

Design Your Own Custom Jewelry

How It Works

Submit Your Design Request *01*

We would love to know the specifics about what you are looking for. You may provide those details in three ways:

- Go to www.hanjijewelry.com and fill out a survey on the 'Customize' page
- Email to info@hanjijewelry.com
- DM us on Instagram @hanjijewelry

After you submit your request, we will be in touch by email within business 48 hours.

Please Expect To Receive

- A summary of your the requested design details
- Available options of gemstones if you asked us to help with sourcing

We may request further details.

No worries, we will not move forward without your permission.

What We Need From You

- Confirmation of project details

Proposal Drawings *02*

After you confirm to move forward, we will proceed with sketches and send them to you by email within 1-3 business days.

Please Expect To Receive

- 1 to 3 design idea sketches

The sketches will be rough pencil drawings of possibilities and will help us decide on which direction to proceed.

We will revise until you're satisfied.

What We Need From You

- Select your favorite from the sketches
- Tell us your thoughts on the sketches

All services in step 1 and step 2 are offered free of charge.

A design fee of \$100 is required only when you tell us to proceed with building a 3D model. The design fee is non-refundable and will be waived if you decide to proceed with manufacturing.

Computer Modeling *03*

Based on the selected sketch, we will build a 3D model and send you visuals within 1-7 business days depending on the complexity.

Please Expect To Receive

- Renderings of the 3D model from multiple perspectives

You will be able to better visualize your jewelry with the renderings.

We will not move into production until you agree it is ready.

What We Need From You

- Tell us your thoughts on the model

After we finalize the model, we will provide you with a quote for final production.

Please Expect To Receive

- Quote(s) for production using your desirable materials

What We Need From You

- A confirmation to begin production
- 50% deposit of quoted price



Shipping Your Gemstones To HanJi

How It Works

If you would like to include your own diamonds/gemstones in the design, just let us know!

We will send you a shipping label by email and return your stones if you do not wish to proceed with the manufacturing.

What We Need From You

- Your email address

Please Expect To Receive

- A shipping label for 100% insured shipping

Receiving Your Finished Custom Jewelry

How It Works

Production Time

The amount of time required to manufacture will vary by the complexity of the design.

Please provide a specific delivery date if you have one and we will make sure your jewelry will be in your hands by then.

What We Need From You

- A specific delivery date if there is any

Shipping

All U.S. orders include free insured two-day shipping.

International orders will require additional shipping fees and shipping time.

We use DHL Express for insured international shipping.

International shipping usually takes 5-10 days. We'll be able to provide an estimated delivery date when we ship the package out to you!

- Both international and U.S. domestic shipping may require an adult (21+) signature upon delivery.

Returns

All custom made jewelry is final sale and may not be exchanged or returned.