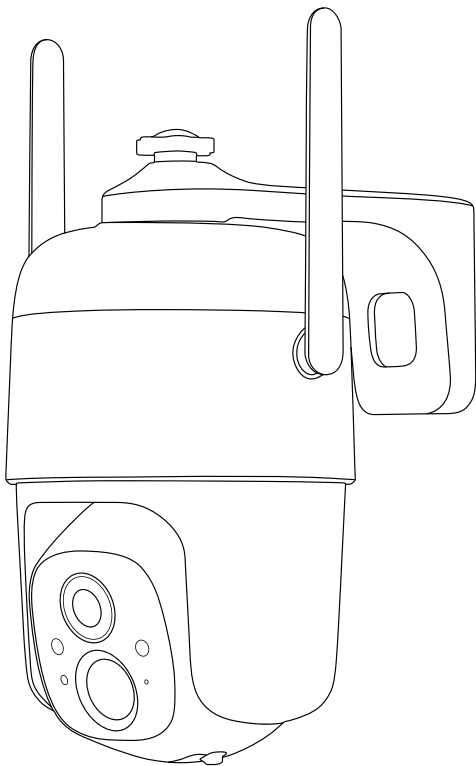




PTZ Security Camera

QUICK START GUIDE



www.dzees.com



support@dzees.com



+1(978)3092799

D3

Warranty Service

Thanks for your shopping and trust.

We have been optimizing our products and improve our lifetime customer service to offer you a better shopping experience.

If you have any problems, please feel free to write us e-mail We will solve your problems within 24 hours. In addition, your advice or suggestions will be much appreciated and welcomed.

Register via link below to get 3 Years Warranty Extension. (or scan this QR code)
<https://bit.ly/3zBSB2y>



Product Service

Email: support@dzees.com

Distributor: distributor@dzees.com

Tel: +1(978)3092799 (Mon-Fri9:00AM-5:00 PM EST)

More About Us

Web: www.dzees.com

Facebook: www.facebook.com/DzeesHome

1. Download & Install App

The camera supports Android and iOS system. Please scan the QR code below or search 'Dzees Home' in App store to download the App, and follow the instruction to register account. If you encounter any problems during the installation process, please feel free to contact us via support@dzees.com



Dzees Home App



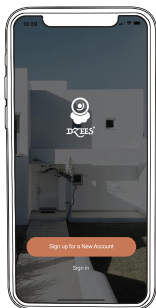
Android App on
Google play



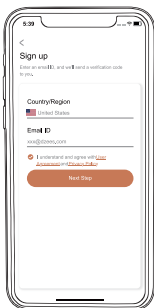
Download on the
App Store

2. Account Registration

New users need to sign up by Email ID. Click '**Sign up a New Account**' and follow the steps to complete the registration.



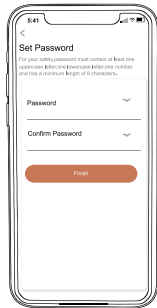
Step 1



Step 2



Step 3

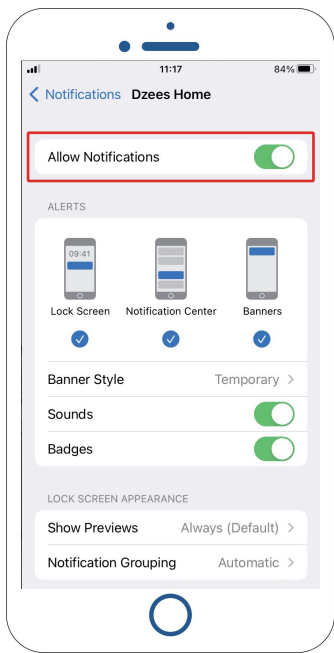
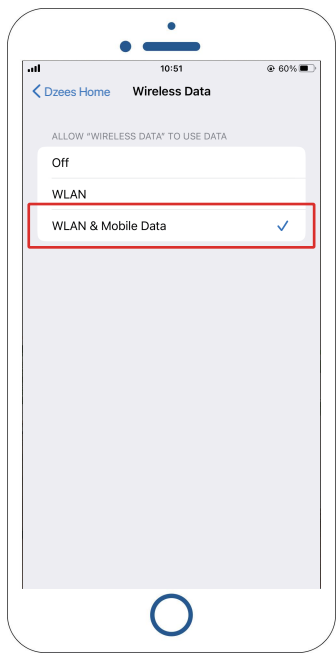


Step 4

3. Add Camera to App

1. Allow 'Dzees Home' App to access mobile cellular data and wireless LAN, or it will fail to add camera.

2. Allow 'Dzees Home' App to receive pop-up messages, otherwise the smart phone will not receive notification when motion is detected.



3.1 Preparation for Connection

1. Insert Micro SD card when the camera is Power off (Supports up to 128GB.SD card not included). We also provide 3-day free cloud storage for you, the camera can work without SD Card.
2. The camera only works with 2.4GHz Wi-Fi, not support 5GHz Wi-Fi.
3. Take the camera close to the router while connecting.
4. Keep pressing the power button for 2-4s to power on/off the camera.

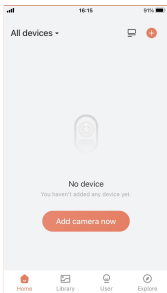
***Before connecting the camera, please double-click the power button or use the reset pin to reset the camera.**



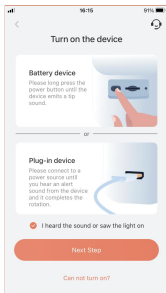
3.2 Connect Camera to App

3.2.1 Add Camera by connecting device hotspot:

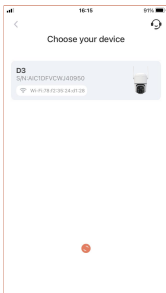
Enable Bluetooth on the mobile phone, then follow the steps to add the device via Dzess Home App.



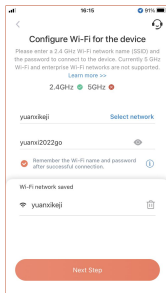
Add Camera



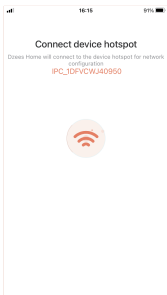
Click "Next Step"



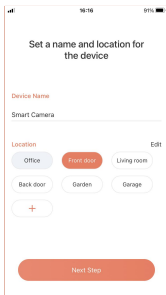
Choose your device



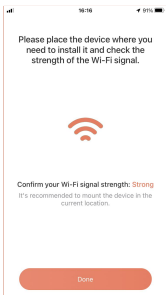
Input 2.4G
WIFI password



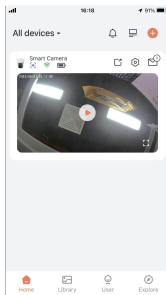
Connecting the Camera



Click "Next Step"



Click "Done"

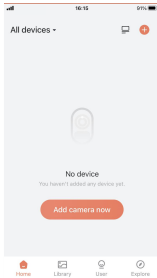


Connection succeeded

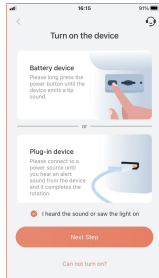
3.2.2 Add Camera by scanning QR code:

If Bluetooth is not enabled on the mobile phone, please follow the following steps to add the device via Dzees Home App.

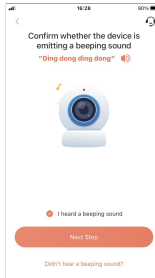
If you can't hear 'Ding Dong Ding Dong' please double-click the power button to enter the network configuration mode again.



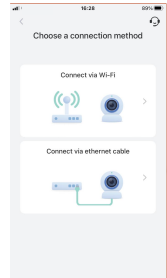
Add Camera



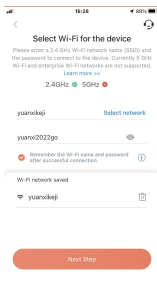
Click "Next Step"



Click "Next Step"



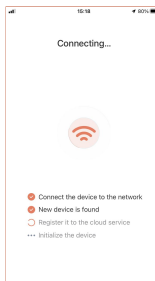
Choose the first option



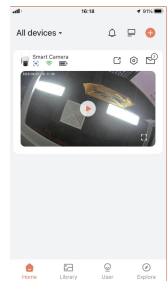
Input 2.4G WiFi password



Scan the QR code



Connecting the Camera



Connection succeeded

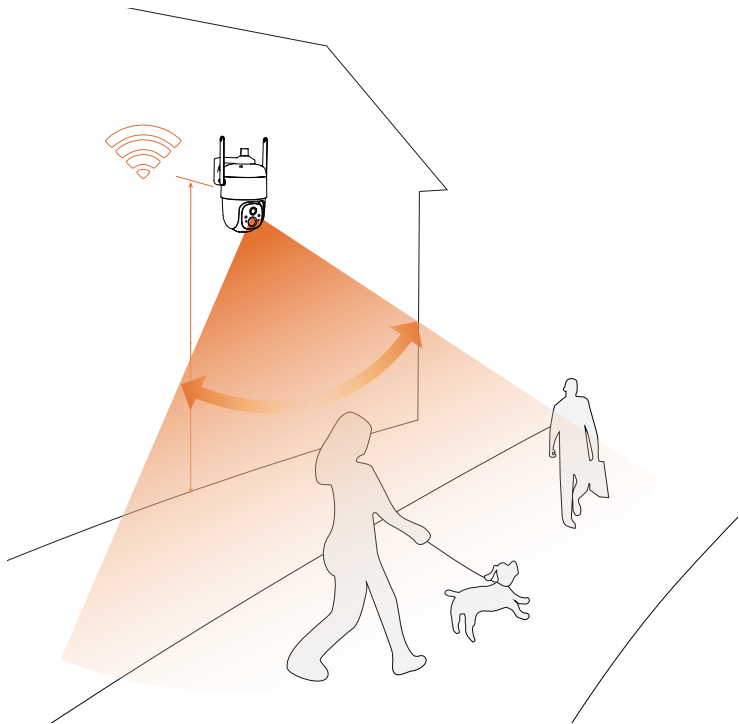
Please follow the text prompt of the APP for WIFI connection.

Tips :The above WiFi connection methods need to turn on the Bluetooth of the mobile phone. If the Bluetooth of the mobile phone is not turned on, the camera will use the QR code mode for WiFi connection.

4. Install the Camera

(1) Select a proper position for your camera.

Make sure the camera is not blocked and ensure it is in coverage of Wi-Fi.



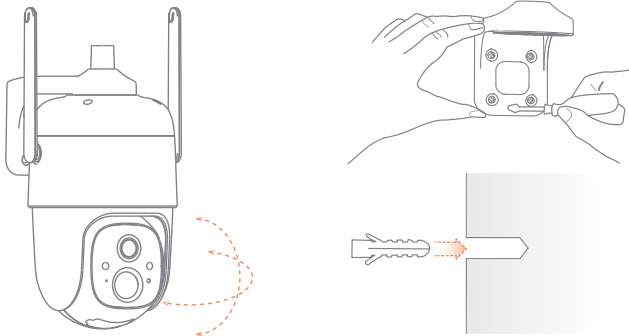
(2) Install bracket

Step 1: Choose a clean, smooth and dry surface (avoid uneven wood leather and stucco walls).

Step 2: For wooden wall, it's recommended to screw the bracket on. For cement or ceramic tile wall, it's recommended to drill holes in the wall and fasten with provided explosion screws.

Step 3: Adjust the camera to a proper angle.

Tips: To avoid falling down, please fasten the bracket with screws.



! To reduce false alerts, please note that:

- Do not install the camera in a position facing strong lights/glass/window/swimming pool.
- Do not place the camera too close to any angle with busy traffic.
- Recommended distance between the camera and motion objects is within 8M (25ft)
- Stay away from the outlets, including air conditioner vents, humidifier outlets, the heat transfer vents of the projectors, etc.
- If there is any motion detection delay or false alerts, please contact 24/7 after-sales service via support@dzees.com

Solar Panel (if ordered)

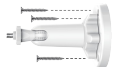
Step 1:

Please find a place which has sunlight for most of a day and adjust the angle to make sure maximum exposure.

The solar panel needs few hours of direct sunlight to convert solar energy into electricity. The conversion efficiency is affected by weather conditions, seasonal changes, geographic locations, etc.

Step 2:

Mount the bracket with the mounting template and the screws provided in the package.



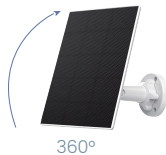
Step 3:

Slot the solar panel into the bracket and make sure it's secure.



Step 4:

Loosen the adjusting control on the bracket and adjust the angle of the solar panel to make it receive direct sunlight, and then retighten the adjusting control to secure your setting.



Step 5:

Connect the solar panel to the camera with the micro USB cable. Pull out the silicone plug of the camera charging port and insert the silicone plug of the solar panel with the charging port aligned to prevent water ingress.



Important Notes:

1. Make sure that there is NO blocking on the solar panel. The energy harvesting efficiency drops drastically even when a small portion of the solar panel is blocked.
2. Please don't install the solar panel completely horizontally. Otherwise, your solar panel might accumulate dust and other debris easily. It's advised to install the solar panel angularly to make it receive direct sunlight.
3. Wipe the solar panel regularly to remove the dust or debris.

5. Battery Management




1. Battery can last 3-5 months, assuming triggering of 30 times/day. If the camera is charged by solar energy, the charging efficiency depends on the duration of sunlight.
2. Charger Standard: DC 5V 2A (adapter not included).
3. It takes 8-12 hours to fully charge it. Please fully charge the camera before first use.
4. The battery durability depends on how frequently the camera is woken up. The more times the camera is woken up, the faster the battery drains. It is recommended to lower down the 'Motion Detection' sensitivity or turn it off occasionally.
5. The battery of your camera may drain faster below 32°F(0°C). When you receive low-battery alert on your app, it is suggested to take the camera down and fully recharge it indoor, or you can connect it to the power cable all the time.

6. Indicator Light Status


Mode	Status
Working mode	Blue
Sleep mode	Off
Charging mode	Yellow
Fully charged	Green

7. FAQ

Q: How to share my camera with others ?

- A:** 1. Camera Owner: Go to 'Home' page and click '  ' (Share) in the upper right corner of this page, or click '  ' (Setting) to get to setting interface, then click 'Share'. You will see a QR code.
2. Camera User: Have him/her to download 'Dzees Home' App . Then register his/her account on App and log in.
3. Camera User: Then he/she should go to 'Home' page, click '  ' and select 'Add Friend's Camera'. Then scan your QR code with his/her phone.
4. Camera Owner: You will receive a share request, then just click 'Accept' to finish sharing.

Q: What should I do if I cannot connect to the camera ?

- A:** 1. Make sure the camera is power enough and turned on.
2. Make sure your Wi-Fi router is 2.4GHz instead of 5GHz.
3. Make sure to enter the correct Wi-Fi name and password.
4. Take camera and phone close to your router to ensure strong signal.
5. Go to 'Home' page and click '  '. Click 'Add a new camera' and follow the steps till done.
- If you cannot connect successfully, please contact us support@dzees.com. We will offer solutions within 24 hours.

Q: What if I did not receive motion detection notification?

- A:** 1. Go to 'Setting' page of your phone->Notification->Dzees Home App -turn on 'Notification'.
2. Go to 'Home' page of App -Setting -Notification -turn on 'Notification'.
3. Make sure to turn on the 'Motion Detection' function of the camera in App.
4. Reboot your internet router and make sure a strong Wi-Fi signal. Add your camera to your phone again in App.

Q: What should I do if my camera doesn't work?

- A:** 1. Please open the camera back cover and rubber plug, find the 'P'hole, insert a pin, and press it for more than 5s to reboot the camera.
2. Double-click the camera power button to reset the camera and add it again.

Q: How to turn on the alarm?

- A:** 1. Go to 'Home' page and click 'Setting' on upper right corner of this page.
2. Click 'Motion Detection' to turn on this function.
3. Click 'Sound Setting' to turn on 'Alarm Siren'.

Q: How to find the serial number (SN)of the camera?

- A:** 1. Go to 'Home' page and click 'Setting' on upper right corner of this page.
2. View 'Camera Info' and click 'More info',you will see the SN number.

Q: What is the longest time for the camera to record an alarm video?

- A:** 1. It records 3 minutes maximum under 'Auto' mode.
2. If you want each video to be 10s,15s or 20s,you can set it in App.

Q: Why does the device can not recognize the TF card?

- A:** Please remove the TF card after power off,please check if the TF card is working normally and whether it is in FAT32 format, when the mobile phone or the device is working in unstable network,the TF card might not be recognized.

Q: Why can't the solar panel charge the camera?

- A:** 1. Please check if the power cable of the solar panel is firmly plugged into the charging port of the camera.
2. The solar panel needs to be installed in a place with direct access to sunlight and without any shading (30 to 45 degrees relative to the horizon is best).
3. Due to the weather and sunlight exposure, solar power supply is intermittent and not always powered, please observe the changes in camera battery power for a few days.