"Tahoe & Tahoe-GT"

E-Lux Fat Tire Electric Beach Cruiser Owner's Manual





18475 Bandilier Circle, Fountain Valley, CA 92708 WWW.ELUXBIKES.COM



Thanks so much for purchasing your new E-Lux Tahoe Electric Beach Cruiser and welcome to a world of new possibilities!

With your new electric bike you will be able ride farther, faster, and easier than ever before on a bicycle which equates to Fun, Fun, and more Fun! All while travelling for less than half a cent a mile - it's not only good for your wallet but it's good for the planet!

If you have any questions, suggestions, concerns, or if you just want to say "Hi!" please feel free to drop us a line at info@eluxbikes.com.

Miles of Smiles on your new E-Lux!

From Jerry and J.P.
Co-founders of E-Lux Electric Bikes



Contents

Carton/Box Contents	4
Bicycle Parts ID Chart	5
Assembly	6
Understanding the Display and Display Settings	10
Battery Care and Charging	19
Before Your First Ride	23
Understanding the Power/Throttle Control, Gears and Brakes	25
Appearance and Care	33
Commonly Asked Questions	33
Technical Assistance/Error Codes	34
Important! Read Before Riding!	36
Warranty Information	37



Carton/Box Contents

Caution – Please use care when opening box with sharp objects to avoid cutting any bicycle parts inside.

After opening please check the box for the following content:

- 1. Bicycle frame with handlebars attached but not assembled.
- 2. Small Box Containing-Battery Charger Pedals Manual



Bicycle Parts ID Chart





Assembly

E-Lux suggests taking your electric bike to a professional bike technician for assembly. This can be done for a nominal fee at your local bike shop. If you are comfortable assembling it on your own then please refer to the directions below.

Un-boxing – Stand the box up so that the wheels are at the bottom of the box. Carefully cut the end of the box and roll the bike out. You may now use the bike's kickstand to hold the bike upright.

Warning – When removing packaging and zip ties do not use box cutters or knives as you may damage paint or tires. We suggest a pair of scissors.

- 1. Carefully remove the packing from around bicycle.
- 2. Carefully cut the zip ties holding the handlebars to the frame.
- 3. Place bike upright on wheels and kickstand.
- 4. Apply a small amount of grease inside of the gooseneck tube as well as the threads and slider on stem of gooseneck.





5. Making sure that all wires and cables are facing front and not twisted, install handlebar into handlebar stem tightening the two bolts on handlebar stem using an allen wrench (hex key). Tighten handlebar as tight as possible.



6. Pull the seat clamp handle out from the seat post to release pressure allowing you to remove the seat. Remove seat post and apply a small bit of grease inside seat tube. Then replace seat.





- 7. Caution When installing pedals there are two separate pedals for the left and right sides of the bike. They have different thread patterns and it is important to be sure each is installed on the correct side of the bike to avoid stripping the threads.

 The following procedure is performed so that when the bike is pedaled it tightens the pedals.
- 8. Apply small amount of grease on pedal threads.
- 9. **Right Pedal** Facing the bike from the chain side, place pedal with R on the end of its bolt on chain side of bike and tighten by turning clockwise (top of wrench turning towards the front of bike as noted in the picture below.) Tighten pedal very tight.









10. Left Pedal – Facing the bike from the kickstand side, place remaining pedal on the kickstand side of bike and tighten by turning counter clockwise (top of wrench turning towards the front of bike as noted in the picture below.) Tighten pedal very tight.



- 11. Align seat on seat post.
- 12. Inflate tires to 20 PSI.



Understanding the Display and Display Settings

1. To turn on be sure key in battery is turned to the 12 o'clock position then press the power button on the display.





2. To turn on the headlight and backlight for display press the power button a second time.









3. The following pictures describe the data on the display:

















4. Briefly pressing the set button will alter the data displayed at the bottom of the screen from <u>trip</u> to <u>time riding</u> and then finally to odometer.



5. Briefly pressing the plus or minus key will cycle the pedal assist mode. For more on pedal assist modes please read the section called "Understanding the Power/Throttle Control" section of the manual page 25. To quickly place the bike in throttle only mode cycle PAS mode to 0.





6. The USB port is located on the bottom of power display. Remove the rubber cover and insert USB cord. It works automatically. Caution large modern phones will draw more power than the USB can put out. Only use it for lights or other lower-powered devices.



7. <u>System Power Level Indicator</u>. This indicator is a small check box next to Eco, Normal, or Power. Directions for changing the

mode are in #9 and #10. Use Eco mode for longer trips to save battery. Use Power mode for higher performance and faster take off speed.





8. In the upper right corner of the display is the power meter. It has black bars and indicates the power being consumed in real time. It will vary with terrain/load on the system.



9. Holding the SET key down for 3 seconds will place the display into the first of 5 setting modes. Use the plus and minus keys to adjust the settings in each mode. Briefly pressing the set key again will cycle to the next setting mode.





10. Set Mode 0 – Allows you to select System Power Level (Power, Normal and Eco) mode using the plus and minus keys.



11. Set Mode 1 – Allows you to reset the Trip Odometer by <u>briefly</u> pressing minus key.







12. Set Mode 2 – Indicates bike top speed. You can limit the top speed here. Set to 62 to open bike up for top speed. This is helpful if you have children or just want to limit the top speed of the bike.



13. Set Mode 3 – Indicates wheel size.

The Tahoe and Tahoe-GT should be set at 28 inches





14. Set Mode 4 – Allows you to change from MPH to KPH using plus and minus keys.



- 15. Set Mode 5 Should always be set to 48 or the battery display will read incorrectly. If set to 36-volts the battery graph on the display will always read full since the bike has a 48-volt battery.
- 16. Hold set button down for 3 seconds to return to operating mode.









17. In operating mode the volt indicator will display 54 volts when the battery is fully charged. At 42 volts you will be out of power.



18. To turn on the headlight simply give the power button a quick tap.



Battery Care and Charging

Your E-Lux Bike comes with a 48 Volt lithium battery and charger. Please be aware of the following:

- 1. Only use the charger provided with your battery. <u>Using a different charger may result in overheating, fire, or an explosion damaging your battery and everything around it.</u>
- 2. You can recharge your battery after each use or when the battery indicator on the battery or display indicates that the battery charge is low. Never leave the battery on the charger for extended periods of time. Leaving the battery on the charger for weeks and months at a time will shorten the lifespan of your battery. Try not to expose the battery to extreme heat or cold.

3.





4. Battery may be charged while attached to bike or separately. The battery may be removed by turning the key to the unlocked position (push key in and turn all the way to the left) pulling the handle up and lifting the battery.









5. To charge the battery plug the charger into the wall outlet <u>first</u> and then into the port located on the side of the battery.





6. Continue charging until the red light turns green indicating a full charge or the display show the battery is full. (Aprox. 4-6 hours on normal rides. Fully discharged can take 10 hours.)





- 7. Then first remove the charger power plug from the wall followed by the battery side plug.
- 8. To avoid shortening its lifespan <u>always recharge your battery</u> <u>before it becomes completely discharged</u>. Completely discharging the battery reduces the number recharge cycles and reduces it's capacity. It can also ruin the battery. It is ok to charge the battery after every ride.
- 9. Never store the battery in a discharged state.
- 10. If you need to store your battery for an extended time, charge it fully, store it in a cool dry place, and recharge every three months.
- 11. Do not subject the battery to high temperatures or leave the battery in direct sunlight for extended periods of time.
- 12. Do not place the battery near fire or corrosive substances.



- 13. Do not imerse the battery in water or other liquids.
- 14. Do not open or alter the battery or battery Charger.
- 15. If you experience any unusual odors or sounds coming from your charger or battery unplug it imediately and contact support@eluxbikes.com

Battery Life

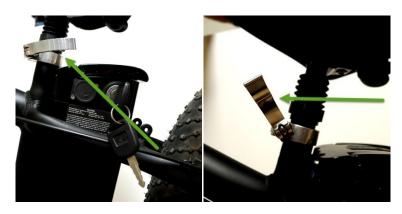
Under normal use your battery is designed to undergo 800 charging and discharging cycles. After much use its charge holding capacity will decrease and eventually not hold enough charge even for shorter trips. At this point you should contact E-Lux Bikes or your dealer to order a new battery.



Before Your First Ride....

There are a few things you will need to know before your first ride. Follow these quick steps and you will be on the road in no time....

1. Adjust the Seat – Pull the seat clamp handle out from the seat post to release pressure allowing you to raise or lower the seat. After seat is at desired level turn handle until clamp is tight and then push clamp in towards seat post to lock.







- 1. **Helmet** E-Lux suggests that you always wear a helmet when operating your electric bike and the federal government says that it is the law that you wear one. Please be sure to wear a quality helmet and follow the manufacturer's directions for fit and use.
- 2. **Safety Check** Please perform a routine safety check of your entire electric bike before each ride. Look for any loose nuts or bolts. Check that the brakes are operating properly. Be sure the tires are at 20 psi and have no cracks or other excessive wear before riding.
- 3. **Safe Location** Your new E-Lux bike is a powerful machine. It is important to choose a safe area to familiarize yourself and become comfortable with all of its functions, features, and performance. Choose an area away from other bikes, cars, or people. Only move from this area after you have completed the suggestions in the step 6 "Understanding Power/Throttle Control."
- 4. **Turn on Battery** Turn key in the battery, right, to the 12 o'clock position to turn on.





5. Understanding the Power/Throttle Control, Gears and Brakes

Your E-Lux bike can be used in 3 modes. Pedal only, throttle only, and pedal assist. You can use the power button on the top left of the display to turn on and off the power to the bike.

- A. When the **power is turned off** the bike is in **pedal only mode** and operates as a standard bicycle.
- B. When the power is turned on the assist level will be at 0. The bike is now in *throttle only mode*. You can pedal the bike like a standard bicycle or <u>push the throttle down</u> to bring the bike from zero power to full power. Be sure you are on the bike as it will move when you depress the throttle. You can stop the motor by releasing the throttle or applying the brake.
- C. When PAS is set from 1 to 5 the bike is in **pedal assist mode.**Use the "+" and "-" keys to adjust the PAS level. As you pedal, the motor will assist you as you ride. <u>E-Lux suggests starting at a lower setting of 1 3 until you are used to this feature.</u>



D. When in Pedal Assist Mode the throttle will override the pedal assist speed limit.



E. <u>CAUTION!</u> – Your E-Lux electric bike is a powerful machine. When starting in pedal assist mode with the power level at 5 the bicycle will accelerate from a stop to full power quickly. <u>Do not ride the bike with pedal assist at level 5 until you have ridden the bike several times at power level below 3 in a safe area as described above and are completely comfortable.</u>

Stopping the Motor

- A. The left and right brake levers have a built-in feature that will stop the electric motor any time they are squeezed.
- B. In throttle only mode releasing the throttle will stop the motor as well.
- C. While in pedal assist mode stop pedaling and release the throttle or squeeze the brake handle to stop the motor.
- D. If you keep pedaling after the brake lever is released the assist will start the motor again.



F. **Pedal Assist Mode Speeds** – Following are <u>approximate speed range</u> on a flat surface in the corresponding pedal assist modes:

issist modes.	Tahoe Tahoe-GT
Setting 1 –	7 mph -10 mph
Setting 2 –	13 mph – 14 mph
Setting 3 –	16 mph – 18 mph
Setting 4 –	19 mph – 24 mph
Setting 5 –	23 mph – 28 mph

Brakes

Your E-Lux Bike is equipped with front and rear disc brakes.

1. Pulling the left brake lever in will apply brakes to the front wheel. Pulling the right lever in will apply brakes to the rear wheel.





- 2. Be aware that using too much front brake force can cause the front tire to lock or slide. To much pressure on the front brake can also cause the rider to to be thrown over the front hadlebars. Slow down then start your turn.
- 3. Always apply pressure to the front brake gradually and use both front and rear brakes at the same time.
- 4. Occasionally the disc brakes may make a slight scraping sound although they are not being applied. This is normal and is no cause for alarm.
- 5. When depressing the brake lever the rider should feel a good bit of pressure pushing back and the brake lever should not touch the handlebar. If the lever feel easy to depress or touches the handle bar then the brakes should be adjusted by a qualified bicycle technician before riding.



Gears

Your E-Lux bike is equipped with an 8 speed Shimano Gear System. The shifter is located on the right hand side of the handlebars. Lower gear numbers are used for climbing hills and slower speeds. Upper gears are used for flatter surfaces and faster speeds. Be sure you are pedaling while changing gears. To shift gears up from 1 to 8 pull the shift lever towards the grip with your index finger. To shift gears down from 8 to 1 press the shift lever below the grip with your thumb. See pictures next page.







When looking at the sprocket on the rear hub you will notice that when the shifter is in 1st position the chain is on the largest sprocket.



When the shifter is in the 8th position the sprocket should be on the smallest sprocket.





Occasionally the shifter gear number and sprocket locations may not match. If this happens then the derailleur needs an adjustment. Adjustments can and should be done by a qualified bicycle technician.

Tires

- 1. Before each ride always inspect your tires for cracks or wear. If any issues are found always address before riding.
- 2. Check the tire pressure with a quality tire gauge and be sure the tire pressure is 20 psi.
- 3. If tire will no longer hold air then the tube may need to be replaced.



Disconnecting Power to Rear Motor

Your E-Lux Electric Bike has a powerful electric motor that is located in the rear hub of the bicycle. If removal of the rear tire is necessary you must first disconnect the power cable that runs to the hub. This can be done by pulling both ends of the cable opposite directions at the connector. Please see photo below for location. When putting the tire back on the connector has an arrow on each plug that has to be aligned as you plug it in. If you do not have a bike stand, put the bike on its side on soft carpet and remove the tire. Do not put the bike upside down as it will damage the throttle and display on the handle bars.





Appearance and Care

- 1. When Cleaning is needed always use automobile tar and bug remover or WD-40 and wipe off with cloth. Do not get oil on the disk brakes.
- 2. Avoid spraying water directly on your E-Lux bike to prevent electrical issues.
- 3. Avoid storing your E-Lux bicycle in direct sunlight as well as areas that are damp or wet.

Commonly Asked Questions

Do I need a driver's license to ride my E-Lux Bike? No because it is considered a bicycle. Federal and most States law require you wear a helmet.

How far can I travel on one charge? Many variables affect the range you can travel such as wind, terrain, etc. On average you can travel at least 20 miles. Up to 30+ if you help by pedaling and slow down to 15 mph.

How much does it cost to charge the battery? Again there are many variables but a general estimate is about 5 cents a charge.

What is the cost per mile to ride my E-Lux bike? – Using the averages above it costs about a half a penny per mile! That works out to about 1200 MPG! All while reducing your carbon foot print every time you use your bike instead of your car!

What is the lifespan of my battery? Your E-Lux battery is a lithium battery and can be recharged about 800 times.



Technical Assistance

For Technical assistance or warranty assistance, or replacement parts please call us at 949-440-1967.

Error Code Definitions

Error Codes	Definition		
0	OK		
1	Current Abnormality		
2	Throttle Abnormality		
3	Motor Abnormality		
4	Motor Speed Sensor Abnormality		
5	Brake Abnormality		
6	Low Voltage		



7	Motor Stop		
8	Controller Communication Abnormality		
9	Panel Communication Abnormality		



Important! Read Before Riding!

- 1. Electric bikes can be dangerous to use. The user or consumer assumes all risk of personal injuries, damage, or failure of the bicycle or system and all losses or damages to himself, others, and property arising as a result of using this bicycle.
- 2. Always wear a helmet.
- 3. E-Lux bikes are designed for one passenger only. Do not operate bicycle with more than one passanger on board.
- 4. Do not open the battey or battery charger. If you notice anything unusual while charging please unplug the charger and contact E-Lux.
- 5. This manual is not intended as a detailed user, service, repair or maintenance manual. Please seek assistance from qualified technician for service, repairs or maintenance.
- 6. Your insurance policy may not cover cover accidents involving the use of this bicycle. Please contact your insurance company or agent to insure proper coverage.
- 7. **WARNING:** As with all mechanical components, the bicycle is subjected to wear and high stresses. Different materials and components may react to wear or stress fatigue in different ways. If the design life of a component has been exceeded, it may suddenly fail possibly causing injuries to the rider. Any form of crack, scratches or change of colouring in highly stressed areas indicate that the life of the component has been reached and it should be replaced.



Warranty Information

One Year Limited Warranty (Battery Three Years)

E-LUX, LLC ("E-LUX") warrants that all new E-LUX Electric Bikes ("Bikes") and components therein are warranted to the original retail purchaser ("Purchaser") against manufacturing defects in materials and/or workmanship for a period of one (1) year from the date of original retail purchase. For commercial use, such as rental fleets, the warranty is 90 days. The battery of the Bicycle has a three year limited warranty for manufacturer defects. The battery will be replaced in year one, and will be prorated in years two and three. Battery warranty for commercial use is 90 days.

Terms of Limited Warranty

This warranty becomes effective on the date of original retail purchase. This warranty is not meant to suggest or imply that the Bikes cannot be broken or will last forever. It does mean that the Bicycle is covered subject to the terms of the warranty. This warranty applies only to the original Purchaser of a Bicycle and is not transferable to subsequent owners or any other party. This warranty is void if the Bicycle is subjected to abuse, neglect, improper repair, improper maintenance, alteration, modification, an accident or other abnormal, excessive, or improper use, at the sole discretion of E-LUX. During the duration of this warranty, E-LUX, at their cost, will either repair the Bicycle or Bicycle component(s), or at E-LUX' sole discretion, will replace any defective Bicycle or component(s) with the same or equivalent component(s). The foregoing warranties are in lieu of and exclude all other warranties not expressly set forth herein, whether express or implied by operation of law or otherwise, including, but not limited to



any warranties of merchantability or fitness for a particular purpose. In no event shall E-LUX be liable for incidental, consequential or punitive damages arising from use or unavailability of the bicycle or component(s) in any manner, including, without limitation, damages for personal injury, property damage, or economic losses, whether based on contract, warranty, negligence, product liability, or any other theory. E-LUX' liability hereunder is expressly limited to the repair or replacement of bikes or component(s), or at E-LUX' sole discretion, to the net amount paid by the original retail purchaser.

If the original retail Purchaser elects to repair a defective bicycle or component(s) himself or use the services of someone other than E-LUX (or its designee) to repair the Bicycle, or if Purchaser uses a replacement part not authorized by E-LUX, E-LUX will not be liable for any damage, failure or loss caused by the use of such unauthorized service or parts. If the Purchaser has a valid warranty claim as set forth in the Procedures and Terms and Conditions (the "PTC"), this limited warranty includes the cost of shipment or transportation of the Bicycle or Bicycle component(s) to or from ELUX in accordance with the PTC. If the Purchaser does not have a valid warranty claim as set forth in the PTC, this limited warranty does not include such shipment or transportation costs.

Exclusions:

This warranty does not cover:

- Normal wear and tear; including flats or brake pads
- Damage or failure from abuse, neglect, misuse, or accident.



- Damage from stunt riding, ramp jumping, acrobatics, or similar activities or any activity that is not consistent with the intended use of the Bicycle;
- Damages resulting from failure to follow Instructions for Use and Warnings as provided in the Owner's Manual for the Bicycle;
- Damages resulting from improper charging of the battery pack or use of any charger not supplied by E-LUX;
- Installation of any parts, accessories, or electrical component(s) not originally intended for or compatible with the Bicycle as sold, or any modification of the frame or any component(s) originally supplied; tires, brake pads, chains, lights, motors, battery packs, displays, or vehicle controllers that have been opened for any purpose whatsoever, other than by E-

LUX or its authorized agents. All warranties are void if the Bicycle is used for any purpose other than the reasonable intended use of the Bicycle.

Procedures:

Warranty work must be performed by E-LUX or an authorized agent of E-LUX. Proof of purchase must be provided. The original retail Purchaser must contact an E-LUX representative or the authorized agent from whom the Bicycle was purchased. If E-LUX or the authorized dealer determine a warranty claim is valid and conforms with this warranty, E-LUX will repair or replace component(s) or replace the entire Bicycle at E-LUX' cost, including materials, labor, and shipping. For valid warranty claims hereunder, E-LUX will reimburse the original retail Purchaser for shipping and insurance costs incurred as a result of



returning the Bicycle to E-LUX for warranty work at standard ground shipping rates, and E-LUX will pay for shipping costs to return the Bicycle to the original retail Purchaser.

Consumer Rights:

This limited warranty gives the consumer specific legal rights. The consumer may also have other legal rights which vary from state to state or country to country. Some states and countries do not allow the exclusion or limitation of incidental or consequential damages or warranties, so some of the above limitations or exclusions may not apply to you. If it is determined by a court of competent jurisdiction that a certain provision of this limited warranty does not apply, such determination shall not affect any other provision of this limited warranty and all other provisions shall remain in effect.



Model: E-Lux Tahoe/Tahoe-GT Fat Tire Electric Beach Cruiser

Serial Number:	 	
Color:	 	
Date of Purchase:	 	
Dealer's Name:	 	
Dealer's Phone:	 	
Dealer's Email:	 	



Notes:



Notes: