

Beach Bolt

ELECTRIC

OWNER'S MANUAL



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WELCOME TO THE YOLO® TRIBE

With the purchase of this YOLO® Electric Beach Bolt you are now part of the YOLO® Tribe, a group of like-minded people who are inspired by our motto You Only Live Once.

For many of us growing up, riding a bike gave us our first taste of freedom. With just a few turns of the wheel, we could connect with friends and explore frontiers far beyond our own front yard. The Electric Beach Bolt by YOLO® makes you feel like that awestruck kid again, able to travel farther and faster than you ever imagined possible and reconnect with the great outdoors. Our YOLO® Electric line of bikes are built with the highest standards of quality and YOLO's Electric Beach Bolt is a next-level product that exemplifies our core values by promoting environmental responsibility and a healthy, happy lifestyle. It's Beach Bolting...electrified!

For more than a decade our Tribe has grown to include team riders and ambassadors, independent retailers, SUP events, yoga or kid's camps, or those who've joined us for uncommon travel experiences to the Florida Panhandle, Hawaii, Costa Rica or Nicaragua. Whether we've connected through our boards, paddles, beach cruisers, electric bikes, apparel or signature coffee, the common ground has become that shared understanding of the message that You Only Live Once. So no matter how you first found us, by land or sea or coffee tree, you are an important part of our YOLO® Tribe and we're proud that your story includes us. As a part of the YOLO® Tribe, you are now the best one to spread the vibe!

And above all else, with your new YOLO® Beach Bolt...Enjoy the Electrifying Ride!



WHAT SHOULD BE INCLUDED IN THE BOX

If you find any of the following items are missing please contact us at 850.424.6852 or at support@yolobike.com.

- Your new beach bolt e-bike with tires on, seat assembly on and wired handle bar assembly
- Two ignition keys (cable tied to saddle frame)
- Small box containing battery charger and bundles of two pedals and two red and white reflectors

WHAT YOU WILL NEED FOR ASSEMBLY



- 15 mm open-end or socket wrench
- 4 mm Allen wrench ('L' wrench)
- 5 mm Allen wrench
- 6 mm Allen wrench
- Phillips screwdriver
- Small amount of lubricant such as lithium grease or Vaseline
- Standard scissors
- Bike pump



ASSEMBLY INSTRUCTIONS

Your bike has been largely pre-assembled and only requires a few additional assembly steps before you're ready to ride. In addition, its settings and functions have been tested prior to shipping from our manufacturing facility.

1. Open the bike box from the top.
2. Locate and set aside the battery charger box and the bundle of pedals and reflectors (located on top of saddle frame or behind the bike seat).
3. Remove/pull/slide the new bike away through the top of the opened box and then stand the bike frame upright with the kickstand down.
4. Carefully remove all packaging materials from around the bike, except the whole handlebar stem (which is ok to leave

hanging gently by its cables), taking care to avoid scratching the frame with any sharp or metal tools (Figure 1). Please follow the guidelines below for correct assembly.

5. First, in order to unpack efficiently please note that in the shipping box the front handle stem hinge (above front fork holding a front wheel) is positioned backwards. Before the handlebar assembly, you must rotate the handlebar stem hinge 180 degrees. Once the handlebar stem hinge is rotated using the 4 mm Allen wrench, make sure the brake cables will be positioned most naturally (rider's left side) and your front disc brake will be on the rider's left – the same side as the rear disc brake. Remove the rubber top cap covering the down screw. Use the same 5mm Allen wrench to loosen until you can spin the spacers with your fingers. Tighten the down screw back just until the spacers no longer spin. You want it tight without rough turning of the handlebars. Now you're ready to mount the handlebar



Figure 1



assembly with the fork pointing forward (Figure 2 Before and Figure 3 After).



Figure 2

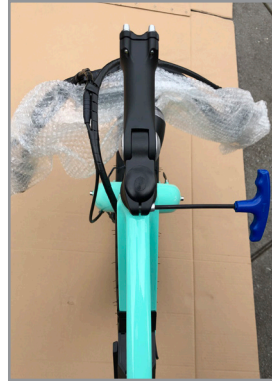


Figure 3

6. The front wheel has a quick-release fork. The front wheel comes pre-installed. The quick-release mechanism must be set squarely and firmly tightened to ensure safety (Figure 4). Please check before each ride.



Figure 4

7. Remove the stem faceplate before removing the packing materials, allowing the handlebar to go directly from pack to the stem. Then lift the handlebar stem and

remove the packing materials from the very bottom part of the handlebar stem only, or very bottom of the 'T' shape (not the upper portion).

8. The handlebars have already been fully wired in and around the frame. The handlebar assembly must be installed to the headset with a 4 mm Allen wrench. Use a 4 mm Allen wrench to loosen the handlebar stem. Relocate the handlebar assembly using your fingers and lock the head stem hinge with the Allen wrench (Figure 5) after aligning handlebars so they are center and perpendicular to the front wheel (Figure 6). The handlebar grips should roughly line up to whatever position is most comfortable for your own riding posture. First tighten with your fingers and then continue to tighten the 4 screws with the 4 mm Allen wrench taking care to minimize scratching any screws. Be sure that the gap on top of the handlebar mount is even with the gap on



Figure 5

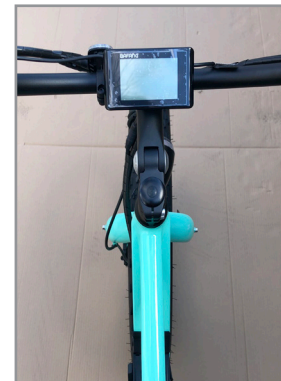


Figure 6



the bottom before tightening all the way. When tightening the 4 small screws down to hold the handlebar in place, do so slowly and in an "X" shaped pattern so all screws are tightened evenly. Using the "X" shaped tightening pattern also prevents the small screws from stripping.

If needed, adjust the LCD display position for best viewing by unscrewing and retightening the screw underneath the display using a 3mm Allen wrench or Phillips head screwdriver (Figure 7). Position so that the display is in a comfortable position to view when you are sitting on the bike seat. Do not force the display to move, you risk damaging the mount.



Figure 7

9. Next, loosen both the right and left brake levers by using a 4 mm Allen wrench. Loosen two black screws on each brake (Figure 8). You will want to rotate and raise the brake levers from their original position on the handlebars upward (Figure 9) until they are more level with the

handlebar grips (Figure 10) and in a more comfortable position for gripping when your hands are on the handlebar grips in a riding position. Then re-tighten the 2 screws on each brake with care to minimize scratching any screws. Next you will need to loosen the gearshift display in the same manner using a 5 mm Allen wrench, loosening one silver screw, located near the right brake (Figure 11). Adjust the gearshift display upward until you can see it easily from the seated position on the bike. When in place retighten the silver screw securely. During this process if you feel as though you have scratched the protective coating from the screws, you can touch up any exposed areas with a thin dab of clear nail polish before exposing to humidity or rain for the first time.



Figure 8



Figure 9





Figure 10



Figure 11

Recheck all assembly points to ensure a secure column.

10. Next, install the pedals. Place a small amount of lubricant such as lithium grease on the thread before installing (Figure 12). PLEASE NOTE that the Right and Left pedals are labeled with an R or L sticker on them. The right pedal screws in clockwise while the left pedal is a reverse thread and screws in counterclockwise. Tighten with a 15 mm open-end wrench (Figure 13). Remember the Right Pedal Tightens Clockwise, and the Left Pedal Tightens Counter-Clockwise.



Figure 12

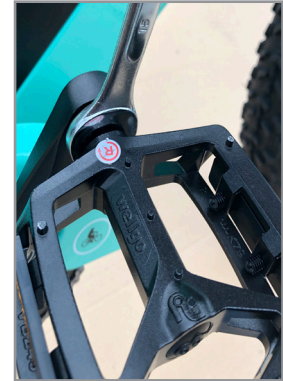


Figure 13

11. For proper gear adjustment the cable tension must be checked to ensure there is no slack and/or excessive tension in the cable when it is in the highest (fastest gear). Failure to do this can result in poor gear changes.

Apply lubricant to the chain and sprockets regularly. There are many choices which include Teflon, wax, and ceramic-based lubricants on the market.

12. Proper tire inflation for your All-Terrain tires is recommended at 20 +/- PSI. You should monitor regularly to ensure best performance from each tire. Correct tire pressure is critical to the peak performance of the bike.

13. For connection of the battery to the bike please ensure that no other plug is ever connected to the main battery slot and that the Beach Bolt battery is completely locked onto the bike frame when connected to the bike. To unlock the



battery, insert the key that was attached to the battery lock and switch to the right and hold it while pulling the batter lever away from the battery to remove the whole battery (Figure 14). It is recommended to remove the battery before loading the Beach Bolt e-bike into your car for security reasons and to lighten the e-bike for easier transport. It is best to always store your battery in a climate controlled setting (68 -80 F).

14. To check that the bike's electrical system is properly connected, turn on the back battery by pressing the power button located under the battery on the bottom,



Figure 14

right-side of the battery if you are standing behind the back tire. Press and hold the ("Power") button located on the control band on the left side of the handlebar until the LCD display powers on (Figure 15). If you see it briefly power up and then suddenly turn off, this means the battery is

not properly secure or missing.

You're almost finished with the assembly, just a few more miscellaneous items.

15. Insert the small wire plunger into the



Figure 15

bottom of the head light (Figure 16). The wires should be on the left side of the plunger when sitting before plugging it deeply inside the bottom of the head light (Figure 17). To check its power, first turn on the LCD display as described above and then press and hold the "+" button of the control band until it turns on. To turn it off, repeat the previous step.



Figure 16



Figure 17



16. Above the front fork/wheel on the frame there are Phillips and hex screws installed in the head light and the head light holder to attach the light holder to the frame. If they become loose, then use a medium-sized Phillips screwdriver or 5 mm Allen wrench to tighten both screws all the way so they are no longer loose (Figure 18).

17. Attach the red reflector to the seat post as close to the seat bottom as you can using a Phillips screwdriver so that the reflector is still visible and squarely facing

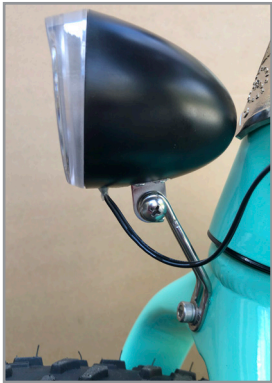


Figure 18



Figure 19

to the rear (Figure 19). Please remove the screw before attaching the pole to minimize any metal scratches.

18. Attach the white reflector to the either the left or right side of the handlebar, making sure the LCD display with the reflector is still visible and free of any cables blocking the front view (Figure 20). Please remove the screw before attaching

the handlebar to minimize any metal scratches.

19. Prior to adjusting the seat height, remove the seat post and put grease/lubricant evenly around the bottom 2 inches of the seat post to prevent the



Figure 20

seat post from seizing its position. Adjust the seat height by releasing the seat post clamp on the seat post to loosen the seat post so it can be raised or lowered (Figure 21). When the seat is at the desired height close the seat post clamp completely to tighten. If the seat post is slipping when the seat post clamp is closed all the way, tighten the nut on the opposite side of the seat post clamp holding while turning the clamp. Do this until the seat post no longer slips.

20. To adjust the seat saddle, move it further to the front or back by loosening the silver screw located right below the seat using the 6 mm Allen wrench (Figure 22). First you





Figure 21



Figure 22

will need to loosen the red reflector to give open access to the hex screw. Make sure the screw is tightened securely once the seat is in its desired position.

21. Sometimes the wheel or pedal will rub the kickstand or the bike's standing position is off balance. The kickstand position can be adjusted by using a 6 mm Allen wrench in one of the three, 6 mm Allen screws (Figure 23).



Figure 23

This concludes the standard assembly of the YOLO® Beach Bolt e-bike. We recommend giving every component a thorough check before riding.



SAFETY AND PRODUCT WARNINGS

HELMET AND FOOTWEAR:

ALWAYS wear protective gear including an approved helmet. Follow each helmet manufacturer's instructions for fit and proper use of your helmet. Also use secure and proper footwear for operating a bike. Riding barefoot is NOT recommended.

MECHANICAL SAFETY CHECK:

Inspect your bike regularly before riding. Make sure no hardware or connections are loose. Keeping your bike well maintained keeps your bike safer to ride and reduces chance of injury. You should take your bike to be checked and serviced by a qualified bike mechanic before your first 100 miles of riding. This is a best practice for any new bike because cables will stretch and components settle.

1. Check the grips.
2. Check the tire pressure.
3. Check brake pads for wear and replace when necessary.
4. Check brakes for alignment of front pads and proper operation.
5. Inspect the chain and cassette sprockets thoroughly.
6. Check the front wheel to make sure it is secure.
7. Check all the wire connections to make sure they are secure.
8. Check the gear function.
9. Check pedal tightness on crank and tightness of crank. (left and right sides)
10. Check the power indicator on the battery.
11. Check battery status via Charge light (Green LED) on charger and on bike.
12. Check the height and tightness of the saddle.
13. Check to make sure the battery and plug cover are completely closed.
14. Check to make sure the battery is completely locked onto the bike frame.

You should take your bike to be checked and serviced by a qualified bike mechanic before your first 100 miles of riding. This is a best practice for any new bike because cables will stretch and components settle.



SAFETY AND PRODUCT WARNINGS

YOUR MAIDEN VOYAGE:

Before your first ride it's important to familiarize yourself with the operation of the bike. Start in a low traffic area while you get used to operating the controls and the power of the bike, particularly the LCD display panel and the brake system. The rear brake should always be applied before but in conjunction with the front brake.

ADDITIONAL PASSENGERS:

The YOLO® Beach Bolt is designed for one passenger. DO NOT carry any additional passengers on the frame, handlebars or front or rear racks that may be installed.

WEIGHT CAPACITY:

The YOLO® Beach Bolt e-bike is designed to carry a maximum weight of approximately 275 lbs. Exceeding the maximum weight can result in damage to the bike or injury.

WARNING...UNDERSTAND THE RISKS AND USE EXTRA CAUTION:

Electric bikes are motorized (even those without a throttle) and reach higher speeds than traditional bikes. Therefore, the risks and dangers of operating an electric bike may exceed those of operating a traditional bike. The user assumes all risk of personal injury, injury to others, operational failure of the bicycle or its systems, and all other losses or damages to themselves and others and to any property resulting from the use of the electric bicycle. Your insurance policies may not provide coverage for accidents involving the use of an electric bicycle. To determine if you are covered, you should contact your insurance agent or provider.

Before riding you should review, understand, and ALWAYS follow all local, state and federal guidelines, road rules and laws surrounding use of electric bikes. Laws require use of a helmet and in many states a minimum age for riders.



BATTERY CHARGER

Included with your YOLO® Beach Bolt e-bike is a lithium-ion battery and a 48 volt output charger that plugs into a standard household electrical outlet (115-120V). The bike also arrives with the battery partially charged. Please charge it overnight before your first full ride.

Carefully follow the charging instructions provided in the charger box. Lithium ion batteries require specially designed chargers (Figure 1) so you should never charge your battery with any substitute charger. Using a charger not made for this battery is very dangerous and could result in over-heating, fire or explosion.

The battery may be charged either while mounted within your bike rack frame or when removed from the frame. For added security the battery is locked in position by a key (Figure 2). To remove the battery, insert and turn the key counter-clockwise to unlock, and then gently pull the battery out of the rear of the rack system.



Figure 1

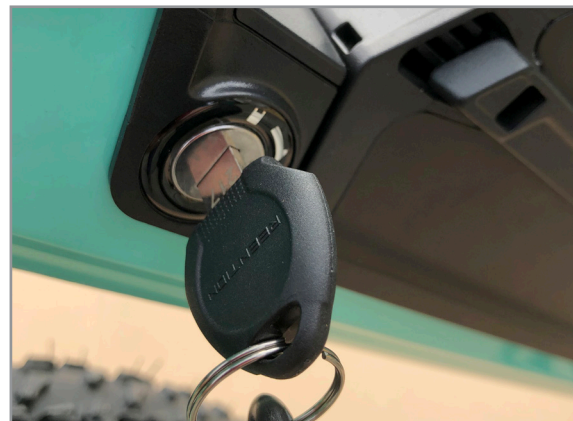


Figure 2

DO NOT USE THE YOLO® E-CRUISER CHARGER WITH THE YOLO® BEACH BOLT E-BIKE AND VICE VERSA. EACH MODEL HAS ITS OWN CHARGER WITH SPECS UNIQUE TO THE MODEL.



BATTERY CHARGER

After unlocking the battery assembly with the battery key, the battery slides out horizontally (Figure 3). After charging, replace the battery by sliding back into place through the rear rack system. Firmly reconnect to the frame before locking in position with the key. After use always charge your battery fully for best performance. There is no memory effect so you can charge the battery after short rides without damage.

The charger will recharge a fully depleted battery in 4-6 hours. The LED will turn red when charging then green when fully charged. It is recommended to always unplug the charger once complete.



Figure 3

Check to make sure unit is charged in a 115-120v outlet. Take care not to drop the charger as it has sensitive electronics inside and damage may result. Do not cover with any material or substance that may restrict airflow into the charger. The charger needs to be able to “breathe” and be kept cool so avoid subjecting the battery to high temperatures, such as direct sunlight, for extended periods of time. Do not submerge the battery in water while on or off the bike or while riding.

Remember that charging the bike each time you use it will ensure longer life of the battery. DO NOT leave the battery discharged for long periods. This will damage the lifespan of the battery. Never open the charger or change the settings on the charger.



GEARS

The YOLO® Beach Bolt is equipped with 9 speeds. The more gears the lesser the jump between gears and the more seamless the shifting. The first gear is for easier, uphill pedaling and the last gear is for maximum speed and traction on level and downhill terrain. You should only change gears when you are pedaling. The rear wheel contains 9 sprockets. When the chain is around the largest sprocket, you are in 1st gear (the lowest gear) and in 9th speed the chain will be around the smallest gear (Figure 1). Every shift on the gear selector (Figure 2) should cause a gear change.



Figure 1



Figure 2



BRAKES

Your YOLO® Beach Bolt e-bike is equipped with hydraulic front and rear disc brakes which provide stronger braking power and more proportional brake distribution for maximum reliability, but also the extra safety advantage of a power cut-off that immediately cuts power to the motor before the brakes engage. It gives riders the ability to control the bike's exceptional power in order to make a sudden stop to avoid a hazard ahead.

The more hand pressure applied to the brake levers, the faster the YOLO® Beach Bolt e-bike will come to a stop. The rear brake should always be applied before and in conjunction with the front brake. Applying the front brake to slow down or stop the bike when at high speeds could result in the rider being jolted or ejected over the handlebars. It's best to apply even pressure to both brake levers when slowing or stopping to prevent uneven brake wear in the future.

Bicycles equipped with disc brakes may temporarily or periodically make a slight scraping noise when the wheels are turning without the brakes being applied. This is normal.

PLEASE NOTE that the rotors on disc brakes can become hot during use. Do not touch or contact the disc rotor shortly after use. Also, damp or wet conditions can require a longer distance, than normal, to stop. Make sure to brake earlier in order to avoid sudden stops or sliding when riding in wet conditions.

Make sure the brake lever does not contact the handle bar when full hand pressure is applied (Figure 1). If it does, then an adjustment needs to be made to increase cable tension.

An easy adjustment can be made to the brake levers by screwing or unscrewing the threaded barrel adjuster on the brake lever until cable tension is increased for safe stopping (Figure 2).



Figure 1



Figure 2



TIRES

The YOLO® Beach Bolt e-bike is equipped with high quality 26 x 4.0" All-Terrain fat tires. The oversized width of the tire, combined with the smoother tread, allows for the smoothest ride with minimal rolling resistance, while still allowing for traction and grip on wet or sandy roads.

Proper tire inflation is very important to the performance of the bike. You should check tire inflation levels prior to every ride. Proper inflation is recommended at approximately 20 +/- PSI.



Figure 1

KICKSTAND AND KEYS

The YOLO® Beach Bolt e-bike is equipped with a heavy duty, aluminum alloy kickstand. The kickstand is designed to hold an unmounted bike in the upright position. You should not sit on your bike with the kickstand in the down position.

Your bike comes with two keys that can be used to lock the battery in place. Always make sure the key is in the "open" position when removing the battery and in the "locked" position when riding the bike. It is also recommended to always remove the battery from the frame when transporting the bike on a bike rack.



LCD DISPLAY/CONTROLLER PROGRAMMING AND USE:

Your waterproof 3" LCD display allows you to monitor and control your pedal-assist bike (Figure 1).

BASIC OPERATION

Power on and off by holding down the Power on and off by holding down the power button located on the control band near the left hand grip along with the controls to increase (+) or decrease (-) the Power Assist (PAS) level (Figure 2). The LCD display screen is centered on the handlebars. The PAS level is indicated on the screen, middle left. There are 6 manual levels you may select at any time during powered operation, by pressing the + or - button. Zero (0) is natural pedaling with no assist from the motor. Four lateral bars located above the power assist level display your Battery Life indicator.

Located next to the control band on the left side of the handle bar is the throttle lever (Figure 3). With the power on, your bike will move by either pedaling (with or without motor assistance based on assist level programmed) or by depressing the throttle lever. When riding at any PAS level 1 through 5, when your left thumb presses down on the throttle lever (Figure 3) the throttle will engage the motor and propel the bike automatically until the throttle is released.

To turn on and off the headlight, simply press the "+" button and hold the "+" button down until the light comes on (approx. 3 seconds).



Figure 1

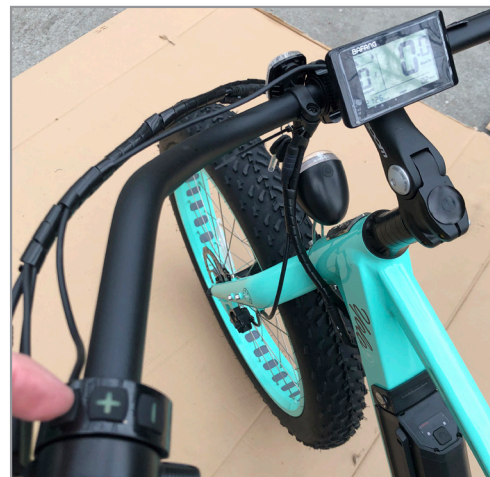


Figure 2



Figure 3



LCD DISPLAY/CONTROLLER PROGRAMMING AND USE:

MANUAL ADJUSTMENTS

By depressing and holding the "SET" button, you access separate adjustments including Power Level, Trip Meter, Max Assist Speed, Wheel Size and MPH/KMP. By depressing the SET button, you may scroll through options and use the + or - buttons to select.

Depress and hold "SET" until flashing subsides, to save and exit manual adjustments.

NOTE: Manual overrides via the LCD display reset each time the display is cycled off/on.

*It is recommended that new owners limit the maximum speed through manual adjustment and all riders take advantage of this limiting control, until such time that one becomes more accustomed to the substantial power-assist potential.

After 5 minutes of inactivity the LCD Meter will automatically turn off to conserve power.



ADDITIONAL CARE AND MAINTENANCE:

You should minimize parking your YOLO® Beach Bolt e-bike outdoors in rain or wet conditions and allow ample time for the systems to dry out if they become wet.

Much like a regular bike, use in wet conditions mandates a more regular maintenance schedule to ensure your bike does not rust or corrode, and to ensure all systems are always working safely. This electric bicycle is not meant for use in puddles, heavy rain, and streams. Never immerse this product in water as the electrical system may be damaged.

Riding on the beach or in coastal areas exposes your bicycle to saltwater, which is very corrosive. Wash your bicycle frequently and wipe or spray all unpainted parts with anti-rust treatment. Damage from corrosion is not covered under warranty so special care should be given to extend the life of your bike when used in coastal areas or areas with salty air or water.

To clean, wipe the bike with a dry cloth, or use a non-abrasive detergent and quickly dry any water after cleaning.

Apply regular lubrication to metal parts, including the chain, but DO NOT USE on the front brake, rear wheel or front wheel. Increase the frequency of lubricating oil when used in wet and humid areas.

Wipe the plastic and paint-coated parts with a dry cloth to remove excess dirt or debris after riding.

If the paint has become scratched or chipped in the metal, use touch-up paint to prevent rust. Clear nail polish can also be used to seal scratches or chips.

Additional resources for assembly, LCD screen operation and this owner's manual are available and can be viewed at www.yolobike.com.



SIMPLE TROUBLESHOOTING:

PROBLEM	CHECK	ACTION
Low Speed	Battery Power	Charging
	Tire Pressure	Inflate the Tire
	Is Tire Flat?	Repair the Tire
	Load	Do not Overload
The motor isn't working	Each Plug	Ensure every plug is securely connected. If the situation does not improve, please contact the dealer.
Power indicator light does not shine, or power indication of battery is on, but the bike doesn't work.	Loose wiring or connection	Check wiring and connections, particularly brake connections. If the situation does not improve, please contact the dealer.
	To determine whether the battery needs to be replaced	At mild temperatures (70-80 degrees), fully charge the battery. If abnormally abrupt depletion of the battery occurs on successive occasions, consider replacement of your battery if the charger, all connections, and electrical sources are in working order.
LCD Controller Panel unexpectedly powers off	All connection points and wipe free of any debris.	If during normal operation powers off and won't boot up properly after repeated attempts, despite ample battery life, then remove battery completely. Check connection points and wipe clean of debris, reattach battery and then power up LCD panel.



YOLO® ELECTRIC WARRANTY

Every YOLO® Electric bike is covered under our manufacturer's one-year, comprehensive warranty against all manufacturing defects. The warranty extends to the original owner of the bike.

What's covered?

All YOLO® Electric bicycle components are warranted to be free from manufacturer defects in materials and/or workmanship for a 1-year period from the date of original purchase. Damage from corrosion and normal wear and tear are not covered under warranty. Normal wear and tear parts include tires, tubes, brake pads, cables and housings, grips and the saddle.

All YOLO® Electric bicycle lithium ion batteries are warranted to be free from manufacturing defects in materials and/or workmanship for a 1-year period from the date of original purchase. The battery warranty does not include damage from power surges, use of improper charger, improper maintenance or other such misuse, normal external wear and tear or water damage.

What we can do...

If a component is deemed to be defective or damaged in shipping YOLO® Bike Co. will issue a replacement part. We will assist you in replacing any defective part or parts damaged during shipping. If the product cannot be repaired after reasonable attempt (at the discretion of YOLO® Bike Co.), we will work with every customer to provide a satisfactory resolution or replacement.

What we can't do...

YOLO® Bike Co. can't replace any parts without first seeing photos or video of the defective or damaged part and knowing how it was damaged. We only offer warranty coverage to original owners. We cannot replace any parts damaged by the user under warranty coverage and we cannot pay for any third-party service or part replacements unless previously agreed upon in writing with the customer. We cannot cover any damage that may occur during shipping if the owner sets up their own shipping option or if the bike is shipped using a freight forwarder or similar service not controlled by YOLO® Bike Co./YOLO® Board.

Warranty terms...

This warranty applies to the original owner of a YOLO® Electric bicycle. This warranty is expressly



YOLO® ELECTRIC WARRANTY

limited to the replacement of defective parts at the sole discretion of YOLO® Bike Co. This warranty does not cover any damage resulting from failure to follow instructions in the owner's manual, acts of God, accident, misuse, neglect, abuse, commercial use, alterations, modification, improper assembly, normal wear and tear, installation of parts or accessories not originally intended or compatible with the bicycle, operator error, water damage, extreme riding, stunt riding, or improper maintenance. Bikes will only be replaced if deemed defective and not repairable. In these cases, the original bike may have to be shipped to YOLO® Bike Co. for inspection of bike for replacement or repair of bike, before a new bike can be sent out. YOLO® Electric/YOLO® Bike Co. will not be liable and/or responsible for any damage, failure or loss caused by any unauthorized service or use of unauthorized parts. Shipping damage must be reported to YOLO® Bike Co. immediately upon arrival of damaged shipment. In no event shall YOLO® Board/YOLO® Bike Co./YOLO® Electric be responsible for any direct, indirect or consequential damages, including without limitation, damages for personal injury, property damage, or economic losses, whether based on contract, warranty, negligence, or product liability in connection with their products.

Who do I contact if I have a warranty claim?

Proof of purchase may be required with any warranty request. With any warranty claim, contact us at support@yolobike.com. If there's a simple fix for your problem we'll try to get your problem identified and resolved as quickly as possible. Valid warranty claims will be processed as quickly as possible.

SHIPPING DAMAGE CLAIMS

It's essential that you IMMEDIATELY inspect your product(s) for any visible damage before receiving your shipment. You must note any damage to your products before you and the delivery driver sign off on the shipment. Refuse delivery if the box is damaged and/or torn and you open it and find damage inside (note: you can return later for replacement but would have to pay return shipping). Freight damage claims are very time sensitive. You'll need to take pictures of any damage that is found and keep all packaging and paperwork until the inspection process is complete. If you experience any damage related to shipping please contact us right away at support@yolobike.com.



REGISTER

There are serial numbers on the YOLO® Beach Bolt e-bike in two locations. On the frame, there is an engraved serial number on the underside of the bottom bracket, and on the rear hub motor casing there is a unique serial number. Record the serial number for your records.

Example: 26-17009260376-6

