T10
BESPOKE

Quick Start Guide

1) Proper Power On:
• Press and hold the round button firmly on your T10 Charger for at least one full second. Wait until you see charger lights number 2 and 4 illuminate simultaneously to indicate both left and right ear computers have booted and communicated with one another. (there are 5 lights. so 2 and 4 are next to the far right, and far left)
• Open the gull wing doors, remove the ear computers. If previously paired to your source device (phone or tablet), they will automatically pair again. If not paired already, you'll need to follow pairing procedure (below).
• ALWAYS follow the proper power on procedure, even in the future after your devices have been connected to the phone. The power on procedure ensures that both ear computers speak to each other, establish a stereo connection, and negotiate roles PRIOR to establishing the connection to your source device.

2) Pairing Procedure:
• Place your entire finger over the Klipsch Logo (on either the left or the right ear-computer after powering them on via correct boot sequence above). Hold your finger over entire surface for at least (6) seconds, then release. Note the lights on each ear computer will alternate red/white/red/white indicating they are advertising for a bluetooth connection with source device.
• Open bluetooth settings on your source device and look for T10 on the list, select it. The lights on each ear computer will flash (3) times indicating that you have successfully paired via bluetooth classic. (used for playing content, and for phone calls).
• To pair to a different source device, simply place the ear computers in pairing mode at any time with the six second hold procedure.   Note: if paired to more than one device at a time, it's best to leave bluetooth 'off' on whichever source device you are 'not' using. Otherwise, your ear computers will naturally pair to the 'stronger' of the two (or more) available devices in proximity.

3) Download and Connect the App:
• Visit Apple App Store, or Google Play Store. Search for "T10 Bespoke", and download the app.
• Open the App on your source device. The app will ask you to connect to your T10 Bespoke. Touch the word CONNECT written in orange typeface. Wait a few moments. Then the home-screen of the app will open. Instructions for all advanced functions are conveniently presented within the app.
• Your T10 App connects over BLE (bluetooth low energy) and provides important command/control over the ear-computers. Vice-versa, the ear computers communicate voice-control functionality and other key functions which require the App to be open and running in the background on your phone.
• Remember to assure you have the T10 App running whenever you're using your ear computers so that all functions to work as designed. If you are pairing to a smart watch for use during exercise, advanced functions (like voice) will not be available.

4) Charging the Charger:

• Connect your ICS (Inductive charging station) to the supplied USBC cable (or to your own USBC cable). The ICS is the smaller metal piece shaped like a guitar pick, with little rubber feet on the bottom.
• Make sure that the rubber feet are facing down (onto the table), and that the larger rubber surface is facing up.
• Place the T10 Bespoke Charger (with gull wing doors) on top of the ICS (inductive charging station). align the front pointy nose of each piece. Magnets will guide you.
• The T10 Bespoke Charger's lights will sequence from left to right and back left again while the charger is taking a charge (up to 90%), and the small light on the nose of the ICS will flash.   Once the charger has achieved 90% charge, it's sequencing lights will stop moving, but the ICS light will continue to flash as the charger is topped up to 100%. After the charger has received 100% charge, the flashing light on the ICS will turn solid.
• Total charge time for a dead charger (with dead ear computers inside) is about an hour and 15 minutes. If there is some battery life left in the charger and/or ear computers, then topping up the charger will take less time.
• T10 Bespoke uses a VERY fast inductive charging technology. This does cause the ICS to 'heat up' during rapid charge. It will cool naturally after the charge cycle is complete.

5) Charging the Ear Computers in the Charger:

• After you've used your T10 Ear Computers, place them back into the gull-wing T10 Charger and give them a 'gentle shove' to ensure they seat tightly onto the spring-loaded charging pins. Then close the gull-wing doors. Your ear computers are the fastest-charging in the world: about 30 minutes from zero to full, or 15 minutes from zero to 85% full.
• Take a moment to peer through the "tail lenses" on the gull wing doors to note that the ear computer's LED lights first illuminate (either white, or red) for 4 seconds, and then extinguish. This indicates that the ear computers are properly seated, taking a charge, and communicating with the charger.
• Should you NOT see that the lights on the ear computers have first turned on for 4 seconds, then properly extinguished, then take a moment to re-open the gull wing door, wriggle the ear computer a bit onto its seat, and close the doors again.
• Normal use of the ear computers can result in ear-wax accumulation near the charging pin targets on the back of the ear computers. When that happens, you'll notice a more frequent need to 'wriggle' them into place on the charging pins. That's a sure indication that it's time to clean your ear computers with Q=tips and rubbing alcohol (85% Isopropyl). You can also use alcohol wipes (like we all used during Covid).

6) Speaking of cleaning:

• Let's face it. The human ear is a nasty place, and ear wax is nasty stuff. Importantly, ear-wax can get down inside of your ear-tips on the ear computers and, if allowed to accumulate, will eventually stop up the holes in the eartip (or worse) penetrate all the way down into the audio tubes on the ear computers themselves. If that happens, you're into a more difficult cleaning task that requires trying to extract impacted wax from the audio tubes (which requires they be sent back to KC for professional de-munging.
• You want to avoid that. It's a pain to ship things back and forth. So let's avoid it by simply managing proper ear hygiene. Good for you, and good for your ear computers.
• Best way to do that? Buy an ear cleansing kit from your local pharmacy. Use it. Use it regularly, in fact.
• But even if you clean your ears regularly (Q-tips after showering, ear cleaning kit regularly as needed), your body will STILL produce earwax that will get onto (and into) your eartips, and elsewhere on your ear computers. So use your eyes and be vigilant. Wipe off your eartips after each use. Note any ear-wax accumulating in the holes on the eartips and use that as a clear indication that it's time to remove the eartips and clean thoroughly with hot soapy water. It only takes a moment.
• As noted above in section (5), periodically grab alcohol wipes and simply wipe down the ear computers, paying close attention to the gold square-shaped charge-pin targets on the backs of them. If they have wax and dirt in them, your ear computers won't make a good connection and charge properly, Same for the case. Gently clean the areas where the ear computers sleep with Q-tips and alcohol regularly.

7) GET OUT OF JAIL FREE: Reboot to the rescue!

From time-to-time, your ear computers will misbehave, just like your phone, your lapstop, or your smartwatch. We try very hard to limit software crashes and other misbehaviors, just like Apple and Google and Microsoft and Samsung and other tech companies do. But various 'edge case' conditions still exist which will occassionly stump the operating system in your ear computers or your charger. Don't be afraid; a simple re-boot of either your charger or your ICS is all that's typically required to restore functionality immediately.

• Is you ear computer acting up? touch surface not registering touches? pairs to your phone, but you don't get music? something else? Regardless: simply put them in the charger, close the gull-wing door, make sure you see the ear computer light come on for 4 seconds and extinguish (proper seating and communication demonstrated) and then reboot it by pressing and holding the main button on the charger for 10 full seconds. LED lights on the charger will move 1 position for every second elapsed to make this easy to do. After 10 seconds, release the main charger button. The LED's on the charger will 'swipe' from right to left, indicating the reboot sequence has been initiated. Wait 5 seconds before opening the charger gull-wing doors. Your ear computer (s) should be fully functioning again.

• Is your charger acting up? Well guess what--it has it's own CPU and mini operating system too. So every so often, it can also get 'confused' and need a little re-start. That's easy enough to do. Simply hold down the main center button for a full thirty (30) seconds. Again, just count off the lights moving from left to right (one per second) until you get to 30, then release. Your charger will reset itself, and should be working perfectly again afterwards.

8) GET OUT OF JAIL FREE X 2: We're here for you!

If rebooting the ear computers and/or charger doesn't work, do not despair! We're here to help, 24/7/365. Just send a text message or whatsapp or wechat to +1.816.898.0728. We'll respond immediately (or as fast as we can, if we're on an airplane and traveling out of coverage). You can also send an e-mail to concierge@earmicro.com.

T10 Bespoke is a small company with a dedicated team of passionate ear-computing enthusiasts. One of us will help you figure out what's wrong, and will take IMMEDIATE steps to get you running again, no matter what that takes. We appreciate you as a customer, and want to earn your trust and patronage long-term. Don't be afraid to reach out at ANY time with ANY question or issue you might be experiencing. Or heck--even from time to time just to say 'hey", or to share a new idea you have for the product or software. We love hearing from our fantastic customers around the world!

Thanks for becoming a member of the T10 Bespoke family. You now own something that is very special--built entirely by our own hands here in Kansas City, and the result of over 60,000 hours of R&D. Over the coming years, we'll keep adding features and functionality to make the product as dynamic and powerful and useful as we can. One day, we hope to make our technology affordable and accessible to every ear in the world. In the meantime, you can play a vital role in helping us improve and build on the state-of-the-art of the in-ear computing industry. After all, that's what T10 Bespoke is all about.