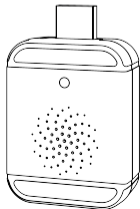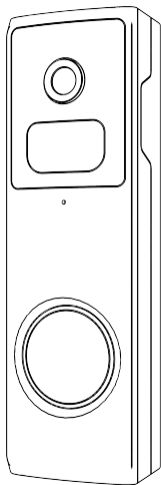DZEES®

www.dzees.com
support@dzees.com
+1 (978)3092799

DB2

Warranty Service

Thanks for your shopping and trust.

We have been optimizing our products and improve our lifetime customer service to offer you a better shopping experience.

If you have any problems, please feel free to write us e-mail We will solve your problems within 24 hours. In addition, your advice or suggestions will be much appreciated and welcomed.

Register via link below to get 3 Years Warranty Extension. (or scan this QR code)
https://bit.ly/3zBSB2y

Product Service

Email: support@dzees.com
Distributor: distributor@dzees.com
Tel: +1 (978)3092799 (Mon-Fri 9:00 AM-5:00 PM EST)

More About Us

Web: www.dzees.com
Facebook: www.facebook.com/DzeesHome

What's included

Doorbell

Flat mounting bracket

3M tape

Corner mount (optional)

Doorbell chime

USB cable

Wall screw (wall anchor)

Wedge screw

Removal pin

Manual

Note Micro SD card and power adapter are not included
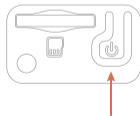
Doorbell power on/off

1. Use the "pin" to insert into the pinhole on the top of the doorbell

2. Take out the doorbell

3. Find the power button, press and hold the power button for 5 seconds

Power button

1. Download & Install App

The doorbell supports Android and iOS system.
Please scan the QR code below or search 'Dzees Home'
in App store to download the App, and follow the
instruction to register account. If you encounter
any problems during the installation process, please
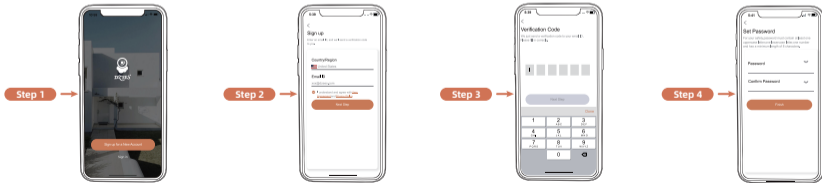feel free to contact us via support@dzees.com

Dzees Home App

Android App on
Google play

Download on the
App Store

2. Account Registration

New users need to sign up by Email ID.
Click '**Sign up a New Account**' and follow the steps to complete the registration.

Step 1 → Step 2 → Step 3 → Step 4

3. Add doorbell to App

1. Allow '**Dzees Home**' App to access mobile cellular data and wireless LAN, or it will fail to add doorbell.

2. Allow '**Dzees Home**' App to receive pop-up messages, otherwise the smart phone will not receive notification when motion is detected.
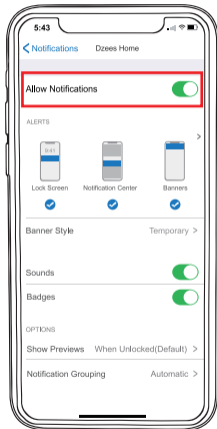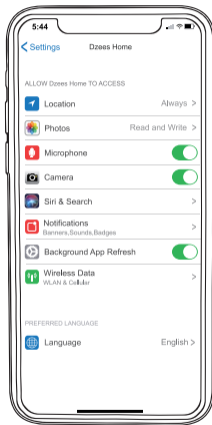
3.1 Preparation for Connection

1. Insert Micro SD card when the doorbell is Power off (Supports up to 128GB. SD card not included). The doorbell only works with 2.4GHz Wi-Fi, not support 5GHz Wi-Fi.

2. Take the doorbell close to the router while connecting.

3. Keep pressing the power button for 2-4s to power on/off the doorbell.

2.4G Wi-fi

30-100cm

30-100cm

3.2 Connect doorbell to App

3.2.1 Add doorbell by connecting device hotspot:

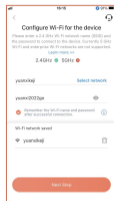Enable Bluetooth on the mobile phone, then follow the steps to add the device via Dzess Home App.
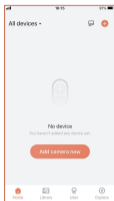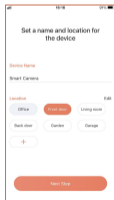

Add doorbell

Click "Next Step"

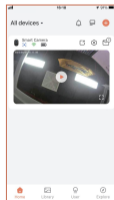**Choose your device**

Input 2.4G WIFI password

Connecting the doorbell

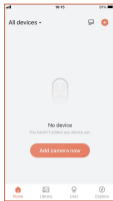**Click "Next Step"**

Click "Done"

Connection succeeded

3.2.2 Add doorbell by scanning QR code:

If Bluetooth is not enabled on the mobile phone, please follow the following steps to add the device via Dzees Home App.

If you can't hear 'Ding Dong Ding Dong, please double-click the power button to enter the network configuration mode again.

Tips :The above WiFi connection methods need to turn on the Bluetooth of the mobile phone.
If the Bluetooth of the mobile phone is not turned on, the doorbell will use the QR code mode for WiFi connection.

Add doorbell

Click "Next Step"
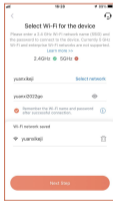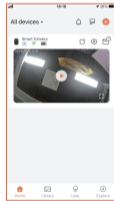

Click "Next Step"

Choose "Connect via Wi-Fi"

Input 2.4G WiFi password

Scan the QR code

Connecting the doorbell

Connection succeeded

**Please follow the text prompt of the APP for WIFI connection.**

3.3 Connecting the chime

1) Connecting the doorbell chime with a charger

Connect the doorbell chime to the power supply of 5V/1A-5V/2A, and the doorbell chime will ring once.

2) Bringing your doorbell close to the chime

Move the doorbell within 2 meters of the doorbell Chime, so that the doorbell and the doorbell chime can be paired stably.

< 2m/7ft
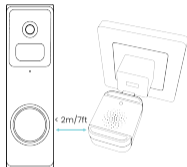
3) Putting the doorbell chime into sync state

Press and hold the pairing button on the front of the indoor Ding Dong until you hear a beep.

4) Synchronizing the doorbell with the chime

Press and hold the doorbell button for 6 seconds, the doorbell will ring twice, send a connection signal, and the doorbell chime will ring.
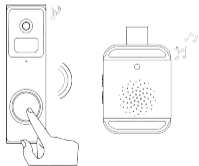
5) Connection Successful

Press the doorbell button for testing. When a chime rings, it indicates that the connection is successful.

4. Install the Doorbell

Choose the right place to install

1) Select a location for your video doorbell.
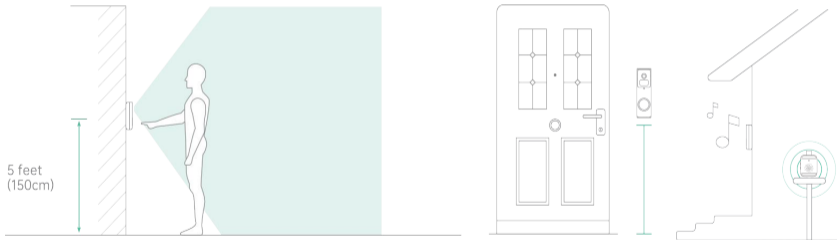
Determine the mounting position of the doorbell. Check if you can reuse the existing holes on the wall, if you don't want to drill new holes to mount your video doorbell.

It is suggested to mount the doorbell at least 5 feet (150 cm) above the ground for the optimal angle of view and best motion detection performance.

5 feet
(150cm)

Note:
- The doorbell, indoor unit, and router NEED to be as close as possible
  (to avoid networking failure due to distance)
- The doorbell should be installed on non-metallic porches and walls (to avoid signal shielding)
  or affixed to the wall on the door side.

2) If installing on stucco, brick, or concrete, mark 2 drill holes using the doorbell bracket as a template. Then, use a 1/4" masonry drill bit to drill holes in your wall, and insert the included anchors. (If you're installing on a wood surface, skip this step.)

1. Release the bracket from the doorbell with the provided tool.

2. Mark the screw holes and mount the bracket on your wall with screws.

wall mount screw kit

3. Adhesive tape is provided to mount the bracket on fat surfaces.(Optional)

Note: When mounting the doorbell with 3M adhesive pad, in order to improve the adhesive pad's adhesive effect, please wipe the mounting location to ensure that there is no dirt and dust. when the 3M adhesive pad is attached to the wall, you need to press evenly up and down to ensure that the adhesive pad is fully activated.

To reduce false alerts, please note that:

- Do not install the doorbell in a position facing strong lights/glass/window/swimming pool.
- Do not place the doorbell too close to any angle with busy traffic.
- Recommended distance between the doorbell and motion objects is within 8M (25ft).
- Stay away from the outlets, including air conditioner vents, humidifier outlets, the heat transfer vents of the projectors, etc.
- If there is any motion detection delay or false alerts, please contact 24/7 after-sales service via support@dzees.com

5. Battery Management

1. The doorbell's Battery can last 2-3 months, assuming triggering of 30 times/day.
2. Charger Standard: DC 5V 2A (adapter not included).
3. It takes 8-12 hours to fully charge it. Please fully charge the doorbell before first use.

4. The battery durability depends on how frequently the doorbell is woken up. The more times the doorbell is woken up, the faster the battery drains. It is recommended to lower down the 'Motion Detection' sensitivity or turn it off occasionally.

6. Indicator Light Status

Mode	Status
Working mode	Blue
Sleep mode	Off
Charging mode	Yellow
Fully charged	Green

7. PIR Motion Detection

Turn on 'Motion Detection' and adjust sensitivity PIR Motion Detection is defaulted to 'High' level. But it is adjustable.
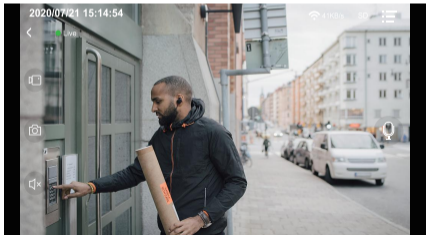
When you turn on 'Alarm Siren' (In Sound Setting), the doorbell will sound an alarm when motion detected.

If the alarm notifications are frequent, we recommend that you adjust the level to "Low"

8. Two-Way Audio

Step 1: Activate the audio option.
Step 2: Press and hold the intercom button 🎤 to speak.
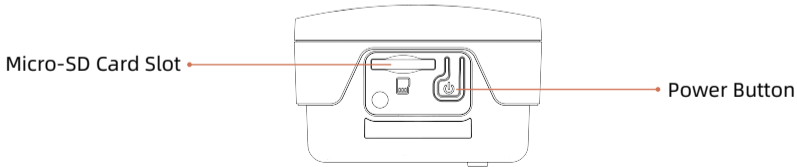
9. Multi-User Sharing

1. Let her/him view but cannot control the doorbell.
2. Let her/him view and control the doorbell.
Share steps:
3. User A scan user B's QR Code or input user B's account ID.
4. User B accept share.

10. Doorbell Reset
1. Press reset button with the pin.
2. Double-click the power button to enter connection mode again.

Micro-SD Card Slot

Power Button

11. FAQ

Q: How to share my camera with others ?

A: 1. Camera Owner：Go to 'Home' page and click ' 📤 '(Share) in the upper right corner of this page, or click ' ⊚ '（Setting）to get to setting interface, then click 'Share'. You will see a QR code.

2. Camera User:Have him/her to download 'Dzees Home' App . Then register his/her account on App and log in.

3. Camera User:Then he/she should go to 'Home' page, click ' ➕ ' and select 'Add Friend's Camera'. Then scan your QR code with his/her phone.

4. Camera Owner：You will receive a share request, then just click 'Accept' to finish sharing.

Q: What should I do if I cannot connect to the camera ?

A: 1. Make sure the camera is power enough and turned on.

2. Make sure your Wi-Fi router is 2.4GHz instead of 5GHz.

3. Make sure to enter the correct Wi-Fi name and password.

4. Take camera and phone close to your router to ensure strong signal.

5. Go to 'Home' page and click ' ➕ '. Click 'Add a new camera' and follow the steps till done.

If you cannot connect successfully, please contact us support@dzees.com. We will oer solutions within 24 hours.

Q: What if I did not receive motion detection notification?

A: 1. Go to 'Setting' page of your phone->Notification->Dzees Home App-turn on 'Notification'.

2. Go to 'Home' page of App -Setting -Notification Setting -turn on 'Notification'.

3. Make sure to turn on the 'Motion Detection' function of the camera in App.

4. Reboot your internet router and make sure a strong Wi-Fi signal. Add your camera to your phone again in App.

Q: What should I do if my camera doesn't work?
A: 1. Please open the camera back cover and rubber plug,find the 'P'hole,insert a pin,and press it for more than 5s to reboot the camera.
  2. Double-click the camera power button to reset the camera and add it again.

Q: How to turn on the alarm?
A: 1. Go to 'Home' page and click 'Setting' on upper right corner of this page.
  2. Click 'Motion Detection' to turn on this function.
  3. Click 'Sound Setting' to turn on 'Alarm Siren'.

Please Email us for Better Solution instead of returning any unqualified product to Amazon

Email: support@dzees.com
Web: www.dzees.com