



## WARRANTY REPAIR REQUEST FORM TERMS & CONDITIONS

PLEASE COMPLETE THE FOLOWING FORM, SIGN AND EMAIL BACK TO US ( [service@agequipment.com.au](mailto:service@agequipment.com.au) ) FOR PROMPT SERVICE

Business Name:	
Contact Person:	
Contact Number:	
Email Address:	
Invoice Number:	
Purchase Date:	
Repair Address:	
Product Code / SKU:	
Serial Number:	
Product Description:	
Fault Description:	----- ----- -----
Available access times:	

### CUSTOMER DECLARATION - PLEASE READ, UNDERSTAND AND SIGN THE FOLLOWING THREE POINTS

- 1) I/WE AGREE THAT IF UPON INSPECTION OF THE EQUIPMENT, SHOULD IT BE FOUND THAT THE ITEM IS NOT FAULTY OR THE REQUIRED REPAIR IS NOT COVERED UNDER WARRANTY, I/WE WILL PAY CHARGES FOR THE SERVICEMANS INSPECTION AND ANY SUBSEQUENT FREIGHT, TRANSPORT, TRAVEL, LABOUR AND PARTS COSTS. MINIMUM CALL OUT FEE **\$249 INC GST**
- 2) I/WE AGREE TO PAY COSTS FOR REPAIRING OR SERVICING THIS PRODUCT IF THE FAULT/S FOUND ARE DUE TO MISUSE, INCORRECT INSTALLATION AND/OR ARE NOT COVERED BY THE ITEM WARRANTY. THIS INCLUDES ALL FREIGHT, TRANSPORT, TRAVEL & LABOUR CHARGES INCURRED BY AG EQUIPMENT.
- 3) BY SIGNING THIS FORM YOU ARE CONFIRMING THAT YOU HAVE FOLLOWED THE INSTRUCTIONS AS SET OUT IN THE USER MANUAL AND/OR TROUBLESHOOTING GUIDES AND HAVE READ AND UNDERSTOOD THE WARRANTY / TERMS AND CONDITIONS –  
**WARRRANTY:** [HTTPS://AGEEQUIPMENT.COM.AU/WARRANTY](https://agequipment.com.au/warranty) - **TERMS:** [HTTPS://AGEEQUIPMENT.COM.AU/TERMS](https://agequipment.com.au/terms)

Item is under Warranty	<input type="checkbox"/>	Item has not been misused	<input type="checkbox"/>
Machine is clean	<input type="checkbox"/>	We have read, understood and accept the	
Machine is accessible	<input type="checkbox"/>	listed declarations.	<input type="checkbox"/>

PLEASE PROVIDE VALID CREDIT CARD DETAILS FOR CHARGES OF COSTS IF REQUIRED AS PER ITEMS 1) AND 2) ABOVE.

**NOTE: WE CAN ONLY ACCEPT VISA AND MASTERCARD.**

Name on Card			
Card Number			
Expiry Date			
CVV (Security Number)			

BY SIGNING THIS FORM, YOU ARE ACCEPTING AG EQUIPMETN’S WARRANTY AND TERMS AND CONDITIONS, AND THE CUSTOMER DECLARATION, AND ACKNOWLAGE THE ABOVE INFORMATION HAS BEEN COMPLETED CORRECTLY TO THE BEST OF YOUR KNOWLEDGE. IN THE EVENT THE ABOVE INFORMATION IS INCORRECT AG EQUIPMENT RESERVES THE RIGHT TO REJECT THE WARRANTY CLAIM.

SIGNATURE:	<input type="text"/>	DATE:	<input type="text"/>
PRINT NAME:	<input type="text"/>	COMPANY:	<input type="text"/>

For more information and any possible updates to our warranty Terms and Conditions, please visit our website:

**WARRRANTY:** [HTTPS://AGEEQUIPMENT.COM.AU/WARRANTY](https://agequipment.com.au/warranty) - **TERMS:** [HTTPS://AGEEQUIPMENT.COM.AU/TERMS](https://agequipment.com.au/terms)

Return Email Address: [service@agequipment.com.au](mailto:service@agequipment.com.au)