

Return form

If you are not satisfied with the items you ordered you have the option of returning them within 14 days of receipt. Send the completed return form along with the invoice with the shipment. If this form is not fully completed we cannot process the return request.

Refunds & refundforms always need to be send to the customer support before sending it to the returnadress. If this is not done, we cannot guarantee that the product will arrive.

In order to qualify for a refund or exchange, the returned product must be returned in its original condition and with labels and tags attached. The product must not contain any signs of use. Products sold with a discount aren't available for a refund with the exception of product being broken on receipt. We reserve the right to refuse returned items if it is suspected that the items have already been used or damaged through no fault of our own.

A return shipment should be provided with track & trace code. The sender is always responsible for the payment of the shipping cost and is liable for the shipment.

Return address:

Inout Trade Ltd Bulgaria, Ruse 7000, Blvd. Lipnik

PERSONAL DATA

ORDER NO: _____

NAME: _____

E-MAIL: _____

PHONE NUMBER: _____

CONTENT	ARTICLE DESCRIPTION	NUMBER

REASON FOR RETURN

- Wrong size
- Wrong article
- Received damaged
- Not satisfied
- Other: _____

PREFERRED RETURN TREATMENT: _____

- Exchanging for a size: _____
- Exchange for article
- Refund to account number (IBAN) _____

Please note:

The cost of refund is fully paid for by the customer. The store is not responsible for these cost and will also not repay them.