

Troubleshooting instructions "Feed Motor Issues".

Step	Description	Tools	Picture
	Models that Apply: Pickle Phenom		
	The more common statements regarding over-current/		
	Feedback feed motor issues are "My machine has an		
	Over-current/ Feedback error message." "My machine feed does not spin."		
	"My feed motor stopped spinning/Shooting balls"		
	This indicates one of the following:		
	There is a ball jam. (See Step 1. Ball Jam Guide)		
	The feed motor is not connected properly. (See Step 2.		
	Checking the Feed Motor).  There is a ball lodged underneath the carousel (index		
	wheel).		
	The index wheel can be manually moved.		
	The feed motor is bad. (Contact Customer Service		
	Support at 1-800-526-4041 ext.14).		
	Ball Jam Guide		
	Step 1.)		
	1. Turn your machine off.		
	2. Take all balls out of the hopper.		
	3. Unscrew the 4 shoulder bolt screws which		
	attached Ball Support guide. 4. Using needle nose pliers, remove the		
	Deflector Wire, starting with one end and lifting		
	it out of the hole, and unhooking the other end.		
	5. Spin the carousel (or index wheel) around		
	clock-wise until the stuck balls pop out from		
	underneath the carousel.		Deflectory Wire
	<ul><li>6. Remove the ball(s).</li><li>7. Put the carousel back onto the feed motor</li></ul>		The state of the s
	shaft, and turn counter clock-wise until tight.		
	8. Put the deflector wire back on.		
	9. Put exterior ball guide in place, and screw in		
	the 4 shoulder bolt screws. (Note: It should be washer,		
	spring, washer, shoulder bolt.)		

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## **Troubleshooting**



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Note: If the Feed motor spins freely left or right and cannot be tightened on the motor shaft, and or cannot be removed from the Feed motor shaft, then the machine will need to come in for Repair or Warranty Repair. Contact Customer Support at 1-818-764-6000.

If the problem is not resolved, continue to Step 2.

## **Checking the Feed Motor**

## **Step 2.)**

- 1. Unscrew control panel screws, and allow the control panel to GENTLY drop until it is held in place by the wires.
- 2. Locate the feed motor wires and make sure they are plugged into the Feed Terminal. (The Feed Terminal is located beside the bottom server wires. It is a white rectangle shaped box that says "Feed" on the green board in front of it.)
- 3. If the Feed is disconnected, connect it, and screw the panel back on.
- 4. Make sure to check the red and black wires connected into the feed housing (The white clip at the end of the feed motor that plugs into the Feed Terminal.), are all the way into the housing.
- 5. Check the Vein Sensor Harness connection on the circuit board (J10 location). Disconnect and reconnect this plug. Try turning on the machine and testing the Feed.

If the problem is not resolved, please contact Lobster Sports Customer Support at 1-818-764-6000, for a Repair or Warranty Repair Return Authorization.



Feed Tab (3<sup>rd</sup> one to the right.)

Vein Sensor Harness circuit board connection location (J10).

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