

WWW.ROADHOUSE.NET.AU

# RETURNS FORM

#### THANK YOU FOR SHOPPING WITH US

We're sure that you enjoyed the 'Roadhouse experience' and that it was as simple and enjoyable as it should be. If it wasn't then please make sure you let us know what part of it was a drag, what we should kill off and how we could make it more painless.

#### **RETURNS**

All returns will be accepted up to 30 days from date of receipt - we think this is long enough to keep everyone happy.

### WHERE TO SEND IT

All returns need to be sent to: ROADHOUSE Shop 33 - DFO - 100 Bulla Road Essendon Fields VIC 3041 AUSTRALIA

Tel: +61 3 9937 7253

PLEASE FILL OUT THE DETAILS BELOW TO RETURN YOUR ITEM/S FOR A FULL REFUND							
NAME							
INVOI							
EXCHANGE REFUND			☐ CREDIT NOTE				
QTY	PRODUCT CODE	DESCRIPTION		COLOUR	SIZE	PRICE	TOTAL
	l	J		l	J	L	
REASO	N: 						

## HOW TO RETURN AN ITEM

Simply complete the returns summary above and send the item/s back to us in the same condition as you received them - all original tags, boxes and marketing material attached - yes you have to return those too.

- 1. Complete the form, include your invoice number and items you're returning.
- 2. Tell us briefly why you are returning them.
- 3. Fill out the consignment note and we suggest AUSTRALIA POST PLUS satchels as they are able to be tracked.

If you need any help or have any questions, please contact us on info@roadhouse.net.au, we are ready to help because we are really cool people and want to keep you happy and for you to shop at ROADHOUSE again in the future.