

toolstore

D I R E C T

We understand how inconvenient it can be when you buy a product and aren't 100% satisfied with it. For this reason, we have designed our returns policy to prevent any further inconvenience to you in these instances.

For more details, please visit <https://toolstoredirect.co.uk/pages/refund-policy>

Please ensure that you send the items back with a copy of this cover note, please complete all relevant columns. Without a completed form your return cannot be processed.

Customer Name:

Contact Telephone:

ORDER NUMBER		
ITEM/SKU	REASON FOR RETURN	FAULT DESCRIPTION (IF APPLICABLE)

Please Include a complete description of the FAULT. Descriptions Listed as "Faulty" will not be processed.

Return Address (If Applicable)

All Returns to be Addressed to:

Toolstore Direct
Returns Department
Unit 6 Bilton Way
Hayes
Middlesex
UB3 3NF