

T10 Bespoke User Guide



INTRODUCTION

T10 BESPOKE EAR COMPUTERS, THE WORLD'S FIRST TRUE-LUXURY HI-FI LISTENING INSTRUMENTS

T10 Bespoke ear computers were designed by passionate audio enthusiasts for passionate audio enthusiasts. If you weren't one before purchasing T10 Bespoke, then our goal is to turn you into one! T10 Bespoke feature the absolute best of everything: the best audio transducers, the best hi-fidelity digital and analog signal path, the finest natural and sustainable materials, all wrapped into a brilliant "chassis" design that allows them to be infinitely updated as technology evolves in coming years. Your investment in T10 Bespoke will reward you with a lifetime of listening enjoyment because our investment in T10 was uncompromised by artificial time constraints or the extreme costs of development. We believe and hope you'll agree that T10 Bespoke are, quite literally, the finest true-luxury wireless portable hi-fi listening instruments ever conceived or built.

We know you're probably very excited just to open the box, dive in, and start playing around with your new T10 Bespoke ear computers. We get it. And we know that we probably can't stop you from doing exactly that. But please don't forget to circle back to this guide or the on-line videos and take some time to really learn how T10 Bespoke ear computers work and why they were designed and engineered in the manner they were. This way, you can be sure to get *all* of the performance out of these tiny devices that they are capable of delivering. You will be rewarded with some of the best sound you've heard--certainly, the best sound you've ever heard from a device so incredibly tiny, comfortable, powerful, and convenient.

Feel free to drop us an email at <u>concierge@earmicro.com</u> with questions, comments, or suggestions. Alternately, we are happy to schedule a video conference with one of our concierges who can answer all of your questions or help you trouble shoot anything that isn't making sense or working the way you think it should.

Those of us who've spent years devoted to developing the T10 Bespoke ear computers think of one another as family. Some of us, in fact, are family. We look forward to welcoming you to the family and counting you among our growing ranks of devoted listeners and collectors who are unwilling to settle for anything less than the very best.

Sincerely, Patsy, Bear, Troy, Anis, our internal and external team members, our incredible vendor community, and our fine collection of private and passionate investors who made this work possible over so many years.

WHAT'S IN THE BOX

Contents1

IT'S ALL ABOUT THE FIT

Selecting the Correct Ear Tip	5
Install/Change the Ear Tip	5
Proper Insertion	6
Check the Seal	10

POWER

Power On	. 11
Power Off	. 12
Power Saving Mode	. 14
Deep Sleep Mode	. 14

PAIRING

Pairing Mode 1	18
Pairing to a Device	20

EAR MICRO APP SETUP

Download the EAR Micro App	21
Add the Ear Computers to An Existing Account	22

CONTENTS	
Customize the EAR Micro App	22
Super Hearing Icon	23
Action Button Icon	24
Parametric Equalizer Icon	24
Head Moves Icon	25
Voice Control Icon	26
Game Control Icon	26

TOUCH CONTROL

Touch Surface Area	27
Basic Touch Control	28
Advanced Touch Control	30
Gesture Mode	31
Touch Control Matrix	32
Matrix A: Media Not Connected to Bluetooth	32
Matrix B: Media Connected to Bluetooth	34
Matrix C: Phone Calls Connected to Bluetooth	36
Call Notifications	37
Accessing the Voice Assistant on your Device	38

VOICE CONTROL

Media

CONTENTS -	
Phone Calls	
Call Notifications	

Accessing the Voice Assistant on your	Device
---------------------------------------	--------

HEAD GESTURE CONTROL

Media and P	Phone Calls	

TRANSPARENCY

Activate and Adjust Transparency	. 48
Transparency Sidekicks	. 50

NOISE CANCELLATON

Activate and Adjust Noise Cancellation	52
Noise Cancellation While On a Call	53
Noise Cancellation Without Media or Telephony	54

IN-EAR DETECTION

Auto Play/Pause55	-
Auto Transparency)

BATTERY

Charging the T10 Ear Computers56

CONTENTS	
Maximizing Battery Life	57
Charging the Charger Case	58
While Using the Induction Charging Station (ICS)	59
While Using a Qi Charging Mat	61
Check the Ear Computer Battery Level	61
While Using the T10 Ear Computers	61
While Charging the T10 Ear Computers	62
Battery Status Level	62
Check the Charger Case Battery Level	64
Battery Status Level	64
Charging Time	66
T10 Ear Computers	66
Charging Case	67

T10 EAR COMPUTER AND CHARGING CASE STATUS

T10 Ear Computer LED Light Status 6	8
LED Light Status Patterns6	58
LED Light Status Matrix6	59
T10 Ear Computer Voice and Sound Status7	1′
Charging Case Status	'5

CONTENTS	
----------	--

BLUETOOTH CONNECTIONS

Connect Using the T10 Bespoke App	. 77
Connect Using the Bluetooth Menu on Your Mobile Device	. 77
Disconnect Mobile Device	. 78
Reconnect Mobile Device	. 78
Clear the T10 Ear Computer Device List	. 78

CARE AND MAINTENANCE

Store the T10 Ear Computers	79
Clean the T10 Ear Computers and Charging Case	79
Replacement Parts and Accessories	80
Limited Warranty	80
Warranty Limitations	80

IMPORTANT SAFETY INSTRUCTIONS

Important Safety Instructions	. 82
Warnings/Cautions	. 82

REGULATORY AND LEGAL INFORMATION

Regulatory Compliance Information

CONTENTS

The following items are included in your shipment: (2) T10 Ear Computers



(1) T10 Charging Case with Dual Gull-Wing Doors



(1) Pocket Inductive Charging Station (ICS)



(6) Ear-Tips Sized (XXS, XS, S, M, L, XL)



(1) Travel-Sized USB-C® Cord with USB-A Adaptor



(1) Velvet Drawstring Jewelry Bag for ICS



(1) Genuine Leather Drawstring Jewelry Bag for Charger Case



(1) Alternate Frame End

(1) Black Oak Display and Storage Case or Marble and Glass Display and Storage Case

(1) Sunshine Polishing Cloth for Raw Bronze, Silver, and Sterling Silver Only

	WHAT'S IN THE BOX	<
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If any of these items are damaged or missing, please do not use the product. We ask that you contact EAR Micro immediately at <u>concierge@earmicro.com</u>.

SELECTING THE CORRECT EARTIP

Choosing the correct ear tip for your T10 ear computer is essential to maximizing sound quality, transparency, and Active Noise Cancellation (ANC) performance. For this reason, EAR Micro has included six ear tip options to accommodate virtually any ear size. These sizes range from XXS, XS, S, M, L, and XL which corresponds to sizes 1 through 6 as marked in the packaging.

The ear tip should feel comfortable and secure in your ear but most importantly, it must provide a continuous seal within your ear canal. If the size feels too loose or too tight or the sound quality isn't as expected, you should experiment with a different ear tip size.

NOTE: It is quite common for a person's left and right ear to not be the same size. You may need to try different sized ear tips between your two ears.

INSTALL/CHANGE THE EARTIP

- 1. Select an ear tip size.
- 2. Holding each side of the T10 ear computer, align the front of the audio tube with back of the ear tip as shown in the photo below:



------ IT'S ALL ABOUT THE FIT ------

3. Gently push the ear tip onto the tapered front of audio tube nozzle and press until the ear tip securely seats into place. It will sit fully even and flush to the audio tube.



- 4. To change the ear tip, gently squeeze the ear tip between your fingers and stretch it back away from the audio tube.
 - 0
- 5. Insert the T10 ear computers (see Proper Insertion).
- 6. Check the seal (see page 10).

PROPER INSERTION

Prior to removing your T10 ear computers from the charger case, hold the charger case button down for 1 full second to initiate power on of the T10 ear computers. After power on, the charger case will illuminate lights number 2 and 4 to indicate the T10 ear computers are ready for in-ear use (see page 11).

It is best to remove the T10 ear computers from the charger case one at a time. Hold the charger case in one hand with the logo facing you and use the other hand to open the charger case door for one of the two T10 ear computers.

- 1. Remove the T10 ear computer from its charger case by grasping each side of the ear computer with your fingers. It is best to hold onto the T10 ear computer with your index finger on the top ceramic cover of the ear computer, and your thumb contacting the bottom ceramic cover of the ear computer. Try to avoid touching the logo touch-face during this process as it will trigger unintended functions.
- 2. The T10 ear computer should be inserted within the ear canal with the Klipsch logo at a horizontal orientation so that the logo is readable.

NOTE: If the logo is upside down, you have your T10 ear computer inserted in the wrong ear.

3. Gently insert the T10 ear computer into the ear canal, pressing forward toward the ear canal, wiggling gently as you push, until the ear tip is deeply and securely inside the ear canal and a comfortable seal has been achieved.



Open door (after power on)

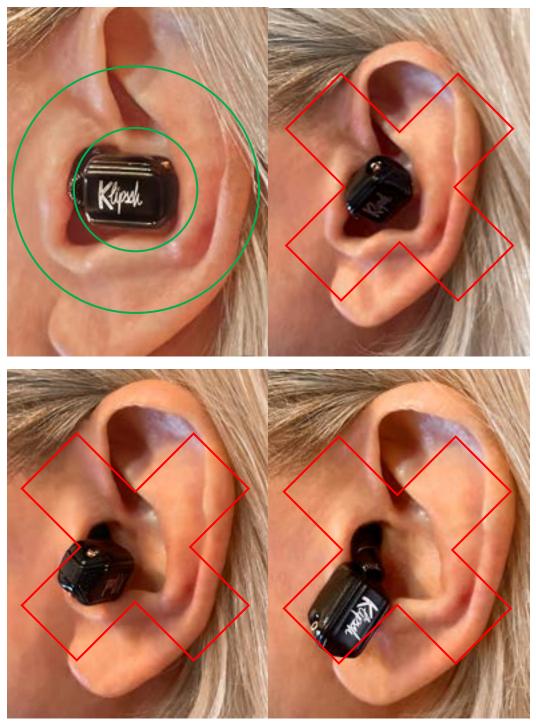
Remove T10 Bespoke

Hold ceramic top/bottom



Insert deeply in ear

- IT'S ALL ABOUT THE FIT ------



When properly inserted, the T10 ear computer should completely seal the ear as though you have plugged your ear with your fingers to block out all external sound. You have a proper seal if you can gently tug on the T10 ear computer and it doesn't want to release from your ear due to suction. **NOTE:** Remember to experiment with different ear tip sizes to ensure a proper seal. TheT10 ear computers are precision listening instruments, and they must have a perfect seal, or they will not perform as designed and engineered.

CHECK THE SEAL

FIT	WHAT TO CHECK
Proper Fit	 When the ear tip fits properly: The ear tip is deeply inserted in the ear canal to create a comfortable seal. Background noise should sound muffled and most high frequencies will not be heard. The ear tip will make suction on the interior of your ear canal if you gently tug on the T10 ear computer. You should feel the sensation of a slight pop when you remove the ear tip from your ear. Music will sound full, with robust bass performance, even at
	very low volume levels.
Too Large	 When the ear tip is too large: The T10 ear computer will not fit far enough into the ear canal and may stick out. It will not feel secure. The air seal may be compromised resulting in low volume, and/or lack of bass. The T10 ear computer will place undue pressure on the tragus portion of the ear causing discomfort.
Too Small	 When the ear tip is too small: Sound is not fully muffled in one or both ears resulting in too much of the outside world seeping through. Music playback will lack deep bass response and impact, and both transparency and noise cancelling modes will not work properly. The T10 ear computer will feel loose or fall out when you move your head.

POWER ON

Press and hold the button on the front of the charger case for 1 full second to place the T10 ear computers into Wake Mode. The LED indicator light number one on the far left will briefly illuminate. Remove your finger from the button. Approximately 2 seconds later, observe that LED indicator lights in positions two and four (counting left to right) will flash 1 time.

This power on sequence indicates that the two T10 ear computers have been successfully awakened from Sleep Mode, they are fully booted, paired to one-another, and are ready to be removed from the charger case for in-ear use.



Press and hold center button 1 second

Release button, wait for lights 2, 4

NOTES:

- Failure to observe proper power on sequence for the T10 ear computers may result in one or both of the T10 ear computers not being fully awake upon removal from the charger case. In such event, simply place the non-awakened T10 ear computer back in the charger case for two seconds and remove a second time.
- When you remove the earbuds from the charger case, close the two charger case doors in order to preserve the battery life of the charger case and to keep the case free of debris.

POWER OFF

- 1. Place both T10 ear computers back into the charger case. We recommend this be done one at a time to ensure the T10 ear computer is properly seated for charging.
- 2. Next, close the charger case door to secure the T10 ear computer in the charger case. Once both doors are closed, the LED light indicator on the back of the T10 ear computer's audio tube, visible through the lens on the charger case door, will illuminate for approximately 4 seconds and then extinguish.

This means the T10 ear computer is properly seated, recognized by the smart charger, and now charging.

POWER -----



Open door, securely insert the earphone LED on T10 Bespoke illuminates 4 sec, then off

NOTES:

- If the LED indicator light on either T10 ear computer does not come on and cycle off after 4 seconds, simply open the door, re-seat the T10 ear computer, adjusting the T10 ear computer as you push it down into the case, then close the door again.
- If the charger case battery is completely empty, the T10 ear computers will not automatically turn off when placed into the charger case. You will need to turn them off manually with a 9 second hold on the T10 ear computer touch-face.
- The T10 ear computers automatically disconnect from your Bluetooth device when they are placed in the charger case. This is normal and expected behavior.

POWER SAVING MODE

The T10 ear computers will go into Power Saving Mode when you remove them from your ears and when Bluetooth is disconnected from the phone settings screen. The T10 ear computers will enter Power Saving Mode after 5 minutes provided that they are not moved during this time.

When you next pick them up, the internal motion sensors will automatically power your T10 ear computers back up, and they will attempt to pair with the last known device the T10 ear computers were connected to.

NOTE: Make sure that you have re-enabled Bluetooth on your phone's settings screen for automatic pairing.

DEEP SLEEP MODE

In Deep Sleep Mode, the processors on both the T10 ear computers and the charger are in the very lowest mode of power consumption and can exist in this state for several weeks without needing to charge.

Deep Sleep Mode allows you to fully power down the T10 ear computers without placing them into the charger case. This is useful if the T10 ear computers are carried independent of the charger case and movement of the loose T10 ear computers would trigger the motion sensor and wake them back up.

 To enter Deep Sleep Mode without the charger case, execute a 9 second hold across the entire touch-face of the T10 ear computer with your finger. At the end of the hold, the T10 ear computer will flash its LED indicator light 3 times to indicate power down.

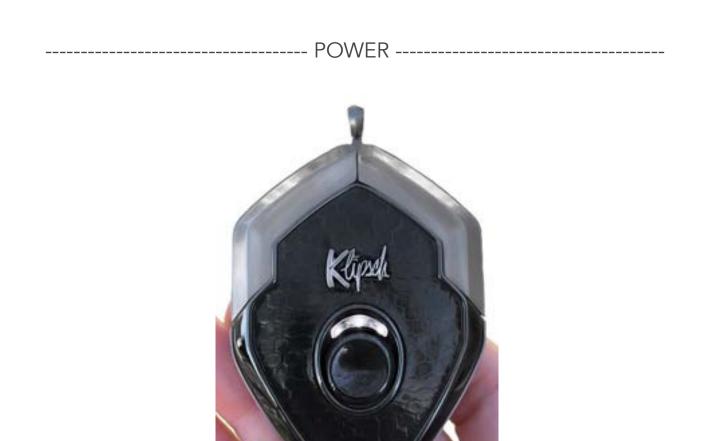
- POWER ------



You may also force the T10 ear computers into Deep Sleep Mode when they are in the charger case. This is useful if you plan to put the T10 ear computers away for a long time or ship them.

- 1. Place the T10 ear computers into the charger case, close the charger case doors, and wait 4 seconds for both LED indicator lights, which are visible through the charger case door lens, to extinguish.
- Next, firmly press and release the button of the charger case twice. You
 will see the charger case LED indicator lights 1, 3, and 5 (left to right)
 flash twice. This indicates that both the charger, and the T10 ear
 computers have entered Deep Sleep Mode.

NOTE: If the LED light indicators 1 or 5 do not illuminate on the second flash, the T10 ear computers are not registering as present in the case and the T10 ear computers have not been put into Deep Sleep Mode.



NOTE: While in Deep Sleep Mode, the ear computers will not respond to "wake on movement."

The T10 ear computers will remain in Deep Sleep Mode until:

a) You wake them using a 3 second hold on the touch-face of each T10 ear computer.

NOTE: If theT10 ear computers are not inserted, the red LED indicator light on the T10 ear computer will flash indicating that they are in Wake Mode. A voice prompt will read the T10 ear computer battery level to indicate Wake Mode if they are inserted.

b) You wake them from the charger case using a one second hold of the charger button for normal Power On.

 POWER

NOTE: The LED light indicator number 2 and 4 on the charger case will flash indicating the T10 ear computers are awake and ready to remove from the case.

PAIRING MODE

After successfully completing the Power On sequence (see page 11) for the very first time, the T10 ear computers should have awakened in pairing mode.

Pairing Mode on the T10 ear computers is visually discernable because the LED indicator lights in the audio tubes of the T10 ear computers will alternating glowing red to white to red.

If the LED indicator lights are not alternating, the T10 ear computers are not in Pairing Mode. To manually place the T10 ear computers into Pairing Mode, you can do one of the following:

1. Hold the touch-face on either T10 ear computer for 6 seconds. Watch the LED indicator lights begin to display the alternating red/white/red breathing pattern indicating Pairing Mode has been successfully activated.

Or

- 1. Place both T10 ear computers in the charger case and hold the charger case button down for 10 full seconds. The LED light indicator on the charging case will count off one position for each second you hold the charger case button down.
- Release the button after 10 seconds and watch as the LED light indicators on the charger case sweep quickly, from right to left, across LED light indicator positions 5, 4, 3, 2, 1. Wait 3 seconds and then remove both T10 ear computers from the charging. Both T10

ear computer light indicators will begin displaying the alternating red/white/red pattern indicating that Pairing Mode has been activated.

NOTE: If the T10 ear computers are within range of a previously paired phone or other source device, they will attempt to automatically reconnect to that source. To put them back into Pairing Mode, select T10 from the list of paired Bluetooth devices and select disconnect. This will release the Bluetooth connection, and allow the T10 ear computers to automatically re-enter Pairing Mode.

PAIRING TO A DEVICE

- 1. From the Settings menu on your device, enable the Bluetooth feature.
- 2. Select T10 from the source device list.

Once you have enabled T10 ear computers from the source device list, you will hear the "Now We're Talking" voice prompt from the T10 ear computers if they are inserted. The LED indicator lights on the T10 ear computers will flash three times to indicate that you have successfully paired them to your device when they are not inserted.

After pairing the T10 ear computers to a source device, they will reconnect to that device immediately upon removal from the charging case after the normal Power On sequence, providing the source device Bluetooth connection is enabled.

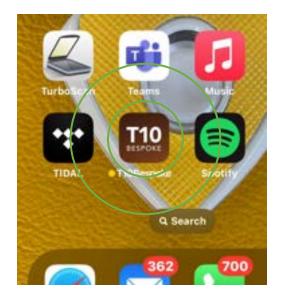
NOTE: If more than one previously connected source device is in range upon Power On of the T10 ear computer, the T10 ear computers will attempt first to connect to the most recently connected device. If you wish to connect to a different source device, select Bluetooth from the Settings menu on the first device, choose T10 from this menu, and then select disconnect. The T10 ear computers will be released and are now ready to connect to another source device within range.

----- T10 BESPOKE APP SETUP ------

The T10 Bespoke app lets you set up and control the earbuds from any IOS or Android smartphone. Using the T10 Bespoke app, you can manage Bluetooth connections, manage earbud settings, adjust the audio, select your equalization settings via Set It and Forget It[™], toggle voice control on/off, toggle head gestures on/off to control various macros, manage touch-gesture mapping, check battery life, as well as get updates and new features.

DOWNLOAD THE EAR MICRO APP

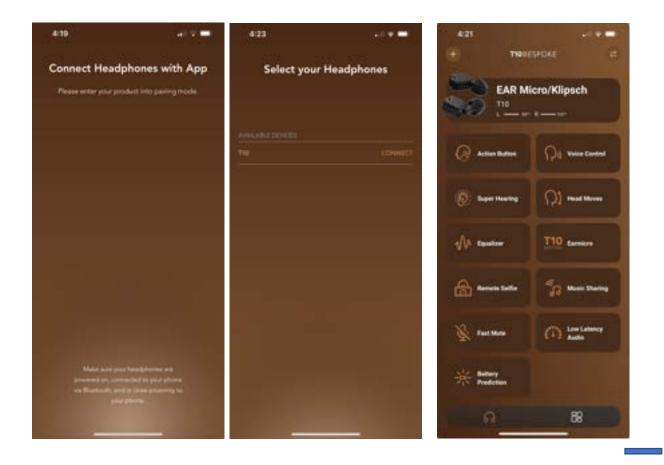
On your mobile device, download the T10 Bespoke app from the Apple or Google store.





ADD THE T10 EAR COMPUTERS TO AN EXISTING ACCOUNT

To add your T10 ear computers, launch the T10 Bespoke app and add your T10 ear computers.



CUSTOMIZE THE T10 Bespoke APP

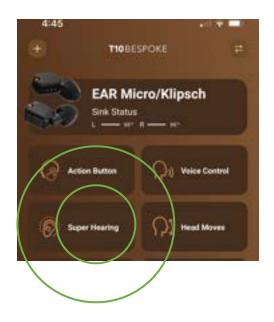
The T10 Bespoke app allows you to customize every aspect of how you utilize your T10 ear computer. Programming each of the T10 Bespoke app icons allows you to maximize functionality as well as create a truly personalized experience.

NOTE: The battery level of each T10 ear computer is displayed at the top of the T10 Bespoke app.

•	T10 B	ESPOKE #	
	Sink Statu	icro/Klipsch	
0.	ction Button	() Voice Contrat	
(Ø) s	uper Hearlog	Oj Head Moves	

Super Hearing Icon

The Super Hearing icon allows you to turn Active Noise Cancellation (ANC) on/off, adjust ANC to the desired level, turn Transparency Mode on/off, and establish settings to automatically engage Transparency Mode.



Action Button Icon

Each T10 ear computer can be individually programmed using the Action Button Icon to automate functionality by mapping or re-mapping various touch gestures to correspond with and control other programmable features, such as I.F.T.T.T. functions and MIDI connected devices (coming soon) through enhanced gesture functionality mode.



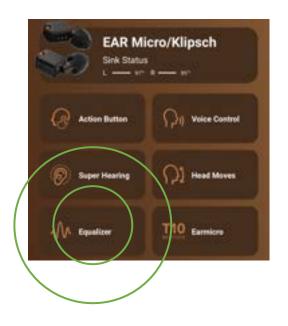
Parametric Equalizer Icon

The Parametric Equalizer Icon to adjust up to ten different frequencies via full parametric equalization, similar to what producers utilize in a professional Digital Audio Workstation (DAW) environment. Parametric equalization allows the user to precisely set any frequency as the center band for a given filter, set the Q-factor of the filter (how broad, or narrow the slope of the curve), and finally set the gain for that filter (between - 12db and +12db).

T10 ear computers offer the most powerful equalization ever available in a wireless in-ear device. This is possible because the T10 ear computers come with sophisticated multi-core processors and substantial on-board memory.

----- T10 BESPOKE APP SETUP ------

For the true audiophile, the Set It and Forget It[™] (patent pending) function, allows you to custom tailor sound frequencies for specific songs, artists, or genres and automatically store them. The next time audio from a recognized genre, artist, or track is delivered by the source device, the T10 ear computers will recognize that content and immediately recall the correct equalization settings previously stored.



Head Moves Icon

Head gestures can be engaged using the Head Moves Icon which allows you to use head gesture commands to control various functionality. Use the app to calibrate three different head gestures to engage this feature.



Voice Control Icon

The Voice Control Icon allows you to set up and initiate voice control activities for media playback, telephony, and more. You can also activate the voice-training module to fine-tune voice pick up for your unique voice, and to activate/deactivate call announcements through the T10 ear computer.



Game Control Icon

Enable super low-latency Bluetooth audio between your T10 ear computers and connected device. Enjoy games or watch movies with perfectly synchronized audio, either permanently or for one listening session only.

NOTE: Activation of this feature consumes an approximately 25% more battery.

----- TOUCH CONTROL ------

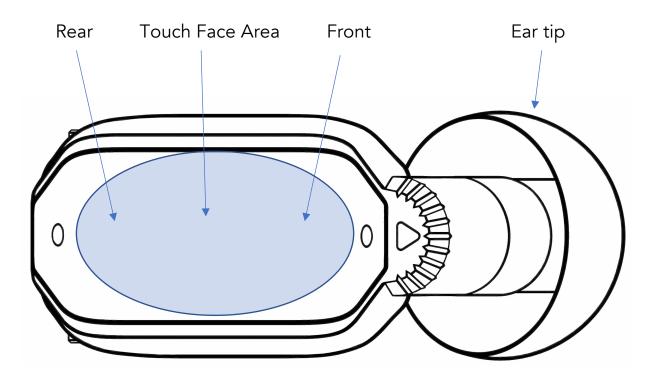
Use touch control by tapping, swiping, or holding the touch surface area of either T10 ear computer. With touch control, you can play/pause audio, change the volume, skip tracks, perform basic call functions, adjust noise cancellation, and initiate Gesture Mode (see page 31) which can turn your T10 ear computers into a remote control for other apps and internet connected devices.

NOTE: Touch Gesture functionality mapping is displayed within the Action Button Section of the EAR Micro app. Some gestures are programmable from within the app.

TOUCH SURFACE AREA

The touch surface is located on the logo face of both T10 ear computers. It controls media playback, volume, phone calls, transparency and noise cancellation activation toggling, and Gesture Mode.

The front of the touch surface is closest to the ear tip.



BASIC TOUCH CONTROL

CONTROL	DESCRIPTION	ACTION
Single Touch	Place your finger on the entire touch surface area and release quickly.	Touch, release
Double Touch	Place your finger on the entire touch surface area, release, and repeat within 1 second.	Touch, release; touch, release
Hold	Place your finger on the entire touch surface area and hold 3, 6, 9, or 12 seconds (length of hold corresponds to different functions).	Touch+hold, release
Rocker Forward	Place your finger on the front of the touch surface area, then release. Leaving your finger down to hold the rocker will cause it to repeat until you release.	Touch front surface area, release

----- TOUCH CONTROL ------

CONTROL	DESCRIPTION	ACTION
Rocker Backward	Place your finger on the rear of the touch surface area, then release. Leaving your finger down to hold the rocker will cause it to repeat until you release.	Touch back surface area, release
Swipe Forward	Place your finger on the rear of the touch surface area, wait for the low xylophone tone, then slide finger forward to the front touch area before releasing.	Swipe forward, release
Swipe Backward	Place your finger on the front of the touch surface area, wait for the high xylophone tone, then slide finger backward to the back touch area before releasing.	Swipe backward, release

ADVANCED TOUCH CONTROL

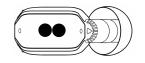
Length of hold corresponds to different functions (see Action Button in EAR Micro app).

CONTROL	DESCRIPTION	ACTION
Swipe and Hold	Swipe either forward or backward (as described above), lift your finger, and then touch and hold on the entire touch surface area within 1 second, continue holding for 3, 6, 9, 12 sec.	Swipe, release, touch and hold
Touch + Touch & Hold	Place your finger on the entire touch surface area and release quickly. Place your finger back on the entire touch surface area and hold, then release after 3, 6, 9, or 12 sec.	Touch, release, touch and hold
Double Touch + Touch & Hold	Place your finger on the entire touch surface area and release quickly. Repeat. Then, place your finger back on the entire touch surface and hold, then release after 3, 6, 9, or 12 sec.	Touch, release; touch, release, touch and hold

GESTURE MODE (Coming Soon)

Gesture Mode routes gestures directly to the EAR Micro app for further processing. Within the EAR Micro app, you can map various gestures to correspond with and control other programmable features, such as I.F.T.T. recipes or MIDI interface (coming soon).

To initiate Gesture Mode, double touch the T10 ear computer.



The T10 ear computer will remain in Gesture Mode until it receives another double touch which will return it to standard mode.

NOTE: You can put one or both T10 ear computers into Gesture Mode or You may choose to leave one computer in standard mode to handle music and telephony controls, while placing the other in Gesture Mode wherein that computer's controls are mapped to external apps or internet connected functions through I.F.T.T.T. or MIDI interface (coming soon).



TOUCH CONTROL MATRIX

MATRIX A: MEDIA

These commands are active when the T10 ear computer is powered on, but *not connected* to Bluetooth.

CONTROL	ACTION	
Turn Gesture Mode On/Off	Double Touch	
Power On (from Off state)	Hold 3 Seconds	
Bluetooth Pairing (from On state)	Touch and Hold 6 Seconds	
Air Pairing	Double Touch and Hold 3 Seconds	
T10 Ear Computer Reset	Double Touch and Hold 6 Seconds	

	TOUCH	CONTROL	
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CONTROL	ACTION	
Power Off (from On state)	Touch and Hold 9 Seconds	



MATRIX B: MEDIA

These commands are active when the T10 ear computer is powered on and *connected* to Bluetooth.

CONTROL	ACTION	
Play/Pause Media	Single Touch	
Turn Gesture Mode On/Off	Double Touch	
PROGRAMMABLE in the App	Triple Touch	
Volume Up	Rocker Forward	
Volume Down	Rocker Backward	

	TOUCH CONTROL
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CONTROL	ACTION	
Next Track	Swipe Forward	
Previous Track	Swipe Backward	
Fast Forward	Swipe Forward; release. Then (within 1 sec.) Hold. Music will fast forward until you release the hold.	
Rewind	Swipe Forward; release. Then (within 1 sec.) Hold. Music will rewind until you release the hold.	
PROGRAMMABLE in the App	Touch and Hold 3 Seconds	

TOUCH CONTROL	
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CONTROL	ACTION	
Bluetooth Pairing	Touch and Hold 6 Seconds	
Power Off	Touch and Hold 9 Seconds	

MATRIX C: PHONE CALLS

These commands are active when the T10 ear computer is powered on and *connected* to Bluetooth.

CONTROL	ACTION	
Accept/End Call	Single Touch	
Turn Gesture Mode On/Off	Double Touch	
Reject Call	Hold 3 Seconds	

TOUCH CONTROL

CONTROL	ACTION	
Caller Volume Up	Rocker Forward	
Caller Volume Down	Rocker Backward	
Mute	Touch and Hold Three Seconds From Both T10 Ear Computers	
Power Off	Touch and Hold 12 Seconds	

CALL NOTIFICATIONS

1. To activate call notifications, open the EAR Micro app and select the Voice Control Icon Button in the EAR Micro app.





2. Next, tap the Activate Announce Calls button.



3. Once you have engaged the Announce Calls Button, the EAR Micro app will walk you through a series of steps to activate call notifications.

When call notifications is activated, a voice prompt announces incoming callers and call status.

ACCESSING THE VOICE ASSISTANT ON YOUR DEVICE

The voice assistant such as Siri, Alexa, or Google can be accessed through touch or voice command.

1. Touch command can be accessed by a 3 second hold or a triple tap of the touch user interface. This is configured within the EAR Micro app by selecting the Action Button Icon.

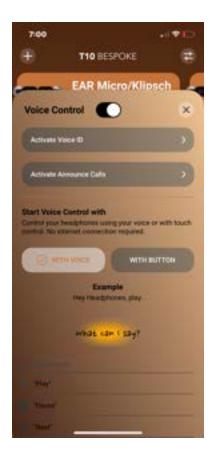


2. To activate using voice command, simply say, "hey, EAR Micro, Assistant," and then speak after hearing your phone device's confirmation tone (see page 40). Voice Control allows you to control your device using your voice. Through Voice Control, you can play/pause media playback, change the volume, skip tracks, perform basic call functions, toggle transparency and ANC functionality, summon your phone's Siri, Alexa, or Google voice assistant, and more.

1. To activate voice control, open the EAR Micro app and touch the Voice Control Button Icon.



2. Next, toggle the Voice Control switch at the top of the Voice Control window to the On position.



------ VOICE CONTROL ------

Once Voice Control has been activated, you can use voice commands to control your T10 ear computers. When using voice control, you must first state the wake word, "hey, EAR Micro," prior to saying a command word, such as "Next Track." The list of command words is available within the EAR Micro app or see page 42.

NOTE: Voice commands will not function without first stating the wake word "hey, EAR Micro."

MEDIA

WAKE WORD	COMMAND	ACTION
Hey, EAR Micro	Play	Plays media from the most- recently opened media playback app on your phone.
Hey, EAR Micro	Pause	Pauses media from the most- recently opened media playback app on your phone.
Hey, EAR Micro	Next Track	Advances the media to the next track or chapter.
Hey, EAR Micro	Previous Track (within 5 seconds of new track starting or alternately, after 5 seconds into new track.)	Returns you to the prior track or chapter most recently played or resets media to beginning of present track.
Hey, EAR Micro	Volume Up	Changes the volume level up by exactly one designation.
Hey, EAR Micro	Volume Down	Changes the volume level down by exactly one designation

WAKE WORD	COMMAND	ACTION
Hey, EAR Micro	Transparency On	Activates external microphones to allow sounds from your environment into your ears.
Hey, EAR Micro	Transparency Off	Turns the external environmental microphones off.
Hey, EAR Micro	ANC On	Turns the Active Noise Cancellation (ANC) circuit on (adjustable within the EAR Micro app).
Hey, EAR Micro	ANC Off	Turns the Active Noise Cancellation (ANC) circuit off.

PHONE CALLS

WAKE WORD	COMMAND	ACTION
Not Required During Incoming Phone Call	Accept	Answers incoming phone call without user needing to touch the T10 ear computers nor the phone.

 VOICE CONTROL	

WAKE WORD	COMMAND	ACTION
Not Required During Incoming Phone Call	Reject	Rejects incoming phone call without user needing to touch the T10 ear computers nor the phone.

CALL NOTIFICATIONS

For information on setting up phone call notifications, please see page 37.

ACCESSING THE VOICE ASSISTANT ON YOUR DEVICE

Once voice control has been activated, you can access the voice assistant on your device by saying the wake word, "hey, EAR Micro," and then Assistant.

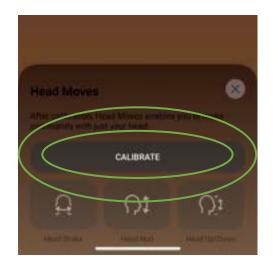
MEDIA AND PHONE CALLS

Head gesture control allows you to play/pause audio, change the volume, skip tracks, and perform basic call functions using your just your head.

1. To activate gesture control, open the EAR Micro app and touch the Head Moves Icon.

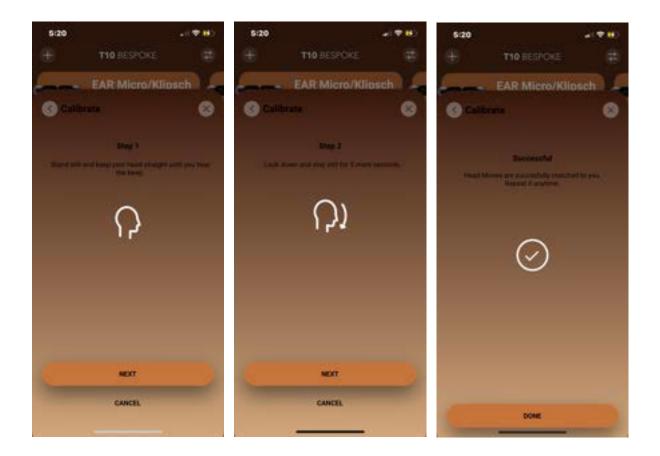


2. Next, use the Calibrate button to bring up the gesture calibration instruction screen.



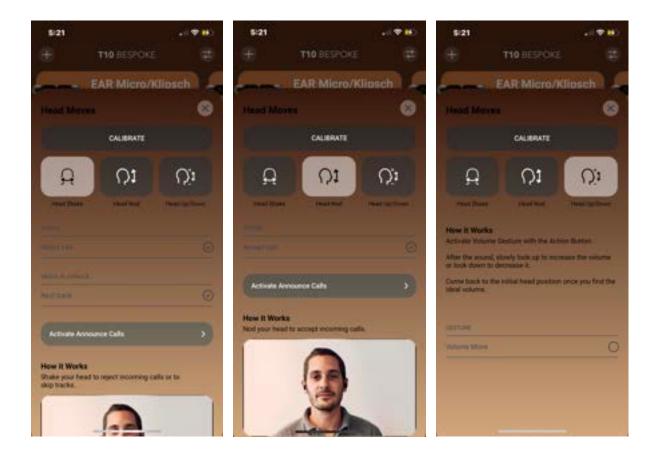
Follow the EAR Micro app instructions to calibrate the T10 ear computers to properly receive head gestures based on the unique way that the T10 ear computers fit into your own ears.

------ HEAD GESTURE CONTROL ------



Once the head gesture control has been calibrated, you will be presented with the opportunity to associate various head gesture movements with short-cut activities such as answering/rejecting phone calls, changing tracks, and even controlling the volume of the T10 ear computer by looking up or down.

----- HEAD GESTURE CONTROL ------



Transparency mode allows the two external microphones on the T10 ear computers (one facing forward, and one facing reward), then processed through the Tensilica hi-fi DSP's, to pick up and even augment external sounds providing both a natural sounding and yet highly accurate situational awareness. You may even feel like you have "super hearing".

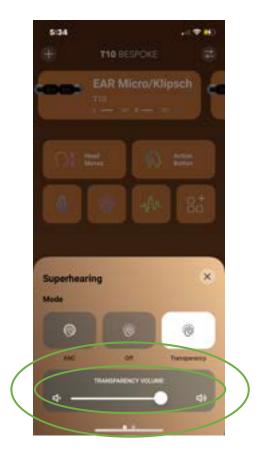
ACTIVATE AND ADJUST TRANSPARENCY

1. To activate Transparency Mode, open the EAR Micro app and select the Super Hearing Icon



2. Next, select the Transparency button and adjust the slider bar to the right to increase your transparency gain or to the left to reduce transparency.

----- TRANSPARENCY ------



----- TRANSPARENCY ------

NOTE: By adjusting the transparency gain past the three-quarter point on the slider bar, you will be able to boost the sound of your environment by 6 dB. This extra boost will allow you to hear louder and more clearly in quiet settings.

TRANSPARENCY SIDEKICKS

Your T10 ear computers can be set to automatically engage transparency mode when you pause your music or accept a phone call.

1. To activate these features, enter the EAR Micro app and select the Superhearing Icon.



2. Next, swipe to the left to access the Sidekicks screen and use the check boxes on the right-hand side of the window to activate one or both of these features.

TRANSPARENCY ------



----- NOISE CANCELLATION ------

Noise cancellation reduces unwanted ambient sounds, such as the noise of a car or jet engine, the sound of air being ventilated through HVAC ducts, the sound of conversation in a coffee shop or crowded room, etc. As a result, noise cancellation offers the ability to listen to media content at a substantially lower volume level in such settings.

When properly fit into your ears with correct sized ear tips and a perfect seal, T10 ear computers provide -32 dB of passive noise isolation. That's some of the best natural isolation in the industry and under most circumstances, this natural noise isolation is sufficient to block unwanted noise without requiring the extra power drain of Active Noise Cancellation (ANC) circuitry and software being activated.

For additional noise cancellation in the most demanding circumstances, T10 ear computers offer the ability to switch on full Active Noise Cancellation (ANC) which will then boost total noise cancellation to an industry-leading -38 dB.

NOTE: ANC increases battery consumption approximately 30%.

You can select a custom noise cancelling mode based on your listening preferences and environment.

ACTIVATE AND ADJUST NOISE CANCELLATION

1. To activate or adjust noise cancelling mode, open the EAR Micro app and select the Super Hearing Icon.



2. Next, select the ANC button from the Super Hearing screen and adjust the slider bar to the right to increase your noise cancellation settings or move the slider bar to the left to reduce noise cancellation.



NOISE CANCELLATION WHILE ON A CALL

When you receive a call, the T10 ear computers remain in the current noise cancelling mode unless you have set up Super Hearing Transparency Sidekicks to automatically switch over to Transparency Mode (see page 48).

NOISE CANCELLATION WITHOUT MEDIA OR TELEPHONY

You can use noise cancellation independently without audio or other notification interruptions from your phone. This is particularly useful in situations where you wish to block out any noises that might disturb you. In this mode, the T10 ear computers can last as long as 9 hours

- 1. To engage Noise Cancellation without media or telephony, select one of the following:
 - If you're wearing the T10 ear computers, disconnect your source device's Bluetooth (see page 78).
 - If the T10 ear computers are in the charging case, turn the Bluetooth feature off on your mobile device and then remove the earbuds from the case.
- 2. Next, use your programmed Action Button on the T10 ear computers to activate the noise cancelling mode. We recommend assigning a single hold from the left or right T10 ear computer to the function of toggling through ANC, transparency, and off. This can be programmed within the Action Buttons settings in the EAR Micro app.

NOTE: To reconnect your mobile device, select the T10 ear computer from the Bluetooth list on your device.

----- IN-EAR DETECTION ------

In-Ear Detection (coming soon) uses capacitance sensors on the inside of the T10 ear computers to properly identify when you're wearing T10 ear computers in one or both ears.

You can automatically play/pause audio, answer phone calls (if enabled), and adjust noise cancellation by inserting or removing one or both T10 ear computers.

NOTE: To manage In-Ear Detection features, use the EAR Micro app.

AUTO PLAY/PAUSE

When you remove a T10 ear computer, audio pauses on both T10 ear computers. To resume audio, re-insert the T10 ear computer.

NOTE: If you want to use a single T10 ear computer, you can initiate a single touch on the face of the T10 ear computer in your ear to resume audio.

AUTO TRANSPARENCY

When you remove a T10 ear computer, the noise cancelling mode adjusts to Transparency Mode on the T10 ear computer in your other ear (see page 48).

When you reinsert the T10 ear computer, the T10 ear computer in your ear adjusts to the previous noise cancelling level.

CHARGING THE EAR COMPUTERS

T10 ear computers charge simply by positioning them into their receptable pockets in the T10 charger case and closing the doors. These pockets are shaped to hold the ear computers snugly, including a rubber collar that gently snaps around the audio tube of the T10 ear computer.

- 1. To properly insert the T10 ear computers in the charger, place the ear tip into the charging case first and then seat the ear computer charging contacts onto the charging pins.
- 2. Gently push the into the receptacle pocket and you will feel the rubber collar lock around the audio tube as the ear computer snaps into place.
- 3. Next, close the doors on the charging case.

After the T10 ear computers have been inserted and once both doors are closed, you will see the 2 LED light indicators on the T10 ear computers, visible through the lenses on the charger doors, illuminate for 4 seconds and then turn off and stay off.

This signals that the T10 ear computers are safely nested, communicating with the smart charger, and are being charged.

----- BATTERY ------





See page 64 for charging time.

MAXIMIZING BATTERY LIFE

Battery life can vary depending on usage and many other variables. The more things you are simultaneously asking the T10 ear computer to do, the more power it will consume. To maximize battery life, only activate those features you specifically want running, and deactivate features that are not needed in the moment. The below tips allow you to maximize battery life.

• Disable Transparency and Active Noise Cancellation (ANC). Both require the activation of all of the microphones and run one of the DSP cores in each ear to balance, equalize, and manage transparency input.

- Limit the use of Parametric Equalization. Equalization activates a separate PEQ core in the DSP to manage advanced real-time sound processing of the audio. If you do use equalization, use as few bands as possible.
- Disable Voice Control. This function uses a plurality of sensors which consume significant CPU resources to process and characterize the data. Voice Control also requires frequent communication over Bluetooth low-energy (BLE) channels which consumes more power.
- Disable Head Gesture Control. This function also uses sensors, such as gyroscopes, which also consume significant CPU resources to process and characterize the data. Gesture Control also requires frequent communication over Bluetooth low-energy (BLE) channels which consumes more power.
- Limit the use of telephony. Phone calls require significant added bandwidth thereby consuming battery power almost twice as quickly as audio-only listening or streaming.
- Keep your Bluetooth source within close range. The human body consumes RF energy which may block the Bluetooth signal. The T10 ear computer will use more power to maintain contact with the source device.

CHARGING THE CHARGER CASE

The T10 charger case is charged inductively through any Qi compatible wireless charging surface.

T10 Bespoke are shipped with an Inductive Charging Station (ICS) that is designed specifically to mate physically and magnetically with the bottom of the T10 charger case.

While Using the Induction Charging Station (ICS)

 Connect the small end of the supplied pocket-length or other USB-C® cable to the USB-C® port at the end of the ICS. Connect the other end of the USB-C® cable directly to a power source such as a laptop computer or an approved wall-mount Euro or American style USB power block.

NOTE: A USB-C[®] to USB-A style adapter has also been included to increase compatibility options.



ICS top view

ICS bottom view

ICS rear with USB-C®

- 2. The LED light indicator on the ICS will illuminate 1 time to indicate that the ICS is active.
- 3. Next, align the tip of the T10 charger case with the corresponding tip of the ICS base and place the charger case on top of the ICS base with the charger case LED lens facing up. Both the charger case and ICS have matching magnets which will assure perfect alignment.

----- BATTERY ------



4. The charger case will automatically start charging once properly seated

NOTES:

- The LED indicator lights, visible through the charger case LED window, will sequence back and forth from left to right while the charger case is accepting rapid charge from the ICS. The single front LED indicator light on the ICS will also be flashing during this time.
- The indicator light sequence will discontinue once the charger case reaches 90% charged and only the front flashing LED indicator light on the ICS will continue flashing.
- Once the charger case is fully charged, the ICS front LED light indicator will next turn solid white.

While Using a Qi Charging Mat

- 1. Follow manufacturer's recommended guidelines for setting up the Qi charging mat.
- 2. Place the charging case onto the Qi charging mat.
- 3. The charging case LED indicator lights will cycle in a back-and-forth sequence to confirm that the charging case is charging. The LED indicator light sequence will discontinue once the charging case has been fully charged.

CAUTION: Only use the T10 charger case and ICS with an agencyapproved Limited Power Source power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).

CHECK THE EAR COMPUTER BATTERY LEVEL

While Using the T10 Ear Computers

- When you remove the earbuds from the charging case and insert them into your ears, a voice prompt announces the earbud battery level.
- The T10 ear computer battery level is displayed on the main screen of the EAR Micro app.

Note: If one earbud has a lower battery level than the other, the voice prompt announces the lower battery level. If the battery level is 20% or lower, you will hear, "I'm getting sleepy," as an in-ear voice prompt.

While Charging the T10 Ear Computers

When you place the T10 ear computers into the charger case, the battery status of the T10 ear computer can be easily ascertained by re-opening the charger case door for the T10 ear computer battery that you wish to check.

NOTE: Opening the left charger door will first sweep the LED indicator lights on the charger case from left to right across all 5 LED indicator lights, and will then display 1, 2, 3, 4, or all 5 lights illuminated to denote the battery level in the left T10 ear computer. The sequence reverses when you open the right charger case door with the LED indicator lights sweeping from right to left.

Battery Status Level

LIGHT ACTIVITY FOR	SYSTEM STATUS	WHAT TO LOOK
No LED Lights	Charge level is less than 10%. You must recharge the T10 ear computer as soon as possible	
One LED Light	Charge level between 10% - 30%	

----- BATTERY ------

BATTERY			,
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LIGHT ACTIVITY	SYSTEM STATUS	WHAT TO LOOK FOR
Two LEDs Lights	Charge level between 30% - 50%	
Three LEDs Lights	Charge level between 50% - 70%	
Four LEDs Lights	Charge level between 70% - 90%	
Five LEDs Lights	Charge level greater than 90%	

CHECK CHARGER CASE BATTERY LEVEL

Check the charger case battery level by pressing the center top charger button once, and then immediately releasing the button. The LED indicator lights will illuminate from the center outward (3, 2&4, 1&5) to indicate battery check sequence.

After the sequence pattern, the LED indicator lights will then display either 1, 2, 3, 4 or all 5 lights to indicate the total battery level measured in the charger case.

The chart below will assist the user in understanding the light patterns and related charge level indicated by that pattern:

Battery Status Level

LIGHT ACTIVITY FOR	SYSTEM STATUS	WHAT TO LOOK
No LED Lights after single button push on front of charger	Charge level is less than 10%. You must recharge the charger as soon as possible.	
One LED Light	Charge level between 10% - 30%. This is only enough charge for a partial charge of the T10 ear computers.	

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LIGHT ACTIVITY	SYSTEM STATUS	WHAT TO LOOK FOR
Two LEDs Lights	Charge level between 30% - 50%. This is enough charge for 1 more complete charge of the T10 ear computers.	
Three LEDs Lights	Charge level between 50% - 70%. This is enough charge for between 1.5 and 2 charge of the T10 ear computers.	
Four LEDs Lights	Charge level between 70% - 90%. This is enough charge for between 2 and 2.5 charges of the T10 ear computers.	
Five LEDs Lights	Charge level greater than 90%. This is enough charge for 3 full charges of the T10 ear computers.	

----- BATTERY ------

NOTE: Once the T10 ear computer batteries are fully charged, the charger places the T10 ear computers into Sleep Mode in order to conserve battery charge. A one second hold of the charger case button will place the T10 ear computers into Wake Mode.

CHARGING TIME

T10 Ear Computers

CHARGING TIME IN CASE	USAGE
10 Minutes	2-2.5 Hours
20 Minutes	4-5 Hours
30 Minutes	6.5-7 Hours
45 Minutes	7.5-9 Hours

NOTES:

- The T10 ear computer batteries require approximately 30 to 40 minutes in the charger case for fully empty batteries.
- At 45 minutes, the T10 ear computers are fully charged and will provide up to 9 hours of usage, with an average of about 7.5 to 8 hours of usage with some telephone calls. Battery life varies depending on functionalities utilized during the session

Charging Case

CHARGING TIME	CHARGES AVAILABLE	
2.5 Hours	3 full charges available to the T10 ear computers	

NOTE: When the charger case is fully charged, you can charge the T10 ear computers from empty 3 times. When you consider the T10's start fully charged, that means 4 full cycles or about 32 hours of total usage available on the ear computers.

T10 EAR COMPUTER LED LIGHT STATUS

The T10 ear computer LED light indicator is located on the back of the audio tube.



This LED light alternates between red, white, or a combination of the two colors (pink), and in some cases, utilizes a pattern sequence to indicate the status of the T10 ear computer.

LED Light Status Patterns

PATTERN NAME	LED LIGHT PATTERN
Off	LED off
Solid	LED on
Breathing	LED fades on slowly, then fades off slowly

PATTERN NAME	LED LIGHT PATTERN
Fast Breathing	LED fades on then fades off more quickly
Alternate Fast Breathing	Red and white LED's alternate fading
Blinking	LED blinks
Fast Blinking	LED blinks more quickly
Alternate Blinking	Red and white LED's alternate blinking

LED Light Status Matrix

EVENT	LIGHT	LIGHT PATTERN
T10 Ear Computer is Off	None	No LED light is displayed
Power On	Red LED	LED breaths 1 time using the breathing pattern
Power Off	Red LED	LED blinks 3 times using the fast blinking pattern

EVENT	LIGHT	LIGHT PATTERN
Paired Device List Reset	Pink LED	LED blinks 6 times using the fast blinking pattern
Factory Reset	Red and White LED's	Pink LED blink six times using the fast blinking pattern
Firmware Over The Air	White LED	When the device is starting a firmware over the air update, the LED of the agent T10 ear computer is solid for 3 seconds
Charging While in Charging Case With Door Closed: Fast Charging	White LED	Once the door is closed, LED is solid for 4 seconds to indicate the buds are charging in fast charge mode
Charging While in Charging Case With Door Closed: Normal Charging	Red LED	Once the door is closed, LED is solid for 4 seconds to indicate the buds are charging in normal charge mode
Bluetooth Pairing Mode	White LED	LED blinks 3 times using the fast blinking pattern
Bluetooth Pairing Successful	White LED	LED blinks 3 times using the fast blinking pattern

EVENT	LIGHT	LIGHT PATTERN
Air Pair	Red and White LED's	Pink LED's perform the fast breathing pattern
Air Pair Successful	White LED	LED blinks five times using the fast blinking pattern
Air Pair Failure	Red LED	LED blinks 5 times using the fast blinking pattern
Incoming Call	No lights	No lights
Active Call	No lights	No lights

T10 EAR COMPUTER VOICE AND SOUND STATUS

CONTROL	VOICE CONFIRMATON	SOUND CONFIRMATION
Power On	Woo Hoo! Indicates full battery. Or X% Battery X indicates 10, 20, 30, 40, 50, 60, 70, 80, 90 percent battery.	Low bass guitar tone, then ascending xylophone tone

CONTROL	VOICE CONFIRMATION	SOUND CONFIRMATION
Ready to Pair	I'm Ready to Connect	Single bass guitar tone
Paired to Phone/Device	Now We're Talking	N/A
Disconnect From Phone/Device	See Ya Later, Bye	N/A
Opening the EAR Micro App	Talk to Me	N/A
Closing the EAR Micro App	I'm Done Listening	N/A
Single Touch	N/A	Medium xylophone tone
Double Touch	Gesture Mode On/Off	Medium xylophone tone twice, then two descending tones.

CONTROL	VOICE CONFIRMATION	SOUND CONFIRMATION
Hold 3 Seconds	N/A	Low bass guitar note
Hold 6 Seconds	I'm Ready to Connect	Middle bass guitar note
Hold 9 Seconds	Goodbye	Higher bass guitar note
Rocker Forward	N/A	Highest xylophone tone, repeats if you hold
Rocker Backward	N/A	Lowest xylophone tone, repeats if you hold
Swipe Forward	N/A	Low xylophone tone, then low- to-high swoosh
Swipe Backward	N/A	High xylophone tone, then high- to-low swoosh

CONTROL	VOICE CONFIRMATION	SOUND CONFIRMATION
Swipe and Hold Forward	N/A	Low xylophone tone, low-to-high swoosh, high tone
Swipe and Hold Backward	N/A	High xylophone tone, high-to- low swoosh, low tone
Touch/Release, Then Hold 3 Seconds	N/A	Medium xylophone tone, medium tone, low bass guitar note
Double Touch/Release, Then Hold 3 Seconds	N/A	Medium xylophone tone, Medium xylophone tone, Medium xylophone tone + low guitar note
Double Touch/release, then Hold 6 Seconds	N/A	Same as above, plus two bass guitar notes

CONTROL	VOICE CONFIRMATION	SOUND CONFIRMATION
Double Touch/Release, Then Hold 9 Seconds	N/A	Same as above, plus three bass guitar notes
Double Touch/Release, then Hold 12 Seconds	N/A	Highest guitar note
Triple Touch	N/A	Middle xylophone tone, middle xylophone tone, middle xylophone tone, then 3 descending tones

CHARGING CASE STATUS

The button on the charging case initiates several functions on the T10 ear computer.

ACTION	DESCRIPTION
Single Short Touch (less than 1 second).	Requests the battery level of the charger (see page 64).

ACTION	DESCRIPTION
Double Short Touch	Places the T10 ear computers and charging case into Deep Sleep Mode. This power saving mode helps save battery life in both the T10 ear computers and charging case (see page 14).
1 Second Hold	Wakes the T10 ear computers from Deep Sleep Mode, powers the T10 ear computers on, and allows them to enter Pairing Mode or attempt to pair with a previously paired device before removing them from the charging case (see page 14).
10 Second Hold	Resets the T10 ear computers. The T10 ear computers must be in the charging case with both doors closed in order to perform this function.
30 Second Hold	Resets the charging case.

BLUEIOUIΠ		BLUETOOTH	
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You can manage Bluetooth connections using the EAR Micro app or the Bluetooth menu on your mobile device.

CONNECT USING THE EAR MICRO APP

To connect the T10 ear computers and manage Bluetooth settings using the EAR Micro app, simply open the EAR Micro App and follow instructions on the app screen.

CONNECT USING THE BLUETOOTH MENU ON YOUR MOBILE DEVICE

1. With the T10 ear computers in the charging case and with the charger case doors closed, press and hold the charger button for 10 full seconds. Remove the T10 ear computers from the charging case and place on a table in front of you.

NOTE: The LED light indicators will alternately breathe between the red and white lights indicating that they are in pairing mode.

Or

- 2. Remove the T10 ear computers from the charger case. Touch and hold either T10 ear computer touch-face for 3 seconds. The T10 ear computer LED indicator lights will begin displaying the alternating red/white/red pattern indicating that pairing mode has been activated.
- 3. Enable the Bluetooth feature on your device.

NOTE: The Bluetooth feature is usually found in the Settings menu on most phones.

4. Select the T10 ear computers from the device list.

DISCONNECT A MOBILE DEVICE

Place the T10 ear computers in the charging case.

TIP: You can use the EAR Micro app or your Bluetooth settings to disconnect your source device. Disabling the Bluetooth feature on your source device will disconnect the T10 ear computer and all other devices.

You can also select the T10 ear computer in your source device's Bluetooth menu, and choose disconnect. This will disconnect only the T10 ear computers and will cause the ear computers to automatically re-enter pairing mode and ready to pair to an alternative source device.

RECONNECT A MOBILE DEVICE (BLUETOOTH MULTI-POINT)

When the T10 ear computers are removed from the charging case, they will attempt to connect with the most recently connected device.

To connect to a different previously connected source device, use the new source device's Bluetooth settings to connect to the earbuds, which will automatically take the signal away from the first device. This is called Bluetooth Multi-Point and makes it quite easy to shift quickly between multiple connected source devices.

CLEAR THE T10 EAR COMPUTER DEVICE LIST

Delete the T10 ear computers from the Bluetooth list on your device. All devices are cleared, and the T10 ear computers are ready to connect (see page 77).

STORE THE T10 EAR COMPUTERS

The T10 ear computers should be stored in the charger case when not in use. Close the doors to the charger case to help preserve battery life and keep the charger case free of debris. If you plan to store for more than a 24-hour period, consider putting the T10 ear computers and charger case into Deep Sleep Mode (see page 14).

CLEAN THE T10 EAR COMPUTERS AND CHARGING CASE

COMPONENT	PROCEDURE
Ear Tip	Remove the ear tips from the T10 ear computers and wash them with a mild detergent and water or alcohol wipes. NOTE: Make sure you thoroughly rinse and dry the ear tips before re-attaching them to the T10 ear computers. You don't want to introduce water or other liquids down the audio tube of T10 ear computers.
T10 Ear Computer	Clean with an alcohol wipe, or alternatively a soft paper towel or cloth that has been sprayed with Windex or white vinegar
Ceramic and Metal	Clean with an alcohol wipe, or alternatively a soft paper towel or cloth that has been sprayed with Windex or white vinegar.
Leather	Wipe gently with leather cleaner. For instance, Armor All makes disposable pre-treated leather cleaning wipes.

CAUTION: It is best not to spray any chemicals or water directly onto either the T10 ear computers or the T10 charger case. While the T10 ear computers are IPX4 rated, the charging case is not water resistant. In all instances, it is best to spray water or cleaner in small amounts onto the cleaning cloth, or to use a pre-treated cleaning cloth.

REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through <u>concierge@earmicro.com</u>.

LIMITED WARRANTY

EAR Micro warrants to the original retail purchaser that this product will be free from defective materials and workmanship for two (2) years from the date of purchase, subject to the limitations below. This warranty period is not extended if we repair or replace the product. Except as limited below, if this product proves defective in either material or workmanship, EAR Micro, at its option, will (a) repair the product, or (b) replace the product, at no charge for parts or labor. If the product model is no longer available and cannot be repaired effectively or replaced with an identical model, EAR Micro at its sole option may replace the unit with a current model of equal or greater value. To obtain a repair or replacement under the terms of this warranty, you must return the product to EAR Micro with your original receipt. Return, repair, and replacement shipping, liability, and cost is the responsibility of the original retail purchaser.

Warranty Limitations

• This limited warranty does not cover the failure of the product arising, in whole or in part, from improper installation, storage, transportation, misuse, abuse, accident, neglect, mishandling, unauthorized repair, modification, or wear from ordinary use or environmental deterioration.

- This limited warranty does not cover cosmetic damage, including paint damage, or consequential damage to other components or premises which may result for any reason from the failure of the product.
- This limited warranty is null and void for products not used in accordance with EAR. Micro's instructions.
- This limited warranty is null and void for products with altered or missing serial numbers and for products not purchased from EAR Micro or an authorized retailer or dealer.
- This limited warranty terminates if the original retail purchaser sells or otherwise transfers this product.
- This limited warranty is null and void for defects or damage caused by repair performed by any person or entity other than an EAR Micro.

Important Safety Instructions

Clean only with a dry cloth.

Only use attachments/accessories specified by the manufacturer.

Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

- To avoid accidental ingestion, keep the earbuds away from children and pets. The earbuds contain a lithium-ion battery and may be hazardous if swallowed. If ingested, seek immediate medical attention. When not in use, store the T10 ear computers in the charger case with the charger lid closed, and keep out of the reach of children and pets.
- Do NOT allow small children to use the T10 ear computers.
- Do NOT use the T10 ear computers at a high volume for any extended period.
 To avoid hearing damage, use your T10 ear computers at a comfortable, moderate volume level.

– Turn the volume down on your device before placing the T10 ear computers in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.

- Use caution and follow applicable laws regarding mobile phone and headphone use if using the T10 ear computers for phone calls while driving. Some jurisdictions impose specific limitations, such as single earpiece configuration, on the use of such products while driving. Do NOT use the T10 ear computers for any other purpose while driving.
- Do NOT use the T10 ear computers with noise canceling mode at any time the inability to hear surrounding sounds may present a danger to yourself or others, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc., and follow applicable laws regarding headphone use

- Turn the T10 ear computers off or use the T10 ear computers with noise canceling off and adjust your volume, to ensure you can hear surrounding sounds, including alarms and warning signals.
- Be aware of how sounds that you rely on as reminders or warnings may vary in character when using the T10 ear computers, even with Transparency.
- In the event of any unusual loud noise, turn the T10 ear computers off and contact EAR Micro at <u>concierge@earmicro.com</u>.
- Do NOT submerge or expose the T10 ear computers for an extended period to water, or wear while participating in water sports, e.g., swimming, waterskiing, surfing, etc.
- Remove T10 ear computers immediately if you experience a warming sensation or loss of audio.
- Ontains small parts which may be a choking hazard. Not suitable for children under age 3.
- This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, dripping, splashing, or moisture and do not place liquid filled objects such as vases, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT use the T10 ear computers without the supplied ear tips attached.
- Use this product only with an agency approved LPS power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- The battery provided with this product may present a risk of fire or chemical burn if mishandled.

- If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- Wipe off sweat from the earbuds and the charging case before charging.
- Use the product only as specified in the instructions. The T10 ear computers should not be adjusted or repaired by anyone except properly qualified service personnel.
- Do not place or install near any heat sources, such as fireplaces, radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.

----- REGULATORY AND LEGAL INFORMATION ------

Regulatory Compliance Information

FC Supplier's Declaration of Conformity 47 CFR § 2.1077 Compliance Information

PRODUCT IDENTIFICATION: Ear Computer, Model T10

RESPONSIBLE PARTY: Piearcings LLC dba EAR Micro LLC 13420 Santa Fe Trail Drive Lenexa, KS 66215 USA

CONTACT NAME: Patsy Nigh

TELEPHONE NUMBER AND E-MAIL ADDRESS: 913.706.2216 | patsy@earmicro.com

FCC COMPLIANCE STATEMENT:

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THIRD PARTY TESTING:



16740 Peters Road Middlefield, OH 44062 USA Phone: 440.632.5541 Fax: 440.632.5542 Toll Free: 877.405.1580

RESPONSIBLE PARTY SIGNATURE:

Patsy Nigh

(signature)

Date: July 18, 2022

Name: Patsy Nigh Title: Chief Operating Officer Location: 13420 Santa Fe Trail Drive Lenexa, KS 66215

----- REGULATORY AND LEGAL INFORMATION ------



FCC ID: 2A7XIT10

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

Important: Changes or modifications not expressly approved by EAR Micro could void the user's authority to operate the equipment.

CE

EAR Micro hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements.

----- REGULATORY AND LEGAL INFORMATION ------

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

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