



Thank you for shopping with Curvy by Capriosca Swimwear. We hope you love your new purchase! If it's not quite what you wanted, please follow the instructions below.

# RETURNS

Please read our return policy below.

Complete ALL required details on the Returns Sheet.

Pack item(s) with original tags still attached and this Returns Sheet included and send to us within 14 days of receiving the package. Please use registered or trackable post, Curvy by Capriosca Swimwear is not responsible for items going missing upon return.

## RETURNS POLICY

Refunds are available for all full priced items. Items must be returned within 14 days of receipt for a refund and any received thereafter may be denied.

Items must be returned in their original condition including tags and sanitary labels. Once Curvy by Capriosca Swimwear has received your returned package, all returned items will be inspected before a refund is issued. Curvy by Capriosca Swimwear reserves the right to deny a refund if items are returned used, soiled, worn or damaged in any way and they will be returned to sender. You will be notified via email if your returned item is not suitable for a refund.

The cost of return shipping is at the customer's expense and is non-refundable. We recommend returning items through traceable mail, as any returned items that are not received by Curvy by Capriosca Swimwear will not be issued a refund. We also recommend that customers ask for proof of postage at the time of posting returned items.

Please allow 5 business days for a refund to be processed from the date that the returned item is received by Curvy by Capriosca Swimwear. You will be informed via the email address that is listed on your Curvy by Capriosca Swimwear account once this transaction has been processed. Refunds will be issued to the credit card or Pay Pal account that the payment had originally come from.

### EXCHANGE POLICY

Currently, we are not able to offer exchanges, so if you would like another size/style you will need to place a new order via our online store. You can then send the unwanted item/s back to us for a refund as per the Returns Policy above.

### SALE ITEMS

Under the Australian Consumer Law, we are not required to provide a refund or replacement if you change your mind.

You can choose a refund or exchange if an item has a major problem. This is when the item:

- Has a problem that would have stopped someone from buying the item if they had known about it
- Is unsafe
- Is significantly different from the sample or description
- Doesn't do what we said it would, or what you asked for and can't be easily fixed.

**FULL NAME:**

**ORDER #:**

**REASON CODES:**

1. Too big / too small
2. Style / Fabric / Quality
3. Received incorrect item
4. Faulty (please, specify below)
5. Not as pictured
6. Other (please, specify below)

ITEM NAME	SIZE	REASON CODE

**COMMENTS:**

---



---



---

**SEND TO:**

Curvy by Capriosca Swimwear  
 PO BOX 9075  
 GCMC QLD 9726  
 AUSTRALIA