



QUICK START MANUAL



async

HELLO & WELCOME

HELLO AND THANK YOU!
WE ARE EXTREMELY FLATTERED
THAT YOU HAVE CHOSEN OUR
PRODUCT. THE ASYNC TEAM
STRIVES TO EXPLORE NEW
POSSIBILITIES FOR
MICRO-MOBILITY OF THE
FUTURE. WE HOPE THAT ASYNC
WILL ENRICH YOUR JOURNEY
TODAY AND TOMORROW.

EXPLORE WITH RESPECT.
COLIN XU, FOUNDER & CEO

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1. GETTING STARTED

Please read the manual in its entirety to ensure that you understand the functions and operation of this electric vehicle before you drive.

1.1 SOFTWARE

You can download our App from the Apple Store or the Google Store by searching for "Asyncbike". Here are the QR codes.

Note: Please be notified that the Asyncbike App is not necessary for basic usage of ASYNC bikes. And in areas with weak signal coverage, Asyncbike App is not suggested to be used.



IOS



Android

1.2 CONNECTING YOUR BIKE TO ASYNCBIKE APP

1.2.1 FOLLOW THE INSTRUCTIONS TO CONNECT YOUR BIKE TO APP

1. Turn on H7, wait for the display to light up.
2. Activate Bluetooth on your phone and move it as close as possible to the H7.
3. Tap the "BIND VEHICLE" button in the App to initiate a search for the H7's Bluetooth connection.

*Ensure that the App has been granted Bluetooth-related permissions before starting the search.

4. Once the App detects the H7's Bluetooth signal, the display will display a Bluetooth icon.

5. Select "REGISTER THIS BIKE" to register the H7 with your user account.

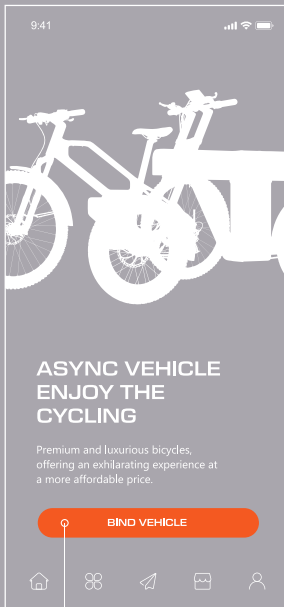
*Please note that this step requires a stable and strong network connection. If the network is unstable, registration may fail, so please try it again.

6. A newly paired H7 will be visible on the home page of the App.

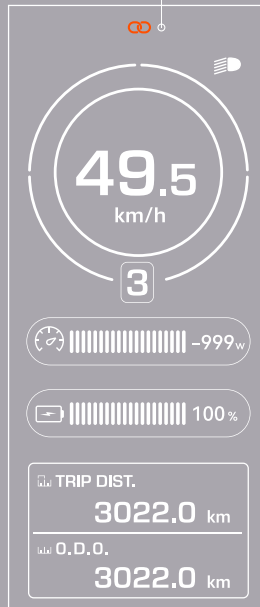
Tips:

1. Make sure the H7's battery is fully charged.
2. Place the H7 in an area with a strong and stable signal.
3. Avoid directly connecting the H7 to your phone's Bluetooth settings.

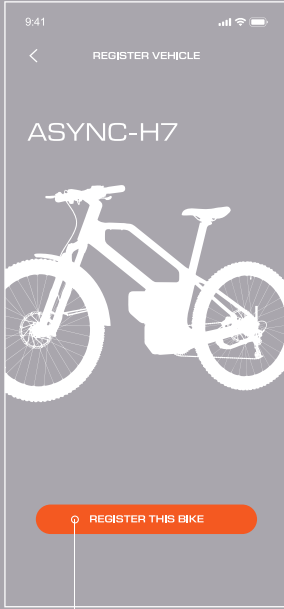
The display will display a Bluetooth icon.



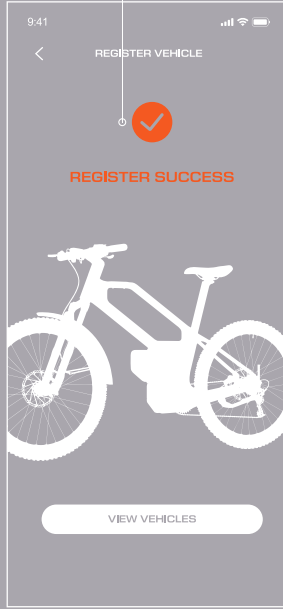
Tap the "BIND VEHICLE" button.



A newly paired H7 will be visible.



Select "REGISTER THIS BIKE" button.



1.2.2 TO FIX THE ISSUE OF CONNECTING THE BIKE VIA BLUETOOTH DIRECTLY, PLEASE FOLLOW THESE STEPS:

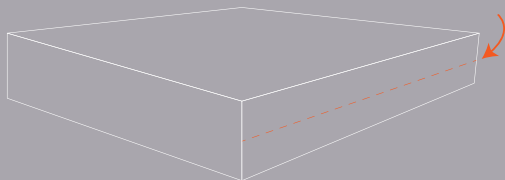
1. Go to your phone's Bluetooth settings and select the connected device associated with the H7.
2. Choose the option to "FORGET THE DEVICE." This will remove the previous Bluetooth connection between your phone and the H7.
3. After forgetting the device, restart your phone's Bluetooth.
4. Open the App and initiate the Bluetooth connection by binding the H7 again within the App.

1.3 UNPACK YOUR H7

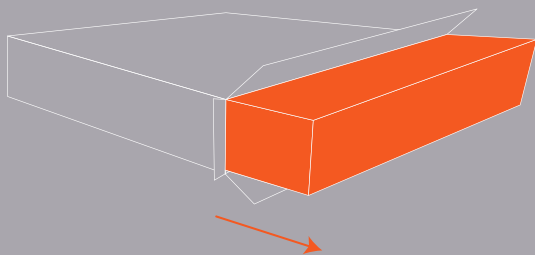
You will receive your H7 in a cardboard box. Once you have the box in front of you, you will be able to unpack it and assemble the bike before your first ride.

Unpacking Process:

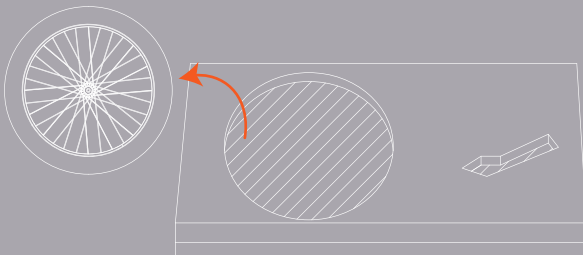
1. Open the box.



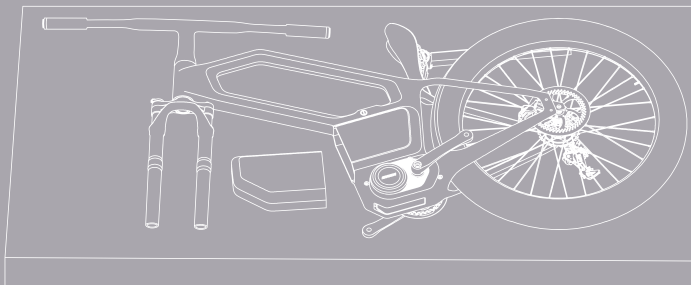
2. Place the box horizontally on a flat and stable surface. Lift and remove the outer box from the inner packaging.



3. Remove the front wheel.



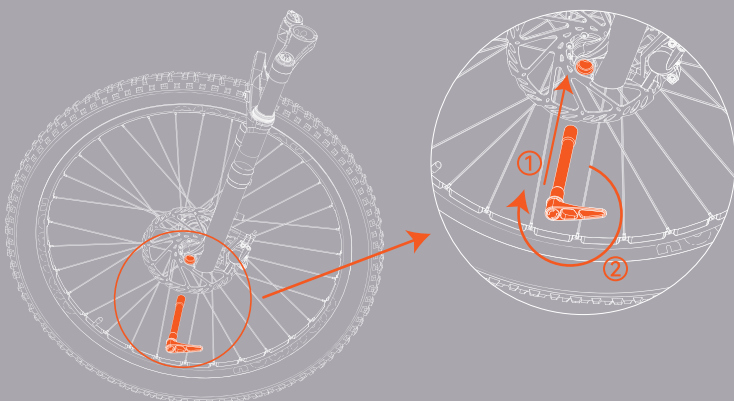
4. Remove the rest of the items out of the box.



1.4 ASSEMBLE YOUR H7

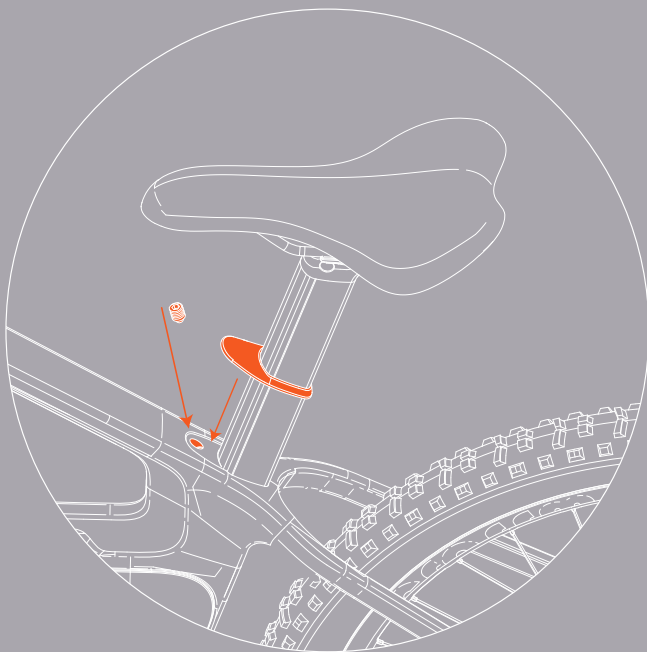
1.4.1 INSTALLING THE FRONT TIRE AND DISC

1. You will need to elevate the H7 to install the front tire and disk.
2. Put the front wheel in place and insert the axle. Make sure the brake discs are seated in the calipers.
3. Once inserted, tighten the axle by rotating the handlebar.
4. Lock the axle by bending the handlebar 90 degrees.



1.4.2 INSTALLING THE SADDLE

1. Insert the seat post into the middle tube.
2. Check and tighten all the screws of the saddle.
3. Swith the height of saddle by moving the seat post.
4. Tighten the screws to secure the seat post, and then cover the rubber dust cap.

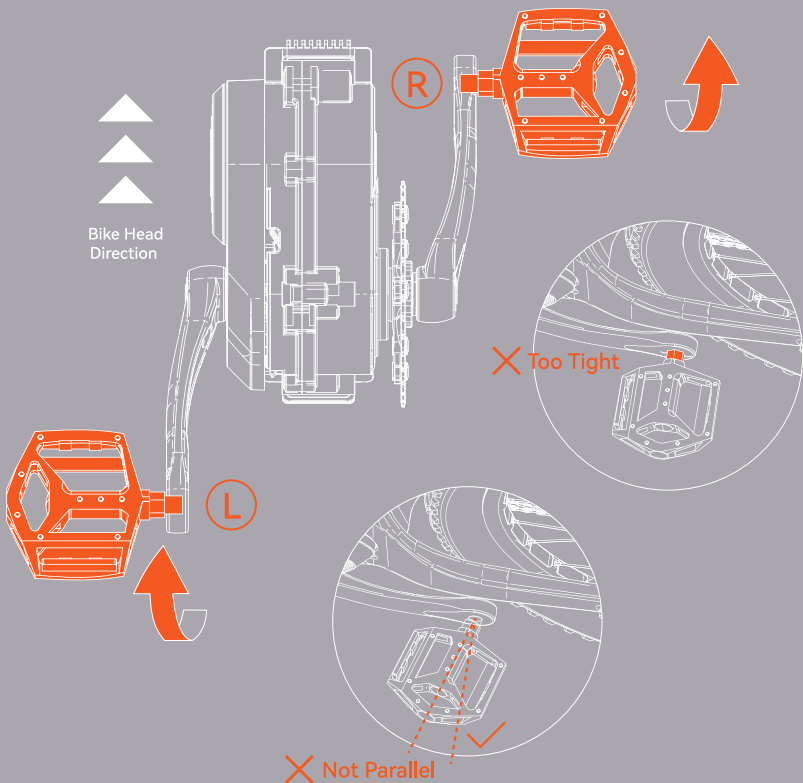


1.4.3 INSTALLING THE PEDAL

1. Take the pedals out of the packaging.
2. Insert the pedals into the outside hole of the crank.
3. Use a 15mm fixed spanner to tighten the pedals.

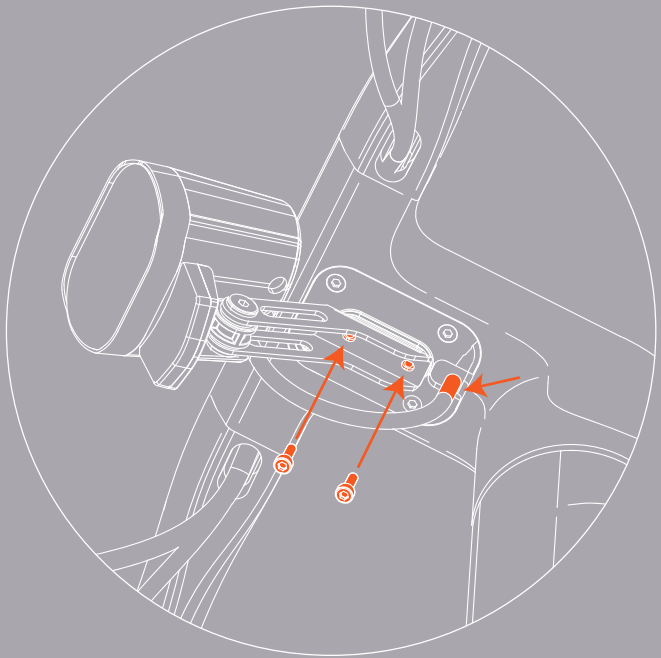
*You should distinguish between the left and right pedals and ensure that the screws are securely tightened.

WARNING: You should distinguish between the left and right pedals and ensure that the screws are securely tightened. The pedal should be parallel to the mounting hole of the crank. If you feel that it cannot be twisted, do not twist it hard, take it out and reinstall it.



1.4.4 INSTALLING THE HEADLIGHT

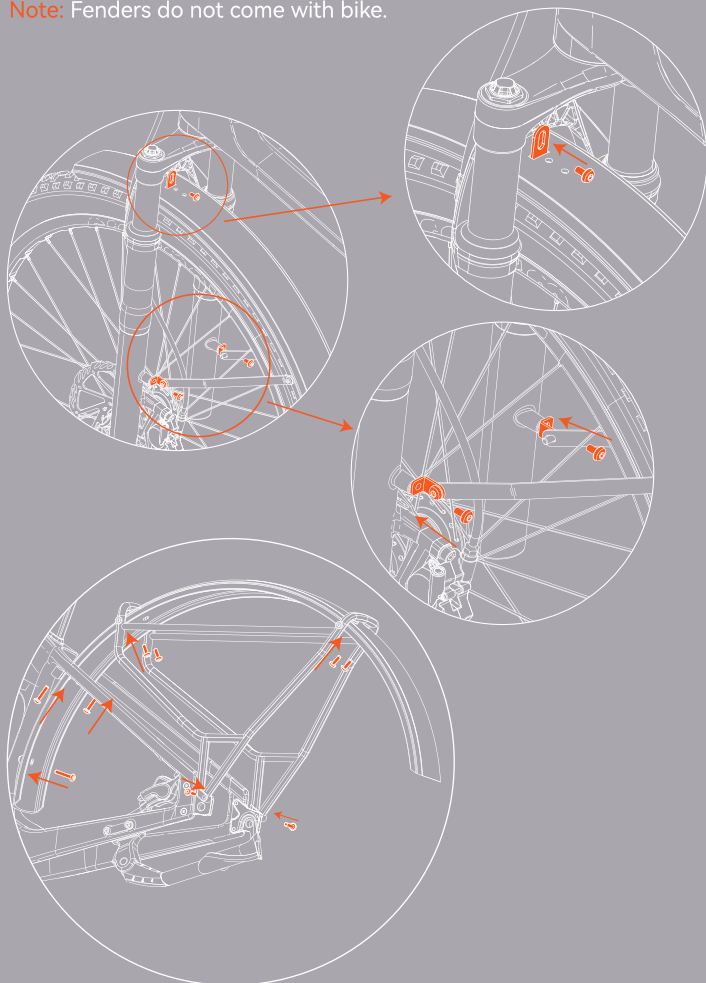
1. Take the headlight out of the packaging.
2. Match the headlight bracket with the holder on the handle bars.
3. Tighten the two screws to fix the headlight.
4. Connect the cable.



1.4.5 INSTALLING THE FENDERS

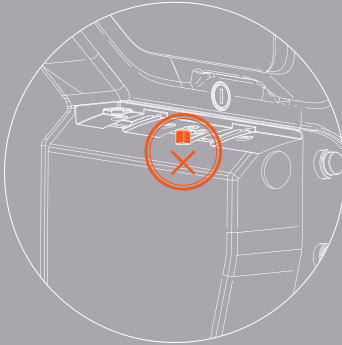
1. Take the fenders out of the packaging.
2. Pre-assemble bracket and fenders.
3. Put fenders in the right location, and secure all the screws.

Note: Fenders do not come with bike.



1.4.6 INSTALLING THE BATTERY

1. Before installing the battery, please make sure the tongue of lock is retracted.

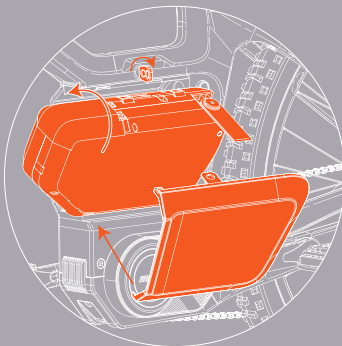


2. Check battery power (press the battery button and check the blue LED display light at the top of the battery. Charge the battery first if the LED flashes blue).

3. Insert the battery into the chamber. Make sure the battery connector is connected, then push the upper part of the battery inward.

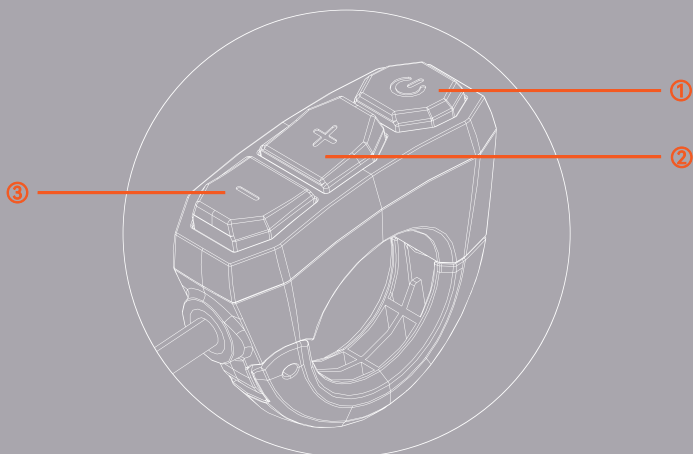
4. Install the magnetic battery cover.

5. Use the key to lock the battery cover (turn the key clockwise).



1.5 DISPLAY AND BUTTONS

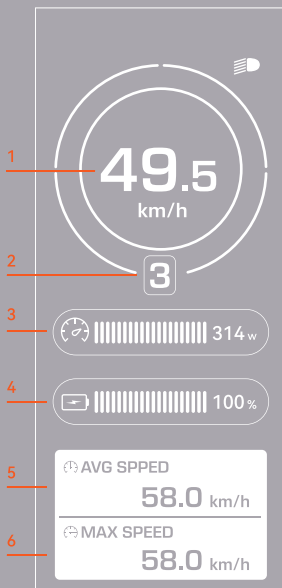
1.5.1 BUTTONS [H7 XC / H7]



	Button	Button Name	Function
①		Power	1 Power on/off 2 Confirmation
②		+	1 Parameter adjustment 2 Menu operation 3 Turn on/off head light
③		-	1 Parameter adjustment 2 Menu operation 3 Turn on/off boost function *Only H7 has this function

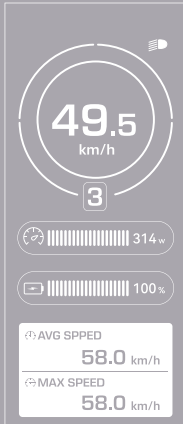
1.5.2 DISPLAY [H7 XC / H7]

NUMBER	FUNCTION
1	SPEED
2	LEVEL OF PEDAL ASSISTANCE
3	OUTPUT OF THE MOTOR
4	REMAINING BATTERY / ERROR CODE
5	AVERAGE SPEED
6	MAX SPEED



1.5.3 POWER ON

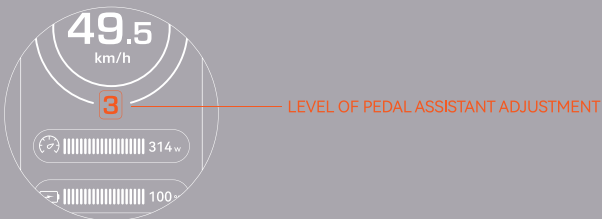
Long press [power] button for 1s to power on. In 1s you can see logo interface, and then you will enter cycling interface.



1.5.4 LEVEL OF PEDAL ASSISTANT ADJUSTMENT

Press [+] or [-] button to adjust the level of pedal assistance. Level 0: no output from motor, no pedal assistance. From Level 1 to level 5, the assistance of motor becomes more powerful.

Note: Higher levels mean higher power consumption which will decrease the range.



1.6 CONFIGURE THE ELECTRIC LOCK

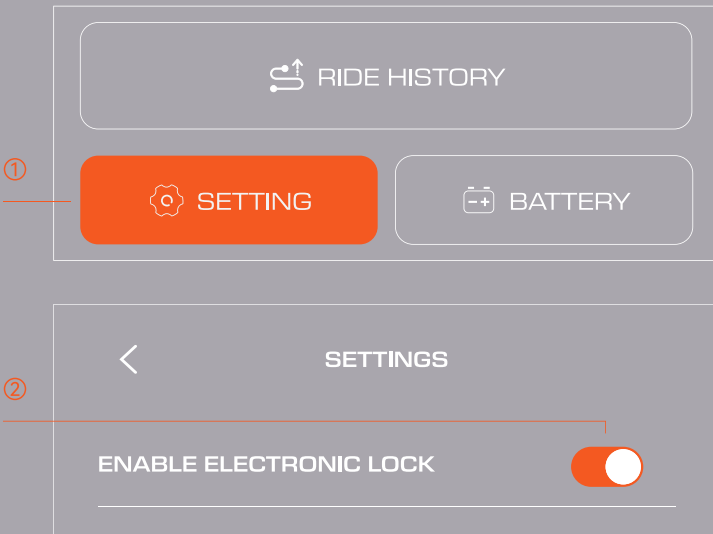
1.6.1 CONFIGURE THE ELECTRONIC LOCK

Please follow the procedures to configure the ELECTRONIC LOCK feature.

1. Open the Asyncbike App and press "SETTING".
2. Switch the button to enable the electronic lock.

The bike will automatically lock after power off when the electronic lock is activated. And the bike needs to be UNLOCKED with Asyncbike App before using the bike, without UNLOCK the bike won't power on.

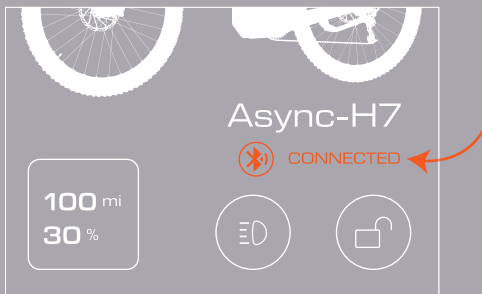
Note: In areas with weak signal coverage, the ELECTRONIC LOCK features are not suggested to be used.



1.6.2 CONFIGURE THE AUTOMATIC UNLOCKING FEATURE

After the AUTOMATIC UNLOCKING feature is enabled, when you approach the bike with your phone, the bike will automatically unlock, and you can start riding after powering on.

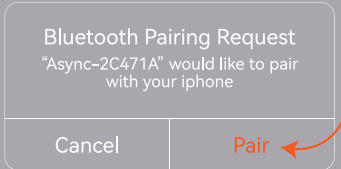
1. Open Asyncbike App and turn on the bluetooth of your phone, then keep the phone close to the H7.
2. Turn on the H7 until the App's home page displays a "CONNECTED" message.



3. Press "SETTINGS", then switch the button to "ENABLE ELECTRONIC LOCK".



4. After "ELECTRONIC LOCK" is activated, press "AUTOMATIC UNLOCKING" , then switch the button to "ENABLE AUTOMATIC UNLOCKING".



Note: To enable this feature for the first time, Asyncbike App will "Request Bluetooth Pairing". Please confirm by clicking Pair to achieve pairing.

1.7 CHARGING AND REMOVAL BATTERY

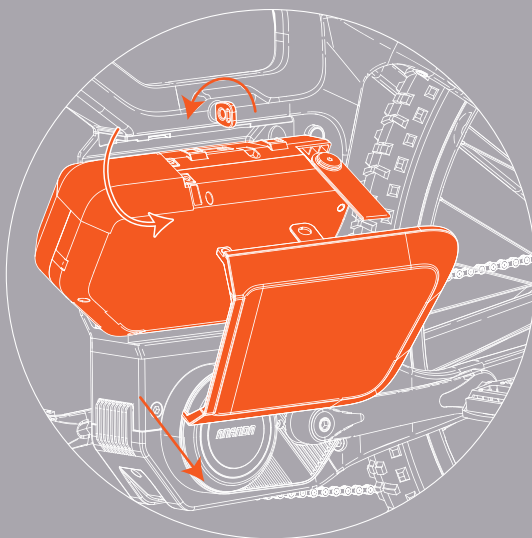
1.7.1 REMOVAL OF BATTERY

Make sure that the bike is standing securely before removing the battery cover. Also, make sure that the bike is powered-off.

Follow the procedures to remove the battery (handle with care):

1. Use the key to open the battery lock (turn the key anticlockwise).
2. Remove the magnetic battery cover.
3. Pull the nylon handle to pull the battery to 45 degrees.
4. Hold the battery with both hands, then remove the battery.

Note: Due to the irregular shape of the battery, it needs to be placed horizontally on a flat and dry surface (with the logo side facing up) after taking out the battery. Ensure the battery is in a secure place.



1.7.2 CHARGING THE BATTERY

1. Plug the charger into the battery connector and connect it to the power supply for charging.
2. When charging is complete, remove the charger promptly.



The LED lights on the top of the battery indicate the charge condition of the battery. Each bar indicates approx. 20 % power capacity. When the battery is completely charged, all five bars light up.

WARNING: Make sure that your charger's voltage setting corresponds to that of the outlet. If the charger has the wrong settings, it will break. If you're unsure of what voltage is used in your country of origin, please first check online or ask your electric utility provider.

2. Use the "CONTACT" function in Asyncbike App to submit your request.

If you have any problems or questions regarding registration, please send an email to customercare@asyncbike.com.

For more information, please scan these QR codes.



Shipping
policy



Warranty
policy



Return
policy



Terms and
conditions

2.4 ANTI-THEFT

3. IMPORTANT NOTICE

Warning—Basic precautions should always be followed when using this product, including the following:

1. Read all instructions before using this product.
2. Close supervision is necessary when this product is used near children to reduce the risk of injury.
3. Do not insert fingers or hands into the product.
4. Do not use this product if the flexible power cord or output cable is worn, insulation is broken, or if there are any other signs of damage.
5. This product is not intended for use in environments with temperatures below -4°F or above 140°F .
6. Charge the battery when the ambient temperature is between 32°F and 113°F . Do not charge the battery when the ambient temperature is outside this range.
7. If the bike has not been used for a long time, disconnect the connection between the bike and the battery. The lithium battery should be charged 50% to 80% if it is not used for a long time and should be stored in a dry and cool environment with a temperature range of 32°F to 68°F . The battery should be charged once every three months to avoid irreversible capacity loss caused by low battery capacity due to self-discharge during long-term storage.
8. Do not knock, puncture, step on, modify, or expose the battery to sunlight for long periods of time. Do not place the battery in environments with microwaves, high voltage, or other hazardous conditions.
9. Use a regular matched lithium battery charger to charge the battery. Do not use poor quality or other types of battery chargers to charge lithium batteries.
10. If the lithium battery no longer meets the usage requirements, it should be disposed of through regular channels and must not be discarded or buried at will.
11. Maximum load: 264.5lbs.

