





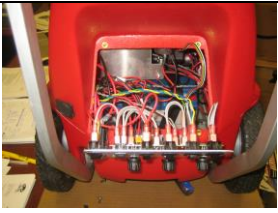

TS – My Remote Control Is Not Working

Objective: To troubleshoot remote control issues for 2-function Remote

	Action		
	<p>Lobster Sports offers 2 Wireless Remote Control systems. They are the (EL21) 20-function Wireless Remote Control and the (EL20) 2-function Wireless Remote Control.</p> <p>The (EL20) 2-function Wireless Remote Control is compatible with the following models:</p> <ul style="list-style-type: none"> Elite Liberty Elite Model 1 Elite Model 2 Elite Model 3 Pickle <p>There are 2 parts to any Wireless Remote Control System; the transmitter and the receiver. The transmitter for the EL20 2-function Wireless Remote Control is also called a key fob as it is designed to attach to a key chain.</p>		<div style="text-align: center;">  <p>EL20 Transmitter (Key Fob)</p>  <p>Remote Control Receiver</p> </div>
	<p>The more common statements regarding a remote control not functioning are...</p> <p>“My remote control does not work from the other side of the net”</p> <p>“My remote control does not work at all”</p> <p>This indicates one of the following:</p> <ul style="list-style-type: none"> The remote control switch is off The battery in the transmitter is weak There is interference in the signal The remote control is faulty The remote receiver wire is stuck inside the receiver <p style="text-align: center;">Go to Step 1.</p> <p>Step 1 – Replace Battery In Transmitter</p> <ol style="list-style-type: none"> a. Check the key fob or controller (transmitter), if the LED indicator light is weak or not illuminating it indicates the 		






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	<p>battery is low on power and the battery needs to be replaced.</p> <ol style="list-style-type: none">b. To replace the battery in the transmitter unscrew the screws on the back, note the orientation of the battery before removing the old one and then replace the battery.c. Press the sweep button to ensure the led comes on before you screw the controller back up. <p>If the LED light on the transmitter does not illuminate after a replacement battery has been installed then the transmitter is faulty and a replacement is needed. If the transmitter is broken inside or is “rattling” then a replacement is needed.</p> <p>Note: If your remote was purchased before 8/1/2021 you will need to purchase a new 2-function Remote Control Assembly.</p> <p>If the issue is not resolved then Go to Step 2.</p>		
	<p>Step 2 – Checking Interference and Reception</p> <ol style="list-style-type: none">1. Remove the control panel and look at the wires leading to the Remote Receiver. There should be a single thin black wire with no clip or attachment at the end, this is the antenna. The antenna should be “hanging” down loosely in the machine to maximize reception from the transmitter. You can use your index finger and thumb to ensure the antenna has not receded into the Receiver Box. <p>If the issue is not resolved then Go to Step 3.</p>		 <p>Control Panel - Open</p>  <p>Remote Receiver Installed</p>



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<p>Step 3 – Check For Faulty Remote Control</p> <ol style="list-style-type: none"> 1. Check to make sure the remote switch on the control panel is in the “on” position. 2. There is a 20 second delay before the feed wheel begins to rotate when the machine starts up the remote is also not usable during this time. 3. Hold down button on transmitter for 1 second to register. 4. Unscrew the four screws to the control panel and pull it out and to the side being careful not to disconnect any additional wires. 5. On the green electronic board (PCB) find the connection labeled “J22” and ensure the connection from the receiver is firmly connected. 6. You can disconnect the Remote Receiver and reconnect it. 		 <p style="text-align: center;">Remote Control Switch (EL01-EL03)</p>  <p style="text-align: center;">Control Panel - Open</p>  <p style="text-align: center;">Remote Receiver connection to Control Panel</p>
<p>If the troubleshooting does not correct the issue then the remote control is faulty and a replacement is needed.</p> <p>Note: Any Remote purchased before 8/1/2021 will require a new 2-Function Remote Control Assembly. Please go the accessories section of the website and purchase a new assembly.</p>		