

# **Smart Wireless Camera**

**QUICK START GUIDE** 



www.dzees.com

support@dzees.com



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# **Warranty Service**

Thanks for your shopping and trust.

We have been optimizing our products and improve our lifetime customer service to offer you a better shopping experience.

If you have any problems, please feel free to write us e-mail We will solve your problems within 24 hours. In addition, your advice or suggestions will be much appreciated and welcomed.

Register via link below to get 3 Years Warranty Extension. (or scan this QR code) https://bit.ly/3zBSB2y



### **Product Service**

Email: support@dzees.com

Distributor: distributor@dzees.com

Tel: +1(978)3092799 (Mon-Fri9:00AM-5:00 PM EST)

### More About Us

Web: www.dzees.com

Facebook: www.facebook.com/DzeesHome

# 1. Download & Install App

The camera supports Android and iOS system.

Please scan the QR code below or search 'Dzees Home' in App store to download the App, and follow the instruction to register account. If you encounter any problems during the installation process, please feel free to contact us

via support@dzees.com





# 2. Account Registration

New users need to sign up by Email ID.

Click 'Sign up a New Account' and follow the steps to complete the registration.









# 3. Add Camera to App

- 1. Allow 'Dzees Home' App to access mobile cellular data and wireless LAN, or it will fail to add camera.
- Allow 'Dzees Home' App to receive pop-up messages, otherwise the smart phone will not receive notification when motion is detected.





# 3.1 Preparation for Connection

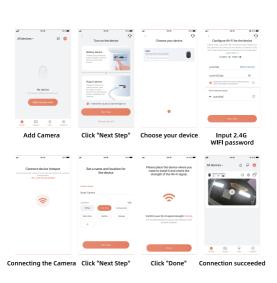
- 1. Insert Micro SD card when the camera is Power off (Supports up to 128GB.SD card not included). We also provide 3-day free cloud storage for you, the camera can work without SD Card.
- 2. The camera only works with 2.4GHz Wi-Fi, not support 5GHz Wi-Fi.
- 3. Take the camera close to the router while connecting.
- 4. Keep pressing the power button for 2-4s to power on/off the camera.
- \*Before connecting the camera, please double-click the power button or use the reset pin to reset the camera.



# 3.2 Connect Camera to App

### 3.2.1 Add Camera by connecting device hotspot:

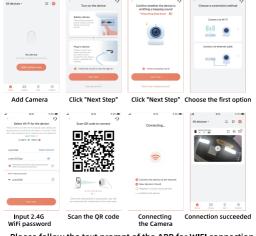
Enable Bluetooth on the mobile phone, then follow the steps to add the device via Dzess Home App.



### 3.2.2 Add Camera by scanning QR code:

If Bluetooth is not enabled on the mobile phone, please follow the following steps to add the device via Dzees Home App.

If you can't hear 'Ding Dong Ding Dong' please double-click the power button to enter the network configuration mode again.



Please follow the text prompt of the APP for WIFI connection.

Tips: The above WiFi connection methods need to turn on the Bluetooth of the mobile phone. If the Bluetooth of the mobile phone is not turned on, the camera will use the QR code mode for WiFi connection.

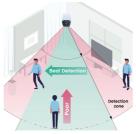
## 4. Install the Camera

(1) Select a proper position for your camera.

Make sure the camera is not blocked and ensure it is in coverage of Wi-Fi.



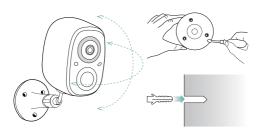




#### (2) Install bracket

- Step 1: Choose a clean, smooth and dry surface (avoid uneven wood leather and stucco walls).
- Step 2: For wooden wall, it's recommended to screw the bracket on. For cement or ceramic tile wall, it's recommended to drill holes in the wall and fasten with provided explosion screws.
- Step 3: Adjust the camera to a proper angle.

Tips: To avoid falling down, please fasten the bracket with screws.



### To reduce false alerts, please note that:

- Do not install the camera in a position facing strong lights/glass/window/swimming pool.
- . Do not place the camera too close to any angle with busy traffic.
- Recommended distance between the camera and motion objects is within 8M (25ft)
- Stay away from the outlets, including air conditioner vents, humidifier outlets, the heat transfer vents of the projectors, etc.
- If there is any motion detection delay or false alerts, please contact 24/7 after-sales service via support@dzees.com

# 5. Battery Management

- 1. Battery can last 3-5 months, assuming triggering of 30 times/day.
- 2. Charger Standard: DC 5V 2A (adapter not included).
- 3. It takes 8-12 hours to fully charge it. Please fully charge the camera before first use.
- 4. The battery durability depends on how frequently the camera is woken up. The more times the camera is woken up, the faster the battery drains. It is recommended to lower down the 'Motion Detection' sensitivity or turn it off occasionally.
- 5. The battery of your camera may drain faster below 32°F(0°C). When you receive low-battery alert on your app, it is suggested to take the camera down and fully recharge it indoor, or you can connect it to the power cable all the time.

# 6. Indicator Light Status

Mode	Status
Working mode	Blue
Sleep mode	Off
Charging mode	Yellow
Fully charged	Green

### **7. FAQ**

#### Q: How to share my camera with others?

- A: 1. Camera Owner: Go to 'Home' page and click ' 🛗 ' (Share) in the upper right corner of this page, or click ' 🍥 ' (Setting) to get to setting interface, then click 'Share'. You
  - will see a QR code.

    2. Camera User: Have him/her to download 'Dzees Home' App.

    Then register his /her account on App. and log in
  - Then register his/her account on App and log in.
  - Camera User: Then he/she should go to 'Home' page, click' tand select 'Add Friend's Camera'. Then scan your QR code with his/her phone.
  - Camera Owner: You will receive a share request, then just click 'Accept' to finish sharing.

#### O: What should I do if I cannot connect to the camera?

- A: 1. Make sure the camera is power enough and turned on.
  - 2. Make sure your Wi-Fi router is 2.4GHz instead of 5GHz.
  - 3. Make sure to enter the correct Wi-Fi name and password.
  - Take camera and phone close to your router to ensure strong signal.
  - Go to 'Home' page and click ' : Click 'Add a new camera' and follow the steps till done.

If you cannot connect successfully, please contact us support@dzees.com. We will offer solutions within 24 hours.

### Q: What if I did not receive motion detection notification?

- A: 1. Go to 'Setting' page of your phone->Notification->Dzees Home App -turn on 'Notification'.
  - Go to 'Home' page of App -Setting -Notification -turn on 'Notification'.
  - Make sure to turn on the 'Motion Detection' function of the camera in App.
  - Reboot your internet router and make sure a strong Wi-Fi signal. Add your camera to your phone again in App.

#### Q: What should I do if my camera doesn't work?

- A: 1. Please open the camera back cover and rubber plug, find the 'P'hole, insert a pin, and press it for more than 5s to reboot the camera.
  - Double-click the camera power button to reset the camera and add it again.

#### O: How to turn on the alarm?

number.

- A: 1. Go to 'Home' page and click 'Setting' on upper right corner of this page.
  - Click 'Motion Detection' to turn on this function. 3. Click 'Sound Setting' to turn on 'Alarm Siren'.
- Q: How to find the serial number (SN)of the camera?
- A: 1. Go to 'Home' page and click 'Setting' on upper right comer of this page. 2. View 'Camera Info' and click 'More info', you will see the SN
- Q: What is the longest time for the camera to record an alarm video?
- A: 1 It records 3 minutes maximum under 'Auto' mode
  - 2. If you want each video to be 10s,15s or 20s, you can set it in App.
- O: Why does the device can not recognize the TF card?
- A: Please remove the TF card after power off please check if the TE card is working normally and whether it is in EAT32 format. when the mobile phone or the device is working in unstable network, the TF card might not be recognized.

#### **FCC Notice**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ·Reorient or relocate the receiving antenna.
- ·Increase the separation between the equipment and receiver.
- ·Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- $\cdot \text{Consult}$  the dealer or an experienced radio/TV technician for help.

### FCC Radio Frequency Exposure Statement

The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure condition. The min separation distance is 20 cm.

#### Notice: Shielded cables

All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations.

**C E** This product complies with the radio interference requirements of the European Community.

#### **Declaration of Conformity**

Hereby, Dzees declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For the declaration of conformity, visit the Web site: https://www.dzees.com/

#### RF exposure information:

The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of d=20 cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

T8360 Wi-Fi Operating Frequency Range: 2412~2472 MHz (2.4G); Wi-Fi Max Output Power: 17.66 dBm(ERIP ); T8360 Bluetooth Operating Frequency Range: 2402~

T8360 Bluetooth Operating Frequency Range: 2402~ 2480 MHz; Bluetooth Max Output Power:5.43 dBm(EIRP) .

#### IC Statement

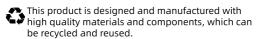
This devic complies with Industry Canada Licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device

This Class B digital apparatus complies with Canadian ICFS-003

#### IC RF Statement

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.



Don't throw batteries or out of order products with the household waste (garbage). The dangerous substances that they are likely to include may harm health or the environment. Make your retailer take back these products or use the selective collect of garbage proposed by your city.

UK This product complies with the radio interference
CA requirements of the United Kingdom Declaration of Conformity.

Hereby, Dzees declares that this product is in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet address: https://www.dzees.com/

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