature code provided by Us will not control any changes to the product price. To adjust the product price You will need to use the default Shopify product variant options.

This decision has been made by us to ensure compatibility with both Shopify and other third party apps that may be used on your Shopify site.

12. Restrictions of the feature code

You do not have permission to sell the feature code under any conditions.

You do have permission to share and/or demonstrate the feature code provided by the Free Standard Shopify Form Fields, providing Artisan IT Ltd are credited with providing the code.

13. Feature code reuse / Theme update

As the Shopify theme template is being updated in the Theme Customiser (without theme code file edits), all updates should be automatically carried over when updating to a later version of the same theme. However, as the update process is Controlled by Shopify / Theme developers, there is no guarantee that this will be the case in all future updates.

14. Exporting order details for orders containing item property fields

Shopify does not include any data captured by additional product form fields within exported files that contain order details. To include details of an item property in an order export (i.e. csv file) a third party app will be required (additional charges for the app may apply).

The term 'item property' refers to the form field generated by the Standard Shopify Form Fields - Plus feature code provided by Us..

15. Refunds

The Standard Shopify Form Fields is made available for you to use Free of charge and therefore refunds do not apply.

16. Shopify theme versions confirmed as suitable for the feature code to be installed

At the time of writing, the feature code has been tested and is suitable for use on the following Shopify theme versions:

- Colorblock - versions 8.0.0 - 12.0.0
- Craft - versions 8.0.0 - 12.0.0
- Crave - versions 8.0.0 - 12.0.0
- Dawn - versions 8.0.0 - 12.0.0
- Origin - versions 8.0.0 - 12.0.0
- Publisher - versions 8.0.0 - 12.0.0
- Refresh - versions 8.0.0 - 12.0.0
- Ride - versions 8.0.0 - 12.0.0
- Sense - versions 8.0.0 - 12.0.0
- Studio - versions 8.0.0 - 12.0.0
- Taste - versions 8.0.0 - 12.0.0

17. Videos hosted on YouTube

In order to provide video instructions and a demonstration for you to use when setting up the Standard Shopify Form Fields feature code on your Shopify site, we use YouTube as our video hosting service.

Personal data may therefore be shared with YouTube. You can find out more about data shared and how YouTube uses the data by heading to <https://www.youtube.com/t/privacy>.

18. Buy me a coffee

The feature code is available to use free of charge and you do not need to send money to Us in order to access and use the feature code.

If you would like to show your appreciation for the feature code being made available for you to use Free of charge, then you can use the **Buying me a coffee** link to send a tip via Stripe.

Any money sent via the **buying me a coffee** link is in no way connected to the usage of the free feature code and will not be refunded, if you decide to not use the feature code once the money has been sent.

An automated invoice/receipt will be sent to you using the email address entered into the payment form for your records.

19. Disclaimer of warranties; Limitation of liability

We do not guarantee, represent or warrant that your use of the Standard Shopify Form Fields feature code will be uninterrupted, timely, secure or error-free.

We do not warrant that the results that may be obtained from the use of the Standard Shopify Form Fields code will be accurate or reliable.

You agree that We may discontinue future updates to the Standard Shopify Form Fields, which may prevent the feature from being installed on later versions of the selected Shopify theme.

You expressly agree that your use of, or inability to use, the Standard Shopify Form Fields feature code is at your sole risk. The Standard Shopify Form Fields feature code is provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall Artisan IT Ltd, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, Service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the Standard Shopify Form Fields feature code, or for any other claim related in any way to your use of the Standard Shopify Form Fields feature code, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the Standard Shopify Form Fields feature code.

Because some states or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

20. Severability

In the event that any provision of these Terms and Conditions is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms of Conditions such determination shall not affect the validity and enforceability of any other remaining provisions.

21. Intellectual property

You acknowledge that Artisan IT Ltd retains the rights, title, and interest in and to all copyrights of the Standard Shopify Form Fields feature code. You agree to prevent any unauthorised copying, use, or distribution of the Standard Shopify Form Fields feature code. Artisan IT Ltd does not grant any express or implied right to you under any Artisan IT Ltd-owned or licensed copyrights, trademarks, trade secrets, patents, or other proprietary rights.

22. Governing Law

These Terms and Conditions and any separate agreements whereby we provide you Services shall be governed by and construed in accordance with the laws of the United Kingdom.