

CAQA

CAPABILITY STATEMENT



35+
Experts

120K+
Courses and
conferences

25K+
Products

100%
Quality
assurance

41K+
Subscribers


Reasonable
Prices


Personal
Attention


Quality
Guarantee


Certified



Compliance And Quality Assurance

We offer all services a training organisation may require from consultancy, resource writing, validation and moderation, training and assessment resources, e-commerce and online training solutions, recruitment to staff training services.

Our Vision

We are committed to providing our clients with excellence in service delivery and products. We believe that by developing strong partnerships with training providers and industry we can contribute to a high-quality vocational education and training system that will generate competent student outcomes.

About Us

We are a team of dedicated and seasoned professionals with an exceptional success record. Our consultants have worked with VET regulators, government bodies, TAFEs, not for profits and private training organisations. We have all experienced the changes that have occurred in the education and training landscape over the last 25 years. We have helped organisations across Australia with audits, compliance support, training and assessment resources, administrative and recruitment needs.

We are an innovative, high quality team of learning, facilitation and consulting professionals. We provide a range of services in areas such as training/ education, business planning, risk management, governance and consulting. We work with leading organisations from the public and private sectors including business services, real estate, retail, regulatory, health, education, enforcement, and tourism/hospitality.

At Compliance And Quality Assurance we have over 90 years' experience working in every facet of the education sector and we continue to grow our capability so that we have the right people to help you grow yours. We are based in Melbourne and our consultants travel and work Australia wide.



Problems worth solving

Our clients come to us with a variety of problems and questions linked to the management of a compliant training organisation.

We analyse their problem, draft a solution and work in partnership to provide best outcomes and compliance with quality frameworks and regulations.

Our solution

We provide expert and personalised training, assessment, risk management, governance and compliance services to enable our clients to succeed. We will help you to establish your goals, for now and the future and develop a strategic solution that assist you in achieving these goals.

Our services

Audit

- Preparation for regulator audits
- RTO rectification services
- Review of regulator audit reports
- Internal audit services and health checks
- RTO renewal advice

Compliance

- VET Quality Framework Compliance
- Validation and moderation services
- Critical non-compliance, review and support
- Industry Consultation
- Due Diligence
- External Delegation
- On-going compliance advice and support for all legislative frameworks
- AQTF & CRICOS (ESOS Act - National Code) Compliance

Registration

- RTO set up/ gaining RTO registration
- RTO financial viability advice and support
- Extension to scope

CRICOS

- CRICOS consultancy
- ELICOS registration
- Management of CRICOS and ELICOS registration

Resources

- Quality assessment and learner resources
- Accredited Course Development

Business Management

- Senior Management relief contracts
- Staff recruitment
- Professional development services including workshops, seminars, mentoring programs
- Strategic business advice
- Selling and buying of RTOs
- Staff professional development
- Development of business plans
- Policies and procedures
- Business Analysis
- Risk management
- Development of financial forecasts and modelling tools

Data Management

- Website Design Data
- Consultancy E-Learning services
- Learning management system services
- Student management system services

Additional services

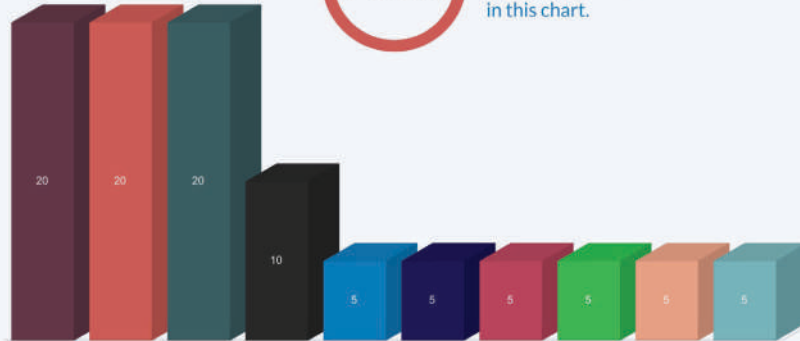
- State and federal level funding contract applications and compliance
- VET Student loan program
- Professional Year Consultancy
- Research & Development
- Partnering and auspicing arrangements
- Industry updates
- NEAS Consultancy Tender
- ANMAC Consultancy
- Higher education application and compliance support

Top 10 Products and Services by CAQA

2011-2020

100%

The chart represent the percentage values of our top 10 products and services.
Please note: CAQA Resources is not included in this chart.



- RTO and CRICOS Start Ups
- Consultancy Services
- Resource Development
- Validation services
- Risk Management
- Information Technology Services
- Recruitment Services
- Course Accreditation
- Professional Development
- Assistance with Government Funding

Who are our current clients?

2011-2020



We develop long-term relationships with our clients. The clients include small businesses to global market players.

CAQA
Management



- International organisations 10%
- Domestic RTOs 30%
- CRICOS RTOs 37%
- TAFEs/University 13%
- Others (not for profit, school-based etc.) 10%

Our Methodology

Our approach is what makes us different:

We believe in creating a unique, upscale, innovative environment that will enable our clients to differentiate themselves from their competitors.

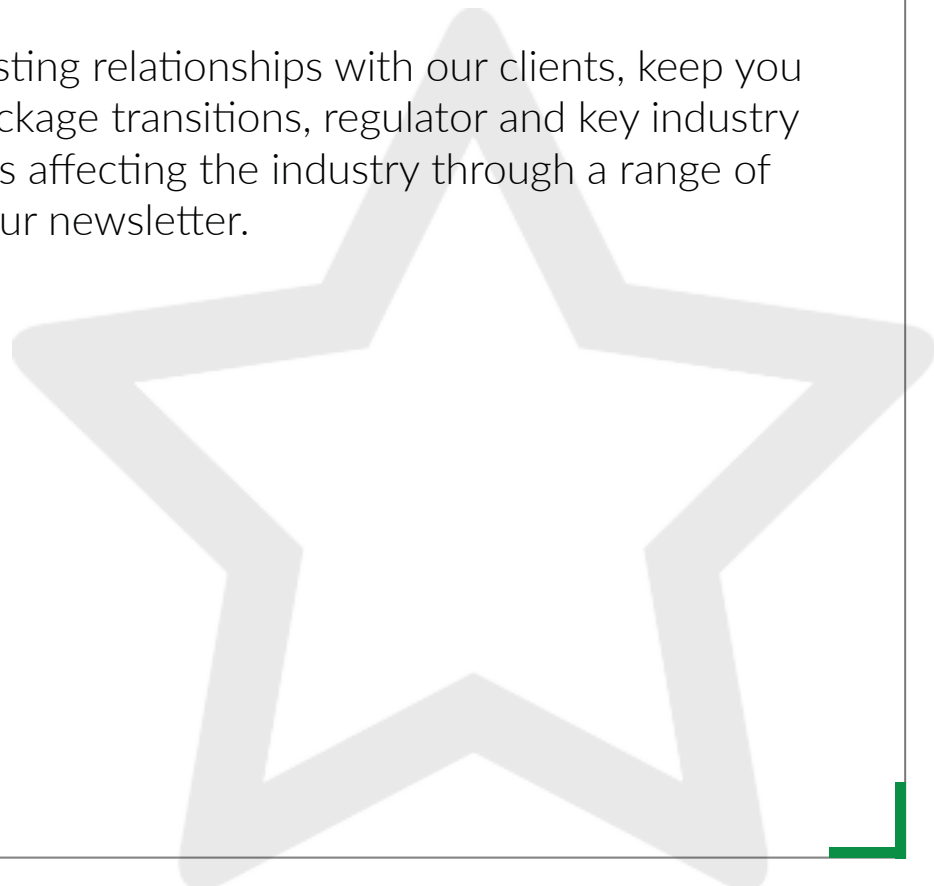
We create a learning environment that brings people from diverse backgrounds and interests together in a common forum to overcome challenges both professionally and personally.

Our assurance

When you work with a consultant or pay for a service, you want to know that you are getting value for money and peace of mind.

At Compliance And Quality Assurance, we understand it can be difficult to know whom to trust. That's why we offer a guarantee and stand by our clients. If you purchase a product and a non-compliance is found at audit, we will rectify the non-compliance at no additional cost.

We want to create long lasting relationships with our clients, keep you updated about training package transitions, regulator and key industry updates and other changes affecting the industry through a range of social media forums and our newsletter.



Keys to Success

- ✔ Confidential, reliable, trustworthy expertise and information
- ✔ Leveraging from a single pool of expertise into multiple revenue generation opportunities: project consulting, workshop facilitation and individual training
- ✔ Consistently development of productive and thought-provoking learning experiences to maintain growth and success with each client
- ✔ Use of state-of-the-art technology
- ✔ Easy access to services
- ✔ Established, seasoned, professional advisory team

CONTACT US

For more Information

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