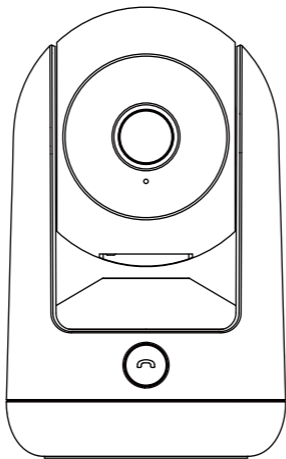




Smart PTZ Indoor Camera

QUICK START GUIDE



-  www.dzees.com
-  support@dzees.com
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Product Service

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More About Us

Web: www.dzees.com

Facebook: www.facebook.com/DzeesHome

1. Download & Install App

The camera supports Android and iOS system. Please scan the QR code below or search 'Dzees Home' in App store to download the App, and follow the instruction to register account. If you encounter any problems during the installation process, please feel free to contact us via support@dzees.com



Dzees Home App



2. Account Registration

New users need to sign up by Email ID. Click '**Sign up a New Account**' and follow the steps to complete the registration.



Step 1



Step 2



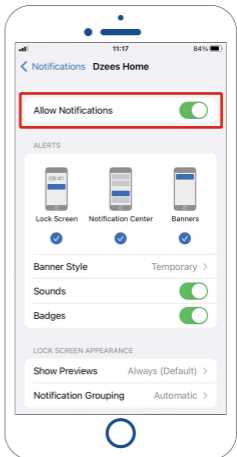
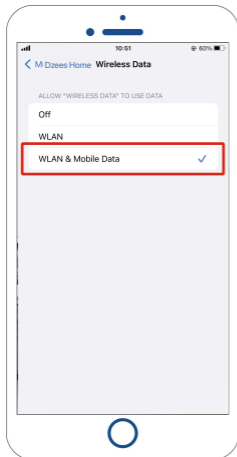
Step 3



Step 4

3. Add Camera to App

1. Allow 'Dzees Home' App to access mobile cellular data and wireless LAN, or it will fail to add camera.
2. Allow 'Dzees Home' App to receive pop-up messages, otherwise the smart phone will not receive notification when motion is detected.



3.1 Preparation for Connection

1. Insert the Micro SD before connecting the camera to a power source (Supports up to 128GB.SD card not included). We also provide 3-day free cloud storage for you, the camera can work without SD Card.

2. The camera only works with 2.4GHz Wi-Fi, not support 5GHz Wi-Fi.

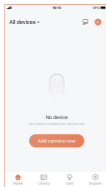
***Before connecting the camera, please press and hold the "reset" button for more than 3 seconds.**



3.2 Connect Camera to App

3.2.1 Add Camera by connecting device hotspot:

Enable Bluetooth on the mobile phone, then follow the steps to add the device via Dzess Home App.



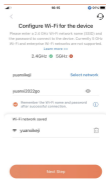
Add Camera



Click "Next Step"



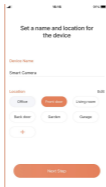
Choose your device



Input 2.4G
WIFI password



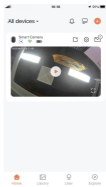
Connecting the Camera



Click "Next Step"



Click "Done"

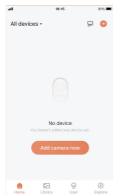


Connection succeeded

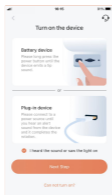
3.2.2 Add Camera by scanning QR code:

If Bluetooth is not enabled on the mobile phone, please follow the following steps to add the device via Dzees Home App.

If you can't hear 'Ding Dong Ding Dong' please double-click the power button to enter the network configuration mode again.



Add Camera



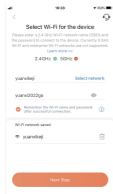
Click "Next Step"



Click "Next Step"



Choose the first option



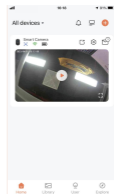
Input 2.4G
WiFi password



Scan the QR code



Connecting
the Camera



Connection succeeded

Please follow the text prompt of the APP for WIFI connection.

Tips :The above WiFi connection methods need to turn on the Bluetooth of the mobile phone. If the Bluetooth of the mobile phone is not turned on, the camera will use the QR code mode for WiFi connection.

! To reduce false alerts, please note that:




- Do not install the camera in a position facing strong lights/glass/window/swimming pool.
- Do not place the camera too close to any angle with busy traffic.
- Recommended distance between the camera and motion objects is within 8M (25ft)
- Stay away from the outlets, including air conditioner vents, humidifier outlets, the heat transfer vents of the projectors, etc.
- If there is any motion detection delay or false alerts, please contact 24/7 after-sales service via support@dzees.com

4. Indicator Light Status:

Mode	Status
Working mode	Solid blue light
Sleep mode	No light
Waiting for connection	Rapid blinking blue light

5. Multi-User Sharing:

How to share my camera with others?

1. Camera Owner: Go to 'Home' page and click '  ' (Share) in the upper right corner of this page, or click '  ' (Setting) to get to setting interface, then click 'Share'. You will see a QR code.
2. Camera User: Have him/her to download 'Dzees Home' App . Then register his/her account on App and log in.
3. Camera User: Then he/she should go to 'Home' page, click '  ' and select 'Add Friend's Camera'. Then scan your QR code with his/her phone.
4. Camera Owner: You will receive a share request, then just click 'Accept' to finish sharing.



6. FAQ

Q: What should I do if I cannot connect to the camera?

- A:**
1. Make sure the camera is power enough and turned on.
 2. Make sure your Wi-Fi router is 2.4GHz instead of 5GHz.
 3. Make sure to enter the correct Wi-Fi name and password.
 4. Take camera and phone close to your router to ensure strong signal.
 5. Go to 'Home' page and click ' + ' ! Click 'Add a new camera' and follow the steps till done.

If you cannot connect successfully, please contact us support@dzees.com. We will offer solutions within 24 hours.

Q: What if I did not receive motion detection notification?

- A:**
1. Go to 'Setting' page of your phone->Notification->Dzees Home App -turn on 'Notification'.
 2. Go to 'Home' page of App -Setting -Notification -turn on 'Notification'.
 3. Make sure to turn on the 'Motion Detection' function of the camera in App.
 4. Reboot your internet router and make sure a strong Wi-Fi signal. Add your camera to your phone again in App.

Q: What should I do if my camera doesn't work?

- A:** After turning on the power, please press and hold the "reset" button for more than 3 seconds. After the reset is successful, follow the steps in 3.2 of this manual to connect. If you still can't connect please contact us.

Q: How to turn on the alarm?

- A:** 1. Go to 'Home' page and click 'Setting' on upper right corner of this page.
2. Click 'Motion Detection' to turn on this function.
3. Click 'Sound Setting' to turn on 'Alarm Siren'.

Q: How to find the serial number (SN)of the camera?

- A:** 1. Go to 'Home' page and click 'Setting' on upper right corner of this page.
2. View 'Camera Info' and click 'More info',you will see the SN number.

Q: What is the longest time for the camera to record an alarm video?

- A:** 1. It records 3 minutes maximum under 'Auto' mode.
2. If you want each video to be 10s,15s or 20s,you can set it in App.

Q: Why does the device can not recognize the TF card?

- A:** Please remove the TF card after power off,please check if the TF card is working normally and whether it is in FAT32 format, when the mobile phone or the device is working in unstable network,the TF card might not be recognized.